

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 1
GD01 - When was the last time you went to the dentist?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
A. In the last 6 months	653 54% ^d _{clq}	304 52%	349 57%	101 55%	86 45%	115 59% ^d	117 59% ^d	94 54%	140	213 65% ^z _{ijkl}	184 56% ^l	133 50%	122 43%	388 57% ^q	178 54%	85 47%
B. In the last 7-12 months	185 15% ^h	87 15%	98 16%	30 16%	24 13%	31 16%	43 22% ^z _d ^h	27 16%	30 11%	55 17%	54 16%	36 13%	41 15%	116 17%	47 14%	22 12%
C. In the last 1-2 years	111 9%	64 11%	46 8%	15 8%	25 13%	20 10%	16 8%	14 8%	21 8%	23 7%	28 8%	34 13% ⁱ	27 10%	62 9%	30 9%	18 10%
D. More than 2 years' ago	137 11% ^f	73 13%	64 10%	21 11%	34 18% ^z _{ef}	17 9%	14 7%	19 11%	33 12%	23 7%	30 9%	41 15% ^{ij}	43 15% ^z _{ij}	70 10%	42 13%	24 13%
E. I used to go to the dentist but I don't any more	73 6% ^e _{io}	34 6%	39 6%	5 3%	9 5% ^e	1 *	7 4% ^e	15 8% ^{ce}	36 14% ^z _{cd} ^{ef}	9 3%	17 5%	15 5%	33 12% ^z _{ijk}	27 4%	16 5%	30 16% ^z _{op}
F. I have never been to the dentist	37 3% ^{hi}	22 4%	14 2%	9 5% ^{fh}	9 5% ^h	10 5% ^{fh}	2 1%	4 3%	2 1%	3 1%	13 4% ⁱ	7 3%	14 5% ⁱ	21 3%	14 4%	2 1%
G. Don't know	5 *	2 *	2 *	2 1%	3 1%	-	-	-	-	1 *	1 *	-	2 1%	1 *	4 1%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 2
GD01 - When was the last time you went to the dentist?
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
A. In the last 6 months	653 54% ^{bf}	370 57%	283 51%	229 54%	89 61% ^{fh}	53 66% ^{fh}	31 43%	47 55%	24 43%	156 54%	25 48%	223 55%	430 54%	93 56%	60 58%	78 59%	97 55%	430 54%
B. In the last 7-12 months	185 15% ^{bi}	115 18% ^b	71 13%	73 17% ^{hi}	29 20% ^{hi}	13 16%	15 22% ^{hi}	13 16%	3 6%	30 10%	8 16%	72 18%	113 14%	22 13%	15 15%	22 16%	38 22% ^{zq}	113 14%
C. In the last 1-2 years	111 9%	63 10%	48 9%	41 10%	14 9%	8 10%	5 7%	7 8%	7 13%	25 9%	4 8%	39 10%	72 9%	15 9%	8 8%	14 11%	19 11%	72 9%
D. More than 2 years' ago	137 11% ^{ap}	59 9%	78 14% ^{za}	47 11%	9 6%	3 3%	14 19% ^{zde}	10 12%	13 24% ^{zcde}	34 12%	7 12%	45 11%	93 12%	28 17% ^{op}	13 12%	12 9%	11 6%	93 12% ^p
E. I used to go to the dentist but I don't any more	73 6% ^{acdkm} op	19 3%	53 10% ^{za}	14 3%	3 2%	2 3%	2 2%	1 1%	4 7%	41 14% ^{zcde}	7 13% ^{zcdfg}	8 2%	64 8% ^{zk}	2 1%	4 4%	2 2%	4 2%	64 8% ^{zmp}
F. I have never been to the dentist	37 3% ⁱ	18 3%	19 3%	16 4% ⁱ	1 1%	1 2%	5 7% ^{zdi}	6 7% ^{di}	4 6% ^{di}	3 1%	2 3%	17 4%	20 2%	7 4%	4 4%	5 4%	6 4%	20 2%
G. Don't know	5 *	4 1%	1 *	2 1%	1 1%	- -	- -	1 1%	- -	- -	- -	1 *	4 *	- -	- -	- -	1 1%	4 *

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 3
GD01 - When was the last time you went to the dentist?
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
A. In the last 6 months	653	33 54% dmoqs	46 71% zcdelfkm	53 60% d	54 40%	21 50%	64 55% d	108 62% zdkm	76 53%	50 56% d	59 59% d	42 47%	46 53% d	452 52% d	600 56% zo	48 38%	653 78% zq	-	621 72% zs	32 15%	-
B. In the last 7-12 months	185	6 15% qs	10 13%	18 18%	22 16%	6 13%	14 12%	22 12%	31 22%	14 15%	17 16%	18 20%	10 11%	141 16%	167 16%	16 13%	185 22% zq	-	169 19% zs	16 7%	-
C. In the last 1-2 years	111	3 9% pr	5 7%	10 10%	19 14% zjk	5 12%	15 13% ijk	13 8%	12 9%	10 11%	5 5%	4 4%	8 10%	89 10% k	93 9%	18 14% zn	-	111 31% zp	58 7%	52 24% zr	-
D. More than 2 years' ago	137	4 11% pr	10 14%	11 12%	23 17% zag	5 11%	17 15%	14 8%	18 12%	10 11%	9 8%	8 10%	111 13%	124 12%	13 10%	-	137 38% zp	20 2%	117 54% zr	-	
E. I used to go to the dentist but I don't any more	73	1 6% prs	3 4%	5 5%	4 3%	6 15% zadfm	4 4%	15 9% ad	5 3%	6 6%	10 10% ad	5 6%	9 10% adm	47 5%	69 6%	4 3%	-	73 20% zp	-	-	-
F. I have never been to the dentist	37	- 3% nprs	1 1%	1 1%	12 8% zabfgijm	-	1 1%	3 2%	1 1%	-	2 2%	11 12% zabcefgijm	5 6% gai	32 4%	12 1%	24 19% zn	-	37 10% zp	-	-	-
G. Don't know	5	- * n	1 1%	-	2 2% z	-	-	-	-	-	-	-	1 2%	5 1%	3 *	2 2% zn	-	5 1% zp	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 4
GD01 - When was the last time you went to the dentist?
 BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
A. In the last 6 months	653	447	131	46	9	6	148	397	108	594	28	26	627	579	36
	54%p	66%z	71%z	80%z	42%	34%	61%zg	53%	51%	71%z	81%z	54%	56%z	63%zp	43%
B. In the last 7-12 months	185	126	32	10	5	5	36	103	46	164	4	9	176	156	9
	15%	19%z	17%	18%	24%	33%	15%	14%	22%zg	20%z	11%	18%	16%	17%z	11%
C. In the last 1-2 years	111	72	16	1	3	3	22	67	22	56	3	7	103	84	8
	9%k	11%	9%	2%	13%	19%	9%	9%	10%	7%	8%	15%	9%	9%	9%
D. More than 2 years' ago	137	29	5	-	5	2	21	99	17	20	-	6	132	73	11
	11%abcklo	4%	3%	-	22%	13%	9%	13%z	8%	2%	-	12%	12%	8%	14%
E. I used to go to the dentist but I don't any more	73	-	-	-	-	-	11	49	13	-	-	1	72	21	19
	6%abko	-	-	-	-	-	4%	7%	6%	-	-	1%	7%	2%	23%zo
F. I have never been to the dentist	37	-	-	-	-	-	4	27	3	-	-	-	-	-	-
	3%abkno	-	-	-	-	-	1%	4%	1%	-	-	-	-	-	-
G. Don't know	5	-	-	-	-	-	-	2	1	-	-	-	-	-	-
	*	-	-	-	-	-	-	*	1%	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 5
GD01 - When was the last time you went to the dentist?
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
A. In the last 6 months	653 54%	592 62%zb	28 44%	505 70%z	32 60%	276 74%zf	322 64%z	241 75%z	5 43%	503 69%z	45 57%
B. In the last 7-12 months	185 15%	162 17%z	7 12%	132 18%z	14 26%z	61 16%	98 19%z	50 16%	4 39%	129 18%z	14 17%
C. In the last 1-2 years	111 9%	87 9%	7 12%	62 9%	5 10%	27 7%	60 12%ze	21 7%	2 18%	61 8%	16 21%zi
D. More than 2 years' ago	137 11%acefgi	82 9%	11 18%a	27 4%	2 4%	11 3%	25 5%	11 3%	-	31 4%	4 5%
E. I used to go to the dentist but I don't any more	73 6%acefgij	35 4%	9 14%za	-	-	-	-	-	-	-	-
F. I have never been to the dentist	37 3%acefgi	-	-	-	-	-	-	-	-	-	-
G. Don't know	5 *	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 6
GD02 - On average, how often do you go to the dentist?
BASE: People who go to the dentist

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1125	568	557	149	151	167	178	206	274	301	375	222	227	660	294	168
Weighted Base	1086	529	557	166	170	183	190	154	223	314	296	243	233	636	298	150
A. Once every six months	603 56%adkl	269 51%	334 60%za	85 51%	76 45%	95 52%	118 62%d	94 61%d	135 60%d	204 65%zkl	181 61%zkl	106 43%	112 48%	371 58%z	153 52%	77 51%
B. Once a year	266 24%hl	131 25%	134 24%	44 26%	45 26%	57 31%h	47 25%	33 21%	40 18%	79 25%	64 22%	80 33%zjl	44 19%	156 24%	77 26%	33 22%
C. Once every two years	84 8%bi	54 10%zb	31 5%	16 10%	14 8%	14 8%	14 7%	10 6%	16 7%	14 4%	27 9%i	19 8%	24 10%i	42 7%	29 10%	14 9%
D. Less than once every two years	133 12%fij	74 14%	59 11%	21 13%	34 20%zefg	16 9%	11 6%	18 11%	33 15%f	17 5%	24 8%	39 16%ij	53 23%zj	67 11%	38 13%	26 18%zo
E. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 7
GD02 - On average, how often do you go to the dentist?
BASE: People who go to the dentist

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1125	528	597	341	127	60	74	86	56	325	56	356	769	147	89	131	159	769
Weighted Base	1086	607	479	390	141	77*	64*	78*	47*	245	44*	378	708	158	96*	125	164	708
A. Once every six months	603	331	272	197	90	43	34	45	16	151	26	210	393	85	49	73	97	393
	56%ch	54%	57%	51%	64%ch	57%h	53%	57%h	35%	62%zch	59%h	55%	56%	54%	51%	58%	60%	56%
B. Once a year	266	170	96	119	28	23	13	19	12	43	9	88	178	30	29	30	37	178
	24%bi	28%zb	20%	30%zdi	20%	30%i	20%	24%	25%	17%	20%	23%	25%	19%	31%mi	24%	22%	25%
C. Once every two years	84	47	37	35	9	3	6	5	5	17	4	28	56	14	4	8	13	56
	8%	8%	8%	9%	6%	4%	10%	7%	11%	7%	9%	7%	8%	9%	4%	7%	8%	8%
D. Less than once every two years	133	60	73	39	13	7	11	9	13	35	5	53	80	29	14	14	16	80
	12%a	10%	15%za	10%	10%	9%	17%	12%	29%zcd	14%	12%	14%	11%	18%zpq	15%	11%	10%	11%
E. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 8
GD02 - On average, how often do you go to the dentist?
BASE: People who go to the dentist

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1125	101	73	51	146	31	110	169	92	78	96	91	87	759	989	129	873	252	898	227	-
Weighted Base	1086	45	71*	92*	118	37**	111*	157	136*	84*	90*	73*	72*	794	984	96	838	248	869	217	**
A. Once every six months	603	29	45	50	39	22	61	101	83	43	55	38	38	418	558	40	583	20	603	-	-
		56% dm	63% dm	63% d	54% d	33%	60%	55% d	64% zdm	61%	51% d	62% d	53% d	53% d	57% o	42%	70% zq	8%	69% zs	-	-
B. Once a year	266	7	12	26	47	6	22	32	33	26	19	21	16	208	231	33	208	58	266	-	-
		24% as	15%	17%	40% zabf gilm	17%	20%	20%	24%	30% a	21%	28% a	22%	26% a	23%	35% zn	25%	23%	31% zs	-	-
C. Once every two years	84	4	6	10	10	2	8	9	11	6	7	5	5	65	77	7	27	58	-	84	-
		8% pr	9%	9%	11%	8%	7%	7%	8%	7%	8%	6%	7%	8%	8%	7%	3%	23% zp	-	39% zr	-
D. Less than once every two years	133	6	8	6	22	6	20	16	9	10	9	9	13	103	118	15	21	112	-	133	-
		12% pr	13%	11%	6%	19% zcgm	16%	18%	10%	7%	12%	10%	13%	18%	12%	16%	3%	45% zp	-	61% zr	-
E. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 9
GD02 - On average, how often do you go to the dentist?
BASE: People who go to the dentist

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1125	699	184	64	18	17	243	700	181	860	37	52	1073	928	69
Weighted Base	1086	674	184	57*	22**	16**	227	665	193	833	34*	48*	1038	893	64*
A. Once every six months	603	412	128	50	6	6	151	346	105	576	26	22	581	541	30
	56%g	61%z	70%z	87%zab	27%	39%	66%zgh	52%	55%	69%z	75%z	46%	56%	61%zp	47%
B. Once a year	266	197	43	5	12	8	48	160	58	257	8	13	253	226	9
	24%c	29%zc	24%c	8%	57%	47%	21%	24%	30%	31%z	25%	27%	24%	25%	15%
C. Once every two years	84	64	12	2	3	2	10	56	18	-	-	4	80	54	8
	8%fko	10%z	7%	4%	16%	13%	4%	8%	9%	-	-	8%	8%	6%	13%o
D. Less than once every two years	133	-	-	-	-	-	19	102	12	-	-	9	124	72	16
	12%abcfhklo	-	-	-	-	-	8%	15%zfh	6%	-	-	19%	12%	8%	25%zo
E. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 10
GD02 - On average, how often do you go to the dentist?
BASE: People who go to the dentist

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1125	947	61	750	59	383	525	331	11	752	77
Weighted Base	1086	923	54*	726	53*	375	505	323	11**	724	79*
A. Once every six months	603 56%	543 59%z	25 47%	488 67%z	33 63%	245 65%z	325 64%z	211 65%z	7 69%	474 66%z	42 53%
B. Once a year	266 24%	234 25%	9 16%	184 25%	16 31%	105 28%	130 26%	91 28%	2 23%	191 26%	25 32%
C. Once every two years	84 8%	69 8%	4 7%	54 7%	3 6%	26 7%	50 10%z	21 7%	1 8%	58 8%	12 15%z
D. Less than once every two years	133 12%acdefgij	77 8%	16 29%za	-	-	-	-	-	-	-	-
E. Don't know	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 11
GD03 - And how long have you been with your current dentist or dental practice?
BASE: People who go to the dentist

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1125	568	557	149	151	167	178	206	274	301	375	222	227	660	294	168
Weighted Base	1086	529	557	166	170	183	190	154	223	314	296	243	233	636	298	150
A. One year or less	110 10%bgh	67 13%zb	43 8%	22 13%	27 16%zgh	21 11%	16 9%	9 6%	15 7%	26 8%	27 9%	25 10%	33 14%	57 9%	41 14%zo	12 8%
B. Over one year, up to two years	80 7%hq	35 7%	46 8%	15 9%h	21 12%zh	12 7%	13 7%	13 9%h	6 3%	15 5%	24 8%	22 9%	19 8%	46 7%q	32 11%zq	3 2%
C. Over two years, up to five years	213 20%hq	97 18%	116 21%	40 24%h	34 20%	51 28%zgh	36 19%	25 16%	27 12%	60 19%	54 18%	54 22%	46 20%	124 20%	66 22%q	20 14%
D. Over five years, up to 10 years	206 19%g	102 19%	104 19%	25 15%	33 19%	39 21%	50 26%zcg	20 13%	40 18%	54 17%	54 18%	56 23%	42 18%	124 19%	52 17%	31 21%
E. Over 10 years, up to 15 years	174 16%	77 15%	96 17%	27 16%	23 14%	26 14%	28 15%	29 19%	40 18%	61 19%	44 15%	34 14%	35 15%	101 16%	44 15%	28 19%
F. Over 15 years, up to 20 years	88 8%e	39 7%	49 9%	19 12%ef	11 6%	7 4%	9 5%	18 11%ef	24 11%e	26 8%	28 9%	16 7%	18 8%	47 7%	25 8%	17 11%
G. Over 20 years	193 18%cdp	95 18%	98 18%	14 8%	18 11%	23 12%	34 18%c	38 25%zcode	66 30%zcode	66 21%	60 20%	34 14%	33 14%	132 21%zp	28 9%	33 22%p
H. Don't know	21 2%bo	16 3%b	6 1%	4 3%	3 2%	5 3%	3 1%	1 1%	5 2%	7 2%	5 2%	3 1%	8 3%	6 1%	10 3%o	5 3%o

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 12
GD03 - And how long have you been with your current dentist or dental practice?
BASE: People who go to the dentist

	TOTAL (z)	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES				
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1125	528	597	341	127	60	74	86	56	325	56	356	769	147	89	131	159	769
Weighted Base	1086	607	479	390	141	77*	64*	78*	47*	245	44*	378	708	158	96*	125	164	708
A. One year or less	110 10% ^{dliq}	52 9%	58 12% ^z	39 10%	7 5%	7 9%	13 20% ^{zcdi}	8 10%	14 30% ^{zcd}	17 7%	6 13%	53 14% ^{zl}	57 8%	28 18% ^{zpq}	16 17% ^q	17 14%	15 9%	57 8%
B. Over one year, up to two years	80 7% ^{ip}	45 7%	35 7%	26 7% ⁱ	8 6%	11 14% ⁱ	14 21% ^{zcdgj}	7 8% ⁱ	5 11% ⁱ	7 3%	3 6%	31 8%	49 7%	21 13% ^{znpq}	5 6%	11 9% ^p	5 3%	49 7%
C. Over two years, up to five years	213 20% ^{ilq}	123 20%	90 19%	77 20%	31 22%	16 20%	15 23%	22 29% ^{zhi}	6 13%	35 14%	11 26%	88 23%	125 18%	40 25%	29 30% ^{zq}	26 20%	36 22%	125 18%
D. Over five years, up to 10 years	206 19% ^{lq}	122 20%	84 17%	82 21%	30 21%	10 13%	12 18%	13 16%	10 21%	40 17%	8 19%	86 23% ^l	120 17%	27 17%	21 22%	31 25%	51 31% ^{zmq}	120 17%
E. Over 10 years, up to 15 years	174 16% ^{hn}	100 16%	74 15%	66 17%	22 15%	12 16%	5 8%	15 19% ^h	3 6%	46 19% ^{fh}	5 12%	53 14%	120 17%	16 10%	7 7%	19 15% ⁿ	27 16% ⁿ	120 17% ⁿ
F. Over 15 years, up to 20 years	88 8%	41 7%	47 10% ^z	28 7%	12 8%	1 2%	4 6%	11 14% ^{zce}	3 6%	24 10%	4 10%	24 6%	64 9%	9 5%	5 5%	5 4%	16 10% ^o	64 9%
G. Over 20 years	193 18% ^{fghk} mp	113 19%	80 17%	63 16% ^{fg}	31 22% ^{fgh}	20 26% ^{fghj}	2 3%	1 2%	3 6%	70 29% ^{zcfgh}	4 9%	38 10%	155 22% ^{zk}	15 10%	13 13%	15 12%	11 7%	155 22% ^{zmop}
H. Don't know	21 2%	10 2%	12 2%	9 2%	1 1%	-	1 1%	1 1%	4 8% ^{zdei}	5 2%	2 4%	5 1%	17 2%	2 1%	1 1%	2 1%	3 2%	17 2%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 13
GD03 - And how long have you been with your current dentist or dental practice?
BASE: People who go to the dentist

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1125	101	73	51	146	31	110	169	92	78	96	91	87	759	989	129	873	252	898	227	-
Weighted Base	1086	45	71*	92*	118	37**	111*	157	136*	84*	90*	73*	72*	794	984	96	838	248	869	217	**
A. One year or less	110 10% _j	4 9%	7 10%	12 14%	15 13% _j	3 7%	21 19% _{zjkm}	17 11%	9 7%	8 10%	3 4%	5 7%	6 8%	86 11% _j	94 10%	16 17% _{zn}	84 10%	26 10%	84 10%	26 12%	-
B. Over one year, up to two years	80 7%	3 6%	4 6%	5 5%	14 12% _{zg}	3 8%	10 9%	8 5%	7 5%	8 9%	5 6%	6 8%	8 10%	64 8%	68 7%	13 13% _{zn}	68 8%	12 5%	68 8%	13 6%	-
C. Over two years, up to five years	213 20% _{fls}	9 19% _f	18 25% _{fl}	10 11%	30 25% _{cfim}	9 23%	10 9%	31 20% _{fl}	30 22%	23 27% _{cfi}	26 29% _{zcfm}	12 16%	7 9%	147 19% _{fl}	187 19%	26 27% _z	169 20%	44 18%	183 21% _{zs}	30 14%	-
D. Over five years, up to 10 years	206 19% _p	9 19%	15 21%	13 14%	29 25%	3 9%	24 22%	26 17%	34 25%	11 14%	14 15%	14 19%	13 18%	157 20%	182 19%	21 22%	145 17%	62 25% _{zp}	154 18%	52 24%	-
E. Over 10 years, up to 15 years	174 16%	5 12%	11 15%	15 16%	16 13%	3 8%	13 12%	29 19%	23 17%	13 15%	14 16%	17 24% _{zafm}	13 18%	124 16%	162 16%	11 11%	132 16%	42 17%	140 16%	34 16%	-
F. Over 15 years, up to 20 years	88 8%	7 15% _{zdfkm}	7 9%	6 6%	7 6%	1 3%	6 6%	12 8%	16 12%	7 9%	8 8%	3 5%	9 12%	62 8%	82 8%	6 6%	74 9%	14 6%	72 8%	16 7%	-
G. Over 20 years	193 18% _{doq}	9 21% _d	10 14% _d	30 33% _{zbdikm}	5 5%	12 33%	22 20% _d	31 20% _d	17 13%	10 12%	17 19% _d	12 16% _d	17 24% _d	136 17% _d	193 20% _{zo}	* *	162 19% _{zq}	31 13%	165 19%	28 13%	-
H. Don't know	21 2% _{pr}	- -	- -	- -	2 2%	4 10%	2 2%	3 2%	- -	4 5%	2 3%	3 5%	- -	16 2%	18 2%	4 4%	4 *	18 7% _{zp}	4 *	18 8% _{zr}	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 14
GD03 - And how long have you been with your current dentist or dental practice?
BASE: People who go to the dentist

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1125	699	184	64	18	17	243	700	181	860	37	52	1073	928	69
Weighted Base	1086	674	184	57*	22**	16**	227	665	193	833	34*	48*	1038	893	64*
A. One year or less	110	61	21	5	3	1	24	74	13	76	7	3	107	84	12
10%		9%	12%	8%	12%	6%	10%	11%	7%	9%	22%zk	7%	10%	9%	19%zo
B. Over one year, up to two years	80	57	10	3	2	-	12	51	18	64	4	6	74	62	7
7%		8%	5%	6%	11%	-	5%	8%	9%	8%	12%	13%	7%	7%	12%
C. Over two years, up to five years	213	148	27	9	8	5	38	136	39	171	12	9	204	177	12
20%		22%z	15%	16%	38%	31%	17%	20%	20%	21%	34%z	19%	20%	20%	19%
D. Over five years, up to 10 years	206	146	22	9	5	1	48	120	38	150	4	7	199	166	9
19%b		22%zb	12%	15%	24%	8%	21%	18%	20%	18%	11%	14%	19%	19%	15%
E. Over 10 years, up to 15 years	174	105	35	6	1	5	36	103	34	137	2	5	168	152	7
16%		16%	19%	10%	3%	28%	16%	16%	18%	16%	7%	10%	16%	17%	11%
F. Over 15 years, up to 20 years	88	52	17	9	2	1	17	52	18	71	1	7	81	81	3
8%		8%	9%	15%	8%	6%	7%	8%	9%	9%	4%	14%	8%	9%z	5%
G. Over 20 years	193	101	52	17	1	1	50	112	32	161	4	10	183	163	10
18%a		15%	28%za	29%za	4%	8%	22%	17%	16%	19%z	11%	21%	18%	18%	16%
H. Don't know	21	4	-	-	-	2	3	17	1	3	-	1	21	6	3
2%ako		1%	-	-	-	2%	3%	1%		*	-	2%	2%	1%	5%o

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 15
GD03 - And how long have you been with your current dentist or dental practice?
BASE: People who go to the dentist

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1125	947	61	750	59	383	525	331	11	752	77
Weighted Base	1086	923	54*	726	53*	375	505	323	11**	724	79*
A. One year or less	110 10%a	84 9%	11 21%za	71 10%	6 12%	39 10%	50 10%	34 11%	-	71 10%	8 11%
B. Over one year, up to two years	80 7%a	59 6%	8 16%za	52 7%	4 7%	31 8%	36 7%	30 9%	-	53 7%	11 14%z
C. Over two years, up to five years	213 20%	184 20%	10 19%	147 20%	16 30%	86 23%	98 19%	63 20%	4 34%	139 19%	21 26%
D. Over five years, up to 10 years	206 19%	180 19%	7 13%	136 19%	6 11%	71 19%	93 18%	65 20%	2 22%	143 20%	13 16%
E. Over 10 years, up to 15 years	174 16%	156 17%	7 12%	111 15%	7 14%	58 15%	83 16%	52 16%	1 10%	109 15%	13 16%
F. Over 15 years, up to 20 years	88 8%	80 9%	3 5%	67 9%	4 8%	28 7%	48 10%	24 7%	1 13%	66 9%	5 6%
G. Over 20 years	193 18%b	176 19%zb	4 8%	138 19%	9 17%	61 16%	96 19%	53 16%	2 21%	140 19%	8 10%
H. Don't know	21 2%acefgi	5 1%	3 5%a	2 *	1 1%	2 *	2 *	2 1%	-	2 *	1 1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 16
GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?
BASE: People who go to the dentist at least once every two years

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	982	485	497	132	124	149	165	181	231	286	344	180	172	584	258	138
Weighted Base	953	455	498	145	135	167	179	137	190	297	271	204	180	568	259	124
A. NHS dental care that I paid for	434 45%cdlp	204 45%	230 46%	44 30%	45 34%	90 54%zcd	106 60%zcdg	66 48%cd	82 43%cd	156 52%zlj	119 44%l	101 50%l	57 32%	289 51%zpq	94 36%	50 40%
B. NHS dental care that was free	240 25%fghi o	100 22%	140 28%z	67 46%zefg h	46 34%zfg	39 23%	28 15%	25 19%	35 19%	33 11%	65 24%i	52 25%i	89 50%zijk	101 18%	105 40%zooq	35 28%o
C. NHS dental care and additional private dental care in the UK	57 6%	30 7%	28 6%	8 6%	8 6%	9 6%	13 7%	7 5%	11 6%	18 6%	23 8%zl	11 5%	5 3%	39 7%	10 4%	8 7%
D. Private dental care only in the UK	184 19%belp	100 22%	84 17%	18 13%	23 17%	21 12%	27 15%	36 27%zcef	59 31%zcede f	81 27%zjkl	53 19%l	31 15%	19 11%	118 21%	38 15%	28 22%
E. I had treatment abroad	22 2%h	12 3%	10 2%	2 1%	9 7%zfg	7 4%h	2 1%	2 1%	-	3 1%	5 2%	7 4%	6 3%	15 3%	5 2%	1 1%
F. I'm not sure what type of care I received	16 2%o	9 2%	7 1%	7 5%zeg	3 2%	1 *	3 1%	* 1%	3 1%	5 2%	6 2%	2 1%	4 2%	6 1%	8 3%oo	3 2%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 17
GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?
BASE: People who go to the dentist at least once every two years

	TOTAL (z)	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES				
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	982	475	507	306	115	54	63	77	42	278	47	306	676	120	77	115	139	676
Weighted Base	953	548	405	351	127*	70*	54*	69*	34*	210	39*	325	628	129*	82*	111*	147	628
A. NHS dental care that I paid for	434	289 45%bgjk m	145 53%zb 36%	186 53%zfg ij	65 51%fghj	37 54%gj	18 34%	17 25%	11 32%	89 43%gj	10 25%	131 40%	303 48%zk	45 35%	41 50%m	50 45%	65 44%	303 48%zm
B. NHS dental care that was free	240	87 25%acil q	154 38%za	45 13%	32 25% c	10 14%	26 48%zcd e	38 56%zcd e	21 63%zcd e	43 20% c	26 66%zcd e	120 37%z l	120 19%	47 37%z q	26 31% q	46 41%z q	53 36%z q	120 19%
C. NHS dental care and additional private dental care in the UK	57	40 6%cb	17 4%	27 8%	9 7%	4 6%	4 7%	2 3%	-	10 5%	1 2%	24 7%	33 5%	14 11% q	6 8%	5 5%	9 6%	33 5%
D. Private dental care only in the UK	184	105 19%fhjk nop	79 20%	71 20%fhj	16 12%	18 26%dfghj	4 7%	7 10%	1 2%	65 31%zcd fghj	2 6%	35 11%	149 24%z k	17 13% no	3 3%	7 6%	17 12%	149 24%z mnop
E. I had treatment abroad	22	17 2%bilq	4 3% b	14 4% i	4 3% i	-	1 3% i	3 4% i	-	-	-	13 4% z l	8 1%	5 4%	6 7% z p q	3 3%	2 1%	8 1%
F. I'm not sure what type of care I received	16	10	7	9	1	-	1	1	1	3	*	2	14	1	-	-	1	14
	2%	2%	2%	2%	1%	-	1%	2%	4%	1%	1%	1%	2%	1%	-	-	1%	2%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 18
GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?
BASE: People who go to the dentist at least once every two years

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	982	88	65	48	117	26	93	152	87	70	86	78	72	656	869	106	848	134	898	84	-
Weighted Base	953	40*	64*	86*	97*	31**	91*	142	127*	74*	81*	63*	59*	691	866	81*	817	136	869	84*	**
A. NHS dental care that I paid for	434	13	35	40	31	6	54	63	71	31	26	29	34	332	406	26	383	51	395	39	-
	45%adjo	33%	56%adj	47%	32%	21%	60%zadgijm	45%d	56%	41%	32%	46%	58%zadj	48%zadj	47%zo	33%	47%	37%	45%	46%	-
B. NHS dental care that was free	240	14	17	15	34	11	22	37	20	7	28	18	17	161	204	34	190	50	215	25	-
	25%inpo	36%zcm	27%i	17%	36%zcm	34%	24%i	26%i	16%	10%	35%zcm	28%i	30%i	23%i	24%	43%zn	23%	37%zpo	25%	30%	-
C. NHS dental care and additional private dental care in the UK	57	4	3	6	4	5	3	14	2	4	6	5	2	34	52	5	56	1	55	2	-
	6%q	9%	4%	7%	4%	16%	3%	10%mo	2%	6%	7%	8%	4%	5%	6%	6%	7%zq	1%	6%	3%	-
D. Private dental care only in the UK	184	6	6	23	16	9	7	27	29	28	20	16	5	131	176	5	163	21	172	12	-
	19%bkl	16%	9%	27%bkl	17%	29%	8%	19%fgklm	23%	38%zabd	25%bkl	10%	9%	19%bkl	20%zo	6%	20%	16%	20%	14%	-
E. I had treatment abroad	22	-	2	-	10	-	2	-	1	4	-	3	-	22	17	5	14	7	18	3	-
	2%p	-	3%g	-	11%zacfgjim	-	2%	-	1%	5%g	-	4%g	-	3%zg	2%	6%zn	2%	5%zpo	2%	4%	-
F. I'm not sure what type of care I received	16	2	1	1	1	-	2	1	3	-	1	3	-	12	11	5	11	5	14	2	-
	2%np	6%zdgilm	1%	2%	1%	-	3%	1%	2%	-	1%	5%zm	-	2%	1%	6%zn	1%	4%	2%	3%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 19
GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?
BASE: People who go to the dentist at least once every two years

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	982	699	184	64	18	17	220	594	167	860	37	42	940	848	53
Weighted Base	953	674	184	57*	22**	16**	208	563	181	833	34*	39*	914	820	48*
A. NHS dental care that I paid for	434	434	-	-	-	-	105	228	100	377	18	25	409	368	23
45%bcg	64%zbc	-	-	-	-	-	50%g	41%	55%zg	45%	52%	63%zn	45%	45%	48%
B. NHS dental care that was free	240	240	-	-	-	-	33	171	35	203	12	9	231	208	14
25%bcf	36%zbc	-	-	-	-	-	16%	30%zfh	20%	24%	35%	23%	25%	25%	29%
C. NHS dental care and additional private dental care in the UK	57	-	-	57	-	-	15	27	16	53	2	2	56	52	3
6%abg	-	-	100%zab	-	-	-	7%	5%	9%	6%	6%	4%	6%	6%	7%
D. Private dental care only in the UK	184	-	184	-	-	-	56	104	24	169	3	4	180	163	7
19%ac	-	100%zac	-	-	-	-	27%zgh	19%	13%	20%	8%	9%	20%	20%	16%
E. I had treatment abroad	22	-	-	-	22	-	-	19	3	18	-	-	22	20	-
2%af	-	-	-	100%	-	-	-	3%zf	2%	2%	-	-	2%	2%	-
F. I'm not sure what type of care I received	16	-	-	-	-	16	-	14	2	13	-	-	16	10	-
2%ao	-	-	-	-	100%	-	-	2%f	1%	2%	-	-	2%	1%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/i/g/h - z/l/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 20
GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?
BASE: People who go to the dentist at least once every two years

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	982	861	45	750	59	383	525	331	11	752	77
Weighted Base	953	846	38*	726	53*	375	505	323	11**	724	79*
A. NHS dental care that I paid for	434 45%	391 46%	16 43%	325 45%	26 49%	162 43%	235 47%	150 47%	5 43%	323 45%	35 45%
B. NHS dental care that was free	240 25% ^c	204 24%	14 38%	170 23%	14 27%	96 26%	119 24%	69 21%	4 36%	178 25%	17 21%
C. NHS dental care and additional private dental care in the UK	57 6%	50 6%	3 8%	49 7%	2 3%	25 7%	31 6%	21 6%	2 22%	46 6%	8 10%
D. Private dental care only in the UK	184 19%	170 20%	4 11%	158 22% ^z	11 21%	79 21%	99 20%	75 23%	-	155 21% ^z	14 17%
E. I had treatment abroad	22 2%	18 2%	-	15 2%	-	7 2%	14 3%	7 2%	-	14 2%	2 3%
F. I'm not sure what type of care I received	16 2% ^{cgi}	12 1%	-	8 1%	-	6 2%	5 1%	1 *	-	8 1%	4 4% ⁱ

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 21
GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?
BASE: People who go to the dentist at least once a year

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	898	433	465	115	112	138	153	167	213	272	314	162	150	545	227	124
Weighted Base	869	401	468	129*	121*	153	164	127	174	283	244	185	156	527	230	110
A. Very satisfied	594 68% ^{cdp}	268 67%	326 70%	81 63%	71 58%	113 74% ^d	103 63%	91 72% ^d	135 78% ^{zcd}	210 74% ^{zl}	169 69%	120 65%	94 60%	372 71% ^p	138 60%	84 76% ^p
B. Fairly satisfied	240 28% ^h	116 29%	123 26%	45 35% ^{eh}	47 39% ^z	33 22%	52 31% ^h	31 25%	32 18%	65 23%	62 25%	58 31%	55 35% ^{zi}	136 26%	81 35% ^{zoq}	22 20%
C. Fairly dissatisfied	24 3%	12 3%	12 3%	2 1%	- -	6 4%	7 4% ^d	4 4% ^d	5 3%	6 2%	8 3%	7 4%	3 2%	15 3%	6 3%	3 3%
D. Very dissatisfied	10 1%	4 1%	6 1%	1 1%	3 3%	1 1%	3 2%	* *	2 1%	2 1%	4 2%	- -	4 3%	4 1%	4 2%	1 1%
E. Don't know	1 *	-	1 *	1 1%	-	-	-	-	-	-	1 *	-	-	-	1 *	-
Satisfied	833 96%	385 96%	449 96%	126 97%	118 97%	146 96%	155 94%	122 96%	167 96%	275 97%	231 95%	178 96%	149 95%	508 96%	220 95%	105 96%
Dissatisfied	34 4%	16 4%	18 4%	3 2%	3 3%	7 4%	10 6%	5 4%	7 4%	8 3%	12 5%	7 4%	7 5%	19 4%	10 4%	4 4%
NET Satisfied	799 92%	368 92%	431 92%	123 95%	115 95%	139 91%	145 88%	117 92%	160 92%	267 94%	219 90%	171 93%	141 91%	489 93%	210 91%	101 92%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 22
GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?
BASE: People who go to the dentist at least once a year

	TOTAL (z)	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES				
		WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	898	435	463	277	106	52	57	70	37	257	42	282	616	108	74	106	128	616
Weighted Base	869	501	368	316	118*	67*	47*	64*	28*	193	35*	297	571	115*	78*	103*	134	571
A. Very satisfied	594 68% ^{gh}	340 68%	254 69%	205 65%	88 74% ^{gh}	47 70%	29 61%	35 55%	14 51%	151 78% ^{zcfg}	24 68%	199 67%	395 69%	81 71%	53 68%	72 70%	84 62%	395 69%
B. Fairly satisfied	240 28% ^{gi}	141 28%	99 27%	97 31% ⁱ	27 23%	17 25%	15 32% ⁱⁱ	28 45% ^{zcdi}	11 38% ⁱ	34 18%	11 30%	85 29%	154 27%	29 25%	23 30%	30 29%	41 30%	154 27%
C. Fairly dissatisfied	24 3%	15 3%	9 2%	9 3%	3 3%	3 4%	1 2%	- -	2 5%	6 3%	1 2%	8 3%	16 3%	3 3%	1 1%	1 1%	7 5%	16 3%
D. Very dissatisfied	10 1%	4 1%	6 2%	3 1%	- -	* 1%	2 5% ^{zd}	- -	2 6% ^{zcdg}	2 1%	- -	5 2%	5 1%	2 2%	1 1%	- -	3 2%	5 1%
E. Don't know	1 *	1 *	- -	1 *	- -	- -	- -	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	1 *
Satisfied	833 96% ^h	481 96%	353 96%	302 96%	115 97% ^h	64 96%	44 93%	64 100% ^{fh}	25 88%	185 96%	34 98%	284 96%	549 96%	110 96%	77 98%	102 99% ^p	124 93%	549 96%
Dissatisfied	34 4%	19 4%	15 4%	13 4%	3 3%	3 4%	3 7% ^g	- -	3 12% ^{zdg}	8 4%	1 2%	13 4%	21 4%	5 4%	2 2%	1 1%	10 7% ^o	21 4%
NET Satisfied	799 92% ^{hp}	462 92%	337 92%	289 92% ^h	112 94% ^h	61 91%	41 87%	64 100% ^{zcef}	22 77%	177 92% ^h	33 95% ^h	271 91%	528 92%	105 91%	75 96% ^p	101 98% ^{zmpq}	115 85%	528 92% ^p

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 23
GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?
BASE: People who go to the dentist at least once a year

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	898	79	59	42	105	24	86	144	79	63	79	72	66	596	794	97	820	78	898	-	-
Weighted Base	869	36*	57*	76*	87*	28**	82*	133	116*	68*	74*	59*	54*	626	789	74*	790	78*	869	-**	-**
A. Very satisfied	594	27 68%dkoq	37 77%djk	62 64%	42 49%	20 71%	55 67%g	100 75%dk	84 72%	49 73%dk	45 61%	31 53%	40 75%dk	421 67%dk	559 71%zo	30 41%	559 71%zq	35 45%	594 68%	-	-
B. Fairly satisfied	240	7 28%gnp	19 20%	10 14%	43 50%zacf	6 23%	24 29%	24 18%	26 22%	18 26%	25 34%cg	26 44%zacg	11 20%	184 29%cg	199 25%	40 54%zn	199 25%	40 52%zp	240 28%	-	-
C. Fairly dissatisfied	24	1 3%	1 2%	3 4%	1 1%	1 3%	1 1%	8 6%zjm	4 3%	- -	- -	2 3%	3 5%	15 2%	23 3%	1 1%	22 3%	2 3%	24 3%	-	-
D. Very dissatisfied	10	- 1%	- -	- -	* -	1 2%	2 2%	2 1%	2 2%	1 1%	3 4%	- -	- -	6 1%	8 1%	2 2%	10 1%	* 1%	10 1%	-	-
E. Don't know	1	- *	- -	- -	- -	- -	- -	- -	- -	- -	1 1%zm	- -	- -	- -	- -	1 1%zn	1 *	- -	1 *	-	-
Satisfied	833	35 97%	56 98%	72 96%	85 99%	27 94%	79 96%	124 93%	110 95%	68 99%	70 95%	57 97%	51 95%	605 97%	758 96%	70 95%	758 96%	75 97%	833 96%	-	-
Dissatisfied	34	1 3%	1 2%	3 4%	1 1%	2 6%	3 4%	10 7%	6 5%	1 1%	3 4%	2 3%	3 5%	21 3%	31 4%	3 3%	31 4%	3 3%	34 4%	-	-
NET Satisfied	799	34 92%g	55 97%g	69 91%	84 97%zg	25 88%	77 93%	114 86%	104 90%	67 98%g	68 92%	55 94%	48 90%	584 93%g	727 92%	67 92%	726 92%	73 93%	799 92%	0 0%	0 0%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 24
GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?
BASE: People who go to the dentist at least once a year

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	898	637	169	61	16	15	210	535	152	860	37	37	861	793	43
Weighted Base	869	609	172	55*	18**	14**	199	506	163	833	34*	35**	834	766	39*
A. Very satisfied	594	398	135	43	10	8	158	328	107	594	-	22	571	567	5
	68%aglp	65%	79%za	77%	52%	58%	80%zgh	65%	66%	71%zl	-	64%	69%	74%zp	13%
B. Fairly satisfied	240	182	34	10	9	5	34	152	53	240	-	11	229	192	11
	28%bflo	30%zb	20%	19%	48%	35%	17%	30%f	33%f	29%zl	-	31%	27%	25%	27%
C. Fairly dissatisfied	24	20	2	2	-	-	5	18	1	-	24	2	22	5	15
	3%ko	3%	1%	3%	-	-	3%	4%	*	-	70%zk	6%	3%	1%	39%zo
D. Very dissatisfied	10	10	*	-	-	-	1	7	2	-	10	-	10	2	8
	1%ko	2%	*	-	-	-	1%	1%	1%	-	30%zk	-	1%	*	21%zo
E. Don't know	1	-	-	-	-	1	-	1	-	-	-	-	1	-	-
	*	-	-	-	-	7%	-	*	-	-	-	-	*	-	-
Satisfied	833	580	169	53	18	13	192	480	161	833	-	33	800	759	16
	96%lp	95%	99%	97%	100%	93%	97%	95%	99%	100%zl	-	94%	96%	99%zp	40%
Dissatisfied	34	30	3	2	-	-	7	25	2	-	34	2	32	7	24
	4%ko	5%z	1%	3%	-	-	3%	5%	1%	-	100%zk	6%	4%	1%	60%zo
NET Satisfied	799	550	167	51	18	13	185	455	158	833	-34	31	768	752	-8
	92%aglp	90%	97%za	93%	100%	93%	93%	90%	97%zg	100%zl	-100%	89%	92%	98%zp	-2.1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 25
GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?
BASE: People who go to the dentist at least once a year

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	898	796	40	696	55	360	470	312	10	691	66
Weighted Base	869	777	34*	672	50*	350	455	302	10**	665	68*
A. Very satisfied	594 68%bdj	575 74%zb	2 6%	503 75%zd	14 28%	242 69%	312 69%	208 69%	7 67%	484 73%zj	31 47%
B. Fairly satisfied	240 28%aci	194 25%	10 29%	151 22%	20 41%zc	97 28%	119 26%	86 28%	3 33%	169 25%	22 33%
C. Fairly dissatisfied	24 3%aci	8 1%	12 36%za	14 2%	9 19%zc	6 2%	18 4%	6 2%	-	9 1%	11 17%zi
D. Very dissatisfied	10 1%aci	-	10 29%za	4 1%	6 12%zc	4 1%	6 1%	2 1%	-	3 *	3 4%i
E. Don't know	1 *	-	-	-	-	-	-	-	-	-	-
Satisfied	833 96%bdj	769 99%zb	12 35%	653 97%zd	34 69%	339 97%	431 95%	294 98%	10 100%	653 98%zj	54 79%
Dissatisfied	34 4%aci	8 1%	22 65%za	18 3%	15 31%zc	10 3%	24 5%	8 2%	-	12 2%	14 21%zi
NET Satisfied	799 92%bdfj	761 98%zb	-10 -30%	635 95%zd	19 38%	329 94%f	407 90%	287 95%z	10 100%	641 96%zj	40 59%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 26
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	289	145	144	43	44	42	57	51	52	72	99	57	61	162	90	35
Weighted Base	274	133	141	47*	50*	40*	61*	36*	39*	73*	74*	65*	62*	155	91*	26*
More reasonable cost of treatment	68 25% ^{cc}	33 25%	36 25%	9 20%	14 28%	14 34%	14 22%	7 20%	10 26%	20 27%	18 25%	20 31%	10 16%	45 29% ^q	21 23%	3 10%
Better quality treatment	59 22%	23 18%	36 26%	7 14%	13 25%	12 30%	13 21%	7 19%	8 21%	16 22%	18 24%	11 17%	15 24%	32 21%	19 20%	7 29%
Being able to access the treatment I need on the NHS	55 20%	31 23%	24 17%	8 18%	10 20%	7 17%	14 23%	7 21%	8 21%	16 22%	14 19%	10 15%	14 23%	33 21%	17 18%	4 14%
Better follow up treatment	37 13%	14 10%	23 16%	5 11%	8 17%	5 12%	10 17%	5 14%	3 8%	9 12%	9 12%	5 7%	14 23% ^{zk}	24 15%	9 10%	4 15%
Better communication from the dental professional	25 9%	14 11%	10 7%	2 4%	4 8%	4 9%	10 17%	4 10%	1 3%	8 10%	6 9%	8 12%	3 5%	13 9%	10 11%	2 6%
More information about dental health in general	23 8%	13 10%	10 7%	8 16%	1 3%	2 6%	8 12%	3 8%	1 4%	8 11%	8 11%	4 6%	3 5%	14 9%	9 10%	* 2%
Being able to access the treatment I need	20 7% ^{oo}	6 5%	14 10%	5 11%	2 5%	1 2%	6 10%	3 9%	2 5%	4 6%	6 8%	4 6%	6 9%	6 4%	12 13% ^{zo}	3 10%
Clearer information about the cost of my treatment	19 7%	9 7%	10 7%	3 7%	4 8%	4 9%	4 7%	3 8%	1 4%	6 8%	7 10%	4 6%	3 4%	10 7%	8 9%	1 4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 26
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Weighted Base	274	133	141	47*	50*	40*	61*	36*	39*	73*	74*	65*	62*	155	91*	26*
Clearer explanation about my treatment	18 7%	10 7%	8 6%	3 7%	3 5%	4 11%	4 6%	2 7%	2 5%	6 9%	7 9%	1 1%	4 6%	8 5%	9 10%	1 5%
The dental professional knowing more about my dental/medical history	15 6%	7 5%	8 6%	5 10%	2 4%	1 4%	4 7%	2 4%	2 4%	4 6%	4 6%	4 6%	3 5%	6 4%	8 9%	* 1%
Other (please specify)	25 9%	14 11%	10 7%	2 3%	3 6%	3 6%	6 10%	7 19%zc	5 12%	10 14%	5 7%	5 8%	4 6%	14 9%	5 6%	6 22%zop
No answer	3 1%	1 1%	2 1%	- -	2 3%	- -	- -	- -	1 3%	- -	- -	3 4%	- -	2 1%	- -	1 4%p
Don't know	9 3%	3 2%	6 4%	2 5%	1 2%	1 3%	2 4%	1 3%	2 4%	2 3%	2 2%	2 3%	3 6%	5 3%	3 3%	- -
None of these	23 8%	13 10%	10 7%	6 13%	5 10%	2 5%	5 8%	* 1%	4 10%	3 4%	8 11%	9 14%	2 4%	13 8%	9 10%	1 4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 27
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	289	144	145	99	30	15	22	30	20	60	13	94	195	29	26	33	49	195
Weighted Base	274	160	114	110*	30**	20**	18**	28**	14**	42*	11**	98*	176	34**	25**	31**	51*	176
More reasonable cost of treatment	68 25%	46 29%	23 20%	33 31%	7 23%	5 27%	5 27%	5 17%	2 13%	11 26%	-	21 22%	47 27%	12 35%	5 21%	7 23%	10 19%	47 27%
Better quality treatment	59 22%	29 18%	30 27%	21 19%	4 14%	4 18%	7 37%	6 22%	6 40%	9 21%	3 27%	27 28%	32 18%	12 35%	10 42%	12 40%	10 20%	32 18%
Being able to access the treatment I need on the NHS	55 20%b	38 24%	17 15%	24 22%	6 19%	8 39%	2 12%	7 23%	1 6%	7 16%	1 5%	21 21%	34 20%	8 24%	4 18%	3 11%	9 18%	34 20%
Better follow up treatment	37 13%	22 14%	15 13%	11 10%	8 25%	3 16%	6 30%	3 9%	1 5%	4 9%	2 20%	18 18%	19 11%	6 17%	5 21%	4 14%	10 20%	19 11%
Better communication from the dental professional	25 9%	15 9%	10 9%	8 8%	2 8%	4 21%	2 11%	3 10%	2 11%	3 6%	1 6%	9 9%	16 9%	1 4%	1 4%	1 2%	6 12%	16 9%
More information about dental health in general	23 8%	14 9%	9 8%	5 5%	4 12%	5 25%	2 13%	2 7%	*	1 4%	3 29%	9 9%	15 8%	3 8%	1 4%	2 6%	4 8%	15 8%
Being able to access the treatment I need	20 7%	10 6%	10 9%	6 6%	* 1%	3 17%	- -	4 15%	2 16%	3 6%	1 9%	4 4%	16 9%	1 3%	2 7%	1 2%	3 6%	16 9%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 27
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	TOTAL (z)	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES				
		WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Weighted Base	274	160	114	110*	30**	20**	18**	28**	14**	42*	11**	98*	176	34**	25**	31**	51*	176
Clearer information about the cost of my treatment	19 7%	13 8%	6 5%	10 9%	2 8%	1 4%	1 5%	1 5%	1 4%	1 4%	1 11%	5 5%	14 8%	3 8%	1 3%	2 5%	4 8%	14 8%
Clearer explanation about my treatment	18 7%	11 7%	7 6%	8 7%	1 2%	2 12%	- -	3 11%	1 5%	2 5%	1 6%	4 4%	14 8%	1 3%	1 5%	2 5%	2 3%	14 8%
The dental professional knowing more about my dental/medical history	15 6%	9 6%	6 5%	5 5%	1 3%	3 16%	1 4%	2 6%	1 11%	2 5%	- -	3 3%	12 7%	- -	2 8%	2 8%	1 1%	12 7%
Other (please specify)	25 9%	12 8%	13 11%	5 5%	5 17%	2 9%	2 8%	1 3%	2 16%	7 16% ^c	1 12%	6 6%	19 11%	3 8%	1 5%	- -	2 5%	19 11%
No answer	3 1%	3 2%	- -	1 1%	- -	2 8%	- -	- -	- -	- -	- -	2 2%	1 1%	- -	- -	2 5%	- -	1 1%
Don't know	9 3%	6 4%	3 3%	3 3%	1 5%	1 4%	1 3%	1 3%	- -	2 4%	* 4%	4 4%	5 3%	1 3%	1 3%	2 6%	3 5%	5 3%
None of these	23 8%	15 9%	8 7%	11 10%	1 3%	3 15%	1 6%	3 9%	* 3%	4 9%	- -	7 7%	15 9%	1 3%	1 4%	2 6%	6 12%	15 9%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 28
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	289	18	20	9	53	8	27	33	23	18	27	35	18	211	229	58	248	41	289	-	-
Weighted Base	274	8**	20**	14**	44*	8**	27**	33**	32*	19**	27**	27**	13**	205	230	43*	231	43*	274	-**	-**
More reasonable cost of treatment	68 25%	1 17%	7 37%	4 32%	7 15%	1 9%	9 31%	9 27%	8 24%	4 20%	9 34%	5 17%	5 38%	49 24%	61 27%	7 15%	62 27%	6 15%	68 25%	-	-
Better quality treatment	59 22%	3 33%	5 23%	4 28%	15 33%	2 19%	6 21%	6 18%	4 13%	1 7%	4 14%	9 33%	2 13%	47 23%	42 18%	17 39%	50 22%	9 22%	59 22%	-	-
Being able to access the treatment I need on the NHS	55 20%	-	5 22%	2 12%	6 14%	3 42%	4 15%	5 14%	7 21%	3 18%	10 36%	7 25%	4 26%	40 20%	45 19%	10 24%	48 21%	7 15%	55 20%	-	-
Better follow up treatment	37 13%	* 6%	-	4 28%	9 20%	1 11%	4 15%	2 7%	8 24%	-	1 5%	3 13%	4 27%	32 16%	29 13%	8 18%	33 14%	3 8%	37 13%	-	-
Better communication from the dental professional	25 9%	-	2 9%	2 14%	2 5%	2 29%	3 12%	5 14%	3 9%	1 7%	2 7%	1 5%	2 12%	18 9%	21 9%	3 8%	23 10%	2 4%	25 9%	-	-
More information about dental health in general	23 8%	* 6%	1 7%	3 23%	3 7%	3 42%	2 7%	2 6%	7 21%	-	-	1 4%	-	21 10%	21 9%	2 4%	18 8%	5 12%	23 8%	-	-
Being able to access the treatment I need	20 7%	-	3 14%	2 12%	5 12%	1 8%	1 2%	1 3%	3 9%	1 7%	-	4 15%	-	19 9%	15 7%	5 11%	15 7%	5 12%	20 7%	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 28
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base	274	8**	20**	14**	44*	8**	27**	33**	32*	19**	27**	27**	13**	205	230	43*	231	43*	274	-**	-**
Clearer information about the cost of my treatment	19 7%	-	-	-	2 6%	1 9%	1 2%	5 14%	3 10%	* 3%	3 10%	2 6%	3 21%	12 6%	18 8%	1 2%	18 8%	1 3%	19 7%	-	-
Clearer explanation about my treatment	18 7%	-	-	2 12%	2 5%	1 9%	1 5%	1 3%	3 10%	-	4 13%	2 7%	3 22%	14 7%	16 7%	2 6%	17 7%	1 2%	18 7%	-	-
The dental professional knowing more about my dental/medical history	15 6%	-	1 5%	-	2 4%	-	1 4%	3 8%	4 12%	1 4%	3 10%	1 4%	* 3%	10 5%	14 6%	2 4%	11 5%	4 9%	15 6%	-	-
Other (please specify)	25 9% ^m	2 22%	-	1 10%	3 6%	-	3 12%	7 20%	4 14%	-	3 10%	1 4%	1 7%	14 7%	23 10%	2 5%	22 10%	2 5%	25 9%	-	-
No answer	3 1% ^p	-	-	-	-	2 6%	1 3%	-	-	-	-	-	-	2 1%	3 1%	-	1 1%	2 4%	3 1%	-	-
Don't know	9 3%	1 11%	-	-	3 6%	-	-	-	1 2%	2 13%	1 5%	1 2%	* 3%	7 3%	6 3%	3 6%	7 3%	2 4%	9 3%	-	-
None of these	23 8%	* 6%	3 14%	-	2 5%	-	1 4%	6 17%	3 11%	4 22%	1 3%	* 2%	2 11%	16 8%	22 9%	1 2%	19 8%	3 7%	23 8%	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 29
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	289	220	41	14	9	5	45	188	56	252	37	16	273	210	36
Weighted Base	274	211	37*	12**	9**	5**	41*	178	55*	240	34*	13**	261	199	34*
More reasonable cost of treatment	68	47	14	5	2	-	8	41	19	62	7	2	67	55	4
	25%	22%	38%	42%	23%	-	20%	23%	35%	26%	20%	13%	26%	28%	13%
Better quality treatment	59	48	6	4	2	-	8	42	9	47	13	2	57	39	13
	22%k	22%	15%	32%	26%	-	20%	24%	16%	20%	37%zk	17%	22%	19%	38%zo
Being able to access the treatment I need on the NHS	55	39	10	2	3	*	9	32	14	50	5	3	52	41	6
	20%	19%	29%	13%	35%	7%	23%	18%	25%	21%	14%	22%	20%	21%	17%
Better follow up treatment	37	34	1	2	1	-	4	29	4	31	6	2	34	26	7
	13%b	16%zb	2%	13%	8%	-	10%	16%	7%	13%	17%	18%	13%	13%	20%
Better communication from the dental professional	25	21	2	3	-	-	5	16	3	13	12	1	23	12	9
	9%ko	10%	4%	20%	-	-	12%	9%	6%	5%	35%zk	11%	9%	6%	26%zo
More information about dental health in general	23	17	5	2	-	-	2	14	7	20	3	1	22	21	2
	8%	8%	13%	13%	-	-	5%	8%	12%	8%	9%	8%	9%	10%	5%
Being able to access the treatment I need	20	14	1	4	1	-	2	13	5	17	3	3	18	11	4
	7%o	7%	3%	29%	16%	-	4%	7%	10%	7%	9%	20%	7%	5%	11%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 29
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Weighted Base	274	211	37*	12**	9**	5**	41*	178	55*	240	34*	13**	261	199	34*
Clearer information about the cost of my treatment	19 7%k	13 6%	5 14%	1 6%	-	-	4 10%	11 6%	4 8%	12 5%	7 20%zk	1 7%	18 7%	14 7%	3 10%
Clearer explanation about my treatment	18 7%g	16 8%	-	2 13%	-	-	2 5%	8 4%	8 15%zg	16 7%	2 5%	2 19%	16 6%	14 7%	2 5%
The dental professional knowing more about my dental/medical history	15 6%k	11 5%	1 2%	-	1 8%	3 63%	1 2%	13 7%	2 3%	10 4%	5 15%zk	-	15 6%	11 5%	3 9%
Other (please specify)	25 9%	21 10%	2 6%	2 14%	-	-	3 8%	15 8%	7 12%	19 8%	6 18%	* 4%	24 9%	17 9%	6 19%
No answer	3 1%	3 1%	-	-	-	-	-	3 2%	-	3 1%	-	-	3 1%	3 1%	-
Don't know	9 3%	6 3%	2 4%	-	-	1 21%	3 7%	5 3%	1 1%	9 4%	* 1%	-	9 3%	8 4%	-
None of these	23 8%	19 9%	2 5%	1 11%	-	*	6 15%	12 7%	5 9%	23 9%	-	-	23 9%	15 8%	2 6%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 30
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	289	209	38	178	40	108	153	94	4	189	37
Weighted Base	274	202	32*	169	36*	108*	143	93*	3**	182	36**
More reasonable cost of treatment	68 25%	57 28%	5 16%	47 28%	7 19%	28 26%	34 24%	27 29%	* 14%	48 27%	7 21%
Better quality treatment	59 22%	38 19%	11 36%za	36 21%	10 28%	19 18%	36 25%	15 16%	- -	33 18%	11 30%
Being able to access the treatment I need on the NHS	55 20%	40 20%	6 19%	32 19%	3 9%	19 18%	30 21%	18 19%	1 36%	38 21%	6 17%
Better follow up treatment	37 13%	26 13%	9 27%za	25 15%	6 16%	14 13%	22 16%	13 14%	- -	23 13%	6 16%
Better communication from the dental professional	25 9%ai	13 7%	7 22%za	12 7%	7 20%zc	6 5%	16 11%	4 5%	- -	11 6%	8 21%
More information about dental health in general	23 8%	19 9%	2 5%	21 12%z	2 5%	11 11%	12 8%	9 10%	- -	21 12%z	- -
Being able to access the treatment I need	20 7%	12 6%	3 10%	9 5%	4 12%	9 8%	9 6%	9 10%	- -	13 7%	2 7%
Clearer information about the cost of my treatment	19 7%eg	10 5%	6 19%za	12 7%	7 19%zc	1 1%	18 13%ze	1 1%	- -	11 6%	5 15%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 30
GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?
BASE: People who are not very satisfied with their dental care or treatment

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Weighted Base	274	202	32*	169	36*	108*	143	93*	3**	182	36**
Clearer explanation about my treatment	18 7%	14 7%	3 10%	12 7%	3 9%	7 6%	9 7%	5 5%	1 36%	10 6%	4 10%
The dental professional knowing more about my dental/medical history	15 6%	10 5%	4 12%	7 4%	4 11%	6 6%	9 6%	3 3%	- -	7 4%	5 13%
Other (please specify)	25 9%	17 8%	6 20%z	17 10%	6 16%	12 11%	11 8%	9 10%	2 50%	16 9%	4 10%
No answer	3 1%	3 1%	-	3 2%	-	3 3%	-	3 3%	-	3 2%	-
Don't know	9 3%	8 4%	* 1%	4 3%	1 4%	4 4%	3 2%	4 4%	-	6 3%	* 1%
None of these	23 8%	17 8%	1 3%	13 8%	3 7%	12 11%	10 7%	12 12%	-	17 9%	2 7%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 31
GD07 - We would like you to think about your most recent experience of visiting your dental practice.
How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?
BASE: People who have been to a dentist at some point

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1209	613	596	153	159	168	186	225	318	312	400	237	260	694	311	201
Weighted Base	1159	563	596	172	179	183	197	169	259	323	312	258	266	663	314	180
A. Extremely likely	518 45%acp	225 40%	294 49%za	62 36%	74 41%	96 52%c	91 46%	78 46%	118 45%	164 51%zl	147 47%l	115 44%	93 35%	326 49%zp	114 36%	78 43%
B. Likely	396 34%h	205 36%	191 32%	75 44%zeh	74 41%h	58 32%	65 33%	58 35%h	65 25%	113 35%	108 34%	80 31%	96 36%	219 33%	124 40%zq	52 29%
C. Neither likely or unlikely	152 13%jo	84 15%	68 11%	24 14%	19 11%	17 9%	28 14%	16 10%	48 18%zdeg	26 8%	30 10%	48 19%zij	47 18%zij	70 11%	51 16%o	31 17%o
D. Unlikely	44 4%	27 5%	17 3%	7 4%	6 3%	10 5%	6 3%	4 2%	12 5%	13 4%	13 4%	7 3%	11 4%	26 4%	14 4%	4 2%
E. Extremely unlikely	39 3%	19 3%	20 3%	2 1%	6 4%	2 1%	6 3%	11 6%zce	13 5%c	5 2%	11 3%	8 3%	15 6%i	18 3%	7 2%	13 7%zop
F. Don't know	10 1%	3 1%	6 1%	2 1%	-	-	2 1%	1 1%	4 2%	2 1%	4 1%	-	4 2%	4 1%	4 1%	2 1%
Likely	914 79%hq	430 76%	485 81%z	137 80%	147 82%h	155 84%h	156 79%h	137 81%h	183 70%	277 86%zkl	254 81%l	194 75%	189 71%	545 82%zpq	239 76%	130 72%
Unlikely	83 7%	46 8%	37 6%	8 5%	12 7%	12 6%	12 6%	15 9%	25 10%	18 6%	24 8%	15 6%	26 10%	44 7%	21 7%	17 10%
NET Likely	831 72%ahlq	383 68%	447 75%za	129 75%h	135 76%h	143 78%h	145 73%h	122 72%h	158 61%	259 80%zkl	231 74%l	179 69%	163 61%	501 76%zq	218 69%	113 63%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 32
GD07 - We would like you to think about your most recent experience of visiting your dental practice.
How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?
BASE: People who have been to a dentist at some point

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1209	547	662	356	129	62	75	88	60	376	63	363	846	149	92	133	162	846
Weighted Base	1159	627	532	404	143	79*	66*	79*	51*	285	51*	387	772	159	100*	127	167	772
A. Extremely likely	518 45%bgh	299 48%b	219 41%	194 48%gh	71 50%gh	34 44%	34 51%gh	24 30%	14 28%	124 43%gh	24 47%	181 47%	337 44%	72 45%	51 51%	72 56%zmpq	74 44%	337 44%
B. Likely	396 34%i	219 35%	177 33%	132 33%	55 39%i	31 39%	21 32%	42 53%zcfi	22 43%i	77 27%	15 30%	135 35%	261 34%	57 36%	34 34%	38 30%	59 35%	261 34%
C. Neither likely or unlikely	152 13%ad	66 11%	86 16%za	48 12%	8 6%	10 13%	5 8%	11 14%	12 24%zcdf	52 18%zcdf	6 11%	41 11%	111 14%	18 11%	9 9%	11 9%	20 12%	111 14%
D. Unlikely	44 4%	27 4%	17 3%	19 5%	6 4%	1 2%	- -	3 4%	1 2%	11 4%	2 5%	15 4%	28 4%	7 4%	3 3%	5 4%	9 5%	28 4%
E. Extremely unlikely	39 3%a	13 2%	26 5%za	9 2%	3 2%	2 3%	4 7%g	- -	1 2%	18 6%zcg	3 6%g	11 3%	29 4%	5 3%	4 4%	1 1%	3 2%	29 4%
F. Don't know	10 1%	3 *	7 1%	3 1%	- -	- -	1 2%	- -	1 2%	4 1%	* 1%	3 1%	6 1%	1 1%	- -	- -	2 1%	6 1%
Likely	914 79%bi	518 83%zb	396 74%	326 81%i	126 88%zhi	65 83%	55 83%i	66 83%i	36 71%	200 70%	39 77%	316 82%	598 77%	128 81%	85 85%	110 86%zq	133 80%	598 77%
Unlikely	83 7%	40 6%	43 8%	28 7%	9 6%	4 4%	4 7%	3 4%	2 4%	29 10%z	5 10%	26 7%	57 7%	12 7%	7 7%	6 5%	12 7%	57 7%
NET Likely	831 72%bi	478 76%zb	353 66%	298 74%i	118 82%zhij	62 78%i	51 77%i	63 79%i	34 68%	171 60%	34 67%	290 75%	541 70%	117 73%	78 78%	103 81%zq	121 72%	541 70%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 33
GD07 - We would like you to think about your most recent experience of visiting your dental practice.
How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?
BASE: People who have been to a dentist at some point

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1209	103	77	54	152	37	116	191	96	83	108	96	96	807	1067	135	873	336	898	227	-
Weighted Base	1159	46	74*	96*	122	43*	115	172	141*	90*	100*	77*	81*	840	1053	100	838	321	869	217	**
A. Extremely likely	518	27 45%dkm 57%zbd 39%lm	29 39%	50 52%dk	38 31%	18 43%	56 48%dk	93 54%zbd 42%lm	60 42%	40 45%	47 48% d	26 33%	34 42%	351 42% d	493 47%zo	22 22%	451 54%zq	67 21%	454 52%zs	58 27%	-
B. Likely	396	10 34%an	33 44%acj	23 24%	62 51%zac 32%gijlm	14 32%	35 30%	53 31%	52 37%	31 35%	27 27%	35 45%zac 27%gjl	22 27%	306 36%za	340 32%	53 53%zn	284 34%	111 35%	312 36%	69 32%	-
C. Neither likely or unlikely	152	6 13%gpr	8 11%	17 18%	14 12%	6 14%	14 12%	13 7%	18 13%	11 13%	14 14%	13 17%g	16 20%g	119 14%g	134 13%	18 18%	55 7%	97 30%zp	60 7%	62 29%zr	-
D. Unlikely	44	2 4%r	3 5%	2 2%	4 4%	1 3%	4 4%	7 4%	7 5%	2 3%	3 3%	1 2%	7 8%zm	32 4%	40 4%	4 4%	28 3%	16 5%	23 3%	16 7%zr	-
E. Extremely unlikely	39	* 3%pr	1 1%	3 4%	2 1%	4 8%	7 6%	6 3%	4 3%	2 3%	7 7% d	2 2%	1 2%	26 3%	36 3%	2 2%	16 2%	23 7%zp	16 2%	9 4%	-
F. Don't know	10	* 1%pr	- -	1 1%	2 1%	- -	- -	1 1%	- -	2 2%	2 2%	1 1%	* 1%	6 1%	9 1%	1 1%	3 *	7 2%zp	3 *	4 2%r	-
Likely	914	37 79%lqs	62 83%	73 75%	100 82%l	32 75%	90 78%	146 85%zl	111 79%	72 80%	75 75%	60 78%	56 69%	657 78%l	834 79%	75 75%	736 88%zq	178 56%	766 88%zs	127 58%	-
Unlikely	83	3 7%pr	4 6%	5 6%	6 5%	5 12%	11 9%	13 7%	11 8%	5 5%	9 9%	3 4%	8 10%	59 7%	76 7%	6 6%	45 5%	39 12%zp	39 5%	25 11%zr	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/l/g/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 33
GD07 - We would like you to think about your most recent experience of visiting your dental practice.
How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?
BASE: People who have been to a dentist at some point

TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
	NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base 1159	46	74*	96*	122	43*	115	172	141*	90*	100*	77*	81*	840	1053	100	838	321	869	217	-**
NET Likely 831	34	57	67	94	27	80	133	100	67	65	57	48	598	757	69	691	140	727	102	0
	72%lqs	74%l	77%l	77%l	63%	69%	77%jl	71%	75%l	66%	74%l	59%	71%l	72%	69%	82%zq	44%	84%zs	47%	0%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 34
GD07 - We would like you to think about your most recent experience of visiting your dental practice.
How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?
BASE: People who have been to a dentist at some point

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1209	699	184	64	18	17	261	752	195	860	37	53	1156	951	91
Weighted Base	1159	674	184	57*	22**	16**	238	714	206	833	34*	49*	1110	914	83*
A. Extremely likely	518 45%lp	324 48%z	114 62%za	35 61%z	2 10%	4 26%	132 55%zgh	306 43%	80 39%	453 54%zl	1 3%	20 40%	499 45%	518 57%zp	-
B. Likely	396 34%blp	251 37%zb	49 27%	17 29%	18 82%	6 37%	69 29%	244 34%	82 40%f	306 37%zl	6 18%	15 30%	381 34%	396 43%zp	-
C. Neither likely or unlikely	152 13%abkop	60 9%	13 7%	3 4%	2 8%	5 31%	22 9%	101 14%	28 14%	57 7%	3 9%	8 16%	144 13%	-	-
D. Unlikely	44 4%ko	21 3%	6 3%	3 6%	-	-	8 3%	32 5%	4 2%	14 2%	9 25%zk	4 8%	40 4%	-	44 53%zo
E. Extremely unlikely	39 3%ako	16 2%	2 1%	-	-	-	6 3%	24 3%	9 4%	1 *	15 44%zk	3 6%	37 3%	-	39 47%zo
F. Don't know	10 1%ako	1 *	* *	-	-	1 6%	* *	7 1%	2 1%	1 *	* 1%	-	10 1%	-	-
Likely	914 79%lp	575 85%z	163 89%z	52 90%z	20 92%	10 63%	201 85%zg	550 77%	162 79%	759 91%zl	7 20%	34 70%	880 79%	914 100%zp	-
Unlikely	83 7%ako	37 5%	7 4%	3 6%	-	-	14 6%	56 8%	13 6%	16 2%	24 69%zk	7 14%	77 7%	-	83 100%zo
NET Likely	831 72%gimp	538 80%z	156 85%z	48 84%z	20 92%	10 63%	188 79%zg	494 69%	149 72%	744 89%zl	-17 -49%	27 57%	803 72%zm	914 100%zp	-83 -100%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 35
GD07 - We would like you to think about your most recent experience of visiting your dental practice.
How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?
BASE: People who have been to a dentist at some point

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1209	987	71	750	59	383	525	331	11	752	77
Weighted Base	1159	958	62*	726	53*	375	505	323	11**	724	79*
A. Extremely likely	518 45%bdj	505 53%zb	3 4%	407 56%zd	11 21%	206 55%zf	234 46%	182 56%z	8 79%	389 54%zj	22 28%
B. Likely	396 34%b	347 36%zb	14 22%	245 34%	22 43%	127 34%	191 38%z	105 33%	2 21%	260 36%	26 32%
C. Neither likely or unlikely	152 13%acefgi	73 8%	10 17%a	44 6%	7 14%c	28 7%	46 9%	26 8%	- -	47 7%	20 25%zi
D. Unlikely	44 4%acegi	22 2%	12 19%za	20 3%	4 7%	7 2%	22 4%	6 2%	- -	19 3%	6 8%i
E. Extremely unlikely	39 3%acegi	10 1%	23 37%za	8 1%	8 16%zc	6 2%	12 2%	4 1%	- -	7 1%	6 7%i
F. Don't know	10 1%aci	1 *	* 1%	* *	- -	* *	1 *	* *	- -	2 *	- -
Likely	914 79%bdj	852 89%zb	17 26%	653 90%zd	34 64%	334 89%z	425 84%z	287 89%z	11 100%	649 90%zj	47 60%
Unlikely	83 7%acegi	32 3%	35 56%za	28 4%	12 22%zc	13 3%	33 7%	10 3%	- -	26 4%	12 15%zi
NET Likely	831 72%bdj	821 86%zb	-18 -30%	624 86%zd	22 41%	321 85%zf	391 77%z	277 86%z	11 100%	623 86%zj	35 45%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 36
GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?
BASE: People who have been to a dentist at some point

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1209	613	596	153	159	168	186	225	318	312	400	237	260	694	311	201
Weighted Base	1159	563	596	172	179	183	197	169	259	323	312	258	266	663	314	180
Strongly agree	530 46%	242 43%	287 48%	76 44%	82 46%	83 45%	98 50%	75 45%	115 44%	162 50%k	156 50%zkl	101 39%	110 41%	317 48%	129 41%	84 47%
Tend to agree	429 37%	209 37%	220 37%	71 41%	64 36%	75 41%	68 35%	60 35%	91 35%	121 37%	105 34%	107 42%	96 36%	248 37%	119 38%	59 33%
Neither agree nor disagree	121 10%bj	73 13%zb	48 8%	19 11%	16 9%	19 10%	16 8%	19 11%	33 13%	27 8%	24 8%	33 13%	37 14%j	60 9%	41 13%	20 11%
Tend to disagree	36 3%	17 3%	19 3%	3 2%	9 5%	6 3%	4 2%	6 4%	7 3%	10 3%	10 3%	8 3%	9 3%	20 3%	13 4%	3 2%
Strongly disagree	26 2%gi	16 3%	10 2%	- -	7 4%c	1 *	5 2%	7 4%zce	7 3%	2 *	10 3%i	5 2%	10 4%i	11 2%	7 2%	7 4%
Don't know	17 1%	5 1%	12 2%	4 2%	1 *	- -	5 3%	1 1%	6 2%	2 1%	6 2%	4 2%	5 2%	6 1%	5 1%	6 3%zo
Agree	958 83%li	451 80%	507 85%za	146 85%	146 82%	158 86%	167 85%	135 80%	206 79%	282 88%zl	262 84%	208 81%	206 77%	565 85%zp	248 79%	144 80%
Disagree	62 5%	33 6%	29 5%	3 2%	16 9%c	7 4%	9 4%	14 8%c	14 5%	11 3%	20 6%	12 5%	19 7%	31 5%	20 6%	10 5%
NET Agree	896 77%aglp	418 74%	478 80%za	143 83%dgh	130 73%	151 82%g	158 80%	121 72%	192 74%	271 84%zjkl	242 77%	196 76%	187 70%	534 81%zp	228 73%	134 75%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 37
GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?
BASE: People who have been to a dentist at some point

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1209	547	662	356	129	62	75	88	60	376	63	363	846	149	92	133	162	846
Weighted Base	1159	627	532	404	143	79*	66*	79*	51*	285	51*	387	772	159	100*	127	167	772
Strongly agree	530 46%	291 47%	238 45%	182 45%	74 51%	35 45%	38 57% ^{ai}	37 46%	20 40%	122 43%	21 41%	182 47%	347 45%	68 42%	49 49%	66 51%	81 48%	347 45%
Tend to agree	429 37% ^b 37% ^{bf}	251 40% ^b	178 33%	160 40% ^f	57 40% ^f	34 43% ^f	12 19%	31 40% ^f	17 34%	101 35% ^f	16 31%	147 38%	282 37%	62 39%	39 39%	45 36%	64 38%	282 37%
Neither agree nor disagree	121 10% ^{ad}	52 8%	69 13% ^{za}	38 9%	6 4%	8 10%	10 15% ^d	9 11%	5 10%	37 13% ^d	8 16% ^d	32 8%	89 12%	17 11%	8 8%	12 10%	11 6%	89 12%
Tend to disagree	36 3%	14 2%	22 4%	11 3%	3 2%	1 1%	2 3%	2 2%	7 14% ^z gij	9 3%	1 3%	11 3%	26 3%	4 3%	2 2%	3 2%	5 3%	26 3%
Strongly disagree	26 2%	12 2%	14 3%	9 2%	2 2%	1 1%	2 3%	- -	- -	9 3%	3 5% ^g	9 2%	17 2%	5 3%	2 2%	1 1%	3 2%	17 2%
Don't know	17 1%	6 1%	11 2%	4 1%	1 1%	- -	1 2%	1 1%	1 2%	7 2%	2 3%	6 2%	11 1%	3 2%	1 1%	1 *	3 2%	11 1%
Agree	958 83% ^{bi}	542 87% ^{zb}	416 78%	342 85% ^{ij}	131 91% ^z fhi	69 88%	50 76%	68 86%	38 74%	223 78%	37 73%	329 85%	629 81%	130 82%	87 88%	111 87%	145 86%	629 81%
Disagree	62 5%	26 4%	36 7% ^z	19 5%	5 4%	2 2%	4 7%	2 2%	7 14% ^z cdeg	19 7%	4 8%	19 5%	43 6%	10 6%	4 4%	3 3%	9 5%	43 6%
NET Agree	896 77% ^{bhij}	516 82% ^{zb}	380 71%	323 80% ^{hij}	126 88% ^z fhi	67 85% ^f hij	46 69%	66 84% ^f hij	30 60%	204 72%	33 65%	310 80%	586 76%	120 75%	84 84%	108 84% ^m q	136 81%	586 76%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 38
GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?
BASE: People who have been to a dentist at some point

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1209	103	77	54	152	37	116	191	96	83	108	96	96	807	1067	135	873	336	898	227	-
Weighted Base	1159	46	74*	96*	122	43*	115	172	141*	90*	100*	77*	81*	840	1053	100	838	321	869	217	**
Strongly agree	530 46%dkmo qs	29 62%zbd ijk	34 46%k	52 54%dk	39 32%	24 56%dk	48 42%	94 54%zdk	67 47%	38 42%	42 42%	23 29%	39 48%dk	365 43%dk	502 48%zo	23 23%	440 53%zq	89 28%	442 51%zs	77 35%	-
Tend to agree	429 37%agn	12 26%	28 37%	27 28%	56 46%zace gjl	10 24%	49 43%agl	51 30%	60 43%	35 39%	32 32%	46 60%zabc efgijlm	22 28%	334 40%zagl	374 36%	54 54%zn	314 37%	114 36%	335 39%	69 32%	-
Neither agree nor disagree	121 10%apr	2 5%	10 13%	11 11%	18 14%a	5 13%	11 9%	16 10%	5 3%	10 11%	16 16%a	5 7%	12 15%a	87 10%	105 10%	16 16%zn	46 5%	76 24%zp	56 6%	41 19%zr	-
Tend to disagree	36 3%pr	1 3%	2 2%	5 5%	6 5%	1 2%	2 2%	4 2%	3 2%	2 3%	6 6%	1 1%	4 5%	25 3%	34 3%	3 3%	19 2%	17 5%zp	19 2%	14 6%zr	-
Strongly disagree	26 2%	1 3% d	1 1%	1 1%	- -	1 3%	5 4% d	5 3%	1 3%	2 1%	2 2%	2 2%	2 3%	18 2%	24 2%	2 2%	16 2%	10 3%	15 2%	6 3%	-
Don't know	17 1%pr	* 1%	- -	- -	3 3%	1 2%	- -	3 1%	1 1%	4 4%	3 3%	1 1%	1 2%	11 1%	15 1%	2 2%	3 *	14 4%zp	1 *	10 5%zr	-
Agree	958 83%jqs	41 88% jkl	62 83%	79 82%	96 78%	35 80%	97 85%	144 84%	127 90%	73 81%	74 74%	69 89% jkl	62 76%	699 83% jkl	876 83%	78 78%	755 90% zq	204 64%	777 89% zs	146 67%	-
Disagree	62 5%pr	3 6%	3 3%	6 6%	6 5%	2 5%	7 6%	9 5%	8 6%	3 4%	8 8%	2 3%	6 7%	43 5%	57 5%	4 4%	35 4%	27 8% zp	34 4%	20 9% zr	-
NET Agree	896 77% jqs	38 83% jkl	59 80%	73 76%	90 74%	32 75%	90 79%	135 79% jkl	119 84%	70 78%	66 66%	66 86% djkl	56 69%	656 78% jkl	818 78%	73 73%	719 86% zq	176 55%	743 86% zs	127 58%	0 0%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 39
GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?
BASE: People who have been to a dentist at some point

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1209	699	184	64	18	17	261	752	195	860	37	53	1156	951	91
Weighted Base	1159	674	184	57*	22**	16**	238	714	206	833	34*	49*	1110	914	83*
Strongly agree	530 46%lp	324 48%	116 63%za	29 50%	4 19%	4 26%	135 57%zgh	314 44%	81 39%	440 53%zl	2 7%	19 39%	511 46%	505 55%zp	11 14%
Tend to agree	429 37%ftp	272 40%zb	55 30%	21 36%	14 66%	8 50%	71 30%	257 36%	100 49%zfg	329 40%zl	6 17%	15 32%	413 37%	347 38%p	20 24%
Neither agree nor disagree	121 10%abko	47 7%	9 5%	4 8%	3 15%	3 18%	19 8%	84 12%	18 9%	52 6%	4 11%	7 15%	114 10%	41 4%	14 17%o
Tend to disagree	36 3%kno	16 2%	3 2%	2 4%	-	-	7 3%	27 4%	2 1%	11 1%	7 22%zk	4 9%zn	32 3%	13 1%	13 15%zo
Strongly disagree	26 2%ko	15 2%	1 *	* 1%	-	-	5 2%	17 2%	5 2%	* 43%zk	15 *	2 5%	24 2%	3 *	22 27%zo
Don't know	17 1%ako	-	-	* 1%a	-	1 6%	* *	16 2%z	1 *	* *	-	1 1%	16 1%	4 *	2 3%o
Agree	958 83%gimp	595 88%z	170 93%z	50 87%	18 85%	12 76%	206 87%g	570 80%	181 88%g	769 92%zl	8 24%	34 70%	924 83%zm	852 93%zp	32 38%
Disagree	62 5%kno	31 5%	4 2%	3 5%	-	-	12 5%	44 6%	7 3%	12 1%	22 65%zk	7 14%zn	56 5%	17 2%	35 42%zo
NET Agree	896 77%gimp	565 84%z	166 90%z	47 81%	18 85%	12 76%	195 82%g	526 74%	174 85%zg	757 91%zl	-14 -41%	27 57%	868 78%zm	836 91%zp	-3 -4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 40
GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?
BASE: People who have been to a dentist at some point

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1209	987	71	750	59	383	525	331	11	752	77
Weighted Base	1159	958	62*	726	53*	375	505	323	11**	724	79*
Strongly agree	530 46%bdj	530 55%zb	-	414 57%zd	12 23%	206 55%z	243 48%	177 55%z	9 88%	402 55%zj	21 26%
Tend to agree	429 37%b	429 45%zb	-	266 37%	21 39%	143 38%	189 37%	124 38%	* 4%	270 37%	31 39%
Neither agree nor disagree	121 10%abcegi	-	-	25 3%	8 15% ^c	15 4%	45 9% ^e	14 4%	-	37 5%	13 17% ⁱ
Tend to disagree	36 3%acegi	-	36 58%za	13 2%	5 9%zc	5 1%	17 3%	4 1%	-	9 1%	9 12%zi
Strongly disagree	26 2%aci	-	26 42%za	9 1%	7 14%zc	5 1%	11 2%	3 1%	1 8%	6 1%	5 7%zi
Don't know	17 1%acefgi	-	-	-	-	*	-	*	-	*	-
Agree	958 83%bdj	958 100%zb	-	679 94%zd	33 62%	349 93%zf	432 86%z	301 93%z	10 92%	671 93%zj	52 65%
Disagree	62 5%acegi	-	62 100%za	21 3%	12 23%zc	10 3%	27 5%	8 2%	1 8%	15 2%	15 18%zi
NET Agree	896 77%bdj	958 100%zb	-62 -100%	658 91%zd	20 38%	339 90%zf	404 80%	294 91%z	9 84%	656 91%zj	37 47%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 41
GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
A. Very confident	236 20%	122 21%	114 19%	37 20%	35 18%	32 17%	36 18%	45 26%ze	51 20%	78 24%k	60 18%	40 15%	58 20%	127 18%	62 19%	47 26%zo
B. Fairly confident	670 56%glq	332 57%	338 55%	105 58%	106 56%	120 62%g	109 55%	82 47%	148 57%g	184 56%	187 57%l	164 62%l	135 48%	385 56%q	201 61%q	83 46%
C. Not very confident	198 16%ii	86 15%	112 18%	26 14%	38 20%	32 17%	37 19%	26 15%	38 15%	40 12%	55 17%	39 15%	64 23%zik	118 17%	46 14%	34 19%
D. Not at all confident	43 4%pp	24 4%	20 3%	2 1%	5 3%	2 1%	11 6%ce	13 8%zce	10 4%	12 4%	14 4%	10 4%	8 3%	28 4%	6 2%	9 5%pp
E. Don't know	53 4%	23 4%	30 5%	13 7%	6 3%	7 4%	5 3%	8 5%	14 6%	13 4%	10 3%	12 5%	18 6%	28 4%	17 5%	8 4%
Confident	906 75%ll	455 77%	452 74%	142 78%	141 74%	152 79%	145 73%	126 73%	199 76%	262 80%zl	247 76%l	205 77%l	192 68%	512 75%	263 79%	130 72%
Not confident	241 20%pp	110 19%	131 21%	28 15%	43 23%	34 18%	49 24%	39 22%	48 18%	52 16%	69 21%	48 18%	72 25%zi	145 21%	51 16%	43 24%pp
NET Confident	665 55%blq	345 59%b	320 52%	114 62%fg	97 51%	118 61%f	97 49%	88 51%	151 58%	210 64%zjl	179 55%l	156 59%l	121 43%	367 54%	211 64%zooq	87 48%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 42
GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES				
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
A. Very confident	236 20%	124 19%	112 20%	80 19%	31 21%	13 16%	14 20%	18 21%	10 18%	55 19%	15 28%	79 20%	156 20%	27 16%	26 25%	23 18%	34 20%	156 20%
B. Fairly confident	670 56%	369 57%	302 55%	246 58%	78 53%	45 57%	40 57%	52 60%	25 45%	160 56%	24 47%	223 55%	448 56%	91 55%	52 50%	84 63% ⁿ	102 59%	448 56%
C. Not very confident	198 16%	104 16%	94 17%	66 16%	26 18%	12 15%	14 20%	15 17%	14 26% ^{zj}	45 16%	5 10%	73 18%	125 16%	36 22%	20 19%	21 16%	25 14%	125 16%
D. Not at all confident	43 4%	23 4%	20 4%	12 3%	5 4%	6 7% ^g	2 2%	- -	3 6% ^g	12 4%	3 5% ^g	17 4%	27 3%	6 3%	2 2%	2 2%	9 5%	27 3%
E. Don't know	53 4%	28 4%	25 4%	18 4%	7 5%	4 5%	1 1%	1 2%	2 5%	15 5%	5 10% ^{zfg}	13 3%	40 5%	6 4%	3 3%	2 2%	5 3%	40 5%
Confident	906 75% ^h	493 76%	413 75%	326 77% ^h	108 74%	59 73%	55 77%	69 81% ^h	34 63%	216 75%	39 74%	302 75%	604 76%	118 71%	79 76%	107 81% ^m	137 78%	604 76%
Not confident	241 20%	127 20%	114 21%	79 19%	31 21%	18 22%	16 22%	15 17%	17 32% ^{zcgj}	58 20%	8 15%	90 22%	151 19%	42 25%	22 21%	23 18%	33 19%	151 19%
NET Confident	665 55% ^{hm}	366 56%	299 54%	247 59% ^h	78 53% ^h	41 51% ^h	39 54% ^h	55 64% ^h	17 31%	158 55% ^h	31 59% ^h	212 52%	453 57%	76 46%	57 54%	84 63% ^m	103 59% ^m	453 57% ^m

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 43
GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
A. Very confident	236	16	14	24	24	6	25	39	22	27	15	9	16	166	211	21	181	55	189	29	-
	20%kqs	34%zbde	19%	25%k	17%	14%	21%k	22%k	15%	30%zjdk	15%	10%	18%	19%k	20%	17%	22%zq	15%	22%zs	13%	-
B. Fairly confident	670	25	40	53	81	27	60	98	85	40	42	66	52	505	593	75	468	203	495	125	-
	56%ej	53%	53%	55%	60%ij	63%j	52%	56%j	60%	45%	42%	75%zabc	59%j	58%ij	56%	59%	56%	56%	57%	57%	-
C. Not very confident	198	5	14	17	21	7	18	29	19	12	35	6	13	128	175	22	125	73	126	44	-
	16%kmpr	12%	18%k	18%	16%k	16%	16%k	17%k	14%	14%	34%zabcd	6%	15%	15%k	16%	18%	15%	20%zp	15%	20%	-
D. Not at all confident	43	*	2	-	-	2	6	5	12	3	5	3	5	33	41	2	31	13	26	10	-
	4%d	1%	2%	-	-	4%d	6%d	3%d	9%	4%d	5%d	3%d	5%d	4%d	4%	2%	4%	3%	3%	5%	-
E. Don't know	53	-	6	3	10	2	7	4	4	7	4	6	2	45	47	6	34	19	33	9	-
	4%a	-	7%a	3%	7%ag	4%	6%a	2%	3%	8%a	4%	6%a	2%	5%a	4%	4%	4%	5%	4%	4%	-
Confident	906	41	55	78	105	33	85	137	107	67	57	75	68	672	804	96	648	258	683	154	-
	75%jc	87%zbd	72%j	79%j	77%j	76%j	73%j	78%j	75%	75%j	56%	85%zfm	77%j	77%j	75%	76%	77%zq	71%	79%zs	71%	-
Not confident	241	6	16	17	21	9	25	34	32	15	40	8	18	161	216	25	156	85	152	54	-
	20%akmr	13%	21%k	18%	16%	20%	21%k	20%k	22%	17%	39%zabcd	9%	20%k	18%k	20%	20%	19%	24%	18%	25%r	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 43
GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?
BASE: All Respondents

	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
	NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DONT KNOW (t)	
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
NET Confident	665	35 55% _{iqs}	39 75% _{z b d f}	60 62% _j	84 61% _j	24 56% _j	60 52% _j	102 58% _j	75 53%	52 58% _j	17 17%	67 75% _{z b d e}	50 57% _j	511 58% _{z j}	588 55%	71 56%	493 59% _{z q}	172 48%	531 61% _{z s}	100 46%	0 0%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 44
GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
A. Very confident	236	131	48	9	5	3	73	134	28	187	2	7	224	207	9
	20%h	19%	26%z	15%	25%	19%	30%zgh	18%	13%	22%zl	6%	15%	20%	23%zp	11%
B. Fairly confident	670	398	102	36	13	6	109	418	141	482	12	24	625	517	36
	56%flp	59%z	55%	62%	59%	40%	45%	56%f	67%zfg	58%l	36%	49%	56%	57%p	43%
C. Not very confident	198	98	23	9	3	5	41	128	29	115	10	14	178	135	21
	16%ko	14%	12%	16%	16%	30%	17%	17%	14%	30%zk	28%zn	16%	15%	25%zo	
D. Not at all confident	43	21	5	3	-	-	13	25	6	18	8	4	38	23	10
	4%ko	3%	2%	5%	-	-	5%	3%	3%	2%	23%zk	8%	3%	3%	12%zo
E. Don't know	53	25	7	1	-	2	6	37	7	31	2	-	46	32	7
	4%o	4%	4%	1%	-	12%	2%	5%	3%	4%	5%	-	4%	3%	8%
Confident	906	529	150	45	18	9	183	552	169	669	14	31	848	724	45
	75%lp	79%z	81%	78%	84%	58%	76%	74%	80%z	42%	65%	76%z	79%zp	55%	
Not confident	241	119	27	12	3	5	53	153	35	133	18	17	216	158	31
	20%ako	18%	15%	21%	16%	30%	22%	21%	17%	16%	53%zk	35%zn	19%	17%	37%zo
NET Confident	665	411	122	33	15	5	129	399	134	536	-4	14	632	567	14
	55%lmp	61%z	66%z	57%	68%	29%	54%	54%	64%zg	64%zl	-10%	29%	57%zm	62%zp	17%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 45
GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
A. Very confident	236 20% _{ij}	211 22% _{zb}	7 11%	161 22% _z	11 21%	80 21%	104 21%	69 21%	2 18%	160 22% _{zj}	7 9%
B. Fairly confident	670 56% _{bb}	550 57% _b	24 39%	422 58%	25 47%	210 56%	298 59%	183 57%	6 56%	420 58%	51 65%
C. Not very confident	198 16% _{aci}	137 14%	20 32% _{za}	96 13%	12 22%	55 15%	71 14%	50 15%	2 21%	93 13%	16 21%
D. Not at all confident	43 4% _a	26 3%	9 15% _{za}	21 3%	5 10% _{zc}	15 4%	13 3%	12 4%	* 4%	22 3%	5 6%
E. Don't know	53 4% _a	34 4%	2 4%	25 3%	- -	15 4%	18 4%	9 3%	- -	28 4%	- -
Confident	906 75% _{bb}	761 79% _{zb}	31 49%	583 80% _{zd}	36 68%	290 77%	402 80% _z	252 78%	8 74%	580 80% _z	58 73%
Not confident	241 20% _{acfi}	163 17%	29 47% _{za}	118 16%	17 32% _{zc}	70 19%	84 17%	62 19%	3 26%	115 16%	21 27% _i
NET Confident	665 55% _{bd}	598 62% _{zb}	1 2%	465 64% _{zd}	19 36%	220 59%	318 63% _z	190 59%	5 48%	465 64% _{zj}	37 46%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 46
GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
A. I had definitely heard of the General Dental Council before	242 20%cdklp	124 21%	117 19%	7 4%	18 9%	46 24%cd	53 27%zcd	43 25%cd	74 28%zcd	109 33%zjkl	66 20%l	39 15%	27 10%	164 24%zp	33 10%	44 24%p
B. I think I had heard of the General Dental Council before	210 18%cdlp	107 18%	103 17%	21 11%	21 11%	38 19%cd	45 22%cd	42 24%zcd	45 17%	58 18%	55 17%	63 24%zl	34 12%	135 20%zp	45 14%	29 16%
C. I had not heard of the General Dental Council before	743 62%ofghi	352 60%	391 64%	155 85%zefgh	149 78%zefgh	109 56%	101 51%	88 51%	141 54%	160 49%	204 62%i	161 61%i	218 77%zijk	384 56%	251 76%zoq	107 59%
D. Not sure	6 *	4 1%	2 *	1 *	3 1%	2 1%	- -	- -	1 *	- -	1 *	2 1%	2 1%	3 *	2 1%	1 *

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/kl - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 47
GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
A. I had definitely heard of the General Dental Council before	242 20%gkm	129 20%	112 20%	80 19%g	29 20%g	21 26%gh	11 15%	7 9%	6 10%	79 27%zcfg h	9 17%	66 16%	175 22%zk	23 14%	17 16%	32 24% m	37 21%	175 22%zm
B. I think I had heard of the General Dental Council before	210 18%bfgm	135 21%zb	75 14%	70 17%	39 27%zcfg hij	26 33%zcfgh ij	5 8%	7 8%	7 13%	50 17% fg	6 11%	60 15%	150 19%	17 10%	16 15%	18 14%	30 17%	150 19% m
C. I had not heard of the General Dental Council before	743 62%eilq	380 59%	363 66%za	268 64%ei	78 54%	33 41%	55 77%zcde i	70 82%zcde i	42 77%zdei	158 55%	37 71% dei	278 69% zl	465 58%	127 76%zopq	71 68%	82 62%	107 61%	465 58%
D. Not sure	6 *	4 1%	2 *	4 1%	- -	- -	- -	1 1%	- -	1 *	- -	1 *	5 1%	- -	- -	- -	1 *	5 1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 48
GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
A. I had definitely heard of the General Dental Council before	242 20%koqs	9 18%k	18 23%ek	26 27%ek	26 19%k	3 7%	25 21%k	45 26%eik	34 24%	18 20%	14 14%	8 9%	17 20%k	174 20%k	230 22%zo	10 8%	184 22%zq	58 16%	199 23%zs	29 13%	-
B. I think I had heard of the General Dental Council before	210 18%ad	3 7%	8 10%	22 22%ad	13 10%	10 23%ad	25 21%ad	26 15%	48 34%	16 18%a	17 17%a	13 14%	10 11%	164 19%adl	194 18%	16 13%	154 18%	56 16%	163 19%	30 14%	-
C. I had not heard of the General Dental Council before	743 62%npr	35 75%zcfgm	50 66%	50 51%	95 70%zcfm	30 70%	67 57%	104 60%	60 42%	56 62%	70 69%c	64 73%zcfgm	61 70%c	533 61%	643 60%	95 76%znm	500 60%	243 67%zpm	506 58%	159 73%zr	-
D. Not sure	6 *npr	-	-	-	2 2%	-	-	-	-	-	-	4 4%zfgjm	-	6 1%	-	5 4%znm	1 *	5 1%zpm	1 *	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 49
GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
A. I had definitely heard of the General Dental Council before	242 20%gh	138 21%	56 30%za	15 25%	- -	- -	242 100%zgh	- -	- -	192 23%z	7 19%	14 28%	224 20%	201 22%z	14 17%
B. I think I had heard of the General Dental Council before	210 18%fg	135 20%z	24 13%	16 28%zb	3 13%	2 15%	- -	- -	210 100%zfg	161 19%z	2 7%	11 22%	195 18%	162 18%	13 16%
C. I had not heard of the General Dental Council before	743 62%cfhk	399 59%	104 57%	27 46%	19 87%	14 85%	- -	743 100%zfh	- -	480 58%	25 74%	24 50%	690 62%	550 60%	56 67%
D. Not sure	6 *akno	1 *	- -	- -	- -	- -	- -	- -	- -	1 *	- -	- -	1 *	1 *	- -

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 50
GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
A. I had definitely heard of the General Dental Council before	242 20%	206 22%z	12 19%	175 24%zd	6 11%	92 25%z	103 20%	86 27%z	1 13%	163 23%z	14 17%
B. I think I had heard of the General Dental Council before	210 18% ^d	181 19%z	7 10%	138 19% ^d	4 7%	69 18%	96 19%	63 20%	1 11%	144 20%z	17 22%
C. I had not heard of the General Dental Council before	743 62% ^{acegi}	570 60%	44 71%	411 57%	43 82% ^{zc}	214 57%	305 60%	174 54%	8 76%	416 57%	49 61%
D. Not sure	6 * ^{aci}	1 *	-	1 *	-	-	1 *	-	-	1 *	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 51
GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?
BASE: People who have heard of the General Dental Council before

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	465	257	208	21	29	71	86	113	145	164	159	81	61	310	71	82
Weighted Base	452	232	220	28**	39**	83*	98*	86*	119	167	121	102*	61*	298	78*	73*
A. Very confident	62 14%	31 14%	31 14%	3 10%	5 13%	10 12%	21 21%h	12 14%	12 10%	30 18%l	19 16%	9 9%	4 6%	43 15%	7 9%	11 15%
B. Fairly confident	276 61%	151 65%	124 56%	22 81%	22 56%	55 66%	56 58%	50 58%	71 60%	96 57%	68 56%	75 74%zij	36 59%	180 60%	55 70%	41 56%
C. Not very confident	40 9%k	20 9%	20 9%	1 4%	6 14%	5 6%	11 11%	8 10%	10 8%	15 9%	13 11%k	2 2%	10 17%zk	31 10%	5 6%	4 6%
D. Not at all confident	9 2%	6 2%	4 2%	- -	- -	- -	2 2%	4 5%z	3 3%	2 1%	4 3%	2 2%	2 3%	6 2%	1 1%	2 2%
E. Don't know	64 14%a	24 10%	41 19%za	1 5%	6 16%	14 17%	8 8%	11 13%	23 19%f	24 14%	18 15%	13 13%	9 15%	38 13%	10 13%	15 20%
Confident	338 75%	183 79%	155 70%	25 91%	27 69%	65 78%	77 79%	62 72%	83 69%	126 75%	87 72%	85 83%l	40 65%	223 75%	62 80%	52 71%
Not confident	50 11%k	26 11%	24 11%	1 4%	6 14%	5 6%	13 13%	13 15%	13 11%	18 10%	17 14%k	4 4%	12 19%k	37 12%	6 7%	6 8%
NET Confident	288 64%l	157 68%	131 59%	24 87%	21 55%	60 72%	64 66%	49 57%	69 58%	108 65%l	70 58%	81 79%zij	28 46%	186 62%	57 72%	46 63%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 52
GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?
BASE: People who have heard of the General Dental Council before

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	465	226	239	136	55	35	20	13	18	171	17	111	354	34	28	45	60	354
Weighted Base	452	264	188	150	68*	47**	16**	15**	13**	129	15**	127*	325	39**	33**	51*	67*	325
A. Very confident	62 14%b	43 16%	19 10%	29 19%	8 12%	7 14%	1 9%	1 8%	- -	14 11%	2 15%	22 17%	40 12%	5 12%	7 21%	10 20%	13 20%	40 12%
B. Fairly confident	276 61%	157 59%	118 63%	94 63%	38 57%	25 53%	11 67%	9 59%	9 73%	78 60%	12 80%	69 54%	207 64%	20 50%	15 46%	28 55%	38 56%	207 64%
C. Not very confident	40 9%	20 7%	21 11%	12 8%	5 7%	3 6%	2 12%	4 24%	2 14%	13 10%	1 6%	14 11%	27 8%	6 14%	3 8%	3 6%	7 10%	27 8%
D. Not at all confident	9 2%	5 2%	5 2%	3 2%	* 1%	1 2%	- -	- -	1 7%	4 3%	- -	1 1%	8 3%	- -	- -	- -	1 2%	8 3%
E. Don't know	64 14%c	39 15%	25 13%	11 8%	16 24%c	12 25%	2 12%	1 9%	1 6%	21 16%c	- -	21 17%	43 13%	9 24%	8 25%	9 18%	8 12%	43 13%
Confident	338 75%	200 76%	137 73%	123 82%zi	46 69%	31 67%	12 76%	10 67%	9 73%	92 71%	14 94%	90 71%	247 76%	24 62%	22 67%	38 76%	51 76%	247 76%
Not confident	50 11%	25 9%	25 13%	16 10%	5 8%	4 8%	2 12%	4 24%	3 21%	16 13%	1 6%	15 12%	35 11%	6 14%	3 8%	3 6%	8 12%	35 11%
NET Confident	288 64%	176 67%	112 60%	107 71%zi	41 61%	28 59%	10 64%	6 43%	7 52%	75 58%	13 89%	76 60%	212 65%	19 48%	20 60%	35 70%	43 64%	212 65%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 53
GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?
BASE: People who have heard of the General Dental Council before

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	465	26	30	25	50	13	51	84	55	34	33	28	36	322	429	34	340	125	362	62	-
Weighted Base	452	12**	26**	48**	39*	13**	50*	71*	82*	34**	31**	20**	27**	338	424	26**	338	114*	361	59*	-**
A. Very confident	62 14%q	3 27%	6 24%	4 7%	5 14%	4 27%	5 9%	13 18%	9 11%	5 14%	4 13%	1 3%	4 16%	42 12%	60 14%	3 10%	55 16%zq	7 6%	57 16%z	4 7%	-
B. Fairly confident	276 61%pr	5 46%	10 41%	26 54%	30 78%zm	9 73%	30 60%	43 61%	55 67%	15 45%	19 60%	15 76%	17 63%	208 62%	254 60%	19 74%	188 56%	88 77%zp	208 58%	43 73%r	-
C. Not very confident	40 9%	2 19%	* 2%	4 8%	2 5%	- -	4 8%	6 8%	10 12%	3 9%	6 18%	3 13%	1 3%	27 8%	39 9%	1 6%	36 11%	5 4%	35 10%	4 6%	-
D. Not at all confident	9 2%	-	1 5%	-	-	-	1 1%	2 3%	2 3%	-	1 3%	* 2%	1 5%	6 2%	8 2%	1 5%	7 2%	3 2%	6 2%	2 4%	-
E. Don't know	64 14%d	1 8%	7 28%	14 30%	1 4%	-	10 21%d	7 10%	6 7%	11 32%	2 7%	1 6%	3 12%	55 16%d	63 15%	1 5%	53 16%	11 10%	56 15%	6 10%	-
Confident	338 75%p	9 73%	17 65%	29 61%	36 92%zfm	13 100%	35 69%	56 79%	64 78%	20 59%	23 73%	16 79%	21 79%	250 74%	314 74%	22 84%	242 72%	95 83%zp	265 73%	47 80%	-
Not confident	50 11%	2 19%	2 7%	4 8%	2 5%	-	5 10%	8 11%	12 15%	3 9%	6 20%	3 15%	2 8%	33 10%	47 11%	3 11%	42 12%	8 7%	41 11%	6 10%	-
NET Confident	288 64%p	6 54%	15 58%	25 53%	34 87%zfg	13 100%	30 60%	48 68%	52 63%	17 49%	16 53%	13 63%	19 71%	217 64%	267 63%	19 74%	200 59%	88 77%zp	223 62%	41 71%	0 0%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 54
GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?
BASE: People who have heard of the General Dental Council before

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	465	267	83	33	2	2	265	-	200	350	12	26	430	370	34
Weighted Base	452	273	80*	31**	3**	2**	242	-**	210	353	9**	24**	420	363	27**
A. Very confident	62 14%h	42 15%	14 18%	3 11%	-	-	53 22%zh	-	9 4%	57 16%z	-	6 25%	56 13%	61 17%z	* 2%
B. Fairly confident	276 61%f	164 60%	44 56%	19 61%	3 100%	1 50%	124 51%	-	151 72%zf	206 58%	2 18%	12 48%	258 62%	221 61%	13 47%
C. Not very confident	40 9%o	25 9%	8 10%	3 9%	-	-	25 10%	-	15 7%	32 9%	4 40%	3 11%	37 9%	27 8%	6 23%
D. Not at all confident	9 2%ko	4 2%	1 2%	-	-	-	5 2%	-	5 2%	3 1%	3 31%	2 9%	7 2%	3 1%	4 14%
E. Don't know	64 14%	39 14%	12 15%	6 20%	-	1 50%	35 14%	-	30 14%	55 16%	1 10%	2 7%	61 15%	51 14%	4 15%
Confident	338 75%	206 75%	59 73%	22 72%	3 100%	1 50%	177 73%	-	161 76%	263 75%	2 18%	18 73%	314 75%	282 78%z	13 48%
Not confident	50 11%o	29 11%	10 12%	3 9%	-	-	30 12%	-	20 10%	35 10%	6 72%	5 20%	44 11%	31 8%	10 37%
NET Confident	288 64%	177 65%	49 61%	19 63%	3 100%	1 50%	147 61%	0 0%	141 67%	228 65%	-5 -53%	13 54%	270 64%	251 69%z	3 12%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/i/g/h - z/l/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 55
GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?
BASE: People who have heard of the General Dental Council before

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	465	389	23	317	12	164	197	153	2	313	27
Weighted Base	452	387	18**	314	10**	161	199	149	3**	307	31**
A. Very confident	62 14%	61 16%z	* 2%	50 16%	3 29%	30 18%	25 13%	28 19%z	1 45%	48 16%	4 12%
B. Fairly confident	276 61%	235 61%	7 40%	188 60%	4 45%	92 57%	120 60%	87 58%	- -	184 60%	20 64%
C. Not very confident	40 9%a	28 7%	7 36%	25 8%	3 26%	12 8%	23 12%	9 6%	1 55%	23 8%	4 14%
D. Not at all confident	9 2%af	4 1%	4 22%	6 2%	- -	5 3%	1 *	5 3%	- -	5 2%	1 3%
E. Don't know	64 14%	58 15%	- -	46 15%	- -	22 14%	30 15%	20 13%	- -	47 15%	2 7%
Confident	338 75%	296 77%	8 42%	237 76%	7 74%	122 76%	145 73%	115 77%	1 45%	232 76%	24 76%
Not confident	50 11%a	33 8%	11 58%	31 10%	3 26%	17 11%	24 12%	14 9%	1 55%	28 9%	5 17%
NET Confident	288 64%	264 68%z	-3 -16%	206 66%	5 47%	105 65%	121 61%	102 68%	* -10%	205 67%	18 60%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 56
GD12 - Have you ever complained about a dental professional?
BASE: People who have been to a dentist at some point

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Unweighted Base	1209	613	596	153	159	168	186	225	318	312	400	237	260	694	311	201
Weighted Base	1159	563	596	172	179	183	197	169	259	323	312	258	266	663	314	180
A. Yes	49 4% ^c	20 4%	28 5%	2 1%	9 5%	11 6% ^c	9 5%	11 7% ^{ch}	7 3%	18 6%	12 4%	6 2%	13 5%	28 4%	12 4%	8 5%
B. No	1110 96%	543 96%	568 95%	170 99% ^{zeg}	169 95%	173 94%	187 95%	158 93%	253 97% ^g	305 94%	301 96%	252 98%	253 95%	634 96%	302 96%	171 95%
C. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 57
GD12 - Have you ever complained about a dental professional?
BASE: People who have been to a dentist at some point

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1209	547	662	356	129	62	75	88	60	376	63	363	846	149	92	133	162	846
Weighted Base	1159	627	532	404	143	79*	66*	79*	51*	285	51*	387	772	159	100*	127	167	772
A. Yes	49 4%	24 4%	24 5%	15 4%	6 4%	3 4%	3 4%	2 2%	5 10%zci	8 3%	7 13%zcdgi	13 3%	36 5%	6 4%	5 5%	3 2%	7 4%	36 5%
B. No	1110 96%hj	602 96%	508 95%	389 96%hj	138 96%j	76 96%	63 96%	77 98%j	45 90%	277 97%hj	44 87%	374 97%	736 95%	153 96%	95 95%	125 98%	161 96%	736 95%
C. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 58
GD12 - Have you ever complained about a dental professional?
BASE: People who have been to a dentist at some point

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1209	103	77	54	152	37	116	191	96	83	108	96	96	807	1067	135	873	336	898	227	-
Weighted Base	1159	46	74*	96*	122	43*	115	172	141*	90*	100*	77*	81*	840	1053	100	838	321	869	217	-**
A. Yes	49 4%	2 4%	3 4%	2 2%	9 7%g	3 6%	6 5%	3 2%	10 7%	4 4%	3 4%	1 1%	3 3%	40 5%	45 4%	4 4%	35 4%	14 4%	35 4%	13 6%	-
B. No	1110 96%	45 96%	71 96%	95 98%	113 93%	40 94%	109 95%	169 98%d	131 93%	86 96%	96 96%	77 99%	78 97%	800 95%	1008 96%	96 96%	803 96%	307 96%	834 96%	204 94%	-
C. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 59
GD12 - Have you ever complained about a dental professional?
BASE: People who have been to a dentist at some point

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1209	699	184	64	18	17	261	752	195	860	37	53	1156	951	91
Weighted Base	1159	674	184	57*	22**	16**	238	714	206	833	34*	49*	1110	914	83*
A. Yes	49	34	4	2	-	-	14	24	11	33	2	49	-	34	7
	4% ⁿ	5%	2%	3%	-	-	6%	3%	5%	4%	6%	100% ^{zn}	-	4%	8%
B. No	1110	640	180	56	22	16	224	690	195	800	32	-	1110	880	77
	96% ^m	95%	98%	97%	100%	100%	94%	97%	95%	96%	94%	-	100% ^{zm}	96%	92%
C. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 60
GD12 - Have you ever complained about a dental professional?
BASE: People who have been to a dentist at some point

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1209	987	71	750	59	383	525	331	11	752	77
Weighted Base	1159	958	62*	726	53*	375	505	323	11**	724	79*
A. Yes	49	34	7	24	5	22	16	16	3	31	3
	4%a	4%	11%za	3%	9%	6%	3%	5%	25%	4%	4%
B. No	1110	924	56	702	48	354	489	307	8	692	76
	96%b	96%zb	89%	97%	91%	94%	97%	95%	75%	96%	96%
C. Don't know	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 61
GD13 - Have you ever considered complaining about a dental professional?
BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1156	591	565	151	150	158	175	212	310	296	384	230	246	664	297	192
Weighted Base	1110	543	568	170	169	173	187	158	253	305	301	252	253	634	302	171
A. Yes	88 8%	43 8%	44 8%	8 5%	15 9%	6 4%	23 12% ^z	16 10% ^{ce}	20 8%	27 9%	26 9%	20 8%	15 6%	48 8%	21 7%	18 11%
B. No	1022 92% ^f	499 92%	523 92%	162 95% ^f	155 91%	166 96% ^{fg}	165 88%	141 90%	233 92%	278 91%	274 91%	232 92%	238 94%	586 92%	280 93%	153 89%
C. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 62
GD13 - Have you ever considered complaining about a dental professional?
BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1156	523	633	341	123	59	71	86	54	366	56	349	807	142	87	129	155	807
Weighted Base	1110	602	508	389	138	76*	63*	77*	45*	277	44*	374	736	153	95*	125	161	736
A. Yes	88	52	36	30	16	5	6	2	3	22	4	26	62	13	2	5	10	62
	8%	9%	7%	8%	11%g	7%	9%	2%	7%	8%	9%	7%	8%	9% ⁿ	2%	4%	6%	8%
B. No	1022	551	472	358	122	71	57	76	42	256	40	348	675	140	93	119	151	675
	92%	91%	93%	92%	89%	93%	91%	98% ^d	93%	92%	91%	93%	92%	91%	98% ^m	96%	94%	92%
C. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 63
GD13 - Have you ever considered complaining about a dental professional?
BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1156	99	74	53	140	34	110	188	89	79	104	95	91	765	1021	128	836	320	861	212	-
Weighted Base	1110	45*	71*	95*	113	40**	109*	169	131*	86*	96*	77*	78*	800	1008	96	803	307	834	204	**
A. Yes	88	4	7	5	6	5	9	15	19	5	6	5	2	63	85	2	64	24	64	20	-
	8% ^o	9%	10%	6%	5%	12%	8%	9%	14%	6%	6%	6%	3%	8%	8% ^o	3%	8%	8%	8%	10%	-
B. No	1022	41	64	89	108	35	100	155	112	81	90	72	76	737	923	94	740	283	770	184	-
	92%	91%	90%	94%	95%	88%	92%	91%	86%	94%	94%	94%	97%	92%	92%	97% ^{zn}	92%	92%	92%	90%	-
C. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 64
GD13 - Have you ever considered complaining about a dental professional?
BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1156	665	179	61	18	17	245	725	185	825	35	-	1156	916	84
Weighted Base	1110	640	180	56*	22**	16**	224	690	195	800	32**	-**	1110	880	77*
A. Yes	88	50	13	4	3	1	19	50	19	52	13	-	88	59	17
	8%ko	8%	7%	7%	14%	9%	8%	7%	10%	6%	39%	-	8%	7%	22%zo
B. No	1022	590	167	52	19	15	205	640	176	749	20	-	1022	821	60
	92%p	92%	93%	93%	86%	91%	92%	93%	90%	94%z	61%	-	92%	93%zp	78%
C. Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 65
GD13 - Have you ever considered complaining about a dental professional?
BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1156	952	63	723	54	361	506	315	8	719	72
Weighted Base	1110	924	56*	702	48*	354	489	307	8**	692	76*
A. Yes	88	59	19	52	13	28	42	23	1	51	13
	8%a	6%	34%za	7%	26%zc	8%	9%	8%	11%	7%	18%zi
B. No	1022	865	36	650	36	326	446	284	7	641	63
	92%bdj	94%zb	66%	93%d	74%	92%	91%	92%	89%	93%j	82%
C. Don't know	-	-	-	-	-	-	-	-	-	-	-
D. Prefer not to say	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 66
GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?
BASE: People who have complained or considered complaining about a dental professional

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	142	68	74	8	23	17	31	32	31	41	48	24	29	78	36	28
Weighted Base	136	63*	73*	9**	24**	17**	32**	28**	26**	45*	38*	26**	28**	77*	34**	26**
A. Dentist	121	53	68	8	18	16	29	24	26	38	33	25	26	69	29	24
	89%	84%	93%	84%	78%	91%	89%	88%	100%	85%	87%	96%	92%	90%	86%	90%
G. Orthodontic Therapist	5	5	*	-	3	1	*	1	-	3	3	-	-	2	3	-
	4% ^b	8%	1%	-	13%	5%	1%	4%	-	6%	7%	-	-	3%	9%	-
B. Dental Hygienist	5	4	1	1	1	-	1	2	-	3	-	1	1	4	-	1
	4%	6%	1%	13%	4%	-	3%	6%	-	6%	-	4%	4%	5%	-	5%
D. Dental Technician	3	1	1	-	1	-	2	-	-	1	-	-	1	-	1	1
	2%	2%	2%	-	3%	-	6%	-	-	3%	-	-	4%	-	4%	5%
E. Dental Nurse	1	*	1	*	1	-	-	-	-	-	1	-	-	1	*	-
	1%	1%	1%	4%	2%	-	-	-	-	-	2%	-	-	1%	1%	-
F. Clinical Dental Technician	1	-	1	-	-	-	-	1	-	-	1	-	-	1	-	-
	1%	-	1%	-	-	-	-	3%	-	-	2%	-	-	1%	-	-
H. Receptionist	1	-	1	-	-	1	-	-	-	-	1	-	-	1	-	-
	*	-	1%	-	-	4%	-	-	-	-	2%	-	-	1%	-	-
C. Dental Therapist	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I. Don't know/ Can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 67
GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?
BASE: People who have complained or considered complaining about a dental professional

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	142	68	74	41	20	7	10	4	10	37	13	39	103	20	8	10	17	103
Weighted Base	136	76*	61*	46*	22**	8**	9**	3**	8**	30*	10**	39*	98*	19**	7**	8**	16**	98*
A. Dentist	121	68	53	41	19	8	7	2	5	28	10	33	88	17	7	8	11	88
	89%	90%	88%	90%	86%	100%	86%	54%	62%	95%	100%	84%	91%	90%	100%	100%	70%	91%
G. Orthodontic Therapist	5	3	3	2	*	-	-	-	2	1	-	1	4	1	-	-	1	4
	4%	4%	4%	5%	2%	-	-	-	23%	2%	-	3%	4%	4%	-	-	8%	4%
B. Dental Hygienist	5	4	1	1	3	-	-	1	-	-	-	2	3	-	-	-	2	3
	4%	5%	2%	2%	12%	-	-	36%	-	-	-	6%	3%	-	-	-	14%	3%
D. Dental Technician	3	1	1	1	-	-	-	-	1	-	-	1	1	-	-	-	1	1
	2%	2%	2%	3%	-	-	-	15%	-	-	-	4%	1%	-	-	-	9%	1%
E. Dental Nurse	1	-	1	-	-	-	1	*	-	-	-	1	*	1	-	-	-	*
	1%	-	1%	-	-	-	6%	10%	-	-	-	1%	*	3%	-	-	-	*
F. Clinical Dental Technician	1	-	1	-	-	-	-	-	-	1	-	-	1	-	-	-	-	1
	1%	-	1%	-	-	-	-	-	-	3%	-	-	1%	-	-	-	-	1%
H. Receptionist	1	-	1	-	-	-	1	-	-	-	-	1	-	1	-	-	-	-
	*	-	1%	-	-	-	7%	-	-	-	-	2%	-	3%	-	-	-	-
C. Dental Therapist	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I. Don't know/ Can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 68
GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?
BASE: People who have complained or considered complaining about a dental professional

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	142	13	9	6	18	7	15	20	20	9	11	6	8	98	131	10	103	39	102	35	-
Weighted Base	136	6**	10**	7**	14**	8**	15**	18**	29*	8**	10**	6**	5**	103*	130	6**	99*	38*	99*	33**	-**
A. Dentist	121	5	10	5	11	8	11	16	27	8	10	6	4	91	116	4	89	32	90	26	-
	89%	85%	100%	74%	100%	76%	90%	92%	100%	100%	100%	100%	84%	88%	90%	70%	91%	85%	91%	80%	-
G. Orthodontic Therapist	5	1	-	2	1	-	-	2	-	-	-	-	-	3	5	-	3	3	3	3	-
	4%	15%	-	26%	6%	-	-	10%	-	-	-	-	-	3%	4%	-	3%	7%	3%	8%	-
B. Dental Hygienist	5	-	-	-	1	-	-	-	2	-	-	-	-	5	4	1	5	-	4	1	-
	4%	-	-	-	7%	-	15%	-	5%	-	-	-	-	5%	3%	16%	5%	-	4%	3%	-
D. Dental Technician	3	-	-	-	1	-	1	-	-	-	-	-	*	3	3	-	*	2	*	2	-
	2%pr	-	-	-	5%	-	9%	-	-	-	-	-	9%	3%	2%	-	*	6%	*	7%	-
E. Dental Nurse	1	-	-	-	1	-	-	-	-	-	-	-	*	1	-	1	-	1	*	1	-
	1%	-	-	-	4%	-	-	-	-	-	-	-	7%	1%	-	14%	-	2%	*	2%	-
F. Clinical Dental Technician	1	-	-	-	-	-	-	-	1	-	-	-	-	1	1	-	1	-	1	-	-
	1%	-	-	-	-	-	-	-	3%	-	-	-	-	1%	1%	-	1%	-	1%	-	-
H. Receptionist	1	-	-	-	1	-	-	-	-	-	-	-	-	1	1	-	1	-	1	-	-
	*	-	-	-	4%	-	-	-	-	-	-	-	-	1%	*	-	1%	-	1%	-	-
C. Dental Therapist	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I. Don't know/ Can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 69
GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?
BASE: People who have complained or considered complaining about a dental professional

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	142	85	18	7	2	1	37	79	26	85	17	53	89	93	26
Weighted Base	136	84*	17**	5**	3**	1**	33*	74*	29**	85*	15**	49*	88*	93*	23**
A. Dentist	121	78	14	4	3	1	27	67	27	76	15	42	79	79	22
	89%	94%z	82%	67%	100%	100%	84%	90%	91%	90%	100%	87%	90%	85%	96%
G. Orthodontic Therapist	5 4%a	1 1%	2 9%	-	-	-	2 7%	2 3%	1 4%	3 3%	-	3 7%	2 3%	5 6%	-
B. Dental Hygienist	5 4%	2 3%	2 9%	-	-	-	-	3 4%	2 5%	4 5%	-	1 2%	4 4%	4 4%	1 4%
D. Dental Technician	3 2%	2 2%	-	-	-	-	2 7%	* 1%	-	* 1%	-	1 3%	1 2%	3 3%	-
E. Dental Nurse	1 1%	-	-	* 6%	-	-	-	1 1%	-	* -	-	1 2%	-	1 1%	-
F. Clinical Dental Technician	1 1%	-	-	1 15%	-	-	1 2%	-	-	1 1%	-	-	1 1%	1 1%	-
H. Receptionist	1 *	-	-	1 12%	-	-	-	1 1%	-	1 1%	-	-	1 1%	1 1%	-
C. Dental Therapist	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I. Don't know/ Can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/i/g/h - z/l/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 70
GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?
BASE: People who have complained or considered complaining about a dental professional

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	142	89	32	79	18	48	63	36	4	82	19
Weighted Base	136	93*	26**	76*	17**	50*	58*	39**	4**	83*	17**
A. Dentist	121	81	25	66	17	45	53	35	3	73	16
	89%	87%	97%	87%	100%	90%	91%	90%	86%	88%	98%
G. Orthodontic Therapist	5 4%	5 5%	-	3 4%	-	2 4%	* 1%	2 4%	-	3 3%	-
B. Dental Hygienist	5 4%	5 5%	-	4 5%	-	1 2%	3 4%	1 3%	-	4 5%	-
D. Dental Technician	3 2%	2 2%	1 3%	1 2%	-	* 1%	1 2%	-	*	2 2%	-
E. Dental Nurse	1 1%	1 1%	-	* *	-	* 1%	-	* 1%	-	-	* 2%
F. Clinical Dental Technician	1 1%	-	-	1 1%	-	-	1 1%	-	-	1 1%	-
H. Receptionist	1 *	-	-	1 1%	-	1 1%	-	1 2%	-	1 1%	-
C. Dental Therapist	-	-	-	-	-	-	-	-	-	-	-
I. Don't know/ Can't remember	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 71
GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?
BASE: People who go to the dentist at least once every two years

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	982	485	497	132	124	149	165	181	231	286	344	180	172	584	258	138
Weighted Base	953	455	498	145	135	167	179	137	190	297	271	204	180	568	259	124
Strongly agree	424 44%cp	195 43%	228 46%	39 27%	58 43%c	79 47%c	83 46%c	70 52%zc	94 50%cc	147 49%	123 45%	80 39%	74 41%	271 48%zp	89 34%	64 52%p
Tend to agree	302 32%	157 35%	145 29%	52 36%	39 28%	49 29%	60 34%	42 31%	61 32%	94 32%	84 31%	72 35%	52 29%	186 33%	82 32%	33 27%
Neither agree nor disagree	101 11%co	53 12%	48 10%	22 15%g	19 14%	16 9%	14 8%	10 7%	20 11%	25 9%	27 10%	25 12%	23 13%	49 9%	40 16%zo	11 9%
Tend to disagree	36 4%	12 3%	24 5%	7 5%	7 5%	5 3%	9 5%	5 3%	4 2%	8 3%	8 3%	10 5%	10 5%	18 3%	13 5%	5 4%
Strongly disagree	17 2%	7 2%	9 2%	5 3%e	3 2%	- -	3 2%	4 3%e	1 1%	3 1%	6 2%	5 2%	3 2%	9 2%	5 2%	3 3%
I have never needed dental treatment beyond a check-up	69 7%	29 6%	40 8%	19 13%z	10 7%g	18 10%g	8 5%	5 4%	9 5%	18 6%	21 8%	12 6%	19 10%	33 6%	28 11%zo	7 6%
Don't know	5 *	* -	4 1%	1 1%	* -	1 *	1 1%	* -	- -	1 *	2 1%	1 *	- -	3 *	2 1%	- -
Agree	726 76%cp	353 78%	373 75%	91 63%	96 71%	128 77%c	143 80%c	112 82%zcd	155 82%zcd	241 81%zl	207 76%	152 74%	126 70%	456 80%zp	171 66%	97 78%p
Disagree	53 6%h	19 4%	34 7%	12 8%h	10 7%	5 3%	12 7%	9 6%	5 3%	11 4%	14 5%	15 7%	13 7%	27 5%	18 7%	9 7%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 71
GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?
BASE: People who go to the dentist at least once every two years

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Weighted Base	953	455	498	145	135	167	179	137	190	297	271	204	180	568	259	124
NET Agree	673	333	339	79	87	123	130	104	150	229	194	137	113	430	154	88
	71% _{cld}	73%	68%	55%	64%	73% _c	73% _c	76% _{cd}	79% _{zcd}	77% _{zkl}	71%	67%	63%	76% _{zp}	59%	71% _p

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 72
GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?
BASE: People who go to the dentist at least once every two years

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	982	475	507	306	115	54	63	77	42	278	47	306	676	120	77	115	139	676
Weighted Base	953	548	405	351	127*	70*	54*	69*	34*	210	39*	325	628	129*	82*	111*	147	628
Strongly agree	424 44%g	238 43%	186 46%	143 41%	56 44%	40 57%cg	27 51%g	21 31%	13 38%	105 50%zcg	19 50%	150 46%	274 44%	59 46%	38 46%	55 49%	63 43%	274 44%
Tend to agree	302 32%f	184 34%	117 29%	124 35%f	43 34%f	17 25%	9 17%	22 31%	10 28%	66 32%f	11 27%	105 32%	197 31%	36 28%	24 29%	32 29%	54 37%	197 31%
Neither agree nor disagree	101 11%p	57 10%	44 11%	38 11%	10 8%	9 12%	2 4%	11 15%f	6 18%f	19 9%	6 14%	26 8%	75 12%	12 9%	9 10%	9 8%	8 5%	75 12%p
Tend to disagree	36 4%	17 3%	19 5%	9 3%	5 4%	3 4%	6 11%zci	4 6%	2 6%	5 3%	1 3%	15 5%	22 3%	5 4%	6 8%	5 4%	7 5%	22 3%
Strongly disagree	17 2%	9 2%	7 2%	6 2%	3 2%	* *	1 3%	2 3%	- -	3 1%	1 2%	6 2%	10 2%	3 3%	- -	1 *	5 3%	10 2%
I have never needed dental treatment beyond a check-up	69 7%	38 7%	31 8%	29 8%	8 6%	1 2%	7 14%ei	9 12%ei	3 9%	11 5%	1 3%	24 7%	46 7%	14 11%	5 6%	9 8%	11 7%	46 7%
Don't know	5 *	4 1%	1 *	1 *	2 2%	- -	- -	* 1%	- -	* *	- -	1 *	4 1%	- -	- -	1 1%	- -	4 1%
Agree	726 76%g	422 77%	303 75%	266 76%g	99 78%g	57 82%g	37 68%	43 62%	22 66%	171 82%zfg	30 77%	254 78%	471 75%	96 74%	62 76%	87 78%	117 80%	471 75%
Disagree	53 6%	26 5%	27 7%	16 4%	8 6%	3 4%	8 14%zci	7 9%	2 6%	8 4%	2 6%	21 6%	32 5%	8 6%	6 8%	5 5%	11 8%	32 5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 72
GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?
BASE: People who go to the dentist at least once every two years

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES						
	WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)		
Weighted Base	953	548	405	351	127*	70*	54*	69*	34*	210	39*	325	628	129*	82*	111*	147	628	
NET Agree	673	396	277	251	91	54	29	36	20	163	28	233	439	88	56	82	106	439	
		71%fg	72%	68%	71%fg	72%fg	78%fg	54%	53%	60%	78%ztgh	71%	72%	70%	68%	68%	74%	72%	70%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 73
GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?
BASE: People who go to the dentist at least once every two years

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	982	88	65	48	117	26	93	152	87	70	86	78	72	656	869	106	848	134	898	84	-
Weighted Base	953	40*	64*	86*	97*	31**	91*	142	127*	74*	81*	63*	59*	691	866	81*	817	136	869	84*	**
Strongly agree	424 44%doq	22 55%zdf	30 48%	44 52%	33 34%	12 39%	34 37%	69 49% d	55 44%	39 53% d	32 39%	25 40%	28 47%	301 44% d	399 46% zo	21 27%	381 47% zq	43 31%	395 45%	29 35%	-
Tend to agree	302 32%	13 32%	18 28%	25 29%	30 31%	11 36%	34 37%	41 29%	53 41%	20 26%	19 24%	21 33%	19 32%	229 33%	273 32%	27 34%	256 31%	46 34%	277 32%	25 29%	-
Neither agree nor disagree	101 11% apr	2 5%	5 8%	6 7%	17 18% z agm	5 16%	8 9%	13 9%	15 12%	9 12%	10 13%	5 8%	6 9%	76 11%	88 10%	12 15%	74 9%	26 19% z p	82 9%	18 22% z r	-
Tend to disagree	36 4%	2 5%	2 3%	1 2%	7 8% z	-	4 5%	3 2%	2 2%	4 6%	5 6%	2 3%	4 7%	27 4%	30 3%	5 6%	30 4%	7 5%	34 4%	2 3%	-
Strongly disagree	17 2% m	* 1%	2 4%	-	1 1%	1 3%	2 2%	6 4% z m	1 1%	* 3%	2 3%	-	-	8 1%	16 2%	1 1%	16 2%	1 *	16 2%	1 1%	-
I have never needed dental treatment beyond a check-up	69 7% n	1 3%	6 9%	9 11%	8 8%	2 6%	9 10%	6 4%	1 1%	2 3%	12 15% z agi	10 15% z agim	3 5%	50 7%	56 7%	13 16% z n	56 7%	13 9%	60 7%	9 11%	-
Don't know	5 * m	-	-	-	* *	-	-	3 2% z m	-	-	-	1 1%	-	1 *	3 *	1 2%	4 *	* *	5 1%	-	-
Agree	726 76% d j o q	34 86% z d j k	48 76%	69 80%	63 65%	23 75%	67 74%	110 78% d j	108 85%	59 79% j	51 63%	46 73%	47 79%	530 77% d j	673 78% z o	49 61%	637 78% z q	89 65%	672 77% z s	54 64%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 73
GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?
BASE: People who go to the dentist at least once every two years

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base	953	40*	64*	86*	97*	31**	91*	142	127*	74*	81*	63*	59*	691	866	81*	817	136	869	84*	-**
Disagree	53	2	4	1	8	1	6	9	3	5	7	2	4	35	46	6	46	7	50	3	-
	6%	6%	7%	2%	8%	3%	7%	7%	2%	6%	8%	3%	7%	5%	5%	7%	6%	5%	6%	4%	-
NET Agree	673	32	44	68	55	22	61	101	105	54	44	45	43	495	627	43	591	82	622	51	0
		71% _{djoq}	81% _{zdj}	69% _{79%_{dj}}	57% _{57%}	71% _{71%}	67% _{67%}	71% _{dj}	83% _{83%}	73% _{dj}	55% _{55%}	70% _{70%}	72% _j	72% _{dj}	72% _{zo}	54% _{54%}	72% _{zq}	60% _{60%}	72% _{zs}	60% _{60%}	0% _{0%}

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 74
GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?
BASE: People who go to the dentist at least once every two years

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	982	699	184	64	18	17	220	594	167	860	37	42	940	848	53
Weighted Base	953	674	184	57*	22**	16**	208	563	181	833	34*	39*	914	820	48*
Strongly agree	424 44%ahip	275 41%	112 61%za	26 45%	7 32%	4 26%	121 58%zgh	243 43%h	60 33%	387 46%zl	7 20%	13 33%	411 45%	398 49%zp	11 24%
Tend to agree	302 32%	220 33%	47 25%	23 40%	8 39%	4 26%	54 26%	168 30%	78 43%zfg	266 32%	11 33%	11 28%	291 32%	255 31%	17 35%
Neither agree nor disagree	101 11%bfno	76 11%b	10 5%	5 8%	6 29%	4 27%	13 6%	65 12%f	23 13%	82 10%	* 1%	9 24%zn	91 10%	71 9%	6 14%
Tend to disagree	36 4%fko	26 4%	9 5%	2 3%	-	-	3 1%	31 5%zf	3 2%	26 3%	9 25%zk	4 9%	33 4%	22 3%	8 17%zo
Strongly disagree	17 2%k	14 2%	2 1%	-	-	-	3 2%	13 2%	1 *	9 1%	7 20%zk	1 3%	16 2%	12 1%	4 8%zo
I have never needed dental treatment beyond a check-up	69 7%b	60 9%zb	5 3%	1 1%	-	3 21%	13 6%	40 7%	16 9%	59 7%	-	1 3%	68 7%	58 7%	1 3%
Don't know	5 *	3 *	-	2 3%zab	-	-	1 1%	3 1%	-	5 1%	-	-	5 *	5 1%	-
Agree	726 76%agtmp	495 73%	158 86%za	49 85%	15 71%	8 52%	175 84%zg	411 73%	138 76%	653 78%zl	18 54%	24 61%	702 77%am	653 80%zp	28 59%
Disagree	53 6%ko	40 6%	11 6%	2 3%	-	-	6 3%	43 8%zfh	4 2%	34 4%	15 45%zk	5 12%	48 5%	34 4%	12 25%zo

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/i/g/h - z/l/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 74

GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?

BASE: People who go to the dentist at least once every two years

	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE		
	TOTAL (z)	NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Weighted Base	953	674	184	57*	22**	16**	208	563	181	833	34*	39*	914	820	48*
NET Agree	673	455	147	47	15	8	169	368	134	619	3	19	653	619	16
	71%ag mp	68%	80%za	82%a	71%	52%	81%zg	65%	74%	74%zl	9%	49%	71%zm	75%zp	34%

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 75
GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?
BASE: People who go to the dentist at least once every two years

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	982	861	45	750	59	383	525	331	11	752	77
Weighted Base	953	846	38*	726	53*	375	505	323	11**	724	79*
Strongly agree	424 44%bdj	405 48%zb	10 26%	424 58%zd	-	201 54%zf	220 44%	181 56%z	3 26%	379 52%zj	19 24%
Tend to agree	302 32%d	274 32%	11 30%	302 42%zd	-	127 34%	175 35%	111 34%	5 43%	261 36%zj	17 21%
Neither agree nor disagree	101 11%acdgi	69 8%	5 12%	-	-	32 8%	68 13%ze	21 7%	2 14%	61 8%	21 27%zi
Tend to disagree	36 4%aci	22 3%	7 18%za	-	36 69%zc	10 3%	26 5%	7 2%	* 4%	16 2%	14 18%zi
Strongly disagree	17 2%aci	11 1%	6 15%za	-	17 31%zc	3 1%	14 3%ze	2 1%	-	5 1%	7 9%zi
I have never needed dental treatment beyond a check-up	69 7%cdfeij	62 7%	-	-	-	-	-	-	-	-	-
Don't know	5 *	4 *	-	-	-	2 *	2 *	* *	1 13%	2 *	1 2%
Agree	726 76%bdj	679 80%zb	21 56%	726 100%zd	-	329 88%zf	395 78%	293 91%z	7 68%	639 88%zj	36 45%
Disagree	53 6%acegi	33 4%	12 32%za	-	53 100%zc	13 3%	40 8%ze	9 3%	* 4%	21 3%	21 27%zi

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 75
GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?
BASE: People who go to the dentist at least once every two years

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Weighted Base	953	846	38*	726	53*	375	505	323	11**	724	79*
NET Agree	673	647	9	726	-53	316	355	284	7	618	15
	71%bdj	76%zb	23%	100%zd	-100%	84%zf	70%	88%z	64%	85%zj	18%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 76
GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	912	452	460	114	114	134	157	174	219	269	318	170	155	550	232	128
Weighted Base	884	425	458	126*	125*	150	170	131	181	279	250	193	162	535	231	116
Yes	375	174	201	56	51	68	70	65	65	128	107	78	63	235	92	47
	42%h	41%	44%	45%	41%	46%	41%	50%h	36%	46%	43%	40%	39%	44%	40%	41%
No	505	251	253	70	74	80	100	65	115	150	141	115	99	298	139	68
	57%g	59%	55%	55%	59%	54%	59%	50%	64%zg	54%	56%	59%	61%	56%	60%	58%
Don't know	3	-	3	-	-	1	-	1	1	1	2	1	-	2	-	1
	*	-	1%	-	-	1%	-	1%	1%	*	1%	*	-	*	-	1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 77
GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	912	442	470	280	109	53	56	67	37	264	46	282	630	106	72	106	127	630
Weighted Base	884	509	374	321	119*	69*	46*	60*	31*	199	38*	302	582	115*	77*	102*	136	582
Yes	375	217	159	135	50	31	21	32	16	75	15	141	235	51	35	45	67	235
	42%	43%	42%	42%	42%	45%	45%	52%i	52%	38%	40%	47%	40%	44%	46%	44%	49%	40%
No	505	291	214	186	68	37	25	29	15	122	23	160	345	64	42	56	69	345
	57%	57%	57%	58%	57%	55%	55%	48%	48%	61%	60%	53%	59%	56%	54%	55%	51%	59%
Don't know	3	1	2	-	1	-	-	-	-	2	-	1	3	-	-	1	-	3
	*	*	1%	-	1%	-	-	-	-	1%	-	*	*	-	-	1%	-	*

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 78
GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	912	85	59	44	108	24	86	146	86	68	74	63	69	607	817	88	788	124	834	78	-
Weighted Base	884	38*	58*	76*	89*	29**	82*	136	126*	72*	69*	54*	56*	641	810	68*	761	123*	808	75*	-**
Yes	375 42% ^{aq}	9 25%	32 55% ^{acd}	24 32%	30 34%	16 54%	38 47% ^a	50 37%	56 44%	42 58% ^{zacd}	29 42% ^a	28 52% ^{ad}	22 40%	288 45% ^{ad}	344 43%	27 40%	338 44% ^{zq}	38 31%	350 43%	26 34%	-
No	505 57% ^{ip}	29 75% ^{zbfj}	26 45%	51 67% ^{bi}	59 66% ^{bikm}	13 46%	44 53%	86 63% ^{bik}	70 56%	30 42%	39 57%	25 47%	34 60%	351 55% ^{il}	463 57%	40 59%	420 55%	85 69% ^{zp}	455 56%	50 66%	-
Don't know	3 *	-	-	1 2%	-	-	-	1 *	-	-	1 1%	1 1%	-	2 *	3 *	1 1%	3 *	-	3 *	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 79
GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	912	640	179	63	18	12	209	549	153	797	37	41	871	788	52
Weighted Base	884	614	179	57*	22**	13**	196	522	165	774	34*	38*	846	762	46*
Yes	375	258	79	25	7	6	92	214	69	339	10	22	354	334	13
	42%p	42%	44%	43%	34%	47%	47%	41%	42%	44%	31%	58%	42%	44%p	28%
No	505	354	99	31	14	5	103	305	96	431	24	16	489	425	33
	57%k	58%	56%	55%	66%	42%	53%	58%	58%	56%	69%	42%	58%	56%	72%zo
Don't know	3	1	1	1	-	1	1	3	-	3	-	-	3	3	-
	*a	*	*	1%	-	11%	*	1%	-	*	-	-	*	*	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 80
GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	912	799	45	750	59	383	525	331	11	752	77
Weighted Base	884	784	38*	726	53*	375	505	323	11**	724	79*
Yes	375	349	10	329	13	375	-	323	11	336	24
		42%dfj	45%zb	45%zd	25%	100%zf	-	100%z	100%	46%zj	30%
No	505	432	27	395	40	-	505	-	-	385	56
		57%acegi	55%	72%za	75%zc	-	100%ze	-	-	53%	70%zi
Don't know	3	3	-	2	-	-	-	-	-	3	-
	*	*	-	*	-	-	-	-	-	*	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 81
GD17 - And how clear, if at all, were the costs provided in the written treatment plan?
BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	383	181	202	50	45	60	64	85	79	117	134	70	62	235	92	55
Weighted Base	375	174	201	56*	51*	68*	70*	65*	65*	128*	107	78*	63*	235	92*	47*
A. Very clear	226 60%cdp	105 60%	121 60%	24 43%	25 50%	40 58%	49 70%c	44 68%c	44 68%c	84 65%l	70 66%l	45 58%	27 43%	149 64%p	45 48%	31 66%
B. Fairly clear	97 26%	46 26%	51 25%	13 23%	21 40%zfh	21 31%	13 18%	16 24%	14 22%	28 22%	28 26%	22 29%	19 31%	65 28%	22 23%	11 23%
C. Not very clear	7 2%	3 2%	4 2%	- -	2 3%	1 2%	4 5%	- -	* 1%	3 3%	- -	2 3%	1 2%	5 2%	2 2%	* 1%
D. Not at all clear	3 1%	* -	3 1%	- -	- -	- -	* 1%	1 1%	2 3%	1 1%	- -	1 1%	1 2%	1 *	* 1%	2 4%zo
E. There were no costs provided in the written treatment plan	35 9%o	16 9%	19 10%	14 24%zdfgh	3 7%	6 9%	4 6%	4 5%	4 6%	10 8%	6 6%	6 8%	12 19%zij	14 6%	18 20%zoq	3 6%
F. Don't know	6 2%o	4 2%	2 1%	6 10%zdefgh	- -	- -	- -	1 1%	- -	2 1%	3 3%	- -	2 2%	1 *	6 6%zo	- -
Clear	323 86%cdp	151 87%	172 86%	37 65%	46 90%c	61 89%c	62 88%c	60 92%c	58 90%c	111 87%l	98 91%zl	68 87%	47 74%	214 91%zp	66 72%	42 89%p
Not clear	11 3%	3 2%	7 4%	- -	2 3%	1 2%	4 6%	1 1%	3 4%	4 4%	- -	3 4%	3 4%j	6 3%	2 3%	2 5%
NET Clear	313 83%cdp	148 85%	165 82%	37 65%	44 87%c	59 87%c	58 82%	59 91%zc	55 86%c	107 83%l	98 91%zl	64 83%	44 70%	208 89%zp	64 69%	40 84%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 82
GD17 - And how clear, if at all, were the costs provided in the written treatment plan?
BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	383	189	194	121	47	21	24	33	17	102	18	128	255	47	32	44	59	255
Weighted Base	375	217	159	135*	50*	31**	21**	32**	16**	75*	15**	141	235	51*	35**	45*	67*	235
A. Very clear	226	135	91	87	34	14	15	13	9	48	6	85	141	30	21	25	40	141
	60%	62%	57%	64%	68%	43%	72%	41%	57%	64%	37%	60%	60%	59%	60%	55%	59%	60%
B. Fairly clear	97	63	34	33	12	18	3	10	2	17	2	36	61	14	11	15	16	61
	26%	29%	21%	24%	25%	57%	15%	32%	13%	22%	12%	25%	26%	28%	30%	34%	24%	26%
C. Not very clear	7	7	*	5	1	-	-	-	-	*	-	5	2	1	1	-	4	2
	2%^b	3%	*	4%	3%	-	-	-	-	1%	-	3%	1%	2%	3%	-	5% ^q	1%
D. Not at all clear	3	-	3	-	-	-	-	-	*	3	-	-	3	-	-	-	-	3
	1%	-	2% ^{za}	-	-	-	-	-	3%	4% ^{zc}	-	-	1%	-	-	-	-	1%
E. There were no costs provided in the written treatment plan	35	9	27	9	-	-	3	6	3	7	8	14	21	5	2	5	6	21
	9%^{ad}	4%	17% ^{za}	6%	-	-	13%	19%	22%	9% ^d	51%	10%	9%	11%	6%	12%	9%	9%
F. Don't know	6	3	3	1	2	-	-	2	1	-	-	2	5	-	-	-	2	5
	2%	1%	2%	1%	4%	-	-	8%	5%	-	-	1%	2%	-	-	-	2%	2%
Clear	323	198	125	120	47	31	18	23	11	65	7	121	203	44	32	40	56	203
	86%^b	91% ^{zb}	79%	89%	93%	100%	87%	73%	70%	87%	49%	86%	86%	87%	91%	88%	83%	86%
Not clear	11	7	4	5	1	-	-	-	*	3	-	5	6	1	1	-	4	6
	3%	3%	2%	4%	3%	-	-	-	3%	5%	-	3%	2%	2%	3%	-	5%	2%
NET Clear	313	192	121	115	45	31	18	23	11	62	7	116	197	43	31	40	52	197
	83%^b	88% ^{zb}	76%	85%	90%	100%	87%	73%	67%	82%	49%	82%	84%	85%	87%	88%	77%	84%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 83
GD17 - And how clear, if at all, were the costs provided in the written treatment plan?
BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	383	21	34	14	38	11	42	54	36	40	32	31	30	276	344	35	348	35	360	23	-
Weighted Base	375	9**	32*	24**	30*	16**	38*	50*	56*	42*	29**	28**	22**	288	344	27**	338	38**	350	26**	-**
A. Very clear	226 60%	6 62%	20 64%	14 60%	18 61%	8 52%	19 49%	30 61%	43 77%	26 62%	12 43%	18 63%	12 52%	178 62%	213 62%	12 43%	207 61%	20 52%	211 60%	15 59%	-
B. Fairly clear	97 26% ⁿ	2 19%	4 11%	6 25%	10 33% ^b	4 25%	14 36% ^b	14 29%	8 15%	13 32%	8 29%	7 25%	7 25%	72 25%	83 24%	12 46%	85 25%	12 32%	91 26%	6 25%	-
C. Not very clear	7 2%	1 10%	-	-	-	1 9%	-	1 3%	-	-	1 4%	2 8%	-	4 1%	7 2%	-	7 2%	-	7 2%	-	-
D. Not at all clear	3 1% ^p	-	-	-	-	-	1 3%	1 2%	-	-	1 4%	-	* 2%	2 1%	3 1%	-	2 *	2 5%	3 1%	1 3%	-
E. There were no costs provided in the written treatment plan	35 9%	1 10%	6 18%	4 15%	1 3%	2 14%	2 5%	3 5%	4 8%	3 6%	6 19%	1 4%	4 16%	26 9%	32 9%	2 8%	32 9%	3 9%	33 9%	3 10%	-
F. Don't know	6 2%	-	2 7% ^z	-	1 4%	-	3 8% ^{zm}	-	-	-	-	-	-	6 2%	6 2%	1 3%	6 2%	1 2%	6 2%	1 3%	-
Clear	323 86%	8 81%	24 75%	20 85%	28 93%	12 77%	32 84%	45 90%	52 92%	39 94% ^b	21 73%	24 88%	18 82%	250 87% ^b	296 86%	24 88%	291 86%	32 84%	302 86%	21 84%	-
Not clear	11 3%	1 10%	-	-	-	1 9%	1 3%	2 5%	-	-	2 8%	2 8%	* 2%	5 2%	11 3%	-	9 3%	2 5%	10 3%	1 3%	-
NET Clear	313 83%	7 71%	24 75%	20 85%	28 93%	11 68%	31 82%	43 86%	52 92%	39 94% ^b	18 65%	22 80%	18 80%	245 85%	285 83%	24 88%	283 84%	30 79%	292 83%	20 80%	0 0%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 84
GD17 - And how clear, if at all, were the costs provided in the written treatment plan?
BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	383	271	74	28	6	4	98	219	66	347	13	22	361	341	16
Weighted Base	375	258	79*	25**	7**	6**	92*	214	69*	339	10**	22**	354	334	13**
A. Very clear	226	150	59	12	4	1	71	114	42	204	8	13	214	206	8
	60%g	58%	75%za	50%	50%	20%	77%zg	53%	61%	60%	72%	58%	60%	62%	64%
B. Fairly clear	97	69	16	8	4	-	15	61	21	91	-	3	94	81	2
	26%h	27%	20%	34%	50%	-	17%	28%f	31%	27%	-	16%	26%	24%	14%
C. Not very clear	7	5	-	2	-	-	1	5	1	7	-	1	6	7	-
	2%	2%	-	9%	-	-	2%	2%	2%	2%	-	5%	2%	2%	-
D. Not at all clear	3	3	-	-	-	-	-	3	-	3	-	2	2	3	-
	1%h	1%	-	-	-	-	-	2%	-	1%	-	7%	1%	1%	-
E. There were no costs provided in the written treatment plan	35	28	3	2	-	3	5	28	3	30	3	3	32	31	3
	9%	11%	3%	7%	-	51%	5%	13%z	4%	9%	28%	14%	9%	9%	23%
F. Don't know	6	3	2	-	-	2	-	4	2	6	-	-	6	5	-
	2%	1%	2%	-	-	29%	-	2%	3%	2%	-	-	2%	1%	-
Clear	323	219	75	21	7	1	86	174	63	294	8	16	307	287	10
	86%g	85%	95%za	84%	100%	20%	93%zg	81%	92%	87%	72%	74%	87%	86%	77%
Not clear	11	8	-	2	-	-	1	8	1	10	-	3	8	11	-
	3%h	3%	-	9%	-	-	2%	4%	2%	3%	-	12%	2%	3%	-
NET Clear	313	211	75	18	7	1	85	166	62	285	8	13	299	277	10
	83%g	82%	95%za	74%	100%	20%	92%zg	77%	90%g	84%	72%	62%	85%z	83%	77%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 85
GD17 - And how clear, if at all, were the costs provided in the written treatment plan?
BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	383	351	14	341	15	383	-	331	11	342	22
Weighted Base	375	349	10**	329	13**	375	**	323	11**	336	24**
A. Very clear	226 60%	213 61%	6 61%	210 64%z	5 36%	226 60%	-	226 70%z	-	213 63%z	9 39%
B. Fairly clear	97 26%	88 25%	1 11%	82 25%	4 32%	97 26%	-	97 30%z	-	89 27%	6 27%
C. Not very clear	7 2%g	7 2%	-	5 2%	* 3%	7 2%	-	-	7 67%	5 2%	2 8%
D. Not at all clear	3 1%ci	3 1%	1 8%	2 1%	-	3 1%	-	-	3 33%	2 *	1 4%
E. There were no costs provided in the written treatment plan	35 9%cgj	32 9%	2 20%	23 7%	4 29%	35 9%	-	-	-	22 7%	5 23%
F. Don't know	6 2%g	6 2%	-	6 2%	-	6 2%	-	-	-	5 1%	-
Clear	323 86%	301 86%	8 72%	293 89%z	9 68%	323 86%	-	323 100%z	-	302 90%z	15 66%
Not clear	11 3%cgj	10 3%	1 8%	7 2%	* 3%	11 3%	-	-	11 100%	7 2%	3 12%
NET Clear	313 83%	292 84%	7 64%	285 87%z	8 64%	313 83%	0 0%	323 100%z	-11 -100%	295 88%z	13 54%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 86
GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	912	452	460	114	114	134	157	174	219	269	318	170	155	550	232	128
Weighted Base	884	425	458	126*	125*	150	170	131	181	279	250	193	162	535	231	116
A. Very clear	416 47%	195 46%	222 48%	54 43%	53 42%	66 44%	69 41%	75 57%z	99 55%zf	138 50%	126 50%k	76 39%	76 47%	248 46%	99 43%	68 59%zop
B. Fairly clear	307 35%o	158 37%	150 33%	46 36%	47 38%	51 34%	66 39%	39 30%	58 32%	91 33%	89 35%	74 39%	54 33%	191 36%q	91 39%q	25 22%
C. Not very clear	57 6%	22 5%	36 8%	9 7%	7 6%	13 9%	15 9%	6 4%	8 4%	19 7%	14 6%	19 10%	6 4%	35 6%	13 5%	10 9%
D. Not at all clear	22 3%	13 3%	9 2%	5 4%	3 2%	1 1%	7 4%	3 2%	3 2%	7 2%	3 1%	7 3%	5 3%	12 2%	6 3%	4 4%
E. I did not receive an explanation about the risks and benefits of each treatment option	68 8%	32 7%	37 8%	11 9%	15 12%	15 10%	10 6%	7 6%	11 6%	19 7%	14 6%	14 8%	21 13%zj	41 8%	20 9%	8 7%
F. Don't know	12 1%	6 2%	6 1%	2 1%	- -	3 2%	4 2%	1 1%	2 1%	5 2%	4 2%	3 1%	- -	9 2%	3 1%	1 *
Clear	724 82%	352 83%	371 81%	100 79%	101 80%	117 78%	136 80%	114 87%	157 87%z	229 82%	214 86%z	151 78%	130 80%	439 82%	190 82%	94 81%
Not clear	79 9%	35 8%	44 10%	14 11%	10 8%	14 10%	22 13%h	9 7%	11 6%	26 9%	17 7%	25 13%j	11 7%	46 9%	19 8%	14 12%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 86
GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Weighted Base	884	425	458	126*	125*	150	170	131	181	279	250	193	162	535	231	116
NET Clear	644	317	327	86	91	103	114	105	146	203	197	125	119	393	171	79
	73% _k	75%	71%	68%	72%	69%	67%	80% _{zcef}	81% _{zcef}	73%	79% _{zk}	65%	73%	74%	74%	68%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 87
GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	912	442	470	280	109	53	56	67	37	264	46	282	630	106	72	106	127	630
Weighted Base	884	509	374	321	119*	69*	46*	60*	31*	199	38*	302	582	115*	77*	102*	136	582
A. Very clear	416	232	185	143	58	31	23	24	11	106	20	126	290	48	33	40	58	290
	47%	46%	49%	44%	49%	45%	49%	40%	37%	53%z	54%	42%	50%zk	41%	42%	39%	43%	50%z
B. Fairly clear	307	184	123	117	42	25	13	23	10	68	10	115	192	46	26	37	53	192
	35%	36%	33%	37%	35%	36%	27%	38%	32%	34%	27%	38%	33%	40%	33%	36%	39%	33%
C. Not very clear	57	36	21	24	9	2	4	4	3	8	2	20	37	5	6	11	12	37
	6%	7%	6%	8%	8%	3%	8%	6%	11%	4%	6%	7%	6%	4%	8%	10%m	9%	6%
D. Not at all clear	22	14	9	9	2	2	3	-	2	3	*	7	15	6	1	1	4	15
	3%	3%	2%	3%	2%	3%	7%zgi	-	5%	2%	1%	2%	3%	5%	1%	1%	3%	3%
E. I did not receive an explanation about the risks and benefits of each treatment option	68	36	32	21	8	7	4	8	4	12	5	30	39	11	11	12	7	39
	8%	7%	9%	7%	7%	9%	9%	13%	12%	6%	12%	10%	7%	10%	15%zpq	12%p	5%	7%
F. Don't know	12	8	4	6	-	2	-	2	1	2	-	3	9	-	1	2	1	9
	1%	2%	1%	2%	-	3%	-	3%	3%	1%	-	1%	2%	-	1%	2%	1%	2%
Clear	724	416	308	260	100	56	36	47	21	174	31	242	482	94	58	77	112	482
	82%h	82%	82%	81%	84%	81%	76%	78%	68%	87%zh	81%	80%	83%	81%	75%	75%	82%	83%
Not clear	79	49	30	34	11	4	7	4	5	12	3	27	53	10	7	11	16	53
	9%i	10%	8%	11%	9%	6%	15%i	6%	17%i	6%	7%	9%	9%	9%	9%	11%	12%	9%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 87
GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Weighted Base	884	509	374	321	119*	69*	46*	60*	31*	199	38*	302	582	115*	77*	102*	136	582
NET Clear	644	366	278	226	89	51	29	43	16	162	28	215	430	84	51	65	96	430
		73%ho	72%	74%	70%h	74%h	75%h	62%	72%	51%	81%zcfh	73%	74%	73%	66%	64%	70%	74%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 88
GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	912	85	59	44	108	24	86	146	86	68	74	63	69	607	817	88	788	124	834	78	-
Weighted Base	884	38*	58*	76*	89*	29**	82*	136	126*	72*	69*	54*	56*	641	810	68*	761	123*	808	75*	**
A. Very clear	416 47%foq	20 53%f	31 55%f	41 54%	35 39%	17 59%	30 36%	70 51%f	63 50%	38 52%	28 41%	19 36%	24 42%	298 47%f	392 48%o	21 31%	376 49%zq	40 32%	389 48%	27 36%	-
B. Fairly clear	307 35%	13 33%	15 26%	24 31%	35 39%	10 33%	31 38%	43 32%	43 34%	23 32%	22 31%	25 47%b	25 44%b	230 36%	279 34%	27 40%	256 34%	52 42%	277 34%	31 41%	-
C. Not very clear	57 6%r	2 5%	3 5%	5 6%	9 10%	1 3%	5 6%	8 6%	11 9%	4 6%	4 5%	2 4%	4 8%	44 7%	48 6%	9 13%zn	45 6%	13 10%	47 6%	10 14%zr	-
D. Not at all clear	22 3%p	1 2%	1 2%	-	1 1%	-	1 2%	8 6%zm	4 3%	1 1%	1 2%	2 4%	* 1%	11 2%	21 3%	1 2%	15 2%	7 6%zp	20 3%	2 2%	-
E. I did not receive an explanation about the risks and benefits of each treatment option	68 8%	3 7%	7 12%	4 5%	8 9%	1 5%	11 14%zgm	6 5%	4 3%	6 8%	13 19%zacgk lm	3 5%	3 5%	46 7%	60 7%	8 12%	59 8%	9 7%	65 8%	3 4%	-
F. Don't know	12 1%	-	1 1%	3 3%	1 2%	-	3 4%g	-	1 1%	1 1%	1 1%	2 4%g	-	11 2%	10 1%	1 1%	10 1%	2 2%	10 1%	2 3%	-
Clear	724 82%jo	33 86%	46 80%	65 86%	70 79%	27 92%	61 75%	113 83%	106 84%	61 84%	50 72%	45 83%	48 86%	528 82%	670 83%o	48 72%	632 83%zq	92 75%	665 82%	58 77%	-
Not clear	79 9%p	3 7%	4 7%	5 6%	10 11%	1 3%	6 8%	16 12%	15 12%	5 7%	5 7%	5 8%	5 9%	55 9%	69 9%	10 15%	59 8%	20 16%zp	68 8%	12 16%r	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 88
GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DONT KNOW (t)
Weighted Base	884	38*	58*	76*	89*	29**	82*	136	126*	72*	69*	54*	56*	641	810	68*	761	123*	808	75*	-**
NET Clear	644	30 73%oqs	42 79%	61 80%	60 68%	26 90%	55 67%	96 71%	91 72%	55 77%	45 65%	40 75%	44 78%	473 74%	601 74%zo	38 56%	573 75%zq	72 58%	598 74%zs	46 62%	0 0%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 89
GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	912	640	179	63	18	12	209	549	153	797	37	41	871	788	52
Weighted Base	884	614	179	57*	22**	13**	196	522	165	774	34*	38*	846	762	46*
A. Very clear	416 47%lp	277 45%	103 58%za	24 42%	7 32%	5 41%	109 55%zg	234 45%	73 44%	381 49%zl	7 22%	17 46%	399 47%	388 51%zp	10 22%
B. Fairly clear	307 35%fi	224 37%	52 29%	22 39%	7 31%	2 18%	55 28%	182 35%	70 43%f	272 35%li	5 14%	14 37%	293 35%	261 34%	15 33%
C. Not very clear	57 6%ko	38 6%	9 5%	7 13%	2 11%	* 4%	11 6%	31 6%	15 9%	43 6%	4 11%	2 6%	55 6%	36 5%	5 11%
D. Not at all clear	22 3%ko	14 2%	5 3%	* 1%	- -	3 24%	3 1%	17 3%	2 1%	10 1%	10 30%zk	1 2%	21 3%	12 2%	7 15%zo
E. I did not receive an explanation about the risks and benefits of each treatment option	68 8%bh	56 9%zb	5 3%	2 4%	6 26%	- -	13 7%	51 10%zh	4 2%	57 7%	8 23%zk	3 8%	65 8%	55 7%	9 19%zo
F. Don't know	12 1%a	4 1%	5 3%a	1 1%	- -	2 13%	6 3%	6 1%	- -	10 1%	- -	- -	12 1%	11 1%	- -
Clear	724 82%lp	501 82%	155 87%	46 81%	14 63%	8 59%	163 84%	416 80%	144 87%	653 84%zl	12 36%	31 83%	692 82%	649 85%zp	26 55%
Not clear	79 9%ko	52 8%	14 8%	8 14%	2 11%	4 28%	14 7%	49 9%	17 10%	54 7%	14 40%zk	3 9%	76 9%	47 6%	12 26%zo

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 89
GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Weighted Base	884	614	179	57*	22**	13**	196	522	165	774	34*	38*	846	762	46*
NET Clear	644	449	142	38	11	4	150	367	126	599	-2	28	616	601	14
		73% _{lp}	79%	67%	53%	31%	77%	70%	77%	77% _{zl}	-4%	75%	73%	79% _{zp}	29%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 90
GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?
BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	912	799	45	750	59	383	525	331	11	752	77
Weighted Base	884	784	38*	726	53*	375	505	323	11**	724	79*
A. Very clear	416	402	8	398	3	204	210	193	*	416	-
		47% bd fj	51% zb	55% zd	5%	54% zf	42%	60% z	4%	58% zj	-
B. Fairly clear	307	270	7	242	18	132	175	110	6	307	-
		35% bj	34% b	33%	34%	35%	35%	34%	60%	42% zj	-
C. Not very clear	57	41	8	32	7	16	42	12	2	-	57
		6% acegi	5%	4%	14% zc	4%	8% ze	4%	18%	-	72% zi
D. Not at all clear	22	11	7	4	14	8	14	3	1	-	22
		3% acgi	1%	*	26% zc	2%	3%	1%	8%	-	28% zi
E. I did not receive an explanation about the risks and benefits of each treatment option	68	51	8	40	11	12	56	4	1	-	-
		8% acegij	7%	6%	20% zc	3%	11% ze	1%	10%	-	-
F. Don't know	12	10	-	10	-	4	8	2	-	-	-
		1% i	-	1%	-	1%	2%	*	-	-	-
Clear	724	671	15	639	21	336	385	302	7	724	-
		82% bd fj	86% zb	88% zd	40%	90% zf	76%	93% z	64%	100% zj	-
Not clear	79	52	15	36	21	24	56	15	3	-	79
		9% acegi	7%	5%	40% zc	6%	11% ze	5%	26%	-	100% zi
NET Clear	644	620	*	604	*	313	329	287	4	724	-79
		73% bd fj	79% zb	83% zd	*	83% zf	65%	89% z	39%	100% zj	-100%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 91
GD19 SUMMARY - To what extent do you agree or disagree with the following statements?
BASE: All Respondents

	A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice	B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice
Unweighted Base	1259	1259
Weighted Base	1200	1200
Strongly agree	99 8%	72 6%
Tend to agree	291 24%	234 19%
Neither agree nor disagree	312 26%	376 31%
Tend to disagree	296 25%	282 23%
Strongly disagree	133 11%	143 12%
Don't know	70 6%	94 8%
Agree	390 33%	306 25%
Disagree	428 36%	425 35%
NET Agree	-38 -3%	-119 -10%

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 92
GD19A - To what extent do you agree or disagree with the following statements?
A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice
BASE: All Respondents

	People would receive same dental treatment and care in nursing home as in dental practice		
	TOTAL	Agree	Disagree
Unweighted Base	1259	331	431
Weighted Base	1200	306	425
Strongly agree	99 8%	57 19%	10 2%
Tend to agree	291 24%	168 55%	51 12%
Neither agree nor disagree	312 26%	34 11%	54 13%
Tend to disagree	296 25%	33 11%	202 47%
Strongly disagree	133 11%	10 3%	99 23%
Don't know	70 6%	3 1%	8 2%
Agree	390 33%	225 74%	62 15%
Disagree	428 36%	43 14%	301 71%
NET Agree	-38 -3%	182 60%	-239 -56%

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 93

GD19B - To what extent do you agree or disagree with the following statements?

B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice

BASE: All Respondents

	TOTAL	People would receive same dental treatment and care in A&E as in dental practice	
		Agree	Disagree
Unweighted Base	1259	414	441
Weighted Base	1200	390	428
Strongly agree	72 6%	59 15%	7 2%
Tend to agree	234 19%	166 43%	36 8%
Neither agree nor disagree	376 31%	84 21%	72 17%
Tend to disagree	282 23%	53 14%	181 42%
Strongly disagree	143 12%	9 2%	120 28%
Don't know	94 8%	20 5%	13 3%
Agree	306 25%	225 58%	43 10%
Disagree	425 35%	62 16%	301 70%
NET Agree	-119 -10%	163 42%	-258 -60%

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 94
GD19A - To what extent do you agree or disagree with the following statements?
A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
Strongly agree	99 8%	53 9%	46 7%	18 10%	17 9%	12 6%	12 6%	20 12%	20 7%	20 6%	30 9%	20 8%	28 10%	54 8%	29 9%	16 9%
Tend to agree	291 24%gijo	157 27%	134 22%	69 38%zefg h	52 27%g	43 22%	36 18%	25 15%	66 25%g	59 18%	66 20%	80 30%zij	86 31%zij	140 20%	103 31%zo	47 26%
Neither agree nor disagree	312 26%	138 23%	174 28%	45 24%	45 24%	46 24%	59 30%	47 27%	71 27%	83 25%	88 27%	64 24%	76 27%	180 26%	84 25%	47 26%
Tend to disagree	296 25%clq	148 25%	148 24%	32 18%	47 25%	53 28%	54 27%	40 23%	69 26%	96 29%zl	95 29%zl	57 21%	48 17%	188 27%zq	74 22%	34 19%
Strongly disagree	133 11%h	57 10%	76 12%	12 7%	23 12%h	25 13%h	32 16%zch	24 14%ch	16 6%	38 12%	34 10%	34 13%	26 9%	83 12%	30 9%	19 11%
Don't know	70 6%	35 6%	36 6%	7 4%	6 3%	14 7%	5 3%	17 10%zcdf	20 8%f	30 9%zjk	13 4%	10 4%	18 6%	40 6%	12 4%	18 10%zp
Agree	390 33%bfgio	211 36%zb	180 29%	87 47%zefg h	69 36%f	55 28%	48 24%	46 26%	85 33%	80 24%	96 29%	100 38%i	115 41%zij	194 28%	132 40%zo	63 35%
Disagree	428 36%cl	204 35%	224 36%	44 24%	70 37%c	79 41%c	86 43%zch	63 37%c	85 33%	135 41%zl	129 39%l	91 34%	73 26%	271 40%zpq	104 31%	53 29%
NET Agree	-38 -3%	6 1%	-44 -7%	42 23%zdefg h	-1 *	-24 -12%	-38 -19%	-18 -10%	* *	-55 -17%	-33 -10%	9 3%	41 15%zjk	-77 -11%	29 9%	10 5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 95
GD19A - To what extent do you agree or disagree with the following statements?
A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
Strongly agree	99 8%	51 8%	48 9%	28 7%	17 11%	6 8%	10 14% ^c	7 8%	3 6%	25 9%	3 5%	25 6%	74 9%	8 5%	7 7%	10 7%	8 5%	74 9%
Tend to agree	291 24%	157 24%	134 24%	112 27% ^e	34 23%	11 14%	13 18%	25 29% ^e	23 42% ^z	67 23%	8 15%	106 26%	185 23%	44 26%	26 25%	30 23%	49 28%	185 23%
Neither agree nor disagree	312 26%	157 24%	155 28%	105 25%	32 22%	20 24%	23 32%	28 33%	11 20%	81 28%	12 22%	101 25%	211 27%	38 23%	22 21%	36 28%	49 28%	211 27%
Tend to disagree	296 25%	167 26%	129 23%	104 25%	38 26%	25 31% ^h	12 17%	20 23%	8 14%	74 26%	15 28%	94 23%	202 25%	45 27%	26 25%	31 23%	37 21%	202 25%
Strongly disagree	133 11% ^b gijl q	83 13%	50 9%	51 12% ^{gi}	20 14% ^{gi}	11 14% ^g	9 12% ^g	3 4%	7 13% ^g	19 7%	11 22% ^z	58 14% ^{zl}	75 9%	22 13%	16 15%	22 17% ^{zq}	25 14%	75 9%
Don't know	70 6%	34 5%	36 6%	22 5%	5 3%	7 9%	5 6%	3 3%	3 5%	22 8%	4 8%	22 5%	49 6%	10 6%	8 7%	3 2%	6 4%	49 6%
Agree	390 33%	208 32%	183 33%	140 33%	51 35%	17 21%	22 32%	32 37% ^j	26 48% ^z	92 32%	11 20%	131 32%	259 33%	52 31%	33 32%	40 30%	57 33%	259 33%
Disagree	428 36% ^b	250 38% ^b	178 32%	155 37%	58 40%	36 45% ^g	21 30%	23 27%	15 27%	94 32%	26 50% ^z	151 37%	277 35%	67 40%	41 40%	53 40%	62 36%	277 35%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 95
GD19A - To what extent do you agree or disagree with the following statements?
A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)	
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
NET Agree	-38	-42	4	-15	-8	-19	1	9	11	-2	-16	-20	-18	-14	-8	-14	-5	-18
	-3%	-6%	1%	-4%	-5%	-24%	2%	11%dfi	21%dfi	-1%	-29%	-5%	-2%	-9%	-8%	-10%	-3%	-2%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 96
GD19A - To what extent do you agree or disagree with the following statements?
A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice
BASE: All Respondents

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
Strongly agree	99 8%n	4 8% ^c	3 4%	1 1%	17 12% ^c	3 6%	14 12% ^c	17 10% ^c	10 7%	5 5%	8 7%	12 13% ^c	7 8%	71 8%	76 7%	22 18% ^{zn}	65 8%	34 9%	73 8%	16 7%	-
Tend to agree	291 24%i	10 21%	28 37% ^{zagi} km	22 23%	39 29% ⁱ	15 34% ⁱ	27 23%	42 24%	22 15%	13 14%	30 30% ⁱ	19 21%	24 28% ⁱ	209 24% ⁱ	261 24%	31 24%	190 23%	102 28%	204 23%	62 28%	-
Neither agree nor disagree	312 26%n	12 26%	23 30%	31 32%	38 28%	7 15%	28 24%	39 22%	31 22%	19 21%	24 23%	37 42% ^{zade} fgijlm	23 26%	237 27%	263 25%	46 36% ^{zn}	206 25%	106 29%	217 25%	53 24%	-
Tend to disagree	296 25% ^{koq}	14 30% ^{gdk}	14 19%	22 22%	25 19%	12 27%	30 26%	52 30% ^{gdk}	41 29%	27 30% ^k	23 23%	14 16%	21 24%	206 24% ^k	277 26% ^{zo}	16 13%	229 27% ^{zq}	66 18%	227 26%	47 21%	-
Strongly disagree	133 11% ^{ko}	7 15% ^{gdk}	7 9%	6 7%	10 7%	4 10%	15 13% ^k	18 11%	30 21%	11 13% ^k	10 10%	3 4%	11 13% ^k	97 11% ^k	124 12% ^o	7 6%	101 12%	32 9%	96 11%	28 13%	-
Don't know	70 6% ^{af}	-	1 1%	15 16% ^{zabdf} gklm	7 5% ^a	3 8%	2 2%	6 4%	9 6%	15 16% ^{zabdf} gklm	7 7% ^a	4 4%	1 1%	57 6% ^{af}	66 6%	4 3%	47 6%	23 6%	51 6%	12 6%	-
Agree	390 33% ^{ip}	14 29%	31 41% ⁱ	23 24%	56 41% ^{zcm}	17 40% ⁱ	41 35% ⁱ	59 34% ⁱ	32 22%	17 19%	38 37% ⁱ	31 35% ⁱ	31 36% ⁱ	280 32% ⁱ	337 32%	53 42% ^{zn}	255 30%	135 37% ^{zp}	277 32%	78 36%	-
Disagree	428 36% ^{dkoq}	21 45% ^{zbdk} m	21 28%	28 29%	35 26%	16 37%	45 39% ^{dk}	71 40% ^{dk}	71 50%	38 43% ^{dk}	33 33% ^k	17 19%	32 37% ^k	304 35% ^{dk}	402 38% ^{zo}	23 19%	330 39% ^{zq}	98 27%	323 37%	74 34%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 96
GD19A - To what extent do you agree or disagree with the following statements?
A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice
BASE: All Respondents

	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
	NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)	
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
NET Agree	-38	-7	10	-5	21	2	-4	-11	-39	-21	5	14	-1	-24	-65	29	-75	37	-46	3	0
	-3%	-16%	14% ^{ac} fj	-5%	15% ^{ac} fgj	4% ^l	-3%	-7%	-27%	-24%	4% ^{fl}	15% ^{ac} fg	-1%	-3%	-6%	23%	-9%	10%	-5%	2%	0%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 97
GD19A - To what extent do you agree or disagree with the following statements?
A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE				AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE		
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
Strongly agree	99 8%	51 7%	16 9%	2 3%	3 13%	6 37%	17 7%	64 9%	18 9%	70 8%	3 8%	5 11%	90 8%	80 9%	8 9%
Tend to agree	291 24% ^f	170 25%	36 20%	16 28%	4 20%	-	45 19%	198 27% ^{zf}	47 22%	195 23%	9 26%	8 17%	274 25%	224 24%	22 26%
Neither agree nor disagree	312 26% ^o	175 26%	41 22%	10 18%	8 36%	8 47%	54 22%	194 26%	61 29%	206 25%	11 33%	12 24%	281 25%	209 23%	21 25%
Tend to disagree	296 25% ^g	167 25%	58 31% ^z	19 34%	3 13%	1 7%	74 30% ^{zg}	161 22%	59 28%	223 27% ^{zl}	4 11%	11 23%	279 25%	251 27% ^z	15 18%
Strongly disagree	133 11%	77 11%	17 9%	9 15%	1 4%	1 9%	37 15% ^z	77 10%	19 9%	91 11%	5 15%	8 17%	123 11%	100 11%	14 16%
Don't know	70 6%	34 5%	17 9%	1 2%	3 15%	-	16 6%	48 6%	7 3%	49 6%	2 7%	3 7%	64 6%	51 6%	4 5%
Agree	390 33% ^f	220 33%	52 28%	18 31%	7 33%	6 37%	62 26%	262 35% ^{zf}	65 31%	264 32%	12 34%	14 28%	364 33%	304 33%	29 35%
Disagree	428 36% ^g	244 36%	74 40%	28 49% ^z	4 16%	3 16%	110 46% ^{zg}	239 32%	77 37%	314 38%	9 26%	20 41%	402 36%	351 38% ^z	28 34%
NET Agree	-38 -3%	-24 -4%	-22 -12%	-10 -18%	4 16%	3 21%	-48 -20%	23 3% ^h	-12 -6%	-50 -6%	3 8%	-6 -13%	-38 -3%	-47 -5%	1 1%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 98
GD19A - To what extent do you agree or disagree with the following statements?
A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
Strongly agree	99 8% ^c	79 8%	5 8%	48 7%	5 10%	28 8%	40 8%	22 7%	2 14%	53 7%	12 15% ⁱ
Tend to agree	291 24%	235 24%	19 31%	175 24%	17 32%	94 25%	116 23%	81 25%	3 31%	169 23%	18 23%
Neither agree nor disagree	312 26% ^a	234 24%	11 18%	181 25%	10 19%	93 25%	126 25%	84 26%	- -	184 25%	21 26%
Tend to disagree	296 25%	255 27% ^z	9 15%	192 26%	10 19%	99 26%	129 26%	88 27%	2 23%	195 27% ^z	17 21%
Strongly disagree	133 11%	101 11%	15 24% ^{za}	85 12%	8 15%	42 11%	60 12%	35 11%	3 32%	78 11%	11 14%
Don't know	70 6%	55 6%	3 5%	44 6%	3 5%	18 5%	33 7%	14 4%	- -	44 6%	1 1%
Agree	390 33%	314 33%	24 39%	223 31%	22 42%	122 33%	156 31%	103 32%	5 45%	222 31%	30 38%
Disagree	428 36%	356 37%	24 39%	277 38%	18 34%	142 38%	190 38%	122 38%	6 55%	273 38%	28 35%
NET Agree	-38 -3%	-42 -4%	* *	-53 -7%	4 8%	-20 -5%	-34 -7%	-20 -6%	-1 -10%	-51 -7%	2 3%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 99
GD19B - To what extent do you agree or disagree with the following statements?
B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
Strongly agree	72 6%	35 6%	37 6%	17 9%	9 5%	9 5%	13 7%	12 7%	12 5%	14 4%	18 5%	26 10%zi	15 5%	39 6%	26 8%	7 4%
Tend to agree	234 19%io	120 20%	114 19%	56 31%zdef gh	38 20%	34 18%	28 14%	27 16%	50 19%	31 10%	62 19%i	62 23%i	79 28%zij	100 15%	96 29%zo	38 21%
Neither agree nor disagree	376 31%k	174 30%	202 33%	54 30%	66 35%	56 29%	58 29%	50 29%	92 35%	102 31%	121 37%zk	63 24%	89 32%	214 31%	96 29%	64 35%
Tend to disagree	282 23%l	149 25%	132 22%	36 20%	42 22%	49 25%	57 29%	41 24%	57 22%	100 31%zl	82 25%l	62 23%l	37 13%	177 26%z	71 21%	34 19%
Strongly disagree	143 12%chj	59 10%	84 14%	10 5%	27 14%ch	25 13%c	34 17%zch	29 17%zch	19 7%	44 13%	29 9%	32 12%	38 14%	97 14%zp	30 9%	15 9%
Don't know	94 8%jp	51 9%	43 7%	10 5%	9 5%	22 11%df	8 4%	14 8%	31 12%zcdf	35 11%j	14 4%	21 8%	23 8%	57 8%p	13 4%	24 13%zp
Agree	306 25%io	154 26%	151 25%	74 40%zdef gh	47 25%	43 22%	41 21%	39 22%	62 24%	45 14%	79 24%i	88 33%zij	93 33%zij	139 20%	122 37%zoq	45 25%
Disagree	425 35%chlq	208 35%	216 35%	45 25%	69 36%c	73 38%c	91 46%zch	70 41%ch	76 29%	144 44%zjl	111 34%	93 35%	76 27%	275 40%zpq	101 30%	49 27%
NET Agree	-119 -10%	-54 -9%	-65 -11%	28 16%dh	-22 -12%	-31 -16%	-49 -25%	-32 -18%	-14 -5%	-99 -30%	-32 -10%	-6 -2%	17 6%k	-136 -20%	21 6%q	-4 -2%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 100
GD19B - To what extent do you agree or disagree with the following statements?
B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
Strongly agree	72 6%	41 6%	31 6%	25 6%	12 8%	4 5%	7 10%g	2 2%	5 9%	15 5%	3 6%	17 4%	55 7%	8 5%	5 5%	8 6%	5 3%	55 7%
Tend to agree	234 19%	119 18%	115 21%	81 19%	29 20%	8 10%	11 16%	24 28%zej	18 32%zcef	57 20%	5 10%	81 20%	153 19%	32 19%	15 14%	23 17%	43 25%	153 19%
Neither agree nor disagree	376 31%	192 30%	184 33%	126 30%	40 28%	25 31%	29 41%	28 33%	16 30%	98 34%	13 24%	128 32%	248 31%	53 32%	29 28%	50 37%	57 32%	248 31%
Tend to disagree	282 23%bh	167 26%	114 21%	109 26%h	35 24%h	23 29%h	14 19%	20 24%h	4 8%	60 21%h	16 31%h	91 23%	190 24%	35 21%	30 29%	27 20%	35 20%	190 24%
Strongly disagree	143 12%bilq	91 14%b	52 9%	57 13%i	25 17%i	10 12%	6 9%	7 8%	6 12%	23 8%	10 18%i	60 15%	83 10%	23 14%	15 14%	20 15%	29 17%q	83 10%
Don't know	94 8%ap	39 6%	55 10%za	24 6%	5 4%	10 13%d	4 6%	5 6%	5 9%	35 12%zcd	6 11%	28 7%	66 8%	15 9%p	11 11%op	6 4%	5 3%	66 8%p
Agree	306 25%	159 25%	146 26%	106 25%	41 28%	12 15%	18 25%	26 30%e	22 41%zcei	72 25%	8 16%	98 24%	208 26%	40 24%	19 19%	30 23%	48 28%	208 26%
Disagree	425 35%bhi	258 40%zb	166 30%	166 39%hi	60 41%hi	33 41%h	20 28%	27 31%	11 20%	83 29%	26 49%zfigh	151 37%	274 34%	58 35%	45 43%	47 35%	64 37%	274 34%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/op/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 100
GD19B - To what extent do you agree or disagree with the following statements?
B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice
 BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)	
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
NET Agree	-119	-99	-20	-59	-19	-21	-2	-1	12	-11	-18	-53	-66	-18	-25	-16	-16	-66
	-10%	-15%	-4%	-14%	-13%	-26%	-3%	-1%	21%fgj	-4%	-33%	-13%	-8%	-11%	-24%	-12%	-9%	-8%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 101
GD19B - To what extent do you agree or disagree with the following statements?
B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice
BASE: All Respondents

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
Strongly agree	72 6%	1 3%	4 6%	1 1%	19 14% zacfiklm	2 4%	7 6%	14 8%	7 5%	2 2%	7 7%	3 3%	5 6%	49 6%	60 6%	12 10% z	48 6%	24 7%	51 6%	18 8%	-
Tend to agree	234 19% im	8 17%	18 23% i	14 15%	29 21% i	5 12%	25 21% i	42 24% im	16 11%	8 9%	33 32% zaceikm	16 18%	19 22% i	151 17%	211 20%	23 18%	157 19%	76 21%	164 19%	49 23%	-
Neither agree nor disagree	376 31% gnp	15 32%	18 24%	30 30%	45 33%	14 33%	41 35%	43 24%	34 24%	30 34%	30 29%	46 52% zabcdfgijlm	30 34%	288 33% g	316 30%	55 44% zn	241 29%	135 37% zp	267 31%	58 27%	-
Tend to disagree	282 23% doq	18 39% zdfgijkm	20 26%	29 30%	22 16%	12 27%	22 19%	46 26% d	37 26%	19 21%	18 17%	15 17%	23 27%	200 23% d	260 24% o	20 16%	212 25% zq	70 19%	205 24%	53 24%	-
Strongly disagree	143 12% ko	5 10% k	13 17% k	7 7%	12 9% k	5 13% k	17 14% k	19 11% k	37 26%	7 8%	11 10% k	2 2%	10 11% k	109 12% k	135 13% o	8 6%	109 13%	34 9%	107 12%	26 12%	-
Don't know	94 8% al	-	3 4%	17 18% zabdfgijlm	9 7% a	5 12% al	5 4%	11 6% a	10 7%	23 26% zabdfgijklm	4 4%	6 7% a	1 1%	79 9% zal	86 8%	8 6%	70 8%	24 7%	75 9%	14 6%	-
Agree	306 25% im	9 19%	22 29% i	15 16%	48 35% zaceikm	7 16%	32 27% i	57 32% zaci m	23 16%	10 11%	40 39% zace ikm	19 22%	24 27% i	200 23% i	271 25%	35 28%	206 25%	100 28%	215 25%	67 31%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 101
GD19B - To what extent do you agree or disagree with the following statements?
B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST				
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)	
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**	
Disagree	425	23	33	36	34	17	39	65	75	26	28	17	33	309	395	28	321	104	312	79	-	
		35%dkoq	49%zdfljkm	43%djkl	37%k	25%	40%k	33%k	37%dk	52%	29%	28%	19%	38%k	35%dk	37%zo	22%	38%zq	29%	36%	36%	-
NET Agree	-119	-14	-11	-21	14	-10	-7	-8	-51	-16	12	2	-9	-109	-124	7	-115	-4	-97	-12	0	
	-10%	-29%	-14%	-21%	10%gabelfgkl	-24%	-6%	-5%	-36%	-18%	12%befgkl	3%	-10%	-12%	-12%	5%	-14%	-1%	-11%	-6%	0%	

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 102
GD19B - To what extent do you agree or disagree with the following statements?
B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
Strongly agree	72 6%	44 7%	10 5%	1 2%	3 13%	1 6%	15 6%	42 6%	15 7%	49 6%	2 4%	4 8%	67 6%	56 6%	2 2%
Tend to agree	234 19% ^f	138 20%	31 17%	12 22%	4 20%	1 8%	30 13%	168 23% ^{zf}	36 17%	159 19%	5 14%	7 14%	220 20%	180 20%	18 22%
Neither agree nor disagree	376 31% ^o	198 29%	54 29%	18 31%	9 42%	7 44%	69 28%	238 32%	64 31%	252 30%	14 42%	10 21%	341 31%	263 29%	24 29%
Tend to disagree	282 23%	154 23%	51 28%	13 23%	2 7%	5 33%	62 26%	163 22%	56 27%	199 24%	5 16%	7 13%	269 24%	230 25% ^z	15 19%
Strongly disagree	143 12% ^g	86 13%	17 9%	12 20% ^b	1 4%	1 9%	44 18% ^{zg}	69 9%	30 14%	101 12%	6 18%	12 26% ^{zn}	129 12%	112 12%	16 19% ^z
Don't know	94 8%	54 8%	22 12% ^c	1 2%	3 15%	-	21 9%	63 8%	10 5%	73 9%	2 7%	9 18% ^{zn}	83 8%	74 8%	7 9%
Agree	306 25% ^f	181 27%	40 22%	14 24%	7 33%	2 15%	45 19%	210 28% ^{zf}	50 24%	208 25%	6 18%	11 22%	287 26%	236 26%	20 24%
Disagree	425 35% ^g	240 36%	68 37%	25 43%	2 11%	7 41%	106 44% ^{zg}	232 31%	86 41% ^g	301 36%	11 33%	19 39%	399 36%	342 37% ^z	31 38%
NET Agree	-119 -10%	-59 -9%	-27 -15%	-11 -19%	5 22%	-4 -26%	-61 -25%	-23 -3%	-35 -17%	-93 -11%	-5 -15%	-8 -17%	-111 -10%	-106 -12%	-11 -13%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 103
GD19B - To what extent do you agree or disagree with the following statements?
B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
Strongly agree	72 6%	55 6%	3 4%	39 5%	2 5%	20 5%	34 7%	19 6%	1 10%	38 5%	11 14%zi
Tend to agree	234 19%	190 20%	10 16%	137 19%	12 23%	74 20%	96 19%	60 19%	2 18%	147 20%	10 13%
Neither agree nor disagree	376 31%a	282 29%	21 34%	227 31%	14 27%	120 32%	149 29%	103 32%	3 32%	214 30%	30 38%
Tend to disagree	282 23%	240 25%z	10 16%	172 24%	10 19%	82 22%	120 24%	76 23%	2 17%	179 25%	12 15%
Strongly disagree	143 12%	114 12%	14 22%za	86 12%	9 17%	43 11%	68 13%	34 11%	3 24%	81 11%	14 17%
Don't know	94 8%	77 8%	5 8%	65 9%	5 9%	37 10%	38 7%	32 10%	- -	63 9%	3 3%
Agree	306 25%	245 26%	12 20%	176 24%	15 28%	94 25%	130 26%	79 24%	3 27%	186 26%	21 27%
Disagree	425 35%	354 37%	24 39%	258 36%	19 36%	125 33%	188 37%	110 34%	4 41%	261 36%	25 32%
NET Agree	-119 -10%	-108 -11%	-12 -19%	-83 -11%	-4 -8%	-31 -8%	-57 -11%	-31 -10%	-1 -13%	-75 -10%	-4 -5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 104
GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?
BASE: All Respondents

	Concerned about dental treatment and care of friend/family with LTC	
	Concerned about dental treatment and care of friend/family with LTC	Not concerned
TOTAL		
Unweighted Base	1259	342
Weighted Base	1200	339
A. Very concerned	280 23%	4 1%
B. Fairly concerned	527 44%	28 8%
C. Not very concerned	278 23%	241 71%
D. Not at all concerned	69 6%	65 19%
E. Don't know	47 4%	1 *
Concerned	807 67%	32 10%
Not concerned	347 29%	306 90%
NET Concerned	461 38%	-274 -81%

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 105
GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
A. Very concerned	280 23%	135 23%	145 24%	40 22%	42 22%	34 18%	46 23%	53 30%ze	66 25%	67 21%	67 21%	60 23%	85 30%zij	145 21%	82 25%	51 28%
B. Fairly concerned	527 44%	249 42%	279 45%	75 41%	93 49%	76 39%	88 44%	77 44%	118 45%	151 46%	152 46%	114 43%	111 39%	315 46%	138 42%	73 40%
C. Not very concerned	278 23%gh	146 25%	132 22%	50 28%gh	35 19%	62 32%zdgh	52 26%h	31 18%	47 18%	92 28%zl	72 22%	60 23%	54 19%	161 24%	81 24%	35 20%
D. Not at all concerned	69 6%	34 6%	35 6%	12 6%	12 6%	11 6%	8 4%	8 5%	18 7%	11 3%	23 7%	16 6%	18 6%	37 5%	18 5%	14 8%
E. Don't know	47 4%ii	24 4%	23 4%	6 3%	8 4%	11 6%	4 2%	5 3%	13 5%	5 2%	13 4%	15 6%ii	14 5%ii	27 4%	12 4%	9 5%
Concerned	807 67%e	384 65%	423 69%	115 63%	134 71%e	110 57%	135 68%	129 75%zce	183 70%e	218 67%	219 67%	174 66%	195 69%	460 67%	220 67%	124 68%
Not concerned	347 29%g	180 31%	166 27%	62 34%g	47 25%	73 37%zdgh	60 30%	39 23%	65 25%	103 32%	95 29%	76 29%	72 26%	198 29%	99 30%	49 27%
NET Concerned	461 38%ace	203 35%	257 42%za	53 29%	87 46%ce	38 19%	74 37%e	90 52%zcef	118 45%zce	115 35%	124 38%	98 37%	123 44%	262 38%	121 37%	74 41%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 106
GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
A. Very concerned	280 23%	142 22%	137 25%	92 22%	34 23%	17 21%	16 22%	18 21%	14 25%	71 25%	19 35%zc	85 21%	195 25%	34 20%	18 17%	26 20%	40 23%	195 25%
B. Fairly concerned	527 44%	283 44%	244 44%	187 44%	69 47%	27 34%	37 52%j	40 46%	20 36%	131 46%	17 32%	184 46%	343 43%	76 46%	49 47%	69 52%	74 42%	343 43%
C. Not very concerned	278 23%bi	167 26%b	111 20%	103 24%	31 21%	33 41%zcdf gi	13 18%	20 24%	14 25%	53 18%	12 23%	101 25%	177 22%	45 27%	27 26%	27 20%	47 27%	177 22%
D. Not at all concerned	69 6%	31 5%	38 7%	20 5%	8 5%	3 4%	4 5%	3 4%	6 12%c	20 7%	4 8%	23 6%	46 6%	10 6%	5 4%	7 5%	9 5%	46 6%
E. Don't know	47 4%	26 4%	21 4%	20 5%	5 3%	1 1%	2 3%	4 5%	1 2%	13 4%	1 2%	12 3%	35 4%	2 1%	5 5% m	4 3%	4 2%	35 4%
Concerned	807 67%	425 66%	382 69%	279 66%	102 70%	44 55%	53 74%e	58 67%	33 61%	203 70%e	35 67%	269 66%	538 68%	109 66%	67 65%	95 71%	115 66%	538 68%
Not concerned	347 29%	198 30%	149 27%	123 29%	39 27%	36 44%zcdf i	17 23%	24 28%	20 37%	73 25%	16 31%	124 31%	223 28%	55 33%	32 30%	34 26%	56 32%	223 28%
NET Concerned	461 38%eh	228 35%	233 42%za	157 37%e	63 43%eh	8 10%	36 51%zceh	34 40%e	13 24%	130 45%zceh	19 36%e	145 36%	315 40%	54 33%	36 34%	60 46%mp	58 33%	315 40%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 107
GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?
BASE: All Respondents

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
A. Very concerned	280	14	24	11	36	10	32	30	45	21	27	10	18	208	240	40	203	77	205	49	-
		23%cgk	30%cgk	32%cgk	27%cgk	23%	28%cgk	17%	32%	24%k	27%ck	11%	21%	24%ck	22%	31%zn	24%	21%	24%	23%	-
B. Fairly concerned	527	22	33	41	55	16	50	88	71	24	44	47	36	373	468	56	355	172	373	105	-
		44%i	48%i	44%i	42%	40%	37%	43%i	50%i	27%	43%i	53%im	42%	43%i	44%	45%	42%	48%	43%	48%	-
C. Not very concerned	278	8	11	32	33	12	21	42	24	28	24	18	27	204	257	19	201	77	207	49	-
		23%o	17%	14%	33%abf	24%	28%	18%	24%	17%	31%abf	23%	20%	30%abf	23%	24%o	15%	24%	21%	24%	23%
D. Not at all concerned	69	2	5	5	8	4	12	9	1	5	7	4	7	51	60	7	49	20	48	10	-
		6%	5%	6%	5%	6%	10%	11%zm	5%	1%	6%	7%	4%	8%	6%	6%	6%	5%	6%	4%	-
E. Don't know	47	*	3	9	4	1	1	5	2	11	-	10	-	41	43	4	30	16	36	4	-
		4%j	1%	4%j	9%fj	3%	2%	1%	3%	1%	13%zadfg	-	11%zadfg	-	5%fj	4%	3%	4%	5%	4%	2%
Concerned	807	36	57	52	91	26	83	119	116	45	71	57	54	582	707	96	558	249	578	154	-
		67%ci	78%zciklm	75%ci	53%	67%ci	60%	71%ci	68%ci	81%	51%	70%ci	64%	62%	66%	76%zn	67%	69%	66%	71%	-
Not concerned	347	10	15	37	41	16	33	51	25	33	31	22	33	255	317	26	250	96	255	59	-
		29%o	21%	20%	38%ab	30%	38%	28%	29%	17%	37%ab	30%	25%	38%aab	29%	30%o	21%	30%	27%	29%	27%
NET Concerned	461	26	42	15	51	9	50	67	91	12	40	35	21	327	390	69	308	153	323	95	0
		38%cein	56%zcde	55%zcde	15%	37%cil	22%	43%cein	38%cil	64%	14%	40%cil	40%cil	24%	37%cil	37%	55%zn	37%	42%	37%	44%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 108
GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
A. Very concerned	280 23%	165 25%	43 23%	12 21%	3 13%	-	61 25%	181 24%	38 18%	194 23%	11 32%	20 41%zn	250 23%	223 24%	19 23%
B. Fairly concerned	527 44%	290 43%	80 43%	27 47%	7 34%	10 64%	100 42%	323 43%	104 49%	357 43%	16 48%	17 34%	491 44%	398 44%	37 44%
C. Not very concerned	278 23%	162 24%	43 23%	13 23%	6 27%	3 21%	60 25%	161 22%	56 26%	201 24%	6 16%	10 20%	265 24%	212 23%	17 20%
D. Not at all concerned	69 6%	36 5%	7 4%	3 4%	3 12%	2 15%	13 5%	46 6%	7 3%	46 6%	1 4%	2 4%	61 5%	47 5%	9 10%
E. Don't know	47 4%	21 3%	11 6%	2 4%	3 15%	-	8 3%	32 4%	5 2%	36 4%	-	-	43 4%	34 4%	2 2%
Concerned	807 67%	455 68%	123 67%	39 68%	10 47%	10 64%	161 67%	504 68%	142 68%	550 66%	27 80%	37 76%	741 67%	621 68%	56 67%
Not concerned	347 29%	198 29%	50 27%	16 28%	8 39%	6 36%	72 30%	207 28%	63 30%	247 30%	7 20%	12 24%	325 29%	259 28%	26 31%
NET Concerned	461 38%	257 38%	72 39%	23 40%	2 8%	5 29%	89 37%	296 40%	80 38%	303 36%	20 59%zk	25 51%	416 37%	362 40%	30 36%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 109
GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
A. Very concerned	280 23%	223 23%	22 35%za	167 23%	17 33%	92 25%	117 23%	74 23%	6 55%	173 24%	18 23%
B. Fairly concerned	527 44%	421 44%	27 43%	317 44%	22 42%	154 41%	229 45%	135 42%	1 13%	317 44%	38 48%
C. Not very concerned	278 23%b	229 24%b	5 9%	171 24%	12 23%	88 23%	119 24%	79 24%	3 24%	170 24%	17 22%
D. Not at all concerned	69 6%a	47 5%	7 12%za	37 5%	- -	22 6%	22 4%	19 6%	1 8%	37 5%	5 6%
E. Don't know	47 4%	38 4%	1 2%	34 5%	1 2%	19 5%	18 3%	16 5%	- -	26 4%	1 1%
Concerned	807 67%	644 67%	48 78%	484 67%	40 75%	247 66%	346 69%	209 65%	7 68%	490 68%	57 71%
Not concerned	347 29%	275 29%	13 21%	207 29%	12 23%	110 29%	141 28%	98 30%	3 32%	208 29%	22 28%
NET Concerned	461 38%	369 38%	36 57%za	277 38%	28 52%z	137 36%	205 41%	111 34%	4 35%	282 39%	34 43%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 110
GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?
BASE: All Respondents

	Concerned about long term dental health of friend/family with LTC	
	Concerned about long term dental health of friend/family with LTC	Not concerned
TOTAL		
Unweighted Base	1259	347
Weighted Base	1200	347
A. Very concerned	302 25%	5 1%
B. Fairly concerned	516 43%	34 10%
C. Not very concerned	271 23%	242 70%
D. Not at all concerned	68 6%	64 19%
E. Don't know	43 4%	2 1%
Concerned	818 68%	39 11%
Not concerned	339 28%	306 88%
NET Concerned	479 40%	-267 -77%

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 111
GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
A. Very concerned	302 25%	149 25%	153 25%	40 22%	44 23%	40 21%	49 25%	56 32%zce	73 28%	72 22%	71 22%	68 26%	91 32%zij	163 24%	80 24%	57 31%z
B. Fairly concerned	516 43%	237 40%	279 46%	73 40%	95 50%e	70 36%	90 45%	72 41%	117 45%	145 44%	144 44%	116 44%	111 39%	300 44%	144 43%	73 40%
C. Not very concerned	271 23%hi	147 25%	124 20%	49 27%h	34 18%	61 32%zdgh	49 25%	32 19%	44 17%	93 28%zkl	80 24%l	50 19%	49 17%	163 24%	74 22%	34 19%
D. Not at all concerned	68 6%	33 6%	35 6%	15 8%	11 6%	11 5%	6 3%	9 5%	16 6%	13 4%	19 6%	18 7%	18 7%	36 5%	23 7%	9 5%
E. Don't know	43 4%ii	22 4%	21 3%	6 3%	6 3%	11 6%	5 2%	4 2%	12 4%	4 1%	13 4%i	13 5%i	13 5%i	24 4%	10 3%	9 5%
Concerned	818 68%e	386 66%	432 71%	113 62%	139 73%e	111 57%	139 70%e	127 73%ce	189 72%ce	217 67%	214 66%	184 70%	202 72%	462 68%	224 68%	129 71%
Not concerned	339 28%h	180 31%	159 26%	64 35%dgh	45 24%	72 37%zdgh	55 28%	60 24%	60 23%	105 32%l	99 30%	67 25%	67 24%	198 29%	98 30%	43 24%
NET Concerned	479 40%acei	206 35%	273 45%za	49 27%	94 49%zce	39 20%	84 42%ce	85 49%zce	129 49%zce	112 34%	115 35%	117 44%ij	135 48%zij	264 39%	126 38%	87 48%zop

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 112
GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
A. Very concerned	302 25%	148 23%	154 28%z	93 22%	39 27%	16 19%	20 28%	20 24%	16 29%	75 26%	24 45%zcode gi	93 23%	209 26%	35 21%	19 18%	35 26%	42 24%	209 26%
B. Fairly concerned	516 43%ij	281 43%	236 43%	184 44%	66 45%	31 38%	35 49%j	36 42%	20 38%	130 45%j	15 29%	172 43%	344 43%	77 46%	49 47%	58 43%	68 39%	344 43%
C. Not very concerned	271 23%bilq	169 26%zb	101 18%	105 25%	32 22%	33 41%zcdf ghij	13 18%	19 22%	10 19%	53 18%	7 14%	105 26%	165 21%	44 26%	30 29%	31 23%	50 29%q	165 21%
D. Not at all concerned	68 6%	28 4%	40 7%za	21 5%	7 5%	1 1%	3 5%	7 8%	6 12%ce	18 6%	5 10%e	22 6%	46 6%	10 6%	3 2%	6 4%	11 6%	46 6%
E. Don't know	43 4%am	23 3%	21 4%	19 5%	3 2%	1 1%	1 1%	4 5%	2 3%	13 4%	1 2%	12 3%	32 4%	1 *	4 4%	4 3%	4 2%	32 4%am
Concerned	818 68%	429 66%	390 71%	278 66%	105 72%	46 57%	54 76%e	56 65%	36 66%	204 71%	39 74%	265 66%	553 69%	112 67%	67 65%	92 69%	110 63%	553 69%
Not concerned	339 28%b	198 30%	141 26%	125 30%	38 26%	34 42%zfi	16 22%	25 30%	17 31%	71 25%	12 24%	128 32%	211 27%	54 32%	32 31%	36 27%	61 35%q	211 27%
NET Concerned	479 40%aekp	231 36%	248 45%za	152 36%e	66 46%e	13 16%	39 54%zceg h	30 35%e	19 36%e	133 46%zce	27 51%ce	138 34%	342 43%zk	58 35%	35 34%	56 42%p	49 28%	342 43%zd

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 113
GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?
BASE: All Respondents

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
A. Very concerned	302	15	21	17	37	12	36	32	48	24	25	16	18	230	257	45	210	92	218	54	-
	25%g	32%gk	28%	18%	27%	28%	31%gk	18%	34%	27%	24%	18%	21%	26%g	24%	36%zn	25%	25%	25%	25%	-
B. Fairly concerned	516	22	37	32	61	15	46	87	69	28	44	38	38	363	462	49	353	163	369	102	-
	43%i	47%i	48%i	33%	45%	34%	40%	50%ci	49%	31%	43%	43%	43%	41%	43%	39%	42%	45%	43%	47%	-
C. Not very concerned	271	7	10	34	26	11	23	42	23	23	26	19	26	196	251	19	203	68	204	45	-
	23%ao	15%	13%	35%zabd	19%	26%	20%	24%	16%	26%	25%	22%	30%aab	22%	24%o	15%	24%	19%	24%	21%	-
D. Not at all concerned	68	3	5	4	8	4	10	11	1	6	7	5	6	48	59	9	45	24	44	11	-
	6%	6%	6%	4%	6%	10%	9%	6%	1%	7%	7%	6%	6%	5%	5%	7%	5%	6%	5%	5%	-
E. Don't know	43	*	3	10	5	1	1	3	2	8	-	10	-	40	39	4	28	16	32	4	-
	4%	1%	4%j	10%zafgj	3%	2%	1%	2%	1%	9%zafgj	-	11%zadfg	-	5%zfi	4%	3%	3%	4%	4%	2%	-
Concerned	818	36	58	50	98	27	82	120	117	52	69	54	56	593	719	94	563	255	588	156	-
	68%c	79%zcik	76%cik	51%	72%ci	62%	70%c	68%ci	82%	58%	68%	61%	64%	68%ci	67%	75%	67%	70%	68%	72%	-
Not concerned	339	9	15	38	33	15	34	53	23	29	33	24	32	244	310	28	248	91	248	57	-
	28%	20%	19%	39%ab	25%	36%	29%	30%	16%	33%	32%	28%	36%ab	28%	29%	22%	30%	25%	29%	26%	-
NET Concerned	479	27	43	12	65	11	48	67	94	22	36	30	24	349	409	67	315	164	339	100	0
	40%ciin	58%zcef	57%zceg	12%	47%ceik	26%	42%cil	38%ci	66%	25%	36%ci	34%ci	28%ci	40%cil	38%	53%zn	38%	45%zp	39%	46%	0%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 114
GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
A. Very concerned	302 25%	178 26%	44 24%	12 21%	3 13%	-	64 26%	193 26%	45 21%	206 25%	12 36%	19 40%zn	274 25%	237 26%	21 26%
B. Fairly concerned	516 43%	284 42%	78 42%	26 46%	12 56%	10 64%	100 41%	313 42%	104 49%	354 43%	15 44%	18 36%	483 43%	396 43%	33 40%
C. Not very concerned	271 23%	161 24%	44 24%	15 26%	2 9%	3 21%	58 24%	158 21%	53 25%	199 24%	6 16%	9 18%	255 23%	206 23%	19 23%
D. Not at all concerned	68 6%ho	34 5%	8 4%	3 4%	2 8%	1 6%	13 5%	48 7%h	4 2%	42 5%	1 4%	3 5%	58 5%	44 5%	8 9%
E. Don't know	43 4%a	16 2%	11 6%a	2 3%	3 15%	1 8%	7 3%	30 4%	5 2%	32 4%	-	-	40 4%	31 3%	2 2%
Concerned	818 68%	462 69%	121 66%	38 67%	15 69%	10 64%	164 68%	506 68%	148 71%	560 67%	27 80%	37 76%	756 68%	633 69%	54 65%
Not concerned	339 28%	195 29%	52 28%	18 31%	4 16%	4 27%	71 29%	206 28%	57 27%	241 29%	7 20%	12 24%	314 28%	250 27%	27 32%
NET Concerned	479 40%	267 40%	70 38%	21 36%	11 53%	6 37%	93 39%	300 40%	91 43%	320 38%	20 60%zk	26 53%	442 40%	384 42%z	27 33%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 115
GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
A. Very concerned	302	239	21	178	18	94	129	78	5	182	23
	25%	25%	34%	25%	35%	25%	26%	24%	45%	25%	29%
B. Fairly concerned	516	419	24	314	23	163	221	141	1	321	34
	43%	44%	38%	43%	44%	43%	44%	44%	13%	44%	42%
C. Not very concerned	271	222	9	172	9	81	119	73	3	163	19
	23%	23%	14%	24%	18%	22%	24%	23%	24%	22%	24%
D. Not at all concerned	68	43	7	31	1	22	19	19	2	33	4
	6%acf	4%	12%za	4%	3%	6%	4%	6%	18%	5%	5%
E. Don't know	43	35	1	31	*	15	16	13	-	24	-
	4%	4%	2%	4%	1%	4%	3%	4%	-	3%	-
Concerned	818	658	45	492	42	257	350	219	6	504	57
	68%	69%	72%	68%	79%	68%	69%	68%	57%	70%	71%
Not concerned	339	265	16	203	11	104	139	92	5	196	23
	28%	28%	26%	28%	20%	28%	27%	28%	43%	27%	29%
NET Concerned	479	393	29	289	31	153	212	127	2	308	34
	40%	41%	46%	40%	58%zc	41%	42%	39%	15%	43%z	42%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 116
GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
How the dental student is supervised	751 63%cdlp	368 63%	384 63%	97 53%	104 55%	124 64%	132 67%cd	127 73%zcdh	166 64%cc	243 74%zjkl	200 61%l	167 63%l	141 50%	446 65%p	185 56%	119 66%p
The quality of care provided by the student	651 54%cp	313 53%	338 55%	78 43%	108 57%c	111 57%c	123 62%zch	100 58%c	132 50%	203 62%zkl	177 54%	132 50%	140 50%	397 58%zp	161 49%	91 50%
The student's level of experience	524 44%e	239 41%	285 47%	82 45%	76 40%	65 34%	87 44%	95 55%zdef	120 46%e	160 49%j	131 40%	119 45%	114 41%	295 43%	142 43%	88 48%
The student's behaviour during your appointment	401 33%hl	189 32%	212 35%	53 29%	62 33%	72 37%	72 36%	67 39%h	74 28%	140 43%zjl	106 32%l	89 34%l	66 23%	250 36%z	98 30%	53 29%
Patient confidentiality	338 28%hlq	158 27%	180 29%	48 26%	54 28%	55 29%	74 37%zh	52 30%h	55 21%	126 38%zjkl	81 25%	73 27%	59 21%	201 29%q	97 29%	39 21%
The student's behaviour in their personal time	103 9%	44 8%	58 10%	10 6%	9 5%	21 11%	16 8%	16 9%	31 12%zcd	24 7%	24 7%	33 12%	23 8%	59 9%	26 8%	17 10%
None of these	24 2%io	11 2%	12 2%	1 1%	7 3%	1 *	3 2%	1 *	11 4%zceg	2 1%	4 1%	3 1%	15 5%zjk	9 1%	6 2%	9 5%zop
Don't know	26 2%	12 2%	15 2%	5 3%	4 2%	3 2%	3 2%	1 1%	10 4%zg	3 1%	10 3%	6 2%	8 3%	13 2%	6 2%	7 4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 117
GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSE WIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
How the dental student is supervised	751 63%bg	424 65%	328 59%	269 64%g	97 67%g	57 71%gj	40 56%	41 47%	33 60%	187 65%g	27 52%	236 58%	515 65%z	102 61%	57 55%	80 60%	98 56%	515 65%z
The quality of care provided by the student	651 54%b	367 57%	284 52%	234 55%	88 60%	45 55%	40 56%	42 49%	25 46%	148 51%	30 57%	213 53%	438 55%	85 51%	67 64%m	76 57%	92 53%	438 55%
The student's level of experience	524 44%	273 42%	251 46%	171 41%	67 46%	34 42%	26 37%	42 49%	27 49%	137 48%	19 37%	158 39%	365 46%zk	67 40%	35 34%	48 36%	66 38%	365 46%zn
The student's behaviour during your appointment	401 33%	226 35%	175 32%	133 31%	54 37%	39 48%zcgj	24 33%	26 30%	20 37%	89 31%	17 32%	145 36%	256 32%	58 35%	38 36%	43 33%	64 37%	256 32%
Patient confidentiality	338 28%bi	197 30%	141 26%	122 29%	42 29%	33 41%zhi	23 32%	22 26%	11 20%	66 23%	20 37%hi	126 31%	212 27%	54 33%	31 30%	45 34%	53 31%	212 27%
The student's behaviour in their personal time	103 9%g	47 7%	56 10%	31 7%	9 6%	7 9%	7 10%	2 3%	7 13%g	34 12%zg	5 10%	37 9%	66 8%	13 8%	14 13%	12 9%	12 7%	66 8%
None of these	24 2%	8 1%	16 3%za	8 2%	-	-	1 1%	1 1%	2 5%d	12 4%zd	-	6 2%	17 2%	4 2%	4 4%p	4 3%p	-	17 2%
Don't know	26 2%	11 2%	15 3%	10 2%	1 1%	-	1 1%	3 4%	-	10 4%	1 3%	6 2%	20 3%	1 *	1 1%	1 *	5 3%	20 3%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 118
GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?
BASE: All Respondents

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
How the dental student is supervised	751 63%dkmo qs	32 70%dk	42 56%	67 69%dk	59 44%	29 67%dk	68 59%dk	126 72%zbd klm	110 77%	60 68%dk	64 63%dk	40 45%	51 58%dk	528 60%dk	702 66%zo	46 37%	551 66%zq	200 55%	574 66%zs	121 55%	-
The quality of care provided by the student	651 54%dko m	30 65%zdgk	46 60%dk	48 49%	56 41%	23 53%	76 65%zdgk m	89 51%k	97 68%	54 60%dk	56 56%dk	30 34%	46 53%k	476 54%dk	601 56%zo	48 38%	463 55%	188 52%	478 55%	124 57%	-
The student's level of experience	524 44%ko m	25 53%zdkj	30 39%	37 38%	51 38%	21 49%	56 48%k	88 50%dk	77 54%	34 38%	39 39%	29 32%	36 41%	371 42%k	477 45%o	43 34%	370 44%	154 42%	391 45%	91 42%	-
The student's behaviour during your appointment	401 33%dkoq	19 42%dk	25 33%dk	38 39%dk	19 14%	16 36%dk	50 43%zdkm	61 35%dk	56 39%	27 31%dk	39 38%dk	20 23%	31 35%dk	282 32%dk	381 36%zo	18 14%	299 36%zq	101 28%	306 35%	72 33%	-
Patient confidentiality	338 28%do	17 36%dk	18 24%	27 27%	27 20%	14 32%	32 28%	45 26%	51 36%	22 24%	30 30%	25 29%	31 35%dk	246 28%dk	311 29%o	26 21%	248 30%	90 25%	254 29%	59 27%	-
The student's behaviour in their personal time	103 9%	6 14%dk	10 13%	6 6%	8 6%	1 3%	12 10%	16 9%	8 6%	12 14%	10 10%	9 11%	5 6%	71 8%	94 9%	8 6%	77 9%	26 7%	81 9%	16 7%	-
None of these	24 2%r	-	6 7%zacfm	-	3 2%	1 3%	1 1%	4 2%	-	2 2%	3 3%	3 3%	2 2%	17 2%	22 2%	2 1%	12 1%	12 3%	11 1%	10 4%zt	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 118
GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?
BASE: All Respondents

	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
	NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)	
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
Don't know	26	-	-	-	5	-	-	4	3	2	3	9	-	19	16	9	11	15	11	4	-
		2% ^{npr}	-	-	3%	-	-	2%	2%	3%	3%	11% ^{zabcd}	-	2%	1%	7% ^{zn}	1%	4% ^{zp}	1%	2%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 119
GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
How the dental student is supervised	751 63% ^{gg}	424 63%	135 73% ^{za}	45 79% ^{za}	7 31%	8 52%	185 77% ^{zgh}	426 57%	140 67% ^g	553 66% ^z	21 60%	28 58%	708 64% ^z	609 67% ^{zp}	45 54%
The quality of care provided by the student	651 54% ^{gg}	373 55%	107 58%	32 55%	10 48%	7 43%	145 60% ^g	376 51%	130 62% ^{zg}	461 55%	17 49%	31 64%	608 55%	517 57% ^z	41 49%
The student's level of experience	524 44%	282 42%	86 47%	31 54%	10 45%	11 66%	115 47%	321 43%	88 42%	379 45%	12 36%	21 43%	491 44%	403 44%	31 37%
The student's behaviour during your appointment	401 33% ^{gp}	244 36% ^z	62 34%	21 36%	1 6%	1 8%	97 40% ^{zg}	211 28%	92 44% ^{zg}	299 36% ^z	7 20%	19 39%	379 34%	337 37% ^{zp}	16 19%
Patient confidentiality	338 28% ^{gp}	200 30%	52 28%	17 30%	4 17%	2 11%	82 34% ^{zg}	193 26%	62 29%	246 30%	8 24%	16 34%	311 28%	274 30% ^{zp}	12 15%
The student's behaviour in their personal time	103 9%	62 9%	11 6%	6 10%	4 20%	1 7%	20 8%	60 8%	23 11%	80 10%	1 4%	9 18% ^{zn}	94 8%	81 9%	4 5%
None of these	24 2% ^{kk}	11 2%	3 2%	-	-	-	1 1%	22 3% ^{zfh}	1 *	11 1%	-	1 3%	22 2%	14 2%	2 2%
Don't know	26 2% ^{aafkno}	9 1%	1 *	-	-	1 6%	1 *	21 3% ^f	* *	9 1%	-	-	18 2%	8 1%	3 4% ^o

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 120
GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
How the dental student is supervised	751 63%b	652 68%zb	30 48%	492 68%z	30 58%	257 68%z	314 62%	219 68%z	8 78%	480 66%z	47 59%
The quality of care provided by the student	651 54%	544 57%z	31 50%	421 58%z	27 52%	212 56%	283 56%	181 56%	5 48%	407 56%	38 48%
The student's level of experience	524 44%	434 45%z	29 47%	334 46%	25 47%	176 47%	223 44%	154 48%	4 36%	315 44%	43 55%
The student's behaviour during your appointment	401 33%	348 36%z	15 24%	251 35%	20 37%	133 35%	165 33%	109 34%	5 49%	241 33%	23 29%
Patient confidentiality	338 28%	273 28%	15 23%	209 29%	16 30%	102 27%	153 30%	84 26%	6 52%	206 28%	23 29%
The student's behaviour in their personal time	103 9%	90 9%	4 6%	66 9%	4 8%	34 9%	43 9%	30 9%	1 10%	62 9%	5 7%
None of these	24 2%a	15 2%	1 1%	11 2%	1 2%	6 2%	6 1%	6 2%	* 4%	10 1%	1 1%
Don't know	26 2%acfi	9 1%	1 2%	5 1%	-	4 1%	4 1%	4 1%	-	4 1%	1 1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 121
GD23 - And which of these would you say is the most important to you?
BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1234	634	600	164	167	179	186	230	308	315	415	241	263	713	326	192
Weighted Base	1177	576	600	182	184	193	196	173	250	325	322	263	267	676	326	172
How the dental student is supervised	413 35%dp	207 36%	206 34%	53 29%	49 27%	61 32%	76 39% ^d	64 37%	109 44% ^z cd	131 40% ^l	108 33%	97 37%	78 29%	239 35%	98 30%	75 44% ^z p
The quality of care provided by the student	387 33% ^h kq	197 34%	190 32%	58 32%	66 36% ^h	71 37% ^h	71 36% ^h	56 32%	65 26%	122 38% ^k	110 34% ^k	66 25%	89 33%	227 34%	114 35%	44 26%
The student's level of experience	218 19%	100 17%	118 20%	36 20%	37 20%	32 17%	30 15%	35 20%	48 19%	49 15%	59 18%	55 21%	56 21%	125 18%	61 19%	33 19%
Patient confidentiality	64 5% ⁱ	32 6%	32 5%	11 6%	16 9% ^h	11 6%	9 5%	7 4%	9 4%	10 3%	16 5%	20 7% ⁱ	19 7% ⁱ	33 5%	24 7%	7 4%
The student's behaviour during your appointment	49 4% ^h	22 4%	27 5%	15 8% ^z fh	9 5%	12 6% ^h	4 2%	6 3%	3 1%	7 2%	16 5%	16 6% ⁱ	10 4%	30 4%	17 5%	3 2%
The student's behaviour in their personal time	16 1%	5 1%	12 2%	4 2%	1 *	3 1%	2 1%	2 1%	5 2%	3 1%	3 1%	4 1%	6 2%	6 1%	7 2%	4 2%
Don't know	28 2%	14 2%	15 2%	5 3%	5 3%	3 2%	3 2%	2 1%	10 4%	4 1%	10 3%	6 2%	9 3%	15 2%	6 2%	7 4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 122
GD23 - And which of these would you say is the most important to you?
BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional

	TOTAL (z)	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES				
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1234	565	669	370	131	64	80	95	63	366	65	379	855	153	92	134	172	855
Weighted Base	1177	641	536	415	146	80*	70*	85*	52*	276	53*	398	778	162	100*	128	174	778
How the dental student is supervised	413 35%g	226 35%	187 35%	138 33%g	51 35%g	38 47%fgh	17 24%	18 21%	13 25%	119 43%zcfg	20 37%g	126 32%	287 37%	50 31%	26 26%	44 34%	57 33%	287 37%
The quality of care provided by the student	387 33%ii	218 34%	169 32%	141 34%	51 35%	26 32%	32 46%zi	27 31%	17 33%	76 27%	18 34%	131 33%	257 33%	51 31%	39 39%	47 37%	58 33%	257 33%
The student's level of experience	218 19%	117 18%	102 19%	82 20%	24 16%	10 13%	13 19%	22 25%	12 22%	49 18%	6 11%	76 19%	143 18%	35 21%	22 22%	20 16%	27 16%	143 18%
Patient confidentiality	64 5%lq	34 5%	30 6%	26 6%	4 3%	4 4%	3 4%	7 8%	4 8%	10 4%	6 12%zdi	30 7%l	34 4%	12 7%	8 8%	14 11%zq	11 6%	34 4%
The student's behaviour during your appointment	49 4%ilq	27 4%	22 4%	12 3%	13 9%zci	2 3%	4 5%	9 10%zci	3 5%	6 2%	1 2%	23 6%	26 3%	11 7%o	4 4%	2 1%	13 7%zoq	26 3%
The student's behaviour in their personal time	16 1%	6 1%	10 2%	5 1%	1 1%	- -	1 1%	- -	4 7%zcddeg	5 2%	* 1%	5 1%	11 1%	3 2%	1 1%	1 1%	2 1%	11 1%
Don't know	28 2%	13 2%	15 3%	10 2%	3 2%	- -	1 1%	3 4%	- -	10 4%	1 3%	7 2%	21 3%	1 *	1 1%	1 *	6 4%	21 3%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 123
GD23 - And which of these would you say is the most important to you?
BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1234	103	75	55	167	36	117	189	97	81	107	106	101	835	1059	167	860	374	885	219	-
Weighted Base	1177	46	70*	98*	133	42*	115	171	142*	88*	99*	85*	86*	860	1045	124	826	351	857	208	**
How the dental student is supervised	413 35%dlmoqs	21 46%zbdflkm	20 29%	46 47%dfllm	32 24%	19 45%dl	32 28%	80 46%zbdflklm	53 37%	30 34%	32 32%	26 31%	22 25%	280 33%dd	384 37%zo	27 22%	312 38%zq	101 29%	323 38%zs	54 26%	-
The quality of care provided by the student	387 33%gk	13 28%	27 39%gk	29 29%	42 31%	13 30%	45 39%gk	41 24%	59 42%	34 39%gk	37 37%gk	18 21%	29 34%k	297 34%gk	351 34%	35 28%	270 33%	117 33%	276 32%	81 39%	-
The student's level of experience	218 19%	9 20%	14 19%	16 17%	35 27%zkm	6 15%	26 23%	33 19%	15 10%	15 17%	16 16%	13 15%	19 23%	160 19%	192 18%	25 20%	151 18%	67 19%	158 18%	46 22%	-
Patient confidentiality	64 5%np	2 4%	3 4%	5 5%	12 9%zg	3 7%	4 3%	6 3%	5 3%	3 4%	4 4%	10 12%zafgijm	7 8%	52 6%	49 5%	15 12%zn	33 4%	31 9%zp	37 4%	16 7%	-
The student's behaviour during your appointment	49 4%	* 1%	3 4%	- -	4 3%	1 3%	7 6%	7 4%	6 4%	2 3%	5 5%	5 5%	8 10%zacd	37 4%	40 4%	7 6%	35 4%	15 4%	38 4%	6 3%	-
The student's behaviour in their personal time	16 1%	* 1%	4 5%zflm	1 1%	2 2%	- -	- -	2 1%	1 1%	1 1%	1 1%	3 3%	- -	13 1%	12 1%	4 3%zn	13 2%	4 1%	14 2%	2 1%	-
Don't know	28 2%np	- -	- -	- -	5 3%	- -	- -	4 2%	3 2%	2 3%	4 4%f	11 12%zabcd efgijlm	- -	21 2%	17 2%	10 8%zn	12 1%	16 5%zp	11 1%	4 2%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 124
GD23 - And which of these would you say is the most important to you?
BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1234	687	181	64	18	17	263	766	199	847	37	51	1133	936	89
Weighted Base	1177	663	181	57*	22**	16**	240	721	210	822	34*	47*	1088	900	81*
How the dental student is supervised	413 35%g	230 35%	81 45%za	22 39%	2 11%	6 37%	112 47%zgh	231 32%	70 33%	310 38%z	12 36%	16 35%	388 36%	335 37%z	26 32%
The quality of care provided by the student	387 33%	221 33%	61 34%	19 34%	5 24%	3 21%	73 31%	230 32%	85 40%zg	263 32%	13 37%	18 39%	360 33%	306 34%	26 33%
The student's level of experience	218 19%	118 18%	31 17%	14 25%	9 42%	4 22%	37 15%	154 21%zh	28 13%	152 18%	6 19%	8 17%	205 19%	155 17%	17 21%
Patient confidentiality	64 5%bkn	36 5%	3 2%	- -	4 17%	1 6%	7 3%	48 7%zf	8 4%	36 4%	1 3%	2 3%	54 5%	42 5%	2 2%
The student's behaviour during your appointment	49 4%	36 5%z	3 2%	1 2%	1 6%	- -	8 3%	28 4%	13 6%	36 4%	2 5%	* 1%	48 4%	38 4%	6 7%
The student's behaviour in their personal time	16 1%	13 2%	- -	* 1%	- -	1 7%	3 1%	9 1%	5 2%	14 2%	- -	3 6%zn	14 1%	14 2%	- -
Don't know	28 2%afkno	9 1%	2 1%	- -	- -	1 6%	1 *	21 3%f	2 1%	10 1%	- -	- -	20 2%	10 1%	4 5%o

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 125
GD23 - And which of these would you say is the most important to you?
BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1234	971	70	739	58	376	519	325	10	741	76
Weighted Base	1177	943	61*	715	52*	369	498	318	10**	714	79*
How the dental student is supervised	413 35%b	360 38%zb	14 23%	266 37%	20 38%	149 40%zf	162 33%	128 40%z	7 73%	266 37%	26 33%
The quality of care provided by the student	387 33%	314 33%	21 35%	245 34%	12 24%	109 30%	178 36%	92 29%	-	244 34%	20 25%
The student's level of experience	218 19%	172 18%	17 27%	136 19%	13 25%	75 20%	95 19%	68 22%	1 13%	130 18%	21 26%
Patient confidentiality	64 5%ac	37 4%	3 5%	26 4%	3 6%	14 4%	28 6%	11 4%	-	34 5%	5 6%
The student's behaviour during your appointment	49 4%g	36 4%	3 5%	25 4%	3 6%	11 3%	25 5%	7 2%	1 14%	25 4%	5 7%
The student's behaviour in their personal time	16 1%	14 1%	1 2%	11 2%	-	7 2%	7 1%	7 2%	-	10 1%	2 2%
Don't know	28 2%acfi	11 1%	2 4%	6 1%	-	4 1%	4 1%	4 1%	-	5 1%	1 1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 126
GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.
BASE: All Respondents

	TOTAL (z)	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS		
		MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
How dental students are supervised	634 53%dl	301 51%	333 54%	88 48%	83 44%	113 58% ^d	119 60% ^{cd}	99 57% ^d	132 51%	189 58% ^l	170 52%	147 56% ^l	128 45%	382 56% ^{zp}	160 48%	91 50%
The student's level of experience	627 52%	302 51%	325 53%	96 53%	96 50%	103 53%	108 54%	95 55%	129 49%	175 54%	160 49%	141 53%	151 54%	347 51%	179 54%	101 56%
Whether or not the student has performed the procedure before	560 47% ^h lq	257 44%	302 49%	88 48% ^h	94 49% ^h	94 48% ^h	101 51% ^h	85 49% ^h	98 37%	184 56% ^z kl	155 47%	107 40%	114 40%	334 49% ^q	159 48% ^q	65 36%
The standards of care dental students are expected to meet	381 32%	187 32%	193 32%	53 29%	64 33%	49 25%	72 36% ^e	59 34%	85 32%	104 32%	110 34%	86 32%	82 29%	221 32%	103 31%	55 30%
How to give positive and negative feedback about dental students	122 10%	62 11%	60 10%	19 10%	17 9%	17 9%	17 9%	18 11%	34 13%	36 11%	34 10%	24 9%	28 10%	67 10%	40 12%	15 8%
None of these	28 2%	11 2%	17 3%	1 1%	7 4% ^e	-	7 3% ^e	2 1%	11 4% ^z ce	3 1%	8 2%	4 2%	12 4% ^z i	13 2%	5 1%	10 6% ^z op
Don't know	31 3% ⁱ	16 3%	14 2%	4 2%	6 3%	5 3%	3 1%	2 1%	12 4% ^z	3 1%	10 3% ⁱ	8 3%	10 3%	18 3%	6 2%	7 4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 127
GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
How dental students are supervised	634 53%	356 55%	278 50%	220 52%	87 60%	49 61%	33 47%	41 48%	24 45%	149 52%	30 57%	215 53%	419 53%	85 51%	53 51%	65 49%	92 53%	419 53%
The student's level of experience	627 52%	338 52%	289 52%	212 50%	89 61%zci	37 46%	36 50%	55 64%zcei	28 51%	143 50%	28 53%	212 52%	415 52%	76 46%	58 56%	70 53%	98 56%	415 52%
Whether or not the student has performed the procedure before	560 47%bi	327 50%zb	232 42%	211 50%i	72 50%	44 55%i	32 46%	40 46%	20 37%	111 39%	29 55%i	184 46%	375 47%	70 42%	51 49%	65 49%	85 49%	375 47%
The standards of care dental students are expected to meet	381 32%	207 32%	174 31%	133 31%	50 34%	24 30%	28 39%g	21 24%	21 38%	91 32%	13 26%	125 31%	256 32%	52 31%	32 31%	43 32%	55 31%	256 32%
How to give positive and negative feedback about dental students	122 10%	59 9%	63 11%	38 9%	18 12%	3 4%	9 13%	8 9%	7 12%	35 12%	5 9%	43 11%	79 10%	17 10%	7 7%	14 11%	19 11%	79 10%
None of these	28 2%	12 2%	16 3%	10 2%	1 1%	2 2%	2 3%	1 1%	2 4%	11 4%	-	5 1%	23 3%	3 2%	3 3%	4 3%p	1 *	23 3%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 127
GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)	
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
Don't know	31	13	18	13	-	-	1	3	*	12	1	11	20	3	2	3	5	20
	3%	2%	3%	3%	-	-	1%	4%d	1%	4%zd	3%	3%	3%	2%	1%	2%	3%	3%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 128
GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.
BASE: All Respondents

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
How dental students are supervised	634 53%moqs	23 50%	34 45%	50 51%	64 47%	24 57%	54 46%	112 64%zabd fkm	75 53%	55 62%dk	57 56%	39 44%	47 54%	442 50%	583 55%zo	48 38%	481 57%zq	154 42%	491 57%zs	97 45%	-
The student's level of experience	627 52%k	27 58%k	34 45%	59 60%k	74 54%k	23 54%	71 61%bkm	92 52%k	71 50%	43 48%	55 54%k	31 35%	46 53%k	453 52%k	560 52%	63 50%	433 52%	194 54%	455 52%	122 56%	-
Whether or not the student has performed the procedure before	560 47%dkoq	33 71%zbd gijklm	28 37%	53 54%dk	48 35%	26 60%bdjk	57 49%dk	73 42%	81 57%	43 48%	39 38%	30 34%	49 56%bdgj k	415 47%dk	511 48%zo	45 36%	423 51%zq	136 38%	431 50%z	95 44%	-
The standards of care dental students are expected to meet	381 32%dk	11 24%	26 34% d	28 28%	28 20%	13 30%	37 32% d	65 37% adk	53 37%	38 42% adkm	31 31%	19 21%	32 37% dk	273 31% dk	343 32%	35 28%	275 33%	106 29%	286 33%	65 30%	-
How to give positive and negative feedback about dental students	122 10%k	5 10%	5 7%	6 6%	15 11%	6 15%	16 13% k	19 11%	18 13%	9 10%	9 9%	4 4%	10 11%	90 10% k	106 10%	16 13%	86 10%	36 10%	90 10%	19 9%	-
None of these	28 2% f	-	3 5%	2 2%	3 2%	1 3%	1 *	5 3%	2 1%	1 1%	6 6% zafm	2 3%	2 2%	18 2%	27 3%	1 1%	16 2%	12 3%	15 2%	8 4%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 128
GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.
BASE: All Respondents

	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
	NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)	
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
Don't know	31	*	2	-	6	-	1	4	3	3	2	10	-	25	19	10	15	16	14	5	-
	3% ^{hpr}	1%	2%	-	5% ^l	-	1%	2%	2%	4%	2%	11% ^{zabce}	-	3%	2%	8% ^{zn}	2%	4% ^{zp}	2%	2%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/l/g/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 129
GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
How dental students are supervised	634 53%	359 53%	115 62%z	33 58%	14 66%	3 21%	135 56%	384 52%	114 54%	469 56%z	22 64%	21 43%	598 54%z	517 57%z	38 45%
The student's level of experience	627 52% ^m	357 53%	95 52%	32 56%	7 31%	10 60%	137 57%	379 51%	110 52%	442 53%	12 36%	17 36%	593 53% ^{zm}	481 53%	39 46%
Whether or not the student has performed the procedure before	560 47%	318 47%	106 58% ^{za}	31 53%	6 26%	8 51%	128 53% ^{zg}	332 45%	100 48%	414 50% ^z	17 51%	27 55%	527 47%	442 48%	37 44%
The standards of care dental students are expected to meet	381 32%	228 34%	64 35%	18 31%	2 9%	4 27%	90 37% ^g	220 30%	71 34%	274 33%	12 35%	16 34%	356 32%	299 33%	25 30%
How to give positive and negative feedback about dental students	122 10%	71 11%	18 10%	4 7%	2 10%	- -	26 11%	76 10%	20 9%	86 10%	3 10%	6 13%	112 10%	91 10%	8 10%
None of these	28 2%	13 2%	5 2%	- -	- -	- -	2 1%	24 3% ^z	2 1%	14 2%	1 2%	* 1%	28 2%	18 2%	4 5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 129

GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.

BASE: All Respondents

	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE		
	TOTAL (z)	NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
Don't know	31	12	1	-	-	1	2	23	*	13	-	1	21	12	4
	3%hkno	2%	*	-	-	6%	1%	3%h	*	2%	-	2%	2%	1%	5%o

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 130
GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.
BASE: All Respondents

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
How dental students are supervised	634	542	22	405	33	204	283	176	5	405	37
	53%b	57%zb	35%	56%z	63%	54%	56%	54%	51%	56%z	46%
The student's level of experience	627	506	30	396	26	200	267	174	6	391	36
	52%	53%	47%	55%	48%	53%	53%	54%	55%	54%	46%
Whether or not the student has performed the procedure before	560	476	36	355	25	187	248	153	6	357	42
	47%	50%z	58%	49%	48%	50%	49%	47%	53%	49%z	53%
The standards of care dental students are expected to meet	381	316	18	242	23	129	167	112	4	246	29
	32%	33%	29%	33%	44%	34%	33%	35%	41%	34%	37%
How to give positive and negative feedback about dental students	122	93	10	74	5	31	54	28	-	69	6
	10%	10%	16%	10%	9%	8%	11%	9%	-	9%	8%
None of these	28	20	1	13	3	9	7	8	*	13	2
	2%	2%	1%	2%	5%	2%	1%	2%	4%	2%	2%
Don't know	31	13	2	9	*	5	7	5	-	8	2
	3%acfi	1%	4%	1%	1%	1%	1%	2%	-	1%	2%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 131
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
A dentist	914 76%chpq	451 77%	463 76%	132 72%	149 78%h	161 83%zch	163 82%ch	142 82%zch	168 64%	269 82%zjl	244 75%	207 78%l	194 69%	559 82%zpq	237 72%	115 64%
A dental hygienist	529 44%hq	266 45%	263 43%	74 41%	88 46%h	93 48%h	107 54%zch	85 49%h	82 31%	157 48%l	148 45%l	130 49%l	94 33%	327 48%zq	143 43%q	59 33%
A clinical dental technician	385 32%hq	202 34%	183 30%	62 34%h	70 37%h	66 34%h	87 44%zgh	57 33%h	44 17%	127 39%zjl	101 31%	89 34%l	68 24%	242 35%zq	106 32%q	37 20%
A dental therapist	280 23%hq	150 26%	130 21%	38 21%	38 20%	52 27%h	61 31%zdh	46 26%h	45 17%	97 30%zjl	71 22%	63 24%	50 18%	182 27%zq	70 21%	28 15%
I can do it myself	268 22%hq	135 23%	133 22%	48 26%h	39 20%	46 24%h	57 29%zh	40 23%h	38 14%	92 28%zjl	67 21%	56 21%	52 18%	160 23%q	84 25%q	23 13%
A beautician	159 13%ah	65 11%	94 15%za	21 12%	26 14%h	27 14%h	42 21%zch	26 15%h	17 6%	52 16%l	42 13%	38 14%	27 10%	104 15%zq	39 12%	17 9%
A staff member in a teeth whitening booth in a shopping centre	116 10%hq	59 10%	57 9%	18 10%	16 8%	21 11%h	28 14%h	20 12%h	13 5%	51 16%zjkl	23 7%	23 9%	19 7%	77 11%zq	29 9%	9 5%
Another medical professional	105 9%hl	55 9%	50 8%	9 5%	19 10%	11 6%	25 12%ch	26 15%zceh	15 6%	48 15%zjkl	25 8%	16 6%	16 6%	68 10%	22 7%	15 8%
A hairdresser	66 5%cp	28 5%	38 6%	2 1%	7 4%	10 5%	22 11%zcdh	15 9%zch	9 3%	29 9%zkl	16 5%	10 4%	10 4%	51 7%zp	8 2%	7 4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/kl - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 131
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	TOTAL (z)	GENDER		AGE					SOCIAL GRADE				MARITAL STATUS			
		MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
Someone else (please specify)	21 2% _{zj}	8 1%	13 2%	2 1%	2 1%	2 1%	4 2%	4 3%	7 3%	11 3% _{zj}	2 1%	4 2%	4 1%	10 1%	4 1%	7 4% _z
None of these	19 2% _{io}	6 1%	13 2%	-	1 *	2 1%	5 3%	1 1%	10 4% _{zcdg}	*	3 1%	7 3% _i	8 3% _i	6 1%	5 1%	9 5% _{zop}
Don't know	111 9% _{eo}	56 10%	55 9%	10 5%	15 8%	9 5%	11 5%	16 9%	51 20% _{zcdg}	27 8%	37 11%	18 7%	30 11%	49 7%	27 8%	35 19% _{zop}
All correct answers and no incorrect answers (NET)	698 58%	335 57%	363 59%	102 56%	112 59%	129 66% _z	111 56%	98 57%	147 56%	179 55%	193 59%	157 59%	169 60%	414 60%	183 55%	99 55%
All incorrect answers and no correct answers (NET)	62 5% _{jo}	32 5%	29 5%	16 8% _e	10 5%	4 2%	7 4%	7 4%	18 7% _e	21 7%	10 3%	9 3%	21 7% _j	22 3%	25 8% _{zo}	15 8% _o
Some correct and some incorrect answers (NET)	320 27% _{hlq}	162 27%	159 26%	57 31% _h	55 29% _h	50 26% _h	65 33% _h	54 31% _h	40 15%	103 32% _{zl}	85 26%	76 29%	57 20%	198 29% _q	93 28% _q	30 16%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 132
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES				
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
A dentist	914	527	388	340	119	68	49	62	43	195	39	319	595	125	86	113	133	595
	76%bi	81%zb	70%	80%zfi	82%fi	85%fi	68%	72%	79%	68%	74%	79%	75%	75%	83%	85%zmpq	76%	75%
A dental hygienist	529	322	207	213	74	35	25	37	24	94	27	186	343	76	52	58	77	343
	44%bi	50%zb	38%	50%zfi	51%fi	44%	35%	43%	45%	33%	52%i	46%	43%	46%	50%	44%	44%	43%
A clinical dental technician	385	241	144	159	51	31	22	33	20	55	15	142	243	51	35	42	64	243
	32%bi	37%zb	26%	38%zi	35%i	38%i	31%i	38%i	37%i	19%	28%	35%	31%	31%	34%	32%	36%	31%
A dental therapist	280	177	104	107	47	23	16	19	13	47	9	105	175	37	32	32	42	175
	23%bi	27%zb	19%	25%i	32%zi	28%i	22%	22%	24%	16%	17%	26%	22%	22%	31%	24%	24%	22%
I can do it myself	268	166	101	109	37	21	11	17	17	43	14	102	166	40	25	34	43	166
	22%bi	26%zb	18%	26%i	25%i	26%	15%	19%	31%fi	15%	27%i	25%	21%	24%	24%	26%	24%	21%
A beautician	159	98	61	64	22	11	8	12	9	20	11	65	94	29	20	17	25	94
	13%bilq	15%	11%	15%i	15%i	14%	12%	14%i	17%i	7%	22%i	16%	12%	17%	19%	13%	14%	12%
A staff member in a teeth whitening booth in a shopping centre	116	71	45	48	12	10	4	10	8	16	8	56	60	20	18	13	22	60
	10%ilq	11%	8%	11%i	9%	13%	6%	11%	15%i	5%	14%i	14%zl	8%	12%	17%zq	10%	13%q	8%
Another medical professional	105	64	41	44	13	7	4	4	7	20	6	37	68	13	12	7	14	68
	9%	10%	7%	10%	9%	9%	5%	5%	14%	7%	12%	9%	9%	8%	11%	5%	8%	9%
A hairdresser	66	40	26	22	11	7	3	1	5	11	5	29	37	9	8	8	14	37
	5%	6%	5%	5%	7%	9%	5%	2%	9%	4%	10%gi	7%	5%	5%	8%	6%	8%	5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 132
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
Someone else (please specify)	21 2%k	10 2%	11 2%	4 1%	3 2%	3 3%	1 1%	1 2%	- -	7 2%	1 3%	1 *	19 2%zk	- -	- -	1 1%	1 1%	19 2%z
None of these	19 2%a	5 1%	14 2%za	5 1%	- -	1 1%	2 3%cd	- -	* *	10 4%zcd	1 1%	2 1%	17 2%	1 *	2 2%	2 2%	1 *	17 2%
Don't know	111 9%ackmo	39 6%	72 13%za	24 6%	11 7%	4 5%	7 9%	8 9%	1 3%	51 18%zcd	5 10%	24 6%	87 11%zk	8 5%	5 5%	4 3%	16 9%o	87 11%zmo
All correct answers and no incorrect answers (NET)	698 58%	381 59%	317 57%	245 58%	87 60%	49 61%	46 65%	46 54%	30 56%	164 57%	31 58%	243 60%	456 57%	101 61%	57 55%	86 65%	107 61%	456 57%
All incorrect answers and no correct answers (NET)	62 5%c	26 4%	35 6%z	13 3%	6 4%	7 9%c	3 4%	5 6%	7 13%zcd	19 7%c	2 3%	14 4%	47 6%	10 6%o	5 5%	2 2%	5 3%	47 6%
Some correct and some incorrect answers (NET)	320 27%bi	201 31%zb	119 22%	137 32%zfi	44 30%i	20 25%	13 18%	27 31%i	15 28%	50 17%	14 27%	122 30%	199 25%	48 29%	35 33%	39 29%	47 27%	199 25%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 133
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
A dentist	914 76%doq	37 80%d	65 86%cdkm	65 67%	88 64%	33 76%	90 77%d	137 78% 86%	123 86%	70 78% 75%	76 75%	61 68%	70 80% 76% 66%	665 76% 832	81 78%zo	64% 80%zq	245 68%	245 79%z	689 73%	158	-
A dental hygienist	529 44%ko	20 43%	27 36%	54 56%bdk	52 38%	21 50%	51 44%	78 45%	65 45%	43 48%	42 41%	30 34%	44 51%k	389 44%k	491 46%zo	35 28%	377 45%	152 42%	393 45%	101 46%	-
A clinical dental technician	385 32%ko	14 30%k	24 31%k	36 37%k	37 27%k	9 20%	48 41%zdeg	49 28%k	56 39%	30 34%k	35 35%k	12 13%	37 42%zdeg	287 33%k	358 34%zo	27 21%	284 34%	101 28%	289 33%	72 33%	-
A dental therapist	280 23%jo	12 25%	16 21%	28 29%	30 22%	8 20%	29 25%	39 22%	38 26%	22 25%	15 15%	16 18%	27 31%jk	215 24%j	258 24%o	21 17%	198 24%	82 23%	199 23%	53 25%	-
I can do it myself	268 22%doq	9 18%d	10 13%	20 21%d	11 8%	10 23%d	26 22%d	53 30%zabd	39 28%	24 27%d	25 25%d	20 22%d	20 23%d	181 21%d	248 23%o	20 16%	201 24%q	66 18%	202 23%	47 21%	-
A beautician	159 13%do	5 12%d	10 13%d	22 23%d	4 3%	9 21%d	20 17%d	24 14%d	17 12%	12 14%d	15 15%d	9 10%d	11 13%d	114 13%d	155 15%zo	4 3%	114 14%	45 12%	113 13%	37 17%	-
A staff member in a teeth whitening booth in a shopping centre	116 10%o	3 7%	4 5%	13 14%	8 6%	4 9%	12 10%	16 9%	17 12%	8 9%	10 10%	9 11%	11 13%	87 10%	111 10%zo	4 4%	89 11%	26 7%	89 10%	21 10%	-
Another medical professional	105 9%do	4 9%d	5 7%	13 14%d	4 3%	2 5%	8 7%	20 11%d	18 13%	5 5%	5 5%	8 9%	12 14%dj	76 9%d	100 9%o	5 4%	74 9%	31 8%	79 9%	19 9%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 133
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DONT KNOW (t)
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
A hairdresser	66 5%do	1 3%	1 1%	9 9%d	1 1%	3 7%d	8 7%d	15 9%bd	11 8%	2 3%	5 4%	6 7%d	4 4%	44 5%d	65 6%zo	* *	52 6%	14 4%	51 6%	12 6%	-
Someone else (please specify)	21 2%	1 3%k	-	3 3%	3 2%	1 3%	2 2%	3 2%	3 2%	-	1 1%	-	3 3%	15 2%	18 2%	1 *	16 2%	4 1%	15 2%	3 1%	-
None of these	19 2%	-	-	-	4 3%am	2 4%af	-	7 4%zfm	1 1%	1 1%	1 1%	1 1%	* *	10 1%	15 1%	3 3%	11 1%	8 2%	11 1%	4 2%	-
Don't know	111 9%pr	3 6%	8 10%	14 14%	13 9%	4 9%	6 5%	12 7%	6 4%	15 17%zafg m	12 12%	10 11%	9 11%	85 10%	96 9%	14 11%	60 7%	51 14%zp	62 7%	22 10%	-
All correct answers and no incorrect answers (NET)	698 58%c	28 60%	51 67%g	51 52%	97 71%zcgj jim	25 58%	71 61%	91 52%	82 58%	47 52%	54 53%	54 61%	47 54%	525 60%	615 58%	80 63%	507 61%zq	191 53%	529 61%zs	114 52%	-
All incorrect answers and no correct answers (NET)	62 5%	1 3%	1 1%	12 12%zbdim	4 3%	1 3%	8 7%	8 5%	8 6%	1 1%	8 8%i	6 7%	3 3%	44 5%	52 5%	8 6%	37 4%	24 7%	38 4%	13 6%	-
Some correct and some incorrect answers (NET)	320 27%do	15 32%dk	16 21%	25 25%	18 13%	11 26%	31 27%d	58 33%zdkm	46 32%	26 29%d	27 26%d	17 20%	30 35%dkm	220 25%d	299 28%zo	22 17%	231 28%	90 25%	235 27%	67 31%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 134
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
A dentist	914	512	161	45	18	10	195	551	167	667	22	32	858	725	55
	76%p	76%	87%za	78%	81%	59%	81%	74%	79%	80%zl	64%	66%	77%z	79%zp	66%
A dental hygienist	529	309	95	23	4	6	124	307	98	380	12	22	499	419	34
	44%g	46%	51%	40%	17%	34%	51%zg	41%	47%	46%	36%	44%	45%	46%	41%
A clinical dental technician	385	220	63	19	6	7	85	230	71	278	10	14	365	299	27
	32%	33%	34%	34%	28%	42%	35%	31%	34%	33%	29%	28%	33%	33%	33%
A dental therapist	280	153	46	14	4	3	75	155	51	192	5	7	267	222	22
	23%g	23%	25%	24%	19%	18%	31%zg	21%	24%	23%	16%	15%	24%	24%	26%
I can do it myself	268	173	39	9	-	3	59	161	46	194	7	9	255	212	17
	22%	26%z	21%	15%	-	17%	24%	22%	22%	23%	20%	19%	23%	23%	20%
A beautician	159	91	24	8	1	2	36	96	27	110	3	6	153	120	16
	13%	14%	13%	14%	4%	11%	15%	13%	13%	13%	10%	13%	14%	13%	19%
A staff member in a teeth whitening booth in a shopping centre	116	69	19	6	1	2	34	66	17	84	4	5	111	89	9
	10%	10%	10%	11%	5%	15%	14%zg	9%	8%	10%	11%	10%	10%	10%	11%
Another medical professional	105	61	13	5	-	7	31	57	17	76	3	5	98	82	8
	9%	9%	7%	9%	-	46%	13%zg	8%	8%	9%	8%	10%	9%	9%	10%
A hairdresser	66	42	10	4	-	1	24	30	12	49	2	5	60	52	4
	5%g	6%	5%	7%	-	9%	10%zg	4%	6%	6%	7%	11%	5%	6%	5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 134
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
Someone else (please specify)	21 2%	12 2%	3 2%	-	-	-	9 4%zg	9 1%	3 1%	12 1%	3 8%zk	2 5%	17 2%	13 1%	3 4%
None of these	19 2%	11 2%	1 1%	-	-	-	2 1%	13 2%	4 2%	10 1%	1 3%	1 2%	18 2%	14 2%	-
Don't know	111 9%bkno	54 8%	9 5%	4 6%	2 9%	1 7%	23 9%	71 10%	15 7%	56 7%	6 17%k	6 13%	93 8%	57 6%	17 21%zo
All correct answers and no incorrect answers (NET)	698 58%p	393 58%	118 64%	41 71%	18 82%	6 35%	144 60%	422 57%	131 62%	512 61%z	17 50%	28 57%	647 58%	554 61%zp	37 45%
All incorrect answers and no correct answers (NET)	62 5%k	37 6%	6 3%	-	-	3 21%	11 5%	38 5%	11 5%	35 4%	4 11%	2 5%	54 5%	43 5%	3 4%
Some correct and some incorrect answers (NET)	320 27%	184 27%	52 28%	13 23%	2 9%	6 36%	66 28%	201 27%	52 25%	228 27%	6 19%	12 25%	306 28%	252 28%	25 30%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 135
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
A dentist	914 76%	761 79%zb	43 69%	594 82%zd	37 69%	315 84%zf	378 75%	271 84%z	9 86%	581 80%zj	54 68%
A dental hygienist	529 44%	431 45%	29 47%	329 45%	25 46%	166 44%	237 47%	143 44%	5 45%	329 45%	37 46%
A clinical dental technician	385 32%	315 33%	24 38%	230 32%	23 44%	135 36%	156 31%	112 35%	4 39%	227 31%	29 37%
A dental therapist	280 23%	226 24%	22 35%za	166 23%	13 25%	78 21%	128 25%	66 20%	4 39%	161 22%	23 29%
I can do it myself	268 22%	229 24%z	13 21%	163 22%	10 18%	81 22%	119 23%	71 22%	2 17%	159 22%	25 32%
A beautician	159 13%	131 14%	11 17%	92 13%	5 10%	52 14%	58 12%	45 14%	1 11%	88 12%	13 16%
A staff member in a teeth whitening booth in a shopping centre	116 10%	102 11%z	7 11%	72 10%	4 8%	38 10%	47 9%	32 10%	1 8%	68 9%	9 12%
Another medical professional	105 9%	86 9%	10 16%	65 9%	4 7%	35 9%	47 9%	28 9%	1 8%	59 8%	12 15%
A hairdresser	66 5%	57 6%	3 5%	45 6%	3 5%	19 5%	36 7%	17 5%	- -	41 6%	6 8%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 135
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
Someone else (please specify)	21 2%	15 2%	3 5%	10 1%	4 7%zc	6 2%	8 2%	6 2%	-	12 2%	2 3%
None of these	19 2%e	14 1%	-	9 1%	1 2%	1 *	9 2%	1 *	-	9 1%	2 2%
Don't know	111 9%acegi	69 7%	9 15%a	56 8%	5 10%	22 6%	43 9%	20 6%	*	53 7%	4 5%
All correct answers and no incorrect answers (NET)	698 58%b	568 59%b	28 45%	446 61%z	30 57%	235 63%	302 60%	203 63%	6 60%	449 62%z	40 50%
All incorrect answers and no correct answers (NET)	62 5%ci	44 5%	5 8%	23 3%	4 8%	13 3%	25 5%	10 3%	-	26 4%	9 11%zi
Some correct and some incorrect answers (NET)	320 27%	270 28%	20 33%	199 27%	12 23%	107 28%	130 26%	91 28%	4 36%	193 27%	25 32%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 136
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	541	252	289	65	79	93	85	107	112	165	170	98	108	338	129	74
Weighted Base	535	244	291	69*	87*	109*	95*	81*	94*	172	134	114*	115*	346	124	65*
A dentist	479 89%	223 91%	256 88%	56 82%	77 88%	100 91%	89 94% ^c	75 93%	82 87%	158 92%	122 91%	101 89%	99 86%	318 92% ^{zq}	106 85%	55 84%
A dental hygienist	254 47% ^h _{lq}	115 47%	139 48%	26 38%	42 48%	59 54% ^h	55 58% ^{ch}	36 45%	35 37%	81 47% ^l	74 55% ^{zl}	66 58% ^{zl}	33 29%	175 51% ^q	56 45%	23 35%
A clinical dental technician	187 35% ^h _q	88 36%	99 34%	19 27%	34 39% ^h	43 40% ^h	46 48% ^{zcgh}	26 32%	19 20%	69 40%	40 30%	44 39%	34 29%	133 38% ^q	40 32%	14 22%
A dental therapist	131 25%	67 27%	65 22%	13 19%	15 17%	31 28%	29 31%	24 29%	20 21%	44 26%	27 20%	34 30%	26 22%	96 28%	24 20%	12 18%
I can do it myself	82 15% ^h _{lq}	44 18%	38 13%	9 14%	11 13%	21 20% ^h	20 21% ^h	14 17%	7 8%	36 21% ^{zj}	14 11%	14 12%	18 16%	61 18% ^q	19 15% ^q	3 4%
A beautician	72 13%	26 11%	46 16%	8 12%	9 10%	18 17%	16 17%	13 16%	7 8%	24 14%	17 12%	20 18%	11 10%	56 16% ^z	10 8%	5 8%
A staff member in a teeth whitening booth in a shopping centre	49 9%	25 10%	24 8%	6 8%	7 8%	12 11%	8 8%	10 12%	7 7%	23 13% ^j	8 6%	11 10%	8 7%	39 11%	7 6%	3 4%
Another medical professional	44 8%	19 8%	25 9%	4 6%	8 10%	8 7%	7 7%	11 14% ^z	6 6%	21 12%	11 8%	7 6%	6 5%	32 9%	8 6%	5 7%
A hairdresser	28 5%	9 4%	18 6%	2 3%	2 3%	7 6%	6 6%	7 8%	4 4%	12 7%	6 5%	6 6%	3 3%	24 7%	2 2%	2 3%
Someone else (please specify)	6 1%	3 1%	3 1%	- -	* 1%	- -	3 3%	2 3%	1 1%	3 2%	- -	2 2%	1 1%	3 1%	* *	3 4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 136

GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?

BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Weighted Base	535	244	291	69*	87*	109*	95*	81*	94*	172	134	114*	115*	346	124	65*
None of these	2*	-	2	-	-	-	1	-	1	-	-	1	1	1	-	1
		-	1%	-	-	-	1%	-	1%	-	-	1%	1%	*	-	1%
Don't know	7	4	3	-	1	1	-	2	2	3	1	1	3	3	1	2
	1%	1%	1%	-	2%	1%	-	2%	2%	2%	*	1%	2%	1%	1%	4%
All correct answers and no incorrect answers (NET)	385	171	214	48	62	79	62	55	78	116	108	81	80	245	88	51
	72%	70%	73%	70%	71%	73%	65%	68%	83%zi	67%	80%zi	71%	70%	71%	71%	78%
All incorrect answers and no correct answers (NET)	15	8	6	2	1	4	3	2	3	7	*	2	5	8	2	4
	3%j	3%	2%	3%	1%	3%	3%	3%	3%	4%j	*	2%	4%j	2%	2%	6%
Some correct and some incorrect answers (NET)	129	63	66	19	22	25	29	22	11	47	26	29	27	88	33	8
	24%hq	26%	23%	28%h	25%h	23%	31%h	28%h	12%	27%	19%	26%	23%	25%q	26%q	12%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 137
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	541	276	265	166	75	35	43	40	22	138	22	188	353	73	45	72	81	353
Weighted Base	535	318	217	187	83*	48**	40*	37*	19**	103	19**	209	326	82*	55*	73*	88*	326
A dentist	479 89%	286 90%	193 89%	170 91%	76 91%	40 84%	35 87%	31 86%	17 90%	92 89%	18 92%	185 89%	293 90%	68 83%	48 87%	70 95% _m	78 89%	293 90%
A dental hygienist	254 47% _{bi}	164 52% _b	90 41%	103 55% _{zi}	46 55% _{ai}	16 32%	17 43%	18 50%	7 38%	37 36%	11 55%	110 53%	144 44%	38 47%	28 50%	35 48%	51 58% _q	144 44%
A clinical dental technician	187 35% _{bi}	121 38%	66 30%	72 39% _{ai}	32 39% _{ai}	16 34%	18 45% _{ai}	17 46% _{ai}	5 25%	20 19%	7 35%	78 37%	109 33%	25 31%	20 36%	26 35%	39 44%	109 33%
A dental therapist	131 25% _{ai}	84 26%	47 22%	46 25%	27 33% _{ai}	11 23%	12 31%	8 23%	5 25%	18 18%	4 18%	56 27%	76 23%	18 22%	13 24%	18 24%	21 24%	76 23%
I can do it myself	82 15% _{aiq}	55 17%	27 12%	30 16% _{ai}	13 16% _{ai}	12 24%	6 15%	5 15%	5 28%	6 6%	4 22%	43 20% _{zli}	40 12%	14 17%	12 21%	13 18%	20 23% _q	40 12%
A beautician	72 13% _{ai}	44 14%	27 13%	24 13%	14 17%	6 12%	8 19% _{ai}	6 15%	2 12%	8 8%	4 22%	31 15%	40 12%	13 15%	11 19%	10 14%	11 12%	40 12%
A staff member in a teeth whitening booth in a shopping centre	49 9% _{aiq}	30 9%	19 9%	16 9%	9 11%	5 10%	2 6%	6 15%	1 8%	7 7%	3 15%	30 14% _{zli}	19 6%	10 12%	9 17% _q	7 9%	11 13%	19 6%
Another medical professional	44 8%	28 9%	16 8%	16 9%	10 12%	2 4%	3 7%	3 8%	2 9%	6 6%	3 15%	19 9%	25 8%	6 7%	6 12%	5 6%	5 6%	25 8%
A hairdresser	28 5% _{aiq}	16 5%	12 6%	5 3%	7 9%	4 9%	3 8%	1 4%	1 5%	4 3%	3 15%	16 8%	12 4%	6 8%	4 8%	5 6%	5 6%	12 4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 137
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Weighted Base	535	318	217	187	83*	48**	40*	37*	19**	103	19**	209	326	82*	55*	73*	88*	326
Someone else (please specify)	6 1%	5 2%	1 1%	2 1%	1 2%	2 4%	-	-	-	1 1%	*	*	6 2%	-	-	*	*	6 2%
None of these	2 *	1 *	1 *	1 1%	-	-	-	-	-	1 1%	-	-	2 1%	-	-	-	-	2 1%
Don't know	7 1%	3 1%	4 2%	2 1%	-	1 3%	1 4%	-	-	2 2%	-	3 1%	4 1%	1 2%	-	-	1 1%	4 1%
All correct answers and no incorrect answers (NET)	385 72%	222 70%	162 75%	129 69%	61 74%	32 67%	28 71%	23 64%	11 61%	85 83%zcg	15 76%	147 70%	237 73%	59 72%	34 61%	57 77%	61 70%	237 73%
All incorrect answers and no correct answers (NET)	15 3%	10 3%	5 2%	2 1%	1 2%	6 13%	-	-	2 10%	3 3%	*	6 3%	9 3%	5 6%	5 8%	*	1 2%	9 3%
Some correct and some incorrect answers (NET)	129 24%i	83 26%	46 21%	54 29%i	20 24%	8 17%	10 26%	13 36%i	5 29%	13 12%	4 22%	54 26%	75 23%	17 20%	17 31%	16 22%	24 27%	75 23%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 138
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	541	55	33	19	56	17	57	90	53	26	59	30	46	337	505	34	425	116	430	75	-
Weighted Base	535	25*	34**	41**	46*	21**	54*	85*	76*	27**	56*	25**	44*	370	505	28**	415	121*	427	75*	-**
A dentist	479 89%	21 84%	33 96%	35 84%	38 81%	21 97%	47 86%	77 90%	72 94%	24 92%	50 90%	23 90%	40 90%	331 90% ^d	454 90%	25 86%	369 89%	110 91%	379 89%	71 94%	-
A dental hygienist	254 47%	12 47%	10 28%	28 68%	20 44%	10 46%	19 36%	42 49%	46 60%	10 37%	23 41%	11 45%	23 53%	178 48%	244 48%	9 31%	189 46%	65 54%	201 47%	38 51%	-
A clinical dental technician	187 35% ^g	8 31%	8 23%	20 48%	15 32%	4 19%	22 41% ^g	21 24%	35 46%	9 33%	22 39%	4 14%	21 47% ^g	137 37% ^g	179 35%	9 30%	141 34%	47 39%	145 34%	33 44%	-
A dental therapist	131 25% ^{jpr}	6 25% ^j	5 13%	19 45%	13 28% ^j	5 22%	13 24%	14 17%	25 33%	5 18%	5 9%	7 26%	15 35% ^{gj}	106 29% ^{zgj}	127 25%	4 15%	89 21%	43 35% ^{zp}	93 22%	23 31%	-
I can do it myself	82 15%	2 9%	3 9%	7 16%	6 13%	3 12%	8 14%	15 18%	14 18%	6 22%	8 15%	4 16%	7 15%	57 15%	81 16%	1 3%	68 16%	14 12%	69 16%	7 10%	-
A beautician	72 13% ^d	1 5%	4 12%	11 27%	2 4%	4 20%	6 11%	10 12%	10 13%	6 23%	7 13%	3 11%	7 16%	53 14% ^d	71 14%	* 1%	49 12%	23 19%	51 12%	17 22% ^{zt}	-
A staff member in a teeth whitening booth in a shopping centre	49 9%	1 5%	3 7%	5 12%	4 9%	1 5%	2 3%	5 6%	13 17%	2 8%	4 6%	4 14%	7 15% ^f	39 11% ^f	48 10%	1 3%	37 9%	12 10%	42 10%	6 8%	-
Another medical professional	44 8%	1 5%	4 11%	5 11%	3 6%	- -	2 4%	8 9%	11 14%	1 3%	2 4%	2 8%	6 14%	33 9%	41 8%	3 9%	31 7%	13 11%	32 8%	8 11%	-
A hairdresser	28 5%	* 2%	1 2%	3 7%	1 1%	1 5%	2 3%	7 9%	7 9%	1 3%	2 4%	2 8%	2 4%	18 5%	28 6%	- -	23 5%	5 4%	24 6%	3 4%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 138
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DONT KNOW (t)
Weighted Base	535	25*	34**	41**	46*	21**	54*	85*	76*	27**	56*	25**	44*	370	505	28**	415	121*	427	75*	-**
Someone else (please specify)	6 1%	* 2%	-	-	1 3%	-	-	2 2%	1 2%	-	1 1%	-	1 1%	3 1%	5 1%	-	5 1%	1 1%	5 1%	* 1%	-
None of these	2 *	-	-	-	-	-	-	-	-	-	1 2%	1 3%	-	1 *	2 *	-	2 *	-	1 *	1 1%	-
Don't know	7 1%	-	1 4%	-	-	1 3%	1 3%	-	-	1 5%	1 2%	* 2%	1 1%	6 2%	7 1%	-	5 1%	2 2%	5 1%	-	-
All correct answers and no incorrect answers (NET)	385 72%	19 76%	26 75%	25 60%	35 75%	16 77%	43 79%	61 72%	52 69%	18 67%	40 72%	19 77%	30 67%	264 71%	359 71%	24 85%	304 73%	81 67%	313 73%	50 67%	-
All incorrect answers and no correct answers (NET)	15 3%	* 2%	-	5 13%	2 5%	-	1 2%	2 2%	1 2%	-	2 3%	-	1 1%	11 3%	13 2%	1 3%	11 3%	3 3%	12 3%	* 1%	-
Some correct and some incorrect answers (NET)	129 24%	5 22%	7 21%	11 27%	9 20%	4 20%	9 16%	22 26%	22 29%	8 28%	12 22%	5 18%	14 31%	89 24%	125 25%	3 12%	93 23%	35 29%	97 23%	23 31%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 139
GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?
BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	541	315	92	37	6	5	136	316	89	412	18	23	507	439	32
Weighted Base	535	310	99*	34*	8**	4**	131	307	97*	409	18**	22**	503	432	31**
A dentist	479 89%	270 87%	95 96%zac	29 86%	7 87%	4 100%	124 95%zh	272 88%	83 85%	365 89%	14 78%	16 75%	452 90%	389 90%	25 83%
A dental hygienist	254 47%g	150 48%	48 48%	15 43%	2 29%	1 22%	72 55%g	131 43%	51 52%	194 47%	6 35%	8 36%	243 48%	207 48%	10 31%
A clinical dental technician	187 35%	106 34%	35 35%	12 34%	4 54%	3 78%	47 36%	103 34%	37 38%	140 34%	6 31%	8 39%	177 35%	150 35%	8 26%
A dental therapist	131 25%agk	63 20%	28 29%	7 22%	1 16%	-	41 31%g	65 21%	26 26%	90 22%	2 13%	4 19%	123 25%	105 24%	8 25%
I can do it myself	82 15%	52 17%	17 17%	3 9%	-	-	25 19%	43 14%	14 15%	65 16%	4 23%	6 28%	76 15%	68 16%	4 12%
A beautician	72 13%	38 12%	13 13%	3 9%	-	-	16 12%	45 14%	11 11%	49 12%	2 10%	3 14%	69 14%	56 13%	4 13%
A staff member in a teeth whitening booth in a shopping centre	49 9%	30 10%	10 10%	4 10%	1 16%	-	14 10%	28 9%	7 7%	40 10%	2 13%	2 9%	47 9%	38 9%	2 5%
Another medical professional	44 8%	27 9%	4 4%	2 5%	-	2 55%	13 10%	24 8%	7 7%	31 8%	1 7%	3 12%	40 8%	33 8%	3 9%
A hairdresser	28 5%	20 7%	3 4%	2 5%	-	-	10 8%	12 4%	6 6%	23 6%	1 5%	3 15%	25 5%	23 5%	2 5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 139

GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?

BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Weighted Base	535	310	99*	34*	8**	4**	131	307	97*	409	18**	22**	503	432	31**
Someone else (please specify)	6 1%	5 2%	-	-	-	-	1 1%	4 1%	1 1%	3 1%	2 10%	1 7%	5 1%	3 1%	2 6%
None of these	2 *	1 *	-	-	-	-	-	1 *	1 1%	1 *	-	-	2 *	2 *	-
Don't know	7 1%	4 1%	-	1 2%	-	-	1 *	4 1%	3 3%	4 1%	1 8%	2 9%	5 1%	4 1%	1 5%
All correct answers and no incorrect answers (NET)	385 72%	228 74%	71 72%	28 83%	6 84%	2 45%	97 74%	213 69%	75 77%	303 74%	10 57%	12 53%	363 72%	313 72%	21 69%
All incorrect answers and no correct answers (NET)	15 3%	12 4%	* *	-	-	-	1 1%	9 3%	4 4%	9 2%	3 15%	1 7%	13 3%	10 2%	2 6%
Some correct and some incorrect answers (NET)	129 24%	65 21%	27 28%	5 15%	1 16%	2 55%	32 25%	81 26%	15 16%	93 23%	4 21%	7 32%	121 24%	104 24%	7 21%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 140

GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?

BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	541	451	28	375	24	183	244	163	6	361	30
Weighted Base	535	448	25**	373	23**	186	237	164	7**	355	31**
A dentist	479 89% ^f	405 90%	20 82%	338 91%	18 80%	173 93%	204 86%	151 92%	6 86%	321 91%	24 78%
A dental hygienist	254 47% ^{eg}	211 47%	11 44%	172 46%	10 45%	73 39%	125 53% ^{ee}	64 39%	2 32%	163 46%	17 53%
A clinical dental technician	187 35%	157 35%	9 37%	127 34%	9 41%	65 35%	82 35%	56 34%	2 33%	117 33%	13 41%
A dental therapist	131 25% ^{cegi}	105 24%	12 49%	80 21%	5 21%	32 17%	61 26%	26 16%	4 51%	74 21%	7 24%
I can do it myself	82 15%	73 16%	3 12%	61 16%	1 6%	25 13%	45 19%	22 14%	1 12%	60 17%	6 18%
A beautician	72 13%	58 13%	4 17%	46 12%	2 9%	21 11%	29 12%	18 11%	-	44 12%	3 10%
A staff member in a teeth whitening booth in a shopping centre	49 9%	45 10%	2 9%	37 10%	1 6%	15 8%	28 12%	11 7%	1 12%	40 11% ^z	1 3%
Another medical professional	44 8%	34 8%	5 18%	29 8%	* 2%	11 6%	23 10%	9 6%	-	27 8%	3 9%
A hairdresser	28 5%	26 6%	1 3%	23 6%	- -	7 4%	18 7%	6 4%	-	22 6%	1 3%
Someone else (please specify)	6 1%	5 1%	* 2%	3 1%	2 7%	3 2%	2 1%	3 2%	-	3 1%	2 5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 140

GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?

BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Weighted Base	535	448	25**	373	23**	186	237	164	7**	355	31**
None of these	2 *	2 *	-	1 *	-	-	1 *	-	-	1 *	-
Don't know	7 1%a	4 1%	2 8%	4 1%	1 6%	2 1%	3 1%	2 1%	-	4 1%	1 4%
All correct answers and no incorrect answers (NET)	385 72%	324 72%	13 54%	274 74%	16 69%	141 76%	170 71%	123 75%	6 88%	258 73%	22 69%
All incorrect answers and no correct answers (NET)	15 3%	11 2%	1 6%	9 2%	2 7%	4 2%	8 3%	4 3%	-	8 2%	3 8%
Some correct and some incorrect answers (NET)	129 24%	108 24%	8 32%	85 23%	4 17%	40 21%	56 24%	35 21%	1 12%	84 24%	6 18%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 141
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
Whitening toothpaste	309 26%chio	160 27%	149 24%	66 36%z	51 27%egh	44 23%	51 26%	42 24%	54 21%	67 21%	94 29%i	72 27%	76 27%	158 23%	109 33%zoq	42 23%
Whitening mouthwash	58 5%	31 5%	27 4%	14 8%	12 6%	7 4%	9 5%	7 4%	9 3%	10 3%	15 5%	13 5%	20 7%i	28 4%	24 7%z	5 3%
Whitening strips	97 8%h	51 9%lq	46 7%	28 15%z	20 11%h	14 7%	14 7%	9 5%	11 4%	24 7%	39 12%zl	20 8%	13 5%	53 8%q	37 11%zq	6 3%
Whitening gel/bleach: Prescribed/administered by a dental professional	435 36%h	198 34%lq	237 39%	59 32%	76 40%h	94 48%zcgh	82 41%h	56 32%	69 26%	143 44%zl	119 37%l	94 36%	78 28%	275 40%zpq	108 33%	52 29%
Whitening gel/bleach: Bought from/administered by someone other than a dental professional	144 12%h	68 12%jl	76 12%	19 10%	15 8%	31 16%dh	33 17%dh	25 14%h	21 8%	57 18%zjl	28 9%	42 16%jl	17 6%	96 14%zp	30 9%	19 10%
Whitening UV/laser treatment: Prescribed/administered by a dental professional	258 22%hq	120 20%	138 23%	56 31%zgh	39 20%	47 24%h	45 22%	31 18%	41 16%	67 21%	82 25%	58 22%	52 18%	161 24%q	72 22%q	25 14%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 141
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
Whitening UV/laser treatment: Bought from/administered by someone other than a dental professional	62 5%	27 5%	35 6%	10 5%	10 5%	9 4%	12 6%	13 8%h	9 3%	21 6%	20 6%	9 4%	12 4%	45 7%z	12 4%	5 3%
Something else (please specify)	46 4%q	24 4%	21 3%	7 4%	9 5%	7 4%	12 6%h	6 3%	5 2%	14 4%	11 3%	11 4%	10 4%	28 4%	14 4%	2 1%
None of these	78 7%c	39 7%	39 6%	1 1%	7 4%	8 4%	14 7%c	15 8%c	32 12%zcode	13 4%	19 6%	22 8%	24 8%i	41 6%	16 5%	21 12%zop
Don't know	153 13%fo	79 13%	74 12%	20 11%	20 10%	18 9%	15 8%	21 12%	59 23%zcode fg	33 10%	45 14%	33 12%	42 15%	68 10%	40 12%	43 24%zop
Whitening toothpaste/mouthwash/strips (Net)	380 32%hoq	200 34%	179 29%	85 47%zefg h	67 35%h	51 26%	62 31%	49 28%	66 25%	87 27%	115 35%i	86 32%	91 32%	198 29%	136 41%zoq	46 25%
Whitening gel/bleach (Net)	495 41%hl	228 39%	267 44%	67 37%	81 43%h	106 55%zcdg h	93 47%h	69 40%h	80 31%	173 53%zjkl	127 39%	108 41%l	87 31%	311 45%zpq	120 36%	63 35%
Whitening UV/laser treatment (Net)	278 23%hq	127 22%	151 25%	58 32%zh	42 22%	48 25%	48 24%	38 22%	45 17%	73 22%	86 26%	60 23%	58 21%	175 26%zq	77 23%q	26 14%
Whitening gel/bleach/UV/laser treatment (Net)	657 55%hq	304 52%	353 58%	101 55%h	107 56%h	126 65%zh	119 60%h	96 55%h	108 41%	212 65%zjkl	169 52%	146 55%	130 46%	413 60%zpq	166 50%	78 43%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 141
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
Whitening gel/bleach/UV/laser treatment (Net)	535 45%hpq	244 42%	291 48%	69 38%	87 46%	109 56%zch	95 48%h	81 47%h	94 36%	172 53%zjkl	134 41%	114 43%	115 41%	346 50%zpq	124 38%	65 36%
No answer	3 *	1 *	2 *	-	-	-	1 *	-	3 1%z	3 1%	1 *	-	-	3 *	-	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/kl - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 142
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
Whitening toothpaste	309	163	145	120	29	14	16	29	18	65	18	97	211	40	20	32	45	211
	26%	25%	26%	28%	20%	18%	22%	33%de	33%	23%	34%d	24%	27%	24%	19%	24%	26%	27%
Whitening mouthwash	58	30	28	22	7	1	2	9	5	9	4	21	37	8	6	9	10	37
	5%	5%	5%	5%	5%	1%	2%	10%zei	9%	3%	7%	5%	5%	5%	6%	7%	6%	5%
Whitening strips	97	59	38	42	11	6	1	9	8	15	5	35	62	19	11	12	7	62
	8%fi	9%	7%	10%fi	8%	7%	2%	11%f	16%zfi	5%	9%	9%	8%	11%p	11%	9%	4%	8%
Whitening gel/ bleach: Prescribed/ administered by a dental professional	435	267	168	170	61	35	31	22	15	79	21	181	254	73	45	62	74	254
	36%bgil	41%zb	30%	40%gi	42%gi	44%gi	44%gi	26%	28%	27%	39%	45%zl	32%	44%q	44%q	47%zq	42%q	32%
Whitening gel/ bleach: Bought from/administered by someone other than a dental professional	144	88	56	48	24	16	10	9	6	24	6	53	91	22	19	16	16	91
	12%bi	14%	10%	11%	17%i	20%i	15%	10%	12%	8%	12%	13%	11%	14%	18%	12%	9%	11%
Whitening UV/laser treatment: Prescribed/ administered by a dental professional	258	159	99	112	32	15	11	31	6	44	7	90	168	33	30	31	36	168
	22%bi	24%zb	18%	27%zhij	22%	19%	16%	36%zdef hij	11%	15%	13%	22%	21%	20%	28%	24%	21%	21%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 142
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
Whitening UV/laser treatment: Bought from/administered by someone other than a dental professional	62 5%	37 6%	25 5%	23 6%	9 6%	5 6%	4 5%	2 2%	5 9%	11 4%	4 7%	25 6%	37 5%	11 6%	11 11%zpq	6 5%	4 2%	37 5%
Something else (please specify)	46 4% <i>i</i>	30 5%	16 3%	22 5% <i>i</i>	6 4%	2 3%	3 5%	2 2%	3 6%	6 2%	2 3%	18 4%	28 3%	10 6%	1 1%	7 5%	7 4%	28 3%
None of these	78 7% <i>acg</i>	31 5%	48 9% <i>za</i>	18 4%	6 4%	7 8% <i>g</i>	4 6%	1 1%	3 6%	33 12% <i>zcdg</i>	6 12% <i>ccg</i>	19 5%	59 7%	9 5%	6 6%	8 6%	9 5%	59 7%
Don't know	153 13% <i>ao</i>	63 10%	90 16% <i>za</i>	44 10%	13 9%	6 8%	6 8%	12 14%	5 8%	62 22% <i>zcode</i>	6 11% <i>fh</i>	42 10%	111 14%	13 8%	16 15% <i>o</i>	9 7%	21 12%	111 14% <i>o</i>
Whitening toothpaste/mouthwash/strips (Net)	380 32% <i>i</i>	204 31%	176 32%	151 36% <i>dei</i>	36 25%	17 22%	18 25%	35 41% <i>defi</i>	23 43% <i>defi</i>	78 27%	21 40% <i>ee</i>	117 29%	263 33%	53 32%	25 24%	36 27%	49 28%	263 33%
Whitening gel/bleach (Net)	495 41% <i>bgil</i> q	299 46% <i>zb</i>	196 35%	186 44% <i>gi</i>	69 47% <i>gi</i>	44 55% <i>zghi</i>	37 51% <i>ghi</i>	26 30%	18 33%	92 32%	24 45%	199 49% <i>zl</i>	296 37%	83 50% <i>zq</i>	51 49%	67 51% <i>zq</i>	79 45%	296 37%
Whitening UV/laser treatment (Net)	278 23% <i>bi</i>	168 26% <i>b</i>	110 20%	117 28% <i>zi</i>	36 25%	15 19%	12 17%	32 37% <i>zefh</i>	9 16%	49 17%	9 16%	98 24%	180 23%	36 22%	30 28%	34 26%	40 23%	180 23%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 142
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
Whitening gel/bleach/UV/laser treatment (Net)	657	397	260	251	92	53	43	47	22	122	26	252	404	102	67	86	100	404
		55%bhil	61%zb	60%zhi	63%hi	66%hi	60%hi	54%	41%	42%	50%	62%zl	51%	61%q	65%q	65%zq	58%	51%
Whitening gel/bleach/UV/laser treatment (Net)	535	318	217	187	83	48	40	37	19	103	19	209	326	82	55	73	88	326
		45%bilq	49%zb	44%i	57%zchi	60%zchi	56%zhij	43%	34%	36%	37%	52%zl	41%	49%	53%q	55%zq	50%q	41%
No answer	3	1	3	1	-	-	-	-	-	3	-	1	3	-	-	-	1	3
	*	*	*	*	-	-	-	-	-	1%z	-	*	*	-	-	-	*	*

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 143
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
Whitening toothpaste	309 26% ^{gjn}	9 19%	25 33% ^{gj}	30 30%	41 30% ^{gj}	10 23%	30 26%	33 19%	35 25%	21 24%	16 16%	38 43% ^{zade fgijlm}	20 23%	251 29% ^{zgj}	258 24%	48 38% ^{zn}	202 24%	107 29%	218 25%	67 31%	-
Whitening mouthwash	58 5% ^{gn}	2 5% ^g	4 5%	2 2%	18 13% ^{zacfg jm}	1 2%	6 5% ^g	2 1%	2 1%	7 8% ^g	4 4%	5 5% ^g	7 8% ^g	50 6% ^g	46 4%	12 9% ^{zn}	39 5%	19 5%	38 4%	13 6%	-
Whitening strips	97 8% ^q	9 18% ^{zdef gim}	9 11%	8 8%	7 5%	1 2%	8 7%	10 6%	3 2%	7 7%	18 17% ^{zdef gm}	10 12% ^d	9 10%	61 7%	91 9%	5 4%	78 9% ^{zq}	19 5%	74 8%	17 8%	-
Whitening gel/bleach: Prescribed/administered by a dental professional	435 36% ^{bdkm oqs}	24 52% ^{zabcd fijkm}	18 24%	30 31%	38 28%	19 44% ^b	39 34%	87 50% ^{zabcd fijkm}	62 44%	23 25%	35 35%	24 27%	34 39% ^b	288 33%	404 38% ^{zo}	30 24%	340 41% ^{zq}	95 26%	348 40% ^{zs}	59 27%	-
Whitening gel/bleach: Bought from/administered by someone other than a dental professional	144 12% ^{doqs}	11 23% ^{zbd fg iklm}	6 9%	27 28% ^{zbd fg iklm}	7 5%	6 14%	13 11%	16 9%	13 9%	8 9%	19 19% ^{zd gm}	8 10%	9 11%	98 11% ^d	138 13% ^{zo}	4 3%	120 14% ^{zq}	24 7%	122 14% ^{zs}	14 6%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 143
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
Whitening UV/laser treatment: Prescribed/administered by a dental professional	258 22%dmq	14 30%zcdf ikm	28 37%zcdf gikm	13 13%	16 11%	8 18%	21 18%	41 24% d	34 24%	15 17%	34 33%zcdf ikm	14 16%	20 23% d	169 19% d	242 23%zo	14 11%	195 23%zq	63 17%	200 23%	44 20%	-
Whitening UV/laser treatment: Bought from/administered by someone other than a dental professional	62 5%do	4 8%cd	7 9% d	1 1%	2 2%	5 12% cd	6 5%	6 4%	12 8%	8 9% d	4 4%	4 5%	4 4%	49 6% d	61 6% o	1 1%	49 6%	13 4%	48 6%	9 4%	-
Something else (please specify)	46 4%	* 1%	1 1%	2 2%	4 3%	5 12% zabdj klm	5 4%	9 5% l	9 6%	6 7% l	2 2%	1 2%	- -	34 4%	42 4%	3 2%	31 4%	15 4%	28 3%	14 7% zr	-
None of these	78 7% apr	- -	3 4%	5 5%	16 11% zajm	4 9% a	13 11% ajm	21 12% zajlm	3 2%	4 5%	3 3%	4 5%	3 4%	55 6% a	64 6%	13 10%	39 5%	40 11% zpj	40 5%	22 10% zr	-
Don't know	153 13% npr	8 17%	5 7%	14 14%	20 15%	3 7%	11 10%	18 10%	11 8%	28 31% zabc defgijkl m	11 11%	12 14%	11 12%	116 13%	123 12%	28 22% zn	94 11%	59 16% zpj	98 11%	26 12%	-
Whitening toothpaste/mouthwash/strips (Net)	380 32% gn	14 29%	31 41% g	34 35%	49 36% g	10 23%	34 29%	39 22%	39 28%	25 28%	29 29%	47 53% zacd efgjilm	29 33%	298 34% zg	323 30%	55 44% zn	253 30%	127 35%	267 31%	79 36%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 143
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
Whitening gel/bleach (Net)	495	27	23	42	41	21	44	94	66	26	47	27	38	328	462	31	392	104	400	64	-
		41%bdik moqs	57%zbd ikm	30%	43%	30%	49% d	38%	54%zbd ikm	47%	29%	46%bdik 30%	43%	37%	43%zo	24%	47%zq	29%	46%zs	30%	-
Whitening UV/laser treatment (Net)	278	14	28	13	17	9	23	44	38	20	35	14	22	185	261	14	212	66	217	45	-
		23%dm oq	31%zcd km	37%zcd fm	13%	12%	21%	20%	25% d	27%	23%	34%zcd km	16%	25% d	21% d	24%zo	11%	25%zq	18%	25%z	21%
Whitening gel/bleach/UV/laser treatment (Net)	657	32	40	50	54	27	60	114	91	36	69	34	50	442	616	37	509	147	524	93	-
		55%dik oqs	70%zbc dik	52%	51%	40%	62% dik	52%	65%zdf ikm	64%	40%	68%zbd ikm	39%	57% dik	50% dk	58%zo	29%	61%zq	41%	60%zs	43%
Whitening gel/bleach/UV/laser treatment (Net)	535	25	34	41	46	21	54	85	76	27	56	25	44	370	505	28	415	121	427	75	-
		45%dik oqs	53%dik m	45% k	42%	34%	49% k	47% dik	48% dik	54%	30%	55%zdk m	28%	51% dik	42% dik	47%zo	23%	49%zq	33%	49%zs	34%
No answer	3	-	-	2	-	-	1	-	-	-	-	-	1	3	3	-	2	1	2	1	-
	*	-	-	2%	-	-	1%	-	-	-	-	-	1%	*	-	-	*	*	*	*	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 144
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
Whitening toothpaste	309	189	30	11	8	8	40	206	62	210	7	16	280	225	23
26% ^{bf}		28% ^b	16%	18%	36%	51%	17%	28% ^f	30% ^f	25%	20%	32%	25%	25%	28%
Whitening mouthwash	58	35	6	2	3	-	7	42	7	36	3	-	54	42	5
5%		5%	3%	4%	13%	-	3%	6%	4%	4%	8%	-	5%	5%	6%
Whitening strips	97	62	15	5	1	1	14	68	15	70	3	1	95	83	7
8%		9%	8%	8%	6%	9%	6%	9%	7%	8%	9%	2%	9%	9% ^z	8%
Whitening gel/bleach: Prescribed/administered by a dental professional	435	246	86	31	3	5	110	240	84	333	14	17	409	352	25
36% ^g		37%	47% ^{za}	54% ^{za}	14%	30%	46% ^{zg}	32%	40%	40% ^z	42%	34%	37%	39% ^z	30%
Whitening gel/bleach: Bought from/administered by someone other than a dental professional	144	85	33	11	-	-	42	81	21	113	9	6	137	117	11
12%		13%	18% ^z	19%	-	-	17% ^{zg}	11%	10%	14% ^z	26% ^z	12%	12%	13%	13%
Whitening UV/laser treatment: Prescribed/administered by a dental professional	258	162	35	15	5	4	54	156	48	194	5	5	245	211	11
22%		24% ^z	19%	25%	25%	27%	22%	21%	23%	23%	13%	11%	22%	23% ^{zp}	13%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 144
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
Whitening UV/laser treatment: Bought from/administered by someone other than a dental professional	62 5%	37 5%	7 4%	5 8%	3 13%	-	20 8%zg	33 4%	10 5%	45 5%	3 10%	2 4%	59 5%	53 6%	5 6%
Something else (please specify)	46 4%	24 4%	7 4%	3 5%	1 6%	-	8 3%	29 4%	9 4%	26 3%	2 5%	2 3%	43 4%	37 4%	7 8%
None of these	78 7%k	37 6%	10 5%	1 1%	1 4%	-	18 7%	44 6%	15 7%	38 5%	1 4%	2 5%	72 6%	52 6%	6 7%
Don't know	153 13%ahko	70 10%	22 12%	5 9%	4 19%	3 21%	27 11%	107 14%h	16 8%	92 11%	6 19%	6 12%	137 12%	99 11%	15 18%
Whitening toothpaste/mouthwash/strips (Net)	380 32%bf	228 34%b	44 24%	14 24%	8 36%	9 54%	50 21%	256 35%zf	72 34%f	259 31%	7 21%	16 33%	348 31%	285 31%	25 30%
Whitening gel/bleach (Net)	495 41%gg	282 42%	97 53%za	36 64%za	3 14%	5 30%	124 51%zg	278 37%	93 44%	380 46%z	19 55%	19 40%	467 42%	400 44%z	31 38%
Whitening UV/laser treatment (Net)	278 23%p	176 26%z	38 21%	15 25%	6 29%	4 27%	63 26%	166 22%	49 23%	211 25%z	5 15%	7 15%	262 24%	229 25%zp	11 13%
Whitening gel/bleach/UV/laser treatment (Net)	657 55%g	386 57%	117 64%z	41 71%z	8 38%	6 39%	151 63%zg	387 52%	119 56%	503 60%z	20 58%	24 50%	618 56%z	533 58%zp	37 44%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/l/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 144
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
Whitening gel/ bleach/UV/laser treatment (Net)	535 45%g	310 46%	99 54%z	34 59%z	8 35%	4 25%	131 54%zg	307 41%	97 46%	409 49%z	18 53%	22 45%	503 45%	432 47%z	31 37%
No answer	3 *	1 *	2 1%	- -	- -	- -	2 1%g	1 *	- -	2 *	- -	- -	3 *	3 *	- -

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/f/g/h - z/i/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 145
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
Whitening toothpaste	309 26%ci	243 25%	17 27%	157 22%	19 36%ci	96 26%	124 25%	78 24%	1 12%	170 23%	30 38%zi
Whitening mouthwash	58 5%	45 5%	6 9%	28 4%	5 9%	16 4%	28 5%	12 4%	1 8%	32 4%	8 10%zi
Whitening strips	97 8%	81 8%	8 14%	58 8%	7 13%	36 10%	39 8%	28 9%	1 8%	61 8%	8 10%
Whitening gel/ bleach: Prescribed/ administered by a dental professional	435 36%	363 38%z	24 38%	297 41%z	19 35%	155 41%z	188 37%	135 42%z	7 66%	286 39%z	32 40%
Whitening gel/ bleach: Bought from/administered by someone other than a dental professional	144 12%	118 12%	7 12%	110 15%z	7 13%	59 16%z	64 13%	54 17%z	* 4%	99 14%z	11 14%
Whitening UV/laser treatment: Prescribed/ administered by a dental professional	258 22%	222 23%z	10 16%	173 24%z	11 21%	93 25%	108 21%	77 24%	2 21%	169 23%	13 16%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 145
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
Whitening UV/laser treatment: Bought from/administered by someone other than a dental professional	62 5%	53 6%	3 4%	42 6%	3 7%	26 7%	22 4%	23 7%	- -	40 5%	5 6%
Something else (please specify)	46 4%	39 4%	4 6%	24 3%	3 6%	14 4%	17 3%	12 4%	1 11%	25 3%	1 1%
None of these	78 7%ci	57 6%	2 3%	37 5%	1 2%	16 4%	28 5%	15 5%	- -	38 5%	5 7%
Don't know	153 13%a	108 11%	9 15%	86 12%	5 9%	37 10%	63 12%	34 11%	* 4%	83 12%	5 7%
Whitening toothpaste/mouthwash/strips (Net)	380 32%ci	299 31%	24 38%	198 27%	22 42%ci	118 32%	155 31%	95 29%	2 16%	213 29%	36 46%zi
Whitening gel/bleach (Net)	495 41%	413 43%z	26 42%	342 47%z	23 44%	180 48%z	212 42%	158 49%z	7 70%	327 45%z	37 47%
Whitening UV/laser treatment (Net)	278 23%	240 25%z	10 16%	185 26%z	13 25%	104 28%z	112 22%	87 27%	2 21%	182 25%	14 17%
Whitening gel/bleach/UV/laser treatment (Net)	657 55%	554 58%z	29 47%	451 62%z	31 58%	235 63%z	284 56%	204 63%z	9 83%	434 60%z	43 54%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 145
GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?
BASE: All Respondents

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
Whitening gel/bleach/LJ/laser treatment (Net)	535 45%	448 47%z	25 40%	373 51%z	23 44%	186 50%z	237 47%	164 51%z	7 68%	355 49%z	31 40%
No answer	3 *	3 *	- -	2 *	- -	1 *	2 *	1 *	- -	2 *	- -

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 146
GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?
BASE: People who have been to a dentist at some point

	TOTAL (z)	GENDER		AGE					SOCIAL GRADE				MARITAL STATUS			
		MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Unweighted Base	1209	613	596	153	159	168	186	225	318	312	400	237	260	694	311	201
Weighted Base	1159	563	596	172	179	183	197	169	259	323	312	258	266	663	314	180
Never	1012 87%	501 89%	511 86%	150 88%	155 87%	159 87%	163 83%	149 88%	235 91%^f	302 93%^{zjkl}	268 86%	221 86%	222 83%	586 89%	272 87%	152 85%
Once or twice	75 6%^{hi}	31 5%	44 7%	9 5%	10 6%	15 8%^h	20 10%^h	14 8%^h	8 3%	10 3%	25 8%ⁱ	14 6%	25 10%^{zi}	38 6%	24 8%	13 7%
A few times	37 3%	15 3%	22 4%	6 4%	12 7%^{zfg}	4 2%	3 2%	3 2%	8 3%	8 3%	7 2%	14 5%	7 3%	19 3%	10 3%	8 4%
Often	12 1%	4 1%	8 1%	3 2%	- -	1 1%	6 3%^{zdh}	1 1%	1 *	- -	4 1%	6 2%ⁱ	2 1%	9 1%	1 *	1 1%
Every time	11 1%	6 1%	5 1%	3 2%	- -	- -	5 2%^g	- -	4 1%	3 1%	3 1%	2 1%	4 1%	4 1%	4 1%	2 1%
Don't know	12 1%	7 1%	5 1%	1 1%	1 1%	5 2%	* *	1 1%	4 2%	- -	5 2%ⁱ	1 1%	5 2%ⁱ	5 1%	3 1%	4 2%
At least once (Net)	134 12%^{hi}	55 10%	80 13%	20 12%	22 12%	20 11%	34 17%^{zh}	19 11%	20 8%	21 7%	39 13%ⁱ	35 14%ⁱ	39 15%ⁱ	71 11%	39 12%	23 13%
More than twice (Net)	59 5%	24 4%	35 6%	12 7%	12 7%	5 3%	14 7%	5 3%	12 5%	11 3%	14 4%	21 8%ⁱ	13 5%	33 5%	15 5%	11 6%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 147
GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?
BASE: People who have been to a dentist at some point

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
		WOR-KING (a)	NOT WOR-KING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU-CATION (g)	UNEM-PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1209	547	662	356	129	62	75	88	60	376	63	363	846	149	92	133	162	846
Weighted Base	1159	627	532	404	143	79*	66*	79*	51*	285	51*	387	772	159	100*	127	167	772
Never	1012	548	464	351	127	70	56	67	41	259	40	330	682	141	83	110	140	682
	87%	87%	87%	87%	88%	88%	85%	85%	81%	91%zjh	78%	85%	88%	88%	83%	86%	84%	88%
Once or twice	75	43	32	28	9	6	4	8	3	10	6	30	45	8	10	14	14	45
	6%ii	7%	6%	7%	6%	8%	6%	11%ii	7%	4%	12%ii	8%	6%	5%	10%	11%zmq	8%	6%
A few times	37	16	21	10	5	1	6	2	2	7	3	18	19	9	4	3	10	19
	3%ic	3%	4%	2%	4%	2%	9%zci	3%	4%	3%	6%	5%	2%	5%	4%	2%	6%zq	2%
Often	12	10	2	5	3	2	-	-	-	1	1	1	11	1	-	-	-	11
	1%bd	2%	*	1%	2%	2%	-	-	-	*	3%ii	*	1%	1%	-	-	-	1%
Every time	11	4	7	4	-	-	-	-	3	4	1	4	7	1	1	-	3	7
	1%	1%	1%	1%	-	-	-	-	5%zcdgi	1%	1%	1%	1%	*	1%	-	2%	1%
Don't know	12	6	7	6	-	-	-	1	1	4	-	4	9	-	3	*	-	9
	1%	1%	1%	1%	-	-	-	1%	3%	1%	-	1%	1%	-	3%p	*	-	1%
At least once (Net)	134	73	61	47	17	9	10	11	8	22	11	53	82	19	14	17	27	82
	12%ii	12%	12%	12%	12%	12%	15%	14%	16%	8%	22%zi	14%	11%	12%	14%	13%	16%	11%
More than twice (Net)	59	30	30	19	8	3	6	2	5	11	5	22	37	10	4	3	13	37
	5%	5%	6%	5%	5%	4%	9%	3%	9%	4%	10%	6%	5%	6%	4%	2%	8%o	5%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 148
GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?
BASE: People who have been to a dentist at some point

	TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1209	103	77	54	152	37	116	191	96	83	108	96	96	807	1067	135	873	336	898	227	-
Weighted Base	1159	46	74*	96*	122	43*	115	172	141*	90*	100*	77*	81*	840	1053	100	838	321	869	217	**
Never	1012 87% ⁱ	44 94% ^{zilm}	65 88%	88 92% ^{il}	106 87%	39 90%	102 89%	152 88% ^{il}	125 89%	70 78%	86 86%	68 87%	68 84%	730 87% ^{il}	920 87%	85 85%	738 88%	274 86%	765 88%	185 85%	-
Once or twice	75 6% ^a	1 2%	6 9%	3 3%	5 4%	2 5%	8 7%	10 6%	7 5%	10 11% ^a	7 7%	5 7%	11 13% ^{zacd}	57 7%	70 7%	5 5%	55 7%	20 6%	53 6%	19 9%	-
A few times	37 3%	2 4%	1 1%	4 4%	8 6% ^{zj}	- -	4 3%	4 3%	3 2%	5 6%	1 1%	3 4%	1 1%	30 4%	31 3%	6 6%	22 3%	15 5%	28 3%	8 4%	-
Often	12 1%	- -	2 3%	1 1%	- -	- -	- -	4 2%	2 1%	- -	1 1%	- -	1 2%	6 1%	12 1%	- -	12 1%	- 2%	11 1%	1 1%	-
Every time	11 1%	- -	- -	- -	1 1%	2 5% ^{zg}	* *	- -	3 2%	2 2%	3 3% ^g	- -	- -	8 1%	10 1%	1 1%	5 1%	6 2%	5 1%	3 1%	-
Don't know	12 1% ^r	- -	- -	- -	2 2%	- 1%	1 1%	1 1%	3 4%	2 2%	1 2%	1 1%	- -	9 1%	10 1%	3 3%	6 1%	6 2%	6 1%	2 1%	-
At least once (Net)	134 12%	3 6%	9 12%	8 8%	14 11%	4 10%	12 11%	19 11%	15 11%	17 19% ^a	11 11%	9 11%	13 16% ^{aa}	101 12%	123 12%	12 12%	94 11%	40 12%	98 11%	30 14%	-
More than twice (Net)	59 5%	2 4%	3 4%	5 6%	9 7%	2 5%	4 4%	9 5%	8 6%	7 8%	5 5%	3 4%	3 3%	44 5%	52 5%	7 7%	39 5%	20 6%	45 5%	12 5%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 149
GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?
BASE: People who have been to a dentist at some point

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1209	699	184	64	18	17	261	752	195	860	37	53	1156	951	91
Weighted Base	1159	674	184	57*	22**	16**	238	714	206	833	34*	49*	1110	914	83*
Never	1012 87% ^{im}	585 87%	169 92%	51 89%	14 66%	14 87%	219 92% ^{zg}	614 86%	178 87%	741 89% ^{zl}	25 72%	34 70%	978 88% ^{zm}	812 89% ^z	68 82%
Once or twice	75 6% ^{an}	50 7%	9 5%	3 6%	1 6%	-	14 6%	42 6%	19 9%	49 6%	4 13%	9 19% ^{zn}	66 6%	58 6%	6 8%
A few times	37 3% ^{af}	24 4%	6 3%	1 2%	1 7%	1 6%	3 1%	30 4% ^{zf}	4 2%	26 3%	2 7%	4 8% ^{an}	33 3%	25 3%	3 4%
Often	12 1%	10 1%	-	1 2% ^b	-	-	2 1%	9 1%	1 1%	9 1%	2 5% ^z	-	12 1%	10 1%	2 2%
Every time	11 1% ^{ko}	5 1%	-	* 1%	-	-	* 1%	8 1%	3 1%	4 *	1 4% ^k	1 2%	10 1%	3 *	1 2%
Don't know	12 1% ^{ako}	* *	-	-	5 21%	1 6%	* *	11 2%	1 *	5 1%	-	-	12 1%	6 1%	2 3%
At least once (Net)	134 12% ^{ino}	89 13%	15 8%	6 11%	3 13%	1 6%	18 8%	89 12%	27 13%	88 11%	10 28% ^{zk}	15 30% ^{zn}	120 11%	96 11%	13 15%
More than twice (Net)	59 5% ^{fo}	38 6%	6 3%	3 5%	1 7%	1 6%	5 2%	47 7% ^{zf}	8 4%	39 5%	5 15% ^{zk}	5 11%	54 5%	38 4%	6 8%

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e - z/i/g/h - z/l/j - z/k/l - z/m/n - z/o/p
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 150
GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?
BASE: People who have been to a dentist at some point

	TOTAL (z)	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS	
		AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1209	987	71	750	59	383	525	331	11	752	77
Weighted Base	1159	958	62*	726	53*	375	505	323	11**	724	79*
Never	1012 87%bdj	858 90%zb	48 77%	643 89%d	41 77%	330 88%	438 87%	286 88%	7 68%	651 90%zj	58 73%
Once or twice	75 6%	57 6%	8 12%a	49 7%	4 7%	30 8%	31 6%	24 7%	2 18%	43 6%	11 14%zi
A few times	37 3%a	23 2%	6 9%za	21 3%	4 7%	11 3%	20 4%	9 3%	1 14%	20 3%	6 8%zi
Often	12 1%	9 1%	-	7 1%	4 8%zc	2 *	9 2%z	2 1%	-	5 1%	3 4%zi
Every time	11 1%ac	5 1%	1 2%	2 *	-	3 1%	3 *	3 1%	-	4 1%	* *
Don't know	12 1%ai	6 1%	-	5 1%	* 1%	-	5 1%	-	-	1 *	- -
At least once (Net)	134 12%ai	94 10%	15 23%za	78 11%	12 22%zc	46 12%	62 12%	38 12%	3 32%	72 10%	21 27%zi
More than twice (Net)	59 5%aci	37 4%	7 11%za	29 4%	8 15%zc	16 4%	32 6%	13 4%	1 14%	29 4%	10 12%zi

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 151

GD28 - Both Ipsos MORI and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months. Would you be willing for us, Ipsos MORI, and the General Dental Council to securely keep hold of your contact details for this period so that either organisation can invite you to take part in the research? Would you be interested in taking part?

BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
Yes	454	224	230	65	73	78	76	77	84	143	115	96	100	257	125	71
	38%h	38%	38%	35%	38%	40%	38%	45%zh	32%	44%zj	35%	36%	36%	37%	38%	39%
No	747	364	383	118	117	116	123	96	177	184	212	169	181	428	206	110
	62%gi	62%	62%	65%	62%	60%	62%	55%	68%zg	56%	65%i	64%	64%	63%	62%	61%

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 152
GD28 - Both Ipsos MORI and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months.
Would you be willing for us, Ipsos MORI, and the General Dental Council to securely keep hold of your contact details for this period so that either
organisation can invite you to take part in the research? Would you be interested in taking part?
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
Yes	454 38%	238 37%	216 39%	153 36%	56 38%	29 36%	31 44%	32 37%	22 40%	101 35%	31 59% zcode gi	169 42%	285 36%	74 45%	47 45%	56 42%	67 38%	285 36%
No	747 62% _g	411 63%	336 61%	269 64% _j	90 62% _j	52 64% _j	40 56%	54 63% _j	33 60%	188 65% _j	22 41%	236 58%	511 64%	92 55%	57 55%	77 58%	108 62%	511 64%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 153
GD28 - Both Ipsos MORI and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months.
Would you be willing for us, Ipsos MORI, and the General Dental Council to securely keep hold of your contact details for this period so that either organisation can invite you to take part in the research? Would you be interested in taking part?
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
Yes	454	32 38%kmoq	29 68%zabcd efgijkl m	40 41%k	50 36%k	15 34%	41 35%	83 47%zfk lm	54 38%	31 34%	32 32%	21 24%	28 32%	307 35%k	421 39%zo	30 24%	356 42%zq	98 27%	355 41%z	83 38%	-
No	747	15 62%agnp r	47 62%a	58 59%a	87 64%a	28 66%a	76 65%ag	92 53%a	89 62%	59 66%a	69 68%ag	68 76%zacd gm	60 68%ag	571 65%zag	646 61%	96 76%zn	482 58%	265 73%zp	514 59%	135 62%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 154

GD28 - Both Ipsos MORI and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months. Would you be willing for us, Ipsos MORI, and the General Dental Council to securely keep hold of your contact details for this period so that either organisation can invite you to take part in the research? Would you be interested in taking part?

BASE: All Respondents

	TOTAL (z)	TYPE OF DENTAL TREATMENT RECEIVE					AWARENESS OF GENERAL DENTAL COUNCIL			SATISFACTION WITH DENTAL CARE OR TREATMENT		COMPLAINED ABOUT A DENTAL PROFESSIONAL		RECOMMEND DENTAL PRACTICE	
		NHS (a)	PRIVATE (b)	BOTH (c)	ABROAD (d)	UNSURE (e)	AWARE (f)	UNAWARE (g)	UNSURE (h)	SATISFIED (k)	DISSATISFIED (l)	YES (m)	NO (n)	LIKELY (o)	UNLIKELY (p)
Unweighted Base	1259	699	184	64	18	17	265	788	200	860	37	53	1156	951	91
Weighted Base	1200	674	184	57*	22**	16**	242	743	210	833	34*	49*	1110	914	83*
Yes	454 38%	276 41%z	80 43%	21 37%	7 33%	2 14%	116 48%zgh	273 37%	66 31%	333 40%z	22 63%zk	24 50%	428 39%	381 42%z	35 43%
No	747 62%afklo	398 59%	104 57%	36 63%	15 67%	14 86%	126 52%	470 63%f	145 69%f	500 60%l	13 37%	24 50%	682 61%	533 58%	48 57%

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 155
GD28 - Both Ipsos MORI and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months. Would you be willing for us, Ipsos MORI, and the General Dental Council to securely keep hold of your contact details for this period so that either organisation can invite you to take part in the research? Would you be interested in taking part?
BASE: All Respondents

	DENTAL PROFESSIONAL PUT PATIENTS' INTERESTS FIRST		ENOUGH INFORMATION TO MAKE INFORMED DECISION ABOUT TREATMENT		RECEIVED WRITTEN TREATMENT PLAN		CLARITY OF COSTS IN THE TREATMENT PLAN		EXPLANATION ABOUT RISKS AND BENEFITS OF TREATMENT OPTIONS		
	TOTAL (z)	AGREE (a)	DISAGREE (b)	AGREE (c)	DISAGREE (d)	YES (e)	NO (f)	CLEAR (g)	UNCLEAR (h)	CLEAR (i)	UNCLEAR (j)
Unweighted Base	1259	987	71	750	59	383	525	331	11	752	77
Weighted Base	1200	958	62*	726	53*	375	505	323	11**	724	79*
Yes	454 38%	383 40%z	38 60%za	314 43%z	23 43%	163 43%z	198 39%	142 44%z	6 60%	294 41%z	35 44%
No	747 62%abcegi	575 60%b	25 40%	412 57%	30 57%	212 57%	307 61%	181 56%	4 40%	430 59%	44 56%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f - z/g/h - z/i/j
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 156
DEMOGRAPHICS
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/ LIVING AS (o)	SINGLE (p)	WID/ DIV/ SEP (q)
Unweighted Base	1259	645	614	165	172	180	189	231	322	317	420	244	278	722	331	203
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
GENDER																
MALE	588 49% _{bq}	588	-	93	95	97	99	86	118	172	148	142	126	354	173	60
		100% _{zb}	-	51%	50%	50%	50%	49%	45%	53%	45%	54%	45%	52% _{zq}	52% _q	33%
FEMALE	613 51% _{ao}	-	613	90	95	97	100	88	143	155	178	123	156	331	158	121
		-	100% _{za}	49%	50%	50%	50%	51%	55%	47%	55%	46%	55%	48%	48%	67% _{zop}
AGE																
15-24	183 15% _{defg} hioq	93	90	183	-	-	-	-	-	29	60	39	55	21	159	2
		16%	15%	100% _{zdefg} h	-	-	-	-	-	9%	19% _{zi}	15%	19% _i	3%	48% _{zoq}	1%
25-34	190 16% _{cefg} hiq	95	95	-	190	-	-	-	-	32	59	40	59	118	67	5
		16%	16%	-	100% _{zcefg} h	-	-	-	-	10%	18% _i	15%	21% _{zi}	17% _q	20% _{zq}	3%
35-44	194 16% _{cdfg} hpq	97	97	-	-	194	-	-	-	57	55	46	35	153	29	10
		17%	16%	-	-	100% _{zcdfg} h	-	-	-	18%	17%	17%	12%	22% _{zpq}	9%	6%
45-54	199 17% _{cddeg} hlp	99	100	-	-	-	199	-	-	67	44	54	34	140	36	22
		17%	16%	-	-	-	100% _{zcddeg} h	-	-	20% _{jl}	14%	20% _{jl}	12%	20% _{zpq}	11%	12%
55-64	173 14% _{cdef} hp	86	88	-	-	-	-	173	-	65	40	35	33	117	21	35
		15%	14%	-	-	-	-	100% _{zcdef} h	-	20% _{zjl}	12%	13%	12%	17% _{zpq}	6%	19% _{zpq}
65+	261 22% _{cdef} gp	118	143	-	-	-	-	-	261	77	67	51	66	136	18	107
		20%	23%	-	-	-	-	-	100% _{zcde} fg	24%	20%	19%	24%	20% _p	5%	59% _{zop}

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 156
DEMOGRAPHICS
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
SOCIAL GRADE																
A	61 5%bdjkl q	39 7%zb	22 4%	9 5%	2 1%	8 4%	18 9%zd	9 5%d	15 6%d	61 19%zjkl	-	-	-	48 7%zpq	10 3%	3 1%
B	266 22%cdjk lp	133 23%	133 22%	20 11%	30 16%	50 26%cd	48 24%c	56 32%zcdh	62 24%cd	266 81%zjkl	-	-	-	192 28%zpq	40 12%	34 19%
C1	326 27%ikl	148 25%	178 29%	60 33%f	59 31%	55 29%	44 22%	40 23%	67 26%	-	326 100%zikl	-	-	179 26%	99 30%	47 26%
C2	265 22%ijl	142 24%	123 20%	39 21%	40 21%	46 24%	54 27%	35 20%	51 19%	-	-	265 100%zijl	-	158 23%	73 22%	35 19%
D	181 15%ijko	82 14%	99 16%	35 19%e	45 24%zefg	20 10%	25 12%	20 11%	37 14%	-	-	-	181 64%zijk	78 11%	67 20%zo	35 19%o
E	101 8%ijko	44 7%	57 9%	20 11%f	14 7%	14 7%	9 5%	14 8%	30 11%zf	-	-	-	101 36%zijk	30 4%	42 13%zo	28 15%zo
MARITAL STATUS																
MARRIED/ LIVING AS	685 57%bcpl q	354 60%b	331 54%	21 12%	118 62%c	153 79%zcdg	140 70%zch	117 67%zch	136 52%cd	240 73%zjkl	179 55%l	158 59%l	108 38%	685 100%zpq	-	-
SINGLE	331 28%efgh ioq	173 29%	158 26%	159 87%zdef gh	67 35%zefg h	29 15%h	36 18%h	21 12%h	18 7%	50 15%	99 30%i	73 27%i	110 39%zijk	-	331 100%zoq	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 156
DEMOGRAPHICS
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
WIDOWED/ DIVORCED/ SEPARATED	181	60	121	2	5	10	22	35	107	36	47	35	63	-	-	181
	15%acde iop	10%	20%za	1%	3%	5%	11%cd	20%zcde f	41%zcde fg	11%	14%	13%	22%zijk	-	-	100%zop
WORKING STATUS																
WORKING	649	348	301	77	133	155	161	103	20	191	191	166	100	427	167	53
	54%bchl q	59%zb	49%	42%h	70%zcgh	80%zcgh h	81%zcdg	59%ch	8%	59%l	58%zl	63%zl	36%	62%zpq	50%q	29%
NOT WORKING	552	240	312	106	57	39	38	71	241	135	136	99	182	258	164	129
	46%adef jko	41%	51%za	58%zdef g	30%f	20%	19%	41%def fg	92%zcde	41%	42%	37%	64%zijk	38%	50%o	71%zop
OCCUPATION																
FULL-TIME	422	265	157	53	93	104	118	50	4	124	131	107	61	266	118	36
	35%bghl q	45%zb	26%	29%h	49%zcgh	54%zcgh	59%zcgh	29%h	2%	38%l	40%zl	40%l	22%	39%zq	36%q	20%
PART-TIME	146	31	115	21	26	31	20	35	14	39	37	38	31	103	34	10
	12%ahq	5%	19%za	11%h	13%h	16%h	10%	20%zcfh	5%	12%	11%	14%	11%	15%zq	10%	5%
SELF-EMPLOYED	80	52	28	4	15	20	23	17	2	28	23	22	8	58	15	7
	7%bchl q	9%zb	5%	2%	8%ch	10%ch	12%zch	10%zch	1%	9%l	7%l	8%l	3%	8%zp	4%	4%
NOT WORKING - HOUSEWIFE	71	4	68	10	27	16	12	6	1	16	14	10	31	55	11	4
	6%ahpq	1%	11%za	5%h	14%zcfgh	8%h	6%h	3%h	*	5%	4%	4%	11%zijk	8%zpq	3%	2%
STILL IN EDUCATION	86	44	42	75	9	1	*	-	-	17	32	14	24	10	73	2
	7%efgho q	8%	7%	41%zdefg h	5%efgh	1%	*	-	-	5%	10%zi	5%	8%	1%	22%zoq	1%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 156
DEMOGRAPHICS
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
UNEMPLOYED	54	34	20	16	14	10	9	5	-	5	12	9	29	13	39	2
		5%bhioq	6%	9%zgh	7%h	5%h	4%h	3%h	-	1%	4%	3%	10%zjik	2%	12%zoq	1%
RETIRED	288	132	156	-	-	1	3	45	239	93	73	52	71	155	21	112
		24%cdef	22%	-	-	*	2%	26%cdef	92%zode	28%k	22%	19%	25%	23%p	6%	62%zop
OTHER	53	27	26	5	7	11	14	15	1	5	6	15	27	25	20	8
		4%hij	5%	3%	4%h	6%h	7%h	9%zch	*	2%	2%	6%ij	9%zj	4%	6%	4%
CHILDREN IN HOUSEHOLD																
YES	405	175	230	73	118	123	75	14	1	107	99	96	103	296	88	18
		34%aghp	30%	40%gh	62%zcfg	64%zcfg	38%gh	8%h	1%	33%	30%	36%	36%	43%zpq	27%q	10%
NO	796	413	383	110	72	70	124	160	260	220	227	169	179	389	243	163
		66%bdeo	70%zb	60%de	38%	36%	62%de	92%zode	99%zode	67%	70%	64%	64%	57%	73%zo	90%zop
CHILDREN'S AGES																
AGED 0-3	166	62	104	33	83	42	4	4	-	38	46	39	43	135	26	4
		14%afgh	11%	18%fgh	44%zcef	22%zfg	2%h	2%h	-	12%	14%	15%	15%	20%zpq	8%q	2%
AGED 4-5	104	46	58	7	45	37	15	-	-	31	15	24	33	87	17	-
		9%cghip	8%	4%gh	24%zcfg	19%zcfg	7%gh	-	-	10%j	5%	9%j	12%j	13%zpq	5%q	-
AGED 6-9	133	48	84	10	36	65	20	2	*	23	42	36	31	105	24	4
		11%acghi	8%	5%gh	19%zcfg	34%zcdf	10%gh	1%	*	7%	13%i	14%i	11%	15%zpq	7%q	2%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 156
DEMOGRAPHICS
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
AGED 10-15	174	85	89	41	11	58	55	9	1	58	36	40	41	109	46	17
		15% ^{dghj}	15%	22% ^{zdgh}	6% ^h	30% ^{zdgh}	28% ^{zdgh}	5% ^h	*	18% ^j	11%	15%	15%	16% ^q	14%	10%
NONE < 16	796	413	383	110	72	70	124	160	260	220	227	169	179	389	243	163
		66% ^{bdeo}	70% ^{zb}	60% ^{de}	38%	36%	62% ^{de}	92% ^{zcde}	99% ^{zcde}	67%	70%	64%	64%	57%	73% ^{zo}	90% ^{zop}
REGION																
NORTHERN IRELAND	46	24	23	9	7	5	8	9	9	12	14	14	6	23	17	6
	4%	4%	4%	5%	4%	3%	4%	5%	4%	4%	4%	5%	2%	3%	5%	3%
EAST MIDLANDS	76	37	39	14	15	12	9	12	13	15	21	19	21	42	25	9
	6%	6%	6%	8%	8%	6%	4%	7%	5%	4%	6%	7%	8%	6%	7%	5%
EAST OF ENGLAND	98	48	50	9	7	23	16	11	33	32	38	20	9	63	15	19
	8% ^{dip}	8%	8%	5%	4%	12% ^{cd}	8%	6%	12% ^{zcdg}	10% ^l	12% ^{zl}	7%	3%	9% ^p	5%	11% ^p
LONDON	136	67	69	33	32	36	14	8	14	24	32	30	50	62	58	16
	11% ^{ghio}	11%	11%	18% ^{zfg}	17% ^{zfg}	18% ^{zfg}	7%	4%	5%	7%	10%	11%	18% ^{zj}	9%	18% ^{zoq}	9%
NORTH EAST	43	21	22	8	8	2	12	4	9	8	9	8	18	26	12	5
	4% ^{ee}	4%	4%	4%	4%	1%	6% ^e	2%	3%	2%	3%	3%	6% ^{zj}	4%	4%	3%
NORTH WEST	116	57	60	21	24	16	23	13	19	38	27	15	36	65	37	14
	10% ^k	10%	10%	12%	13%	8%	11%	7%	7%	12% ^k	8%	6%	13% ^k	10%	11%	8%
SCOTLAND	175	84	91	22	19	27	26	35	46	62	42	39	32	106	38	32
	15%	14%	15%	12%	10%	14%	13%	20% ^{zcd}	17% ^d	19% ^{zj}	13%	15%	11%	15%	11%	17%
SOUTH EAST	142	69	73	11	13	10	35	29	46	59	38	34	11	90	26	25
	12% ^{cdel}	12%	12%	6%	7%	5%	17% ^{zcde}	17% ^{zcde}	17% ^{zcde}	18% ^{zj}	12% ^l	13% ^l	4%	13% ^p	8%	14%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/l/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 156
DEMOGRAPHICS
BASE: All Respondents

	GENDER		AGE						SOCIAL GRADE				MARITAL STATUS			
	TOTAL (z)	MALE (a)	FEMALE (b)	15-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	MAR/LIVING AS (o)	SINGLE (p)	WID/DIV/SEP (q)
Weighted Base	1200	588	613	183	190	194	199	173	261	327	326	265	282	685	331	181
SOUTH WEST	90 7%	44 7%	46 7%	9 5%	12 6%	17 9%	10 5%	15 9%	26 10%	26 8%	25 8%	21 8%	18 7%	47 7%	22 7%	20 11%z
WALES	102 8% ⁱ	50 8%	52 8%	17 9%	17 9%	13 7%	17 9%	17 10%	20 8%	18 5%	32 10% ⁱ	26 10%	26 9%	57 8%	30 9%	14 8%
WEST MIDLANDS	89 7% ⁱ	45 8%	44 7%	13 7%	17 9%	16 8%	17 9%	9 5%	16 6%	12 4%	22 7%	22 8% ⁱ	33 12% ^{zj}	49 7%	25 7%	15 8%
YORKS & HUMBER	88 7% ^h	43 7%	45 7%	16 9%	19 10% ^h	16 9%	12 6%	13 7%	11 4%	22 7%	27 8%	18 7%	20 7%	54 8%	26 8%	7 4%
ENGLAND	877 73% ^g	430 73%	447 73%	135 74%	147 77% ^g	148 77% ^g	148 74%	113 65%	187 71%	235 72%	238 73%	186 70%	218 77%	499 73%	246 74%	129 71%
ETHNICITY																
WHITE	1067 89% ^{cdlp}	518 88%	549 90%	142 77%	153 80%	165 85%	186 93% ^{zcde}	168 97% ^{zcde}	254 97% ^{zcde}	310 95% ^{zjkl}	285 87%	234 88%	238 84%	621 91% ^{zp}	273 83%	172 95% ^{zp}
NON-WHITE	126 11% ^{fghi} oq	67 11%	59 10%	40 22% ^{zfigh}	36 19% ^{zfigh}	26 13% ^{fgh}	12 6%	5 3%	6 2%	15 5%	38 12% ^{gi}	29 11% ⁱ	44 16% ^{zi}	59 9%	57 17% ^{zoq}	7 4%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h - z/i/j/k/l - z/o/p/q
 Overlap formulae used.

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 157
DEMOGRAPHICS
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Unweighted Base	1259	570	689	375	131	64	81	96	66	381	65	385	874	157	96	138	172	874
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
GENDER																		
MALE	588 49%bdfk mo	348 54%zb	240 43%	265 63%zdfi	31 21%f	52 65%zdfi	4 5%	44 51%df	34 62%zdfi	132 46%df	27 51%df	175 43%	413 52%zk	62 37%	46 44%	48 36%	85 49%mo	413 52%zmo
FEMALE	613 51%aceh lq	301 46%	312 57%za	157 37%	115 79%zceg hij	28 35%	68 95%zcde ghij	42 49%	20 38%	156 54%ceh	26 49%	230 57%zl	383 48%	104 63%zpq	58 56%	84 64%zpq	89 51%	383 48%
AGE																		
15-24	183 15%aein o	77 12%	106 19%za	53 13%i	21 14%i	4 4%i	10 14%i	75 87%zcde fhij	16 30%zdef ij	-	5 9%i	73 18%	110 14%	33 20%no	7 6%	10 7%	41 23%znoq	110 14%
25-34	190 16%bjlp q	133 21%zb	57 10%	93 22%zgi	26 18%i	15 19%i	27 37%zcde gij	9 11%i	14 25%gi	-	7 14%i	118 29%zl	72 9%	83 50%zopq	45 44%zopq	36 27%zpq	11 6%	72 9%
35-44	194 16%bgil q	155 24%zb	39 7%	104 25%zgi	31 21%gi	20 24%gi	16 22%gi	1 1%	10 19%gi	1 *	11 21%gi	123 30%zl	70 9%	42 26%zq	37 36%zq	65 49%zmpn q	58 33%zq	70 9%
45-54	199 17%bgim	161 25%zb	38 7%	118 28%zdgi	20 14%gi	23 29%zdgi	12 17%gi	* *	9 16%gi	3 1%	14 26%dgi	75 19%	124 16%	4 2%	15 14%m	20 15%m	55 31%zmno q	124 16%m
55-64	173 14%gkmn op	103 16%	71 13%	50 12%g	35 24%zcfg h	17 21%fg	6 8%g	- -	5 10%g	45 16%g	15 28%zcfg i	14 3%	160 20%zk	4 3%	- -	2 1%	9 5%no	160 20%zmnop

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 157
DEMOGRAPHICS
 BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)	
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
65+	261	20	241	4	14	2	1	-	-	239	1	1	260	-	-	*	1	260
	22%acdef ghjkmnop	3%	44%za	1%	10%cfgh	2%	2%	-	-	83%zdef ghj	2%	*	33%zk	-	-	*	1%	33%zmnop
SOCIAL GRADE																		
A	61	37	24	18	7	12	3	3	-	17	2	18	43	5	8	3	10	43
	5%	6%	4%	4%	5%	15%zcd hi	4%	3%	-	6%	4%	4%	5%	3%	8%	2%	6%	5%
B	266	155	111	106	33	16	14	14	5	76	3	89	178	33	23	20	47	178
	22%hj	24%	20%	25%hj	22%hj	20%j	19%j	16%	8%	26%zhj	6%	22%	22%	20%	22%	15%	27%o	22%
C1	326	191	136	131	37	23	14	32	12	73	6	99	227	46	15	42	36	227
	27%bjn	29%	25%	31%j	26%j	28%j	20%	37%zfi j	21%	25%j	11%	24%	29%	28%an	15%	32%np	21%	29%anp
C2	265	166	99	107	38	22	10	14	9	52	15	96	169	39	24	36	40	169
	22%cbi	26%zb	18%	25%fi	26%	27%	14%	16%	16%	18%	29%f	24%	21%	23%	23%	27%	23%	21%
D	181	98	83	60	30	8	12	16	9	39	7	65	116	21	23	17	26	116
	15%	15%	15%	14%	20%	10%	17%	19%	17%	13%	13%	16%	15%	13%	22% m	13%	15%	15%
E	101	3	99	1	2	-	19	8	20	32	20	38	63	22	11	14	15	63
	8%acde	*	18%za	*	1%	-	27%zcd i	9%cd e	37%zcd e	11%zcd e	37%zcd e	9%	8%	13%z	10%	10%	8%	8%
MARITAL STATUS																		
MARRIED/ LIVING AS	685	427	258	266	103	58	55	10	13	155	25	296	389	135	87	105	109	389
	57%bghl q	66%zb	47%	63%zghi j	70%zghi j	72%zghi j	78%zcg h	12%	24%	54%gh	47%gh	73%zl	49%	81%zpq	84%zpq	79%zpq	63%q	49%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 157
DEMOGRAPHICS
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSE WIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
SINGLE	331	167	164	118	34	15	11	73	39	21	20	88	243	26	17	24	46	243
		28%fikm no	30%	28%fi	23%i	19%i	16%i	85%zcde fij	72%zdef ij	7%	37%efi	22%	31%zk	16%	16%	18%	26% m	31%z mno
WIDOWED/ DIVORCED/ SEPARATED	181	53	129	36	10	7	4	2	2	112	8	18	163	4	-	4	17	163
		15%acdfg hkmno	23%za	8%	7%	9%	5%	3%	4%	39%zcde fghj	15%g	5%	21%zk	2%	-	3%	10% mno	21%z mnop
WORKING STATUS																		
WORKING	649	649	-	422	146	80	-	-	-	-	-	264	385	97	66	89	118	385
		54%bfg hijlq	100%zb	100%zfg hij	100%zfg hij	100%zfg j	-	-	-	-	-	65%zl	48%	58%q	64%q	67%zq	68%zq	48%
NOT WORKING	552	-	552	-	-	-	71	86	54	288	53	141	411	69	38	44	57	411
		46%acdek op	100%za	-	-	-	100%zcd e	100%zcd e	100%zcd e	100%zcd e	100%zcd e	35%	52%zk	42%	36%	33%	32%	52%z mnop
OCCUPATION																		
FULL-TIME	422	422	-	422	-	-	-	-	-	-	-	162	260	60	38	50	75	260
		35%bdef ghijlq	65%zb	100%zdefg hij	-	-	-	-	-	-	-	40%zl	33%	36%	37%	37%	43%zq	33%
PART-TIME	146	146	-	-	146	-	-	-	-	-	-	69	77	20	14	29	36	77
		12%boef ghijlq	23%zb	-	100%zcefg hij	-	-	-	-	-	-	17%zl	10%	12%	14%	22%zmq	20%zq	10%
SELF-EMPLOYED	80	80	-	-	-	80	-	-	-	-	-	33	47	17	14	11	7	47
		7%bcdf gi	12%zb	-	-	100%zcdfg hij	-	-	-	-	-	8%	6%	10%	13%zpq	8%	4%	6%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 157
DEMOGRAPHICS
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION							CHILDREN IN HOUSEHOLD		CHILDREN'S AGES						
		WOR- KING (a)	NOT WOR- KING (b)	FULL- TIME (c)	PART- TIME (d)	SELF- EMPLOYE D (e)	HOUSE WIFE (f)	STILL IN EDU- CATION (g)	UNEM- PLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)	
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796	
NOT WORKING - HOUSEWIFE	71 6%acdgi lq	-	71 13%za	-	-	-	71 100%zcdeg hij	-	-	-	-	60 15%zl	11 1%	41 25%zopq	21 20%zpq	19 14%zq	17 10%zq	11 1%	
STILL IN EDUCATION	86 7%acdef hijlq	-	86 16%za	-	-	-	-	86 100%zcddef hij	-	-	-	39 10%l	47 6%	11 7%	7 6%	8 6%	26 15%zmnoq	47 6%	
UNEMPLOYED	54 5%acdi	-	54 10%za	-	-	-	-	-	54 100%zcddef gij	-	-	18 5%	36 4%	8 5%	5 5%	5 4%	6 4%	36 4%	
RETIRED	288 24%acdef ghjkmnop	-	288 52%za	-	-	-	-	-	-	288 100%zcddef ghj	-	5 1%	283 36%zk	1 1%	1 1%	2 1%	3 1%	283 36%zmnop	
OTHER	53 4%acdi	-	53 10%za	-	-	-	-	-	-	-	53 100%zcddef ghi	18 5%	34 4%	7 4%	4 4%	9 7%p	5 3%	34 4%	
CHILDREN IN HOUSEHOLD																			
YES	405 34%bilq	264 41%zb	141 26%	162 38%zi	69 47%zi	33 41%i	60 85%zcde ghij	39 45%zi	18 34%i	5 2%	18 35%i	405 100%zl	-	166 100%zq	104 100%zq	133 100%zq	174 100%zq	-	
NO	796 66%acdf gkmnop	385 59%	411 74%za	260 62%f	77 53%f	47 59%f	11 15%	47 55%f	36 66%f	283 98%zcde fghj	34 65%f	- 100%zk	796	-	-	-	-	796 100%zmnop	

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 157
DEMOGRAPHICS
 BASE: All Respondents

TOTAL (z)	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)	
Weighted Base 1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796	
CHILDREN'S AGES																		
AGED 0-3	166 14%ilq	97 15%	69 13%	60 14%i	20 14%i	17 21%i	41 58%zcd ghij	11 13%i	8 16%i	1 *	7 14%i	166 41%zl	-	166 100%znop	44 43%zopq	39 30%zpq	18 10%q	-
AGED 4-5	104 9%biq	66 10%	38 7%	38 9%i	14 10%i	14 17%zi	21 30%zcdgh ij	7 8%i	5 9%i	1 *	4 8%i	104 26%zl	-	44 27%zpq	104 100%zmop	35 26%zpq	18 10%q	-
AGED 6-9	133 11%bilq	89 14%zb	44 8%	50 12%i	29 20%zci	11 13%i	19 27%zcdgh ij	8 9%i	5 10%i	2 1%	9 18%i	133 33%zl	-	39 24%zq	35 33%zq	133 100%zmp	45 26%zq	-
AGED 10-15	174 15%bilq	118 18%zb	57 10%	75 18%i	36 24%zej	7 9%i	17 24%zej ij	26 30%zceh	6 11%i	3 1%	5 9%i	174 43%zl	-	18 11%q	18 17%q	45 34%zmn	174 100%zmnop	-
NONE < 16	796 66%acd gkmnop	385 59%	411 74%za	260 62%f	77 53%f	47 59%f	11 15%	47 55%f	36 66%f	283 98%zcd	34 65%f	-	796 100%zk	-	-	-	-	796 100%zmnop
REGION																		
NORTHERN IRELAND	46 4%	19 3%	27 5%z	13 3%	6 4%	-	2 3%	4 5%	2 4%	14 5%	5 9%zce	17 4%	29 4%	6 4%	5 4%	8 6%	7 4%	29 4%
EAST MIDLANDS	76 6%	42 6%	34 6%	31 7%	8 6%	3 3%	5 7%	7 8%	5 10%	15 5%	2 3%	23 6%	54 7%	11 7%	7 7%	7 5%	9 5%	54 7%
EAST OF ENGLAND	98 8%gkp	47 7%	51 9%	25 6%	8 6%	13 17%zcdg	6 9%g	1 2%	4 7%	34 12%zcg	6 11%g	19 5%	79 10%zk	9 5%	6 6%	7 5%	4 3%	79 10%zp

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 157
DEMOGRAPHICS
BASE: All Respondents

	TOTAL (z)	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES				
		WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSEWIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
LONDON	136 11% ^{ilq}	71 11%	65 12%	48 11% ⁱ	16 11% ⁱ	8 9%	20 28% ^{zcode hij}	22 26% ^{zcode hij}	6 11%	13 5%	4 7%	65 16% ^{zl}	71 9%	30 18% ^{zq}	17 17% ^q	24 18% ^{zq}	27 15% ^q	71 9%
NORTH EAST	43 4%	21 3%	22 4%	13 3%	5 4%	3 3%	4 5% ^g	-	3 5% ^g	8 3%	7 14% ^{zcodeg i}	19 5%	24 3%	12 7% ^{zq}	4 4%	4 3%	5 3%	24 3%
NORTH WEST	116 10%	59 9%	57 10%	32 7%	18 12%	10 12%	7 10%	11 13%	11 21% ^{zci}	20 7%	7 13%	48 12%	68 9%	19 11%	14 14%	21 16% ^{zq}	18 10%	68 9%
SCOTLAND	175 15% ⁿ	97 15%	78 14%	73 17%	17 12%	8 9%	6 8%	8 9%	4 7%	56 19% ^{z fgh}	5 9%	46 11%	129 16% ^{zk}	17 10%	4 4%	16 12% ⁿ	25 14% ⁿ	129 16% ^{zn}
SOUTH EAST	142 12% ^{gmo}	85 13%	58 10%	38 9% ^g	32 22% ^{zcfg hij}	15 18% ^{fgh}	4 6% ^g	-	2 4%	48 16% ^{zcfg}	3 7% ^g	43 11%	99 12%	6 4%	11 11% ^m	8 6%	27 16% ^{mo}	99 12% ^{mo}
SOUTH WEST	90 7%	46 7%	44 8%	30 7%	7 5%	9 11%	3 4%	4 5%	3 5%	27 9%	7 14% ^d	28 7%	61 8%	14 9%	8 8%	8 6%	9 5%	61 8%
WALES	102 8% ^k	57 9%	45 8%	44 10% ^j	9 6%	4 5%	5 7%	9 10% ^j	6 10% ^j	25 9%	1 1%	23 6%	78 10% ^{zk}	11 7%	9 8%	9 7%	8 4%	78 10% ^{zp}
WEST MIDLANDS	89 7%	51 8%	37 7%	42 10% ⁱ	7 5%	2 3%	5 8%	9 11%	5 10%	16 5%	2 4%	37 9%	52 6%	17 10%	10 9%	10 7%	16 9%	52 6%
YORKS & HUMBER	88 7% ⁱ	54 8%	33 6%	35 8%	12 8%	7 9%	3 4%	10 12% ⁱ	3 5%	13 5%	4 8%	36 9%	51 6%	15 9%	9 9%	10 8%	18 10%	51 6%

Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 157
DEMOGRAPHICS
BASE: All Respondents

	WORKING STATUS		OCCUPATION								CHILDREN IN HOUSEHOLD		CHILDREN'S AGES					
	TOTAL (z)	WORKING (a)	NOT WORKING (b)	FULL-TIME (c)	PART-TIME (d)	SELF-EMPLOYED (e)	HOUSE WIFE (f)	STILL IN EDUCATION (g)	UNEMPLOYED (h)	RETIRED (i)	OTHER (j)	YES (k)	NO (l)	AGED 0-3 (m)	AGED 4-5 (n)	AGED 6-9 (o)	AGED 10-15 (p)	NONE < 16 (q)
Weighted Base	1200	649	552	422	146	80*	71*	86*	54*	288	53*	405	796	166	104*	133	174	796
ENGLAND	877	476	402	293	113	69	58	65	43	194	42	318	559	132	87	99	135	559
	73% _{ilq}	73%	73%	69%	78% _i	86% _{zci}	81% _{ci}	76%	79%	67%	81%	79% _{zl}	70%	79% _q	83% _{zq}	75%	77%	70%
ETHNICITY	1067	587	481	378	135	73	54	52	45	280	49	330	737	131	80	109	143	737
WHITE	89% _{bfgk} mnop	90%	87%	90% _{fg}	92% _{fg}	91% _{fg}	76%	61%	84% _g	97% _{zcdf} gh	93% _{fg}	81%	93% _{zk}	79%	77%	82%	82%	93% _{zmnop}
NON-WHITE	126	57	69	41	10	7	16	33	9	7	4	72	54	33	22	22	32	54
	11% _{ilq}	9%	12% _z	10% _i	7%	9% _i	23% _{zcde} ij	38% _{zcde} fhij	16% _{di}	2%	7%	18% _{zl}	7%	20% _{zq}	21% _{zq}	17% _{zq}	18% _{zq}	7%

Proportions/Means: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i/j - z/k/l - z/m/n/o/p/q
 Overlap formulae used. * small base

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 158
DEMOGRAPHICS
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Unweighted Base	1259	103	79	55	170	37	118	194	97	83	110	110	103	852	1082	169	873	386	898	227	-
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	**
GENDER																					
MALE	588 49%pr	24 51%	37 49%	48 49%	67 49%	21 49%	57 49%	84 48%	69 48%	44 49%	50 49%	45 51%	43 49%	430 49%	518 49%	67 53%	391 47%	197 54%zp	401 46%	128 59%zr	-
FEMALE	613 51%qs	23 49%	39 51%	50 51%	69 51%	22 51%	60 51%	91 52%	73 52%	46 51%	52 51%	44 49%	45 51%	447 51%	549 51%	59 47%	447 53%zq	165 46%	468 54%zs	90 41%	-
AGE																					
15-24	183 15%n	9 18%	14 19%	9 9%	33 24%zcgi m	8 18%	21 18%	22 13%	11 8%	9 10%	17 17%	13 15%	16 19%	135 15%	142 13%	40 32%zn	131 16%	52 14%	129 15%	37 17%	-
25-34	190 16%gnpr	7 16%	15 20%c	7 7%	32 23%zcgm	8 19%	24 21%cg	19 11%	13 9%	12 14%	17 17%	17 19%c	19 22%cg	147 17%	153 14%	36 29%zn	111 13%	80 22%zp	121 14%	48 22%zr	-
35-44	194 16%e	5 11%	12 16%	23 24%e	36 26%zaefg jm	2 4%	16 14%	27 16%	10 7%	17 19%e	13 13%	16 18%e	16 19%e	148 17%e	165 15%	26 21%	146 17%	48 13%	153 18%	30 14%	-
45-54	199 17%doqs	8 17%	9 12%	16 16%	14 10%	12 29%bdi	23 20%d	26 15%	35 24%	10 11%	17 17%	17 19%	12 14%	148 17%d	186 17%o	12 9%	160 19%zq	39 11%	164 19%zs	25 12%	-
55-64	173 14%dmo	9 18%d	12 16%d	11 11%	8 6%	4 10%	13 11%	35 20%zdkm	29 20%	15 17%d	17 17%d	9 10%	13 15%d	113 13%d	168 16%zo	5 4%	121 14%	52 14%	127 15%	28 13%	-
65+	261 22%dlor	9 20%d	13 18%	33 33%dfim	14 10%	9 20%	19 17%	46 26%dl	46 32%	26 29%dl	20 19%d	16 18%	11 12%	187 21%dl	254 24%zo	6 5%	170 20%	92 25%	174 20%	49 23%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 158
DEMOGRAPHICS
 BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
SOCIAL GRADE																					
A	61 5%doqs	1 3%	1 2%	7 7%	2 2%	1 2%	8 7% ^d	9 5%	22 16%	3 3%	3 3%	1 1%	2 2%	47 5% ^d	60 6% ^o	* *	51 6% ^{zq}	10 3%	57 7% ^{zs}	2 1%	-
B	266 22% ^{jkoqs}	10 22% ^k	13 17%	25 25%	22 16%	7 17%	31 26% ^{jk}	53 30% ^{zbdj}	37 26% ^k	23 26% ^k	14 14%	10 12%	20 23% ^k	189 21% ^k	250 23% ^{zo}	15 12%	217 26% ^{zq}	49 14%	226 26% ^{zs}	29 13%	-
C1	326 27%	14 31%	21 28%	38 38%	32 23%	9 21%	27 23%	42 24%	38 27%	25 28%	32 31%	22 25%	27 31%	238 27%	285 27%	38 30%	238 28%	88 24%	244 28%	51 24%	-
C2	265 22% ^{fp}	14 30% ^{zfm}	19 25% ^f	20 20%	30 22%	8 18%	15 13%	39 22%	34 24%	21 23%	26 26% ^f	22 24% ^f	18 21%	186 21% ^f	234 22%	29 23%	169 20%	96 27% ^{zpz}	185 21%	58 27%	-
D	181 15% ^{cpr}	6 13% ^c	17 22% ^c	3 3%	30 22% ^{zcm}	7 17% ^c	23 20% ^c	25 14% ^c	7 5%	12 14%	16 16% ^c	21 24% ^{zcm}	14 16% ^c	134 15% ^c	154 14%	26 21% ^z	105 13%	76 21% ^{zpz}	99 11%	49 23% ^{zr}	-
E	101 8% ^{agpr}	* 1%	5 6%	6 6%	20 14% ^{zags}	11 26% ^{zabc}	13 11% ^{ag}	7 4%	4 3%	6 7%	10 10% ^{ag}	12 14% ^{zag}	7 8% ^a	84 10% ^{ag}	83 8%	18 14% ^{zn}	58 7%	43 12% ^{zp}	57 7%	28 13% ^{zr}	-
MARITAL STATUS																					
MARRIED/ LIVING AS	685 57% ^{doqs}	23 50%	42 56%	63 65% ^d	62 45%	26 61%	65 56%	106 60% ^d	90 63%	47 53%	57 56%	49 55%	54 62% ^d	499 57% ^d	621 58% ^o	59 47%	504 60% ^{zq}	181 50%	527 61% ^{zs}	109 50%	-
SINGLE	331 28% ^h	17 37% ^{zcg}	25 33% ^c	15 16%	58 43% ^{zcgj}	12 27%	37 32% ^c	38 22%	26 18%	22 24%	30 30%	25 28%	26 30%	246 28% ^c	273 26%	57 45% ^{zn}	225 27%	106 29%	230 27%	67 31%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 158
DEMOGRAPHICS
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
WIDOWED/ DIVORCED/ SEPARATED	181	6	9	19	16	5	14	32	25	20	14	15	7	129	172	7	107	74	110	40	-
	15%lopr	13%	12%	20%	11%	11%	12%	18%l	17%	23%dl	14%	16%	8%	15%	16%zo	6%	13%	20%zp	13%	18%r	-
WORKING STATUS																					
WORKING	649	19	42	47	71	21	59	97	85	46	57	51	54	476	587	57	485	164	501	106	-
	54%aoq	41%	55%	48%	52%	48%	51%	55%a	60%	51%	56%a	58%a	62%a	54%a	55%o	45%	58%zq	45%	58%zs	49%	-
NOT WORKING	552	27	34	51	65	22	57	78	58	44	45	37	33	402	481	69	353	199	368	111	-
	46%pr	59%zgjklm	45%	52%	48%	52%	49%	45%	40%	49%	44%	42%	38%	46%	45%	55%zn	42%	55%zp	42%	51%r	-
OCCUPATION																					
FULL-TIME	422	13	31	25	48	13	32	73	38	30	44	42	35	293	378	41	301	121	316	74	-
	35%	27%	41%	26%	35%	29%	27%	42%acfm	27%	34%	43%acf	47%zacf	40%	33%	35%	32%	36%	33%	36%	34%	-
PART-TIME	146	6	8	8	16	5	18	17	32	7	9	7	12	113	135	10	118	28	118	22	-
	12%qj	14%	11%	9%	11%	12%	15%	10%	22%	8%	9%	8%	14%	13%	13%	8%	14%zq	8%	14%z	10%	-
SELF-EMPLOYED	80	-	3	13	8	3	10	8	15	9	4	2	7	69	73	7	65	15	67	10	-
	7%aq	-	4%	14%agjk	6%a	6%	8%a	4%	10%	10%a	4%	3%	8%a	8%zak	7%	6%	8%zq	4%	8%	5%	-
NOT WORKING - HOUSEWIFE	71	2	5	6	20	4	7	6	4	3	5	5	3	58	54	16	46	25	47	17	-
	6%n	5%	7%	6%	15%zafgijklm	8%	6%	3%	3%	4%	5%	6%	3%	7%	5%	13%zn	5%	7%	5%	8%	-
STILL IN EDUCATION	86	4	7	1	22	-	11	8	-	4	9	9	10	65	52	33	61	25	64	14	-
	7%h	9%ce	9%	1%	16%zcegi	-	10%c	4%	-	4%	9%	10%c	12%ceg	7%	5%	26%zn	7%	7%	7%	7%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 158
DEMOGRAPHICS
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DONT KNOW (t)
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
UNEMPLOYED	54 5%pr	2 5%	5 7%	4 4%	6 4%	3 7%	11 10%zgm	4 2%	2 2%	3 3%	6 5%	5 6%	3 3%	43 5%	45 4%	9 7%	27 3%	27 7%zp	28 3%	19 9%zr	-
RETIRED	288 24%dlmo pr	14 30%dfkl	15 19%	34 35%dfkl m	13 10%	8 20%	20 17%	56 32%zdfk lm	48 33%	27 30%dl	25 24%d	16 18%	13 15%	194 22%d	280 26%zo	7 6%	186 22%	102 28%zp	193 22%	52 24%	-
OTHER	53 4%j	5 11%zbdgj km	2 2%	6 6%	4 3%	7 17%zbdgj klm	7 6%j	5 3%	3 2%	7 8%j	1 1%	2 2%	4 5%	42 5%	49 5%	4 3%	34 4%	19 5%	35 4%	9 4%	-
CHILDREN IN HOUSEHOLD																					
YES	405 34%cgjn	17 37%cj	23 30%	19 19%	65 48%zbcg ijm	19 44%cj	48 41%cgj	46 26%	43 30%	28 32%	23 23%	37 42%cgj	36 41%cgj	318 36%zcgj	330 31%	72 57%zn	295 35%	110 30%	297 34%	81 37%	-
NO	796 66%dmo	29 63%	54 70%d	79 81%zade fklm	71 52%	24 56%	68 59%	129 74%zdfk lm	99 70%	61 68%d	78 77%zade fklm	52 58%	51 59%	559 64%d	737 69%zo	54 43%	543 65%	252 70%	571 66%	136 63%	-
CHILDREN'S AGES																					
AGED 0-3	166 14%n	6 14%	11 14%	9 9%	30 22%zcgj m	12 27%zcgj	19 16%	17 10%	6 4%	14 16%	11 11%	17 19%g	15 17%	132 15%	131 12%	33 26%zn	115 14%	51 14%	115 13%	42 20%zr	-
AGED 4-5	104 9%gn	5 10%g	7 9%g	6 6%	17 13%g	4 9%	14 12%g	4 2%	11 8%	8 9%g	9 8%g	10 11%g	9 10%g	87 10%g	80 7%	22 17%zn	75 9%	29 8%	78 9%	18 8%	-
AGED 6-9	133 11%n	8 17%zcg	7 9%	7 7%	24 18%zgm	4 10%	21 18%zgm	16 9%	8 6%	8 9%	9 9%	10 11%	10 12%	99 11%	109 10%	22 18%zn	99 12%	33 9%	103 12%	23 10%	-

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 158
DEMOGRAPHICS
BASE: All Respondents

	TOTAL (z)	REGION												ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
		NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
AGED 10-15	174 15%cnq	7 16%c	9 12%	4 4%	27 20%cj	5 13%	18 16%c	25 14%	27 19%	9 11%	8 8%	16 19%cj	18 21%cj	135 15%cj	143 13%	32 25%zn	134 16%zq	40 11%	134 15%	29 14%	-
NONE < 16	796 66%dm	29 63%	54 70%d	79 81%zade fklm	71 52%	24 56%	68 59%	129 74%zdfk lm	99 70%	61 68%d	78 77%zade fklm	52 58%	51 59%	559 64%d	737 69%zo	54 43%	543 65%	252 70%	571 66%	136 63%	-
REGION																					
NORTHERN IRELAND	46 4%dfg moq	46 100%zbcde fgijklm	-	-	-	-	-	-	-	-	-	-	-	-	46 4%o	* *	39 5%	8 2%	36 4%	10 5%	-
EAST MIDLANDS	76 6%adfgi jkl	-	76 100%zacde fgijklm	-	-	-	-	-	-	-	-	-	-	76 9%zacd gijkl	72 7%	4 3%	56 7%	20 6%	57 7%	14 7%	-
EAST OF ENGLAND	98 8%abdfg ijkl	-	-	98 100%zabde fgijklm	-	-	-	-	-	-	-	-	-	98 11%zabde fgijkl	94 9%zo	3 3%	70 8%	28 8%	76 9%	16 7%	-
LONDON	136 11%abcef gijklnpr	-	-	-	136 100%zabce fgijklm	-	-	-	-	-	-	-	-	136 16%zabce fgijkl	70 7%	65 51%zn	76 9%	60 17%zp	87 10%	32 15%	-
NORTH EAST	43 4%dg	-	-	-	-	43 100%zabcd fgijklm	-	-	-	-	-	-	-	43 5%zadfg jkl	41 4%	1 1%	27 3%	16 4%	28 3%	8 4%	-

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 158
DEMOGRAPHICS
BASE: All Respondents

TOTAL (z)	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST		
	NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base 1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
NORTH WEST 116	-	-	-	-	-	116	-	-	-	-	-	-	116	108	8	78	38	82	28	-
10%abcdg ijkl	-	-	-	-	-	100%zabcd egijklm	-	-	-	-	-	-	13%zabc degijkl	10%	6%	9%	11%	9%	13%	-
SCOTLAND 175	-	-	-	-	-	-	175	-	-	-	-	-	-	170	4	130	45	133	24	-
15%abcde fijklmo	-	-	-	-	-	-	100%zabcd efijklm	-	-	-	-	-	-	16%zo	3%	16%	12%	15%	11%	-
SOUTH EAST 142	-	-	-	-	-	-	-	142	-	-	-	-	142	138	4	106	36	116	20	-
12%abcde fgijkl	-	-	-	-	-	-	-	100%	-	-	-	-	16%zabc defgijkl	13%zo	3%	13%	10%	13%z	9%	-
SOUTH WEST 90	-	-	-	-	-	-	-	-	90	-	-	-	90	86	2	64	26	68	16	-
7%abcdf gjklo	-	-	-	-	-	-	-	-	100%zabcd efgijklm	-	-	-	10%zabcd fgijkl	8%o	2%	8%	7%	8%	7%	-
WALES 102	-	-	-	-	-	-	-	-	-	102	-	-	-	99	2	76	25	74	16	-
8%abcdf giklmo	-	-	-	-	-	-	-	-	-	100%zabcd efgijklm	-	-	-	9%zo	2%	9%	7%	9%	7%	-
WEST MIDLANDS 89	-	-	-	-	-	-	-	-	-	-	89	-	89	61	26	60	29	59	14	-
7%abdfg ijn	-	-	-	-	-	-	-	-	-	-	100%zabcd efgijlm	-	10%zabcd fgijl	6%	20%zn	7%	8%	7%	6%	-
YORKS & HUMBER 88	-	-	-	-	-	-	-	-	-	-	-	88	88	81	6	56	31	54	19	-
7%abdfg ikr	-	-	-	-	-	-	-	-	-	-	-	100%zabc defgijk	10%zabcd fgijk	8%	4%	7%	9%	6%	9%	-

Proportions/Mean: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

J14007015-48-03 27-NOV - 10-DEC 2015
PUBLIC - FINAL
GENERAL DENTAL COUNCIL PATIENTS AND PUBLIC ANNUAL SURVEY 2015

21 Dec 2015

Table 158
DEMOGRAPHICS
BASE: All Respondents

	REGION													ETHNICITY		WHEN LAST WENT TO DENTIST		FREQUENCY GO TO THE DENTIST			
	TOTAL (z)	NORTHERN IRELAND (a)	EAST MIDLANDS (b)	EAST OF ENGLAND (c)	LONDON (d)	NORTH EAST (e)	NORTH WEST (f)	SCOTLAND (g)	SOUTH EAST (h)	SOUTH WEST (i)	WALES (j)	WEST MIDLANDS (k)	YORKS & HUMBER (l)	ENGLAND (m)	WHITE (n)	NON-WHITE (o)	PATIENTS (LAST 12 MONTHS) (p)	PUBLIC (LESS OFTEN) (q)	ONCE A YEAR OR MORE (r)	LESS OFTEN (s)	DON'T KNOW (t)
Weighted Base	1200	46	76*	98*	136	43*	116	175	142*	90*	102*	89*	88*	877	1067	126	838	362	869	217	-**
ENGLAND	877	-	76	98	136	43	116	-	142	90	-	89	88	877	752	119	593	284	626	168	-
	73%agjnp	-	100%zag	100%zag	100%zag	100%zag	100%zagj	-	100%	100%zagj	-	100%zag	100%zag	100%zagj	70%	94%zn	71%	78%zp	72%	77%	-
ETHNICITY																					
WHITE	1067	46	72	94	70	41	108	170	138	86	99	61	81	752	1067	-	767	300	789	195	-
	89%dkmo	99%zdkm	94%dkm	97%dkm	52%	95%dk	93%dkm	97%zdkm	97%	96%dkm	98%zdkm	69%dk	93%dkm	86%dk	100%zo	-	92%zq	83%	91%z	90%	-
NON-WHITE	126	*	4	3	65	1	8	4	4	2	2	26	6	119	-	126	65	61	74	22	-
	11%agjin	1%	6%	3%	47%zabce	3%	7%	2%	3%	2%	2%	29%zabce	6%	14%zabcf	-	100%zn	8%	17%zp	8%	10%	-
	pr				fgijklm							fgijlm		gijl							

Proportions/Means: Columns Tested (5% risk level) - z/a/b/c/d/e/f/g/h/i/j/k/l/m - z/n/o - z/p/q - z/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

	Page	Table	Title	Base Description	Base
●	1	1	GD01 - When was the last time you went to the dentist?	BASE: All Respondents	1259
●	2	2	GD01 - When was the last time you went to the dentist?	BASE: All Respondents	1259
●	3	3	GD01 - When was the last time you went to the dentist?	BASE: All Respondents	1259
●	4	4	GD01 - When was the last time you went to the dentist?	BASE: All Respondents	1259
●	5	5	GD01 - When was the last time you went to the dentist?	BASE: All Respondents	1259
●	6	6	GD02 - On average, how often do you go to the dentist?	BASE: People who go to the dentist	1125
●	7	7	GD02 - On average, how often do you go to the dentist?	BASE: People who go to the dentist	1125
●	8	8	GD02 - On average, how often do you go to the dentist?	BASE: People who go to the dentist	1125
●	9	9	GD02 - On average, how often do you go to the dentist?	BASE: People who go to the dentist	1125
●	10	10	GD02 - On average, how often do you go to the dentist?	BASE: People who go to the dentist	1125
●	11	11	GD03 - And how long have you been with your current dentist or dental practice?	BASE: People who go to the dentist	1125
●	12	12	GD03 - And how long have you been with your current dentist or dental practice?	BASE: People who go to the dentist	1125
●	13	13	GD03 - And how long have you been with your current dentist or dental practice?	BASE: People who go to the dentist	1125
●	14	14	GD03 - And how long have you been with your current dentist or dental practice?	BASE: People who go to the dentist	1125
●	15	15	GD03 - And how long have you been with your current dentist or dental practice?	BASE: People who go to the dentist	1125
●	16	16	GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?	BASE: People who go to the dentist at least once every two years	982
●	17	17	GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?	BASE: People who go to the dentist at least once every two years	982
●	18	18	GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?	BASE: People who go to the dentist at least once every two years	982
●	19	19	GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?	BASE: People who go to the dentist at least once every two years	982
●	20	20	GD04 - Thinking about the last time you visited your dentist or dental practice, which of these options best describes the type of care you think you received?	BASE: People who go to the dentist at least once every two years	982

	Page	Table	Title	Base Description	Base
●	21	21	GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?	BASE: People who go to the dentist at least once a year	898
●	22	22	GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?	BASE: People who go to the dentist at least once a year	898
●	23	23	GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?	BASE: People who go to the dentist at least once a year	898
●	24	24	GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?	BASE: People who go to the dentist at least once a year	898
●	25	25	GD05 - Now thinking about YOUR OWN EXPERIENCE, how satisfied or otherwise are you with your dental care or treatment?	BASE: People who go to the dentist at least once a year	898
●	26	26	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	289
●	27	26	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	274
●	28	27	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	289
●	29	27	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	274
●	30	28	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	289
●	31	28	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	274
●	32	29	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	289
●	33	29	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	274
●	34	30	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	289
●	35	30	GD06 - What, if anything, would make you feel more satisfied with your dental care or treatment?	BASE: People who are not very satisfied with their dental care or treatment	274

	Page	Table	Title	Base Description	Base
●	36	31	GD07 - We would like you to think about your most recent experience of visiting your dental practice. How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?	BASE: People who have been to a dentist at some point	1209
●	37	32	GD07 - We would like you to think about your most recent experience of visiting your dental practice. How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?	BASE: People who have been to a dentist at some point	1209
●	38	33	GD07 - We would like you to think about your most recent experience of visiting your dental practice. How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?	BASE: People who have been to a dentist at some point	1209
●	39	33	GD07 - We would like you to think about your most recent experience of visiting your dental practice. How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?	BASE: People who have been to a dentist at some point	1159
●	40	34	GD07 - We would like you to think about your most recent experience of visiting your dental practice. How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?	BASE: People who have been to a dentist at some point	1209
●	41	35	GD07 - We would like you to think about your most recent experience of visiting your dental practice. How likely or unlikely are you to recommend your dental practice to friends and family if they needed similar care or treatment?	BASE: People who have been to a dentist at some point	1209
●	42	36	GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?	BASE: People who have been to a dentist at some point	1209
●	43	37	GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?	BASE: People who have been to a dentist at some point	1209
●	44	38	GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?	BASE: People who have been to a dentist at some point	1209
●	45	39	GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?	BASE: People who have been to a dentist at some point	1209

	Page	Table	Title	Base Description	Base
●	46	40	GD08 - Thinking about your most recent experience of visiting your dental practice, to what extent do you agree or disagree that the dental professional put your interests as a patient first?	BASE: People who have been to a dentist at some point	1209
●	47	41	GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?	BASE: All Respondents	1259
●	48	42	GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?	BASE: All Respondents	1259
●	49	43	GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?	BASE: All Respondents	1259
●	50	43	GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?	BASE: All Respondents	1200
●	51	44	GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?	BASE: All Respondents	1259
●	52	45	GD09 - Now thinking about healthcare, how confident, if at all, are you that regulation of this works effectively?	BASE: All Respondents	1259
●	53	46	GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?	BASE: All Respondents	1259
●	54	47	GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?	BASE: All Respondents	1259
●	55	48	GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?	BASE: All Respondents	1259
●	56	49	GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?	BASE: All Respondents	1259
●	57	50	GD10 - Which of the following best describes how aware you were of the General Dental Council before this survey?	BASE: All Respondents	1259
●	58	51	GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?	BASE: People who have heard of the General Dental Council before	465
●	59	52	GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?	BASE: People who have heard of the General Dental Council before	465
●	60	53	GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?	BASE: People who have heard of the General Dental Council before	465

	Page	Table	Title	Base Description	Base
●	61	54	GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?	BASE: People who have heard of the General Dental Council before	465
●	62	55	GD11 - How confident, if at all, are you that the General Dental Council is regulating dentists and dental care professionals effectively?	BASE: People who have heard of the General Dental Council before	465
●	63	56	GD12 - Have you ever complained about a dental professional?	BASE: People who have been to a dentist at some point	1209
●	64	57	GD12 - Have you ever complained about a dental professional?	BASE: People who have been to a dentist at some point	1209
●	65	58	GD12 - Have you ever complained about a dental professional?	BASE: People who have been to a dentist at some point	1209
●	66	59	GD12 - Have you ever complained about a dental professional?	BASE: People who have been to a dentist at some point	1209
●	67	60	GD12 - Have you ever complained about a dental professional?	BASE: People who have been to a dentist at some point	1209
●	68	61	GD13 - Have you ever considered complaining about a dental professional?	BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional	1156
●	69	62	GD13 - Have you ever considered complaining about a dental professional?	BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional	1156
●	70	63	GD13 - Have you ever considered complaining about a dental professional?	BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional	1156
●	71	64	GD13 - Have you ever considered complaining about a dental professional?	BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional	1156
●	72	65	GD13 - Have you ever considered complaining about a dental professional?	BASE: People who have not, don't know or prefer not to say if they have complained about a dental professional	1156
●	73	66	GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?	BASE: People who have complained or considered complaining about a dental professional	142
	74	67	GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?	BASE: People who have complained or considered complaining about a dental professional	142
●	75	68	GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?	BASE: People who have complained or considered complaining about a dental professional	142
●	76	69	GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?	BASE: People who have complained or considered complaining about a dental professional	142
	77	70	GD14 - Thinking about the most recent time you complained or considered complaining, what type of dental professional did you complain or consider complaining about?	BASE: People who have complained or considered complaining about a dental professional	142

	Page	Table	Title	Base Description	Base
●	78	71	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	982
●	79	71	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	953
●	80	72	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	982
●	81	72	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	953
●	82	73	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	982
●	83	73	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	953
●	84	74	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	982

	Page	Table	Title	Base Description	Base
●	85	74	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	953
●	86	75	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	982
●	87	75	GD15 - Thinking about the last time you needed dental treatment beyond a check-up, to what extent do you agree or disagree that you were given enough information by the dental professional about the treatment options and their related costs to make an informed decision about your treatment?	BASE: People who go to the dentist at least once every two years	953
●	88	76	GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
●	89	77	GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
●	90	78	GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
●	91	79	GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
●	92	80	GD16 - Again thinking about the last time you needed dental treatment beyond a check-up, do you remember receiving a written treatment plan? It may have looked similar to these.	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
●	93	81	GD17 - And how clear, if at all, were the costs provided in the written treatment plan?	BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up	383
●	94	82	GD17 - And how clear, if at all, were the costs provided in the written treatment plan?	BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up	383
●	95	83	GD17 - And how clear, if at all, were the costs provided in the written treatment plan?	BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up	383
●	96	84	GD17 - And how clear, if at all, were the costs provided in the written treatment plan?	BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up	383

	Page	Table	Title	Base Description	Base
●	97	85	GD17 - And how clear, if at all, were the costs provided in the written treatment plan?	BASE: People who received a written treatment plan the last time they needed dental treatment beyond a check-up	383
●	98	86	GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
●	99	86	GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	884
●	100	87	GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
●	101	87	GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	884
●	102	88	GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
●	103	88	GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	884
●	104	89	GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
●	105	89	GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	884
●	106	90	GD18 - Thinking about the last time you needed dental treatment beyond a check-up, how clear, if at all, was the explanation you received about the risks and benefits of each treatment option?	BASE: People who go to the dentist at least once every two years and have had dental treatment beyond a check-up	912
	107	91	GD19 SUMMARY - To what extent do you agree or disagree with the following statements?	BASE: All Respondents	1259
	108	92	GD19A - To what extent do you agree or disagree with the following statements? A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice	BASE: All Respondents	1259

	Page	Table	Title	Base Description	Base
	109	93	GD19B - To what extent do you agree or disagree with the following statements? B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice	BASE: All Respondents	1259
●	110	94	GD19A - To what extent do you agree or disagree with the following statements? A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice	BASE: All Respondents	1259
●	111	95	GD19A - To what extent do you agree or disagree with the following statements? A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice	BASE: All Respondents	1259
●	112	95	GD19A - To what extent do you agree or disagree with the following statements? A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice	BASE: All Respondents	1200
●	113	96	GD19A - To what extent do you agree or disagree with the following statements? A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice	BASE: All Respondents	1259
●	114	96	GD19A - To what extent do you agree or disagree with the following statements? A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice	BASE: All Respondents	1200
●	115	97	GD19A - To what extent do you agree or disagree with the following statements? A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice	BASE: All Respondents	1259
●	116	98	GD19A - To what extent do you agree or disagree with the following statements? A. People would receive the same level of dental treatment and care in a hospital A&E department as they would in a dental practice	BASE: All Respondents	1259
●	117	99	GD19B - To what extent do you agree or disagree with the following statements? B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice	BASE: All Respondents	1259
●	118	100	GD19B - To what extent do you agree or disagree with the following statements? B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice	BASE: All Respondents	1259
●	119	100	GD19B - To what extent do you agree or disagree with the following statements? B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice	BASE: All Respondents	1200

	Page	Table	Title	Base Description	Base
●	120	101	GD19B - To what extent do you agree or disagree with the following statements? B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice	BASE: All Respondents	1259
●	121	101	GD19B - To what extent do you agree or disagree with the following statements? B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice	BASE: All Respondents	1200
●	122	102	GD19B - To what extent do you agree or disagree with the following statements? B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice	BASE: All Respondents	1259
●	123	103	GD19B - To what extent do you agree or disagree with the following statements? B. People would receive the same level of dental treatment and care in a nursing or residential home as they would in a dental practice	BASE: All Respondents	1259
	124	104	GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?	BASE: All Respondents	1259
●	125	105	GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?	BASE: All Respondents	1259
●	126	106	GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?	BASE: All Respondents	1259
●	127	107	GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?	BASE: All Respondents	1259
●	128	108	GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?	BASE: All Respondents	1259
●	129	109	GD20 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their long term dental health?	BASE: All Respondents	1259

	Page	Table	Title	Base Description	Base
	130	110	GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?	BASE: All Respondents	1259
●	131	111	GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?	BASE: All Respondents	1259
●	132	112	GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?	BASE: All Respondents	1259
●	133	113	GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?	BASE: All Respondents	1259
●	134	114	GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?	BASE: All Respondents	1259
●	135	115	GD21 - If you had a friend or family member with a long-term health condition that had an impact on their ability to care for themselves how concerned, if at all, would you be about their dental treatment and care?	BASE: All Respondents	1259
●	136	116	GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?	BASE: All Respondents	1259
●	137	117	GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?	BASE: All Respondents	1259
●	138	118	GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?	BASE: All Respondents	1259
●	139	118	GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?	BASE: All Respondents	1200

	Page	Table	Title	Base Description	Base
●	140	119	GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?	BASE: All Respondents	1259
●	141	120	GD22 - If you were to be treated by a dental student while being supervised by a qualified dental professional, which of the following, if any, would be important to you?	BASE: All Respondents	1259
●	142	121	GD23 - And which of these would you say is the most important to you?	BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional	1234
●	143	122	GD23 - And which of these would you say is the most important to you?	BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional	1234
●	144	123	GD23 - And which of these would you say is the most important to you?	BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional	1234
●	145	124	GD23 - And which of these would you say is the most important to you?	BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional	1234
●	146	125	GD23 - And which of these would you say is the most important to you?	BASE: People who say at least one of a list of things would be important to them if being treated by a dental student while being supervised by a qualified dental professional	1234
●	147	126	GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.	BASE: All Respondents	1259
●	148	127	GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.	BASE: All Respondents	1259
●	149	127	GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.	BASE: All Respondents	1200

	Page	Table	Title	Base Description	Base
●	150	128	GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.	BASE: All Respondents	1259
●	151	128	GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.	BASE: All Respondents	1200
●	152	129	GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.	BASE: All Respondents	1259
●	153	129	GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.	BASE: All Respondents	1200
●	154	130	GD24 - Still thinking of being treated by a dental student while being supervised by a qualified dental professional, which, if any, of these do you think it is important for you to be told in advance of treatment? You may choose up to three.	BASE: All Respondents	1259
●	155	131	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1259
●	156	131	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1200
●	157	132	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1259
●	158	132	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1200
●	159	133	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1259
●	160	133	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1200
●	161	134	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1259

	Page	Table	Title	Base Description	Base
●	162	134	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1200
●	163	135	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1259
●	164	135	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: All Respondents	1200
●	165	136	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	541
●	166	136	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	535
●	167	137	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	541
●	168	137	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	535
●	169	138	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	541
	170	138	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	535
●	171	139	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	541
●	172	139	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	535
●	173	140	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	541
●	174	140	GD25 - Please tell me which of the following people, if any, do you think can legally carry out teeth whitening in the UK? Which others?	BASE: People who were only thinking about whitening gel/bleach/UV/laser treatment when answering this question	535
●	175	141	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1259
●	176	141	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200

	Page	Table	Title	Base Description	Base
●	177	141	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200
●	178	142	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1259
●	179	142	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200
●	180	142	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200
●	181	143	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1259
●	182	143	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200
●	183	143	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200
●	184	144	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1259
●	185	144	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200
●	186	144	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200
●	187	145	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1259
●	188	145	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200
●	189	145	GD26 - Please tell me what type of teeth whitening you were thinking about while answering the previous question?	BASE: All Respondents	1200
●	190	146	GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?	BASE: People who have been to a dentist at some point	1209

	Page	Table	Title	Base Description	Base
●	191	147	GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?	BASE: People who have been to a dentist at some point	1209
●	192	148	GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?	BASE: People who have been to a dentist at some point	1209
●	193	149	GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?	BASE: People who have been to a dentist at some point	1209
●	194	150	GD27 - Thinking about your dental experiences over the last 10 years, how often, if at all, have you been treated by dental professionals who were unable to communicate with you because of poor English?	BASE: People who have been to a dentist at some point	1209
●	195	151	GD28 - Both Ipsos MORI and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months. Would you be willing for us, Ipsos MORI, and the General Dental Council to securely keep hold of your contact details for this period so that either organisation can invite you to take part in the research? Would you be interested in taking part?	BASE: All Respondents	1259
●	196	152	GD28 - Both Ipsos MORI and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months. Would you be willing for us, Ipsos MORI, and the General Dental Council to securely keep hold of your contact details for this period so that either organisation can invite you to take part in the research? Would you be interested in taking part?	BASE: All Respondents	1259
●	197	153	GD28 - Both Ipsos MORI and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months. Would you be willing for us, Ipsos MORI, and the General Dental Council to securely keep hold of your contact details for this period so that either organisation can invite you to take part in the research? Would you be interested in taking part?	BASE: All Respondents	1259
●	198	154	GD28 - Both Ipsos MORI and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months. Would you be willing for us, Ipsos MORI, and the General Dental Council to securely keep hold of your contact details for this period so that either organisation can invite you to take part in the research? Would you be interested in taking part?	BASE: All Respondents	1259

	Page	Table	Title	Base Description	Base
●	199	155	GD28 - Both Ipsos MOR1 and the General Dental Council may wish to carry out some follow up research about this subject within the next 12 months. Would you be willing for us, Ipsos MOR1, and the General Dental Council to securely keep hold of your contact details for this period so that either organisation can invite you to take part in the research? Would you be interested in taking part?	BASE: All Respondents	1259
●	200	156	DEMOGRAPHICS / GENDER / AGE	BASE: All Respondents	1259
●	201	156	DEMOGRAPHICS / SOCIAL GRADE / MARITAL STATUS	BASE: All Respondents	1200
●	202	156	DEMOGRAPHICS / WORKING STATUS / OCCUPATION	BASE: All Respondents	1200
●	203	156	DEMOGRAPHICS / CHILDREN IN HOUSEHOLD / CHILDREN'S AGES	BASE: All Respondents	1200
●	204	156	DEMOGRAPHICS / REGION	BASE: All Respondents	1200
●	205	156	DEMOGRAPHICS / ETHNICITY	BASE: All Respondents	1200
●	206	157	DEMOGRAPHICS / GENDER / AGE	BASE: All Respondents	1259
●	207	157	DEMOGRAPHICS / SOCIAL GRADE / MARITAL STATUS	BASE: All Respondents	1200
●	208	157	DEMOGRAPHICS / WORKING STATUS / OCCUPATION	BASE: All Respondents	1200
●	209	157	DEMOGRAPHICS / CHILDREN IN HOUSEHOLD	BASE: All Respondents	1200

	Page	Table	Title	Base Description	Base
●	210	157	DEMOGRAPHICS / CHILDREN'S AGES / REGION	BASE: All Respondents	1200
●	211	157	DEMOGRAPHICS	BASE: All Respondents	1200
●	212	157	DEMOGRAPHICS / ETHNICITY	BASE: All Respondents	1200
●	213	158	DEMOGRAPHICS / GENDER / AGE	BASE: All Respondents	1259
●	214	158	DEMOGRAPHICS / SOCIAL GRADE / MARITAL STATUS	BASE: All Respondents	1200
●	215	158	DEMOGRAPHICS / WORKING STATUS / OCCUPATION	BASE: All Respondents	1200
●	216	158	DEMOGRAPHICS / CHILDREN IN HOUSEHOLD / CHILDREN'S AGES	BASE: All Respondents	1200
●	217	158	DEMOGRAPHICS / REGION	BASE: All Respondents	1200
●	218	158	DEMOGRAPHICS	BASE: All Respondents	1200
●	219	158	DEMOGRAPHICS / ETHNICITY	BASE: All Respondents	1200