

Q1. Please tell us which of the following roles apply to you

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Clinical dental technician	40 1%	40 1%	- -	40 100%	- -	- -	19 5%	- -	- -	- -	- -	4 0%	2 0%	26 1%
Dental hygienist	447 7%	447 11%	- -	- -	447 100%	37 1%	4 1%	161 74%	5 0%	4 10%	2 1%	54 5%	43 5%	154 6%
Dental nurse	3062 49%	3062 78%	- -	- -	37 8%	3062 100%	15 4%	28 13%	4 0%	5 12%	7 3%	577 57%	536 58%	1652 61%
Dental technician	345 6%	345 9%	- -	19 47%	4 1%	15 0%	345 100%	1 0%	3 0%	2 3%	4 2%	25 3%	35 4%	254 9%
Dental therapist	218 4%	218 6%	- -	- -	161 36%	28 1%	1 0%	218 100%	- -	2 4%	- -	35 3%	34 4%	106 4%
Dentist	2156 35%	8 0%	2148 94%	- -	5 1%	4 0%	3 1%	- -	2156 100%	- -	52 25%	339 34%	292 32%	602 22%
Orthodontic therapist	45 1%	45 1%	- -	- -	4 1%	5 0%	2 0%	2 1%	- -	45 100%	1 1%	- -	4 0%	30 1%
Specialist	207 3%	10 0%	198 9%	- -	2 0%	7 0%	4 1%	- -	52 2%	1 3%	207 100%	8 1%	13 1%	49 2%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Clinical dental technician	40 1%	6 1%	1 0%	1 0%	4 0%	17 2%	18 0%	4 1%	34 2%	5 0%	33 1%	1 0%	- -	5 2%
Dental hygienist	447 7%	58 8%	83 18%	56 13%	41 3%	208 19%	206 5%	110 28%	26 2%	421 9%	382 8%	37 6%	19 6%	8 3%
Dental nurse	3062 49%	223 33%	54 11%	20 5%	658 55%	455 42%	1873 50%	161 41%	65 4%	2997 64%	2455 49%	315 51%	146 47%	130 52%
Dental technician	345 6%	25 4%	2 0%	3 1%	58 5%	63 6%	216 6%	3 1%	256 17%	88 2%	275 6%	36 6%	19 6%	10 4%
Dental therapist	218 4%	22 3%	10 2%	11 3%	39 3%	57 5%	125 3%	48 12%	11 1%	206 4%	182 4%	22 4%	11 4%	2 1%
Dentist	2156 35%	327 48%	297 63%	300 71%	364 31%	324 30%	1393 37%	115 29%	1109 72%	1047 22%	1707 34%	214 35%	113 37%	85 34%
Orthodontic therapist	45 1%	9 1%	1 0%	1 0%	10 1%	4 0%	34 1%	- -	4 0%	42 1%	37 1%	3 0%	3 1%	2 1%
Specialist	207 3%	45 7%	42 9%	50 12%	68 6%	41 4%	98 3%	4 1%	124 8%	83 2%	165 3%	13 2%	12 4%	9 4%

Q1. Please tell us which of the following roles apply to you

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Clinical dental technician	40 1%	1 2%	35 1%	4 0%
Dental hygienist	447 7%	1 2%	389 8%	58 4%
Dental nurse	3062 49%	16 25%	2595 54%	467 34%
Dental technician	345 6%	4 7%	294 6%	51 4%
Dental therapist	218 4%	- -	189 4%	29 2%
Dentist	2156 35%	36 59%	1406 29%	749 55%
Orthodontic therapist	45 1%	0 1%	41 1%	4 0%
Specialist	207 3%	9 14%	144 3%	64 5%

Q2. Please indicate which specialist you are

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	207	10	198	-	2	7	4	-	52	1	207	8	13	49
Orthodontics	81 39%	6 57%	76 38%	- -	2 100%	6 81%	2 35%	- -	12 22%	1 100%	81 39%	5 64%	5 40%	26 52%
Oral Surgery	40 19%	4 45%	36 18%	- -	2 100%	3 42%	3 69%	- -	12 22%	- -	40 19%	1 14%	3 19%	6 12%
Prosthodontics	23 11%	2 16%	21 11%	- -	- -	- -	2 35%	- -	10 19%	- -	23 11%	- -	- -	8 17%
Periodontics	18 9%	- -	18 9%	- -	- -	- -	- -	- -	4 8%	- -	18 9%	1 14%	3 19%	3 6%
Other	16 8%	1 14%	14 7%	- -	- -	1 19%	- -	- -	3 6%	- -	16 8%	- -	3 22%	5 9%
Endodontics	15 7%	- -	15 8%	- -	- -	- -	- -	- -	4 8%	- -	15 7%	- -	- -	5 10%
Special Care Dentistry	14 7%	3 28%	12 6%	- -	- -	1 19%	1 31%	- -	9 17%	- -	14 7%	- -	- -	3 6%
Restorative Dentistry	11 5%	- -	11 5%	- -	- -	- -	- -	- -	4 8%	- -	11 5%	- -	- -	2 4%
Paediatric Dentistry	7 4%	- -	7 4%	- -	- -	- -	- -	- -	3 5%	- -	7 4%	2 22%	- -	- -
Dental Public Health	5 3%	1 7%	5 2%	- -	- -	- -	1 15%	- -	1 3%	- -	5 3%	- -	- -	1 3%
Oral and Maxillofacial Pathology	4 2%	3 32%	1 0%	- -	2 100%	2 23%	3 69%	- -	2 3%	- -	4 2%	- -	- -	3 6%
Oral Medicine	2 1%	- -	2 1%	- -	- -	- -	- -	- -	- -	- -	2 1%	- -	- -	- -
Oral Microbiology	2 1%	- -	2 1%	- -	- -	- -	- -	- -	1 1%	- -	2 1%	- -	- -	1 3%
Dental and Maxillofacial Radiology	2 1%	2 16%	- -	- -	2 100%	2 23%	2 35%	- -	2 3%	- -	2 1%	- -	- -	2 3%

Q2. Please indicate which specialist you are

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	207	45	42	50	68	41	98	4	124	83	165	13	12	9
Orthodontics	81 39%	15 34%	12 28%	18 36%	19 28%	7 17%	57 59%	- -	42 34%	39 47%	60 37%	6 43%	6 48%	6 60%
Oral Surgery	40 19%	8 18%	12 29%	10 19%	9 14%	5 12%	24 24%	1 17%	30 24%	10 12%	35 21%	1 6%	1 12%	1 8%
Prosthodontics	23 11%	5 10%	5 12%	4 9%	2 4%	11 27%	9 9%	1 29%	21 17%	2 2%	21 13%	- -	- -	1 12%
Periodontics	18 9%	3 7%	5 11%	3 6%	2 4%	12 30%	3 3%	- -	12 10%	5 7%	13 8%	- -	- -	1 12%
Other	16 8%	5 10%	1 2%	3 6%	8 12%	1 2%	6 7%	- -	11 9%	5 6%	13 8%	1 10%	2 13%	- -
Endodontics	15 7%	3 7%	3 8%	4 8%	3 5%	9 23%	4 4%	2 39%	11 9%	4 5%	12 7%	1 9%	1 6%	1 12%
Special Care Dentistry	14 7%	2 4%	3 8%	6 13%	13 19%	- -	1 1%	1 15%	7 5%	7 9%	11 7%	1 10%	2 14%	- -
Restorative Dentistry	11 5%	2 4%	4 9%	3 6%	3 5%	4 10%	5 5%	- -	8 6%	3 3%	8 5%	1 5%	- -	1 12%
Paediatric Dentistry	7 4%	3 6%	1 3%	1 3%	6 9%	1 3%	- -	- -	0 0%	7 8%	3 2%	1 4%	1 12%	2 20%
Dental Public Health	5 3%	1 3%	1 2%	2 4%	4 6%	- -	1 1%	1 15%	1 1%	4 5%	5 3%	1 4%	- -	- -
Oral and Maxillofacial Pathology	4 2%	- -	1 2%	- -	1 1%	- -	3 3%	- -	4 3%	- -	4 2%	- -	- -	- -
Oral Medicine	2 1%	1 1%	1 2%	1 2%	1 2%	1 2%	- -	- -	2 1%	1 1%	2 1%	1 4%	- -	- -
Oral Microbiology	2 1%	1 1%	- -	- -	2 3%	- -	- -	- -	- -	2 2%	1 1%	1 4%	- -	- -
Dental and Maxillofacial Radiology	2 1%	- -	- -	- -	- -	- -	2 2%	- -	2 1%	- -	2 1%	- -	- -	- -

Q2. Please indicate which specialist you are

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	207	9	144	64
Orthodontics	81 39%	4 46%	57 39%	25 39%
Oral Surgery	40 19%	2 23%	30 21%	10 16%
Prosthodontics	23 11%	1 7%	13 9%	9 15%
Periodontics	18 9%	4 43%	12 8%	6 9%
Other	16 8%	- -	10 7%	6 9%
Endodontics	15 7%	1 7%	10 7%	5 7%
Special Care Dentistry	14 7%	- -	12 9%	2 3%
Restorative Dentistry	11 5%	1 7%	10 7%	1 1%
Paediatric Dentistry	7 4%	0 5%	6 4%	2 3%
Dental Public Health	5 3%	- -	5 3%	1 1%
Oral and Maxillofacial Pathology	4 2%	- -	3 2%	1 1%
Oral Medicine	2 1%	- -	2 2%	- -
Oral Microbiology	2 1%	- -	2 1%	- -
Dental and Maxillofacial Radiology	2 1%	- -	2 1%	- -

Q3. Where do you work?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
As part of a dental practice	4239 68%	2517 64%	1722 75%	16 40%	383 86%	2072 68%	32 9%	174 80%	1647 76%	31 68%	109 53%	765 76%	671 73%	1706 63%
Practice owned by a multiple	563 9%	331 8%	232 10%	- -	72 16%	257 8%	1 0%	35 16%	211 10%	6 13%	29 14%	71 7%	89 10%	235 9%
In a hospital	524 8%	314 8%	211 9%	2 4%	9 2%	237 8%	63 18%	8 4%	150 7%	6 13%	80 39%	54 5%	69 8%	269 10%
Community / Community Dental Services	426 7%	312 8%	114 5%	2 4%	28 6%	274 9%	3 1%	29 13%	109 5%	- -	11 6%	25 2%	44 5%	215 8%
Dental school / university / college / school	290 5%	159 4%	131 6%	5 13%	16 4%	124 4%	23 7%	13 6%	106 5%	- -	42 20%	18 2%	31 3%	137 5%
In a dental laboratory	259 4%	256 7%	2 0%	20 51%	- -	11 0%	241 70%	- -	2 0%	- -	2 1%	21 2%	27 3%	185 7%
Locum	191 3%	146 4%	46 2%	- -	22 5%	130 4%	1 0%	15 7%	46 2%	- -	2 1%	33 3%	47 5%	87 3%
Not currently working	189 3%	113 3%	76 3%	- -	9 2%	99 3%	6 2%	7 3%	76 4%	- -	4 2%	65 6%	40 4%	61 2%
Other	146 2%	81 2%	65 3%	4 11%	9 2%	59 2%	14 4%	7 3%	55 3%	2 4%	16 8%	15 1%	16 2%	63 2%
Salaried Primary Care Dental Services	106 2%	72 2%	34 1%	- -	4 1%	66 2%	- -	3 1%	33 2%	2 4%	2 1%	9 1%	7 1%	50 2%
Armed Forces	58 1%	39 1%	19 1%	- -	3 1%	35 1%	- -	- -	19 1%	- -	2 1%	1 0%	9 1%	33 1%
Retired	20 0%	3 0%	18 1%	- -	1 0%	- -	2 0%	1 0%	17 1%	- -	1 0%	- -	- -	2 0%

Q3. Where do you work?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
As part of a dental practice	4239 68%	478 70%	348 74%	270 64%	292 25%	906 83%	3131 83%	352 90%	1003 65%	3235 70%	3453 70%	386 62%	186 60%	187 75%
Practice owned by a multiple	563 9%	69 10%	56 12%	44 10%	27 2%	125 11%	432 11%	82 21%	138 9%	425 9%	479 10%	34 5%	36 12%	13 5%
In a hospital	524 8%	71 10%	35 7%	26 6%	413 35%	9 1%	117 3%	6 2%	162 10%	362 8%	404 8%	51 8%	40 13%	26 11%
Community / Community Dental Services	426 7%	62 9%	40 8%	39 9%	395 33%	6 1%	38 1%	4 1%	45 3%	380 8%	287 6%	87 14%	33 11%	18 7%
Dental school / university / college / school	290 5%	37 5%	31 6%	36 9%	163 14%	19 2%	95 3%	8 2%	104 7%	186 4%	200 4%	49 8%	23 8%	13 5%
In a dental laboratory	259 4%	20 3%	3 1%	3 1%	8 1%	60 6%	194 5%	6 2%	201 13%	58 1%	216 4%	20 3%	12 4%	7 3%
Locum	191 3%	18 3%	4 1%	3 1%	20 2%	28 3%	170 4%	26 7%	31 2%	160 3%	171 3%	8 1%	8 3%	3 1%
Not currently working	189 3%	6 1%	7 2%	9 2%	- -	- -	- -	- -	36 2%	154 3%	157 3%	9 1%	11 3%	3 1%
Other	146 2%	14 2%	10 2%	27 6%	39 3%	34 3%	58 2%	6 2%	44 3%	101 2%	111 2%	14 2%	5 2%	4 2%
Salaried Primary Care Dental Services	106 2%	18 3%	12 3%	10 2%	77 6%	4 0%	27 1%	3 1%	11 1%	95 2%	70 1%	31 5%	4 1%	- -
Armed Forces	58 1%	7 1%	2 1%	4 1%	9 1%	12 1%	12 0%	5 1%	23 2%	34 1%	51 1%	3 0%	2 1%	- -
Retired	20 0%	- -	2 0%	17 4%	- -	- -	- -	- -	15 1%	6 0%	19 0%	1 0%	- -	- -

Q3. Where do you work?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
As part of a dental practice	4239 68%	27 44%	3250 67%	988 72%
Practice owned by a multiple	563 9%	2 3%	444 9%	119 9%
In a hospital	524 8%	3 5%	409 8%	116 8%
Community / Community Dental Services	426 7%	1 1%	379 8%	47 3%
Dental school / university / college / school	290 5%	3 5%	254 5%	35 3%
In a dental laboratory	259 4%	4 7%	220 5%	39 3%
Locum	191 3%	2 3%	121 3%	70 5%
Not currently working	189 3%	10 17%	116 2%	73 5%
Other	146 2%	11 18%	121 3%	24 2%
Salaried Primary Care Dental Services	106 2%	2 3%	87 2%	19 1%
Armed Forces	58 1%	2 3%	47 1%	11 1%
Retired	20 0%	- -	16 0%	4 0%

Q4. What type of dental care do you provide?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
NHS only	1186 20%	773 20%	413 19%	4 11%	41 9%	658 22%	58 17%	39 19%	364 18%	10 23%	68 33%	137 15%	136 15%	590 22%
Private only	1089 18%	739 19%	350 16%	17 43%	208 48%	455 15%	63 19%	57 27%	324 16%	4 10%	41 20%	149 16%	159 18%	420 16%
Mixture of NHS and private care	3783 63%	2323 61%	1460 66%	18 44%	206 47%	1873 63%	216 64%	125 60%	1393 68%	34 75%	98 48%	671 71%	609 69%	1654 63%
Private plan	392 7%	276 7%	116 5%	4 9%	110 25%	161 5%	3 1%	48 23%	115 6%	- -	4 2%	43 5%	53 6%	161 6%
Don't know	62 1%	37 1%	24 1%	- -	4 1%	30 1%	3 1%	2 1%	21 1%	- -	4 2%	5 0%	10 1%	25 1%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
NHS only	1186 20%	145 22%	92 20%	86 22%	1186 100%	48 4%	70 2%	15 4%	239 16%	946 21%	879 18%	181 30%	81 27%	41 17%
Private only	1089 18%	121 18%	120 26%	120 30%	48 4%	1089 100%	65 2%	157 40%	289 19%	800 18%	983 21%	41 7%	26 9%	14 6%
Mixture of NHS and private care	3783 63%	419 62%	250 54%	180 46%	70 6%	65 6%	3783 100%	227 58%	988 66%	2795 62%	2999 63%	385 63%	190 63%	189 77%
Private plan	392 7%	43 6%	53 11%	39 10%	15 1%	157 14%	227 6%	392 100%	82 5%	310 7%	323 7%	29 5%	25 8%	15 6%
Don't know	62 1%	3 1%	5 1%	13 3%	- -	- -	- -	- -	22 1%	40 1%	51 1%	4 1%	3 1%	- -

Q4. What type of dental care do you provide?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
NHS only	1186 20%	3 6%	970 21%	216 17%
Private only	1089 18%	25 49%	873 19%	217 17%
Mixture of NHS and private care	3783 63%	20 39%	2866 61%	917 71%
Private plan	392 7%	- -	328 7%	64 5%
Don't know	62 1%	3 6%	53 1%	8 1%

Q5. What is your route to registration?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
DCP UK Qualified	2799 45%	2796 72%	3 0%	31 78%	378 85%	2153 70%	212 62%	214 98%	2 0%	43 94%	8 4%	363 36%	375 41%	1599 59%
Dentist UK Qualified	1588 26%	87 2%	1500 65%	1 3%	5 1%	77 3%	5 1%	1 1%	1402 65%	2 4%	133 64%	205 20%	206 22%	342 13%
Don't know	663 11%	645 17%	18 1%	2 4%	15 3%	586 19%	43 12%	1 1%	15 1%	1 2%	3 1%	203 20%	155 17%	247 9%
EEA Qualified Dentist	448 7%	11 0%	437 19%	4 9%	3 1%	4 0%	3 1%	- -	426 20%	- -	27 13%	88 9%	66 7%	199 7%
Other	316 5%	261 7%	54 2%	- -	12 3%	181 6%	69 20%	1 1%	49 2%	- -	8 4%	58 6%	54 6%	143 5%
Overseas Registration Examination	295 5%	32 1%	263 11%	1 2%	11 2%	14 0%	7 2%	- -	248 12%	1 2%	22 10%	64 6%	43 5%	128 5%
DCP Assessment (Section 36 Dentists Act)	79 1%	79 2%	- -	- -	30 7%	46 1%	8 2%	1 0%	1 0%	- -	1 0%	13 1%	13 1%	49 2%
Dentist Assessment (Sections 15 & 16 Dentists Act)	50 1%	19 0%	31 1%	2 6%	- -	16 1%	1 0%	- -	25 1%	- -	8 4%	18 2%	11 1%	11 0%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
DCP UK Qualified	2799 45%	255 37%	127 27%	80 19%	627 53%	529 49%	1585 42%	226 58%	242 16%	2556 55%	2234 45%	308 50%	136 44%	111 45%
Dentist UK Qualified	1588 26%	233 34%	285 61%	317 75%	333 28%	224 21%	984 26%	98 25%	818 53%	769 17%	1218 25%	180 29%	90 29%	86 35%
Don't know	663 11%	37 5%	15 3%	6 1%	89 7%	117 11%	439 12%	27 7%	48 3%	615 13%	529 11%	59 10%	40 13%	31 13%
EEA Qualified Dentist	448 7%	71 10%	20 4%	4 1%	50 4%	79 7%	308 8%	8 2%	213 14%	234 5%	361 7%	37 6%	26 8%	5 2%
Other	316 5%	37 5%	12 2%	13 3%	49 4%	62 6%	207 5%	10 3%	92 6%	223 5%	271 5%	20 3%	8 3%	7 3%
Overseas Registration Examination	295 5%	46 7%	9 2%	5 1%	30 2%	54 5%	196 5%	15 4%	117 8%	178 4%	277 6%	5 1%	6 2%	2 1%
DCP Assessment (Section 36 Dentists Act)	79 1%	2 0%	1 0%	1 0%	6 0%	22 2%	54 1%	7 2%	8 1%	71 2%	65 1%	8 1%	2 1%	1 1%
Dentist Assessment (Sections 15 & 16 Dentists Act)	50 1%	6 1%	4 1%	1 0%	5 0%	7 1%	35 1%	1 0%	24 2%	26 1%	37 1%	4 1%	1 0%	5 2%

Q5. What is your route to registration?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
DCP UK Qualified	2799 45%	10 15%	2429 50%	370 27%
Dentist UK Qualified	1588 26%	13 20%	1128 23%	459 34%
Don't know	663 11%	3 4%	554 11%	109 8%
EEA Qualified Dentist	448 7%	19 30%	358 7%	90 7%
Other	316 5%	9 15%	228 5%	87 6%
Overseas Registration Examination	295 5%	5 8%	62 1%	233 17%
DCP Assessment (Section 36 Dentists Act)	79 1%	3 5%	72 1%	7 1%
Dentist Assessment (Sections 15 & 16 Dentists Act)	50 1%	2 4%	21 0%	29 2%

Q6. How many dentists (including yourself, if applicable) are there in the dental practice where you work?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	4565	2706	1859	16	404	2235	32	180	1773	36	123	815	723	1840
1	298 7%	214 8%	84 5%	- -	15 4%	192 9%	4 12%	6 3%	82 5%	1 4%	4 3%	53 7%	41 6%	107 6%
2	680 15%	435 16%	246 13%	5 29%	53 13%	359 16%	10 31%	33 18%	238 13%	13 36%	14 11%	108 13%	100 14%	292 16%
3	879 19%	485 18%	393 21%	3 18%	76 19%	396 18%	1 2%	34 19%	378 21%	7 18%	18 15%	152 19%	139 19%	355 19%
4	822 18%	472 17%	350 19%	5 30%	73 18%	395 18%	4 13%	25 14%	340 19%	4 11%	18 15%	135 17%	115 16%	356 19%
5	693 15%	404 15%	288 16%	2 10%	75 19%	321 14%	5 16%	32 18%	270 15%	3 7%	24 19%	126 15%	141 20%	261 14%
6	462 10%	250 9%	212 11%	1 5%	36 9%	205 9%	1 5%	21 11%	200 11%	5 13%	16 13%	99 12%	65 9%	186 10%
7	240 5%	140 5%	100 5%	- -	26 6%	115 5%	3 9%	8 5%	94 5%	- -	9 8%	39 5%	50 7%	93 5%
8	142 3%	86 3%	56 3%	- -	15 4%	70 3%	2 5%	4 2%	51 3%	2 4%	6 5%	31 4%	16 2%	49 3%
9	84 2%	50 2%	33 2%	- -	7 2%	42 2%	- -	4 2%	32 2%	- -	3 2%	22 3%	16 2%	25 1%
10 or more	266 6%	170 6%	96 5%	1 8%	28 7%	141 6%	2 7%	13 7%	88 5%	2 7%	11 9%	50 6%	40 6%	116 6%

Q6. How many dentists (including yourself, if applicable) are there in the dental practice where you work?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	4565	515	377	296	302	979	3381	372	1081	3484	3727	407	209	193
1	298 7%	39 8%	27 7%	31 10%	18 6%	128 13%	152 4%	32 9%	67 6%	231 7%	261 7%	14 3%	10 5%	9 5%
2	680 15%	79 15%	60 16%	42 14%	41 14%	186 19%	454 13%	57 15%	154 14%	526 15%	534 14%	75 19%	40 19%	24 13%
3	879 19%	91 18%	75 20%	66 22%	66 22%	190 19%	636 19%	73 20%	219 20%	659 19%	670 18%	109 27%	47 22%	44 23%
4	822 18%	99 19%	73 20%	44 15%	52 17%	160 16%	634 19%	66 18%	193 18%	629 18%	647 17%	78 19%	40 19%	53 27%
5	693 15%	71 14%	49 13%	45 15%	41 13%	116 12%	546 16%	56 15%	160 15%	533 15%	581 16%	49 12%	29 14%	32 16%
6	462 10%	56 11%	36 10%	21 7%	38 13%	77 8%	373 11%	25 7%	127 12%	335 10%	392 11%	32 8%	17 8%	19 10%
7	240 5%	24 5%	18 5%	15 5%	18 6%	48 5%	186 5%	17 5%	58 5%	182 5%	216 6%	12 3%	8 4%	5 2%
8	142 3%	20 4%	14 4%	11 4%	8 3%	18 2%	118 3%	13 4%	31 3%	110 3%	119 3%	9 2%	9 5%	4 2%
9	84 2%	8 2%	6 2%	6 2%	7 2%	8 1%	68 2%	10 3%	16 1%	68 2%	77 2%	5 1%	1 0%	1 0%
10 or more	266 6%	27 5%	17 4%	17 6%	12 4%	48 5%	215 6%	22 6%	57 5%	209 6%	230 6%	25 6%	9 4%	3 2%

Q6. How many dentists (including yourself, if applicable) are there in the dental practice where you work?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	4565	29	3509	1055
1	298 7%	5 16%	235 7%	63 6%
2	680 15%	7 23%	530 15%	150 14%
3	879 19%	9 32%	688 20%	191 18%
4	822 18%	4 13%	621 18%	201 19%
5	693 15%	2 7%	524 15%	169 16%
6	462 10%	2 8%	344 10%	119 11%
7	240 5%	- -	193 5%	48 5%
8	142 3%	- -	107 3%	35 3%
9	84 2%	- -	66 2%	18 2%
10 or more	266 6%	- -	203 6%	62 6%

Q7. Approximately how many hours per week do you normally work?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
40 hours and over	1376 23%	853 22%	524 24%	21 53%	34 8%	633 21%	172 51%	25 12%	466 23%	8 18%	83 41%	239 25%	252 29%	598 23%
35 - 39	1965 33%	1196 32%	770 35%	8 21%	91 21%	975 33%	110 33%	54 26%	741 36%	24 54%	41 20%	363 39%	284 32%	895 34%
30 - 34	866 14%	520 14%	345 16%	2 5%	85 20%	401 14%	22 7%	47 22%	324 16%	8 18%	29 14%	103 11%	112 13%	399 15%
25 - 29	544 9%	351 9%	194 9%	5 13%	62 14%	273 9%	11 3%	21 10%	181 9%	3 6%	18 9%	80 8%	55 6%	236 9%
20 - 24	588 10%	425 11%	163 7%	- -	71 16%	336 11%	10 3%	30 14%	155 8%	1 1%	12 6%	64 7%	77 9%	274 10%
15 - 19	419 7%	301 8%	118 5%	- -	54 12%	244 8%	6 2%	20 10%	114 6%	- -	8 4%	51 5%	66 8%	164 6%
Fewer than 15	195 3%	123 3%	73 3%	3 7%	37 8%	78 3%	4 1%	11 5%	66 3%	1 2%	11 6%	27 3%	22 2%	63 2%
Not currently working / retired	39 1%	24 1%	15 1%	- -	3 1%	23 1%	1 0%	3 1%	15 1%	- -	- -	13 1%	13 1%	9 0%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
40 hours and over	1376 23%	127 19%	88 19%	71 18%	204 17%	244 22%	958 25%	74 19%	524 35%	852 19%	1135 24%	109 18%	63 21%	44 18%
35 - 39	1965 33%	214 32%	128 28%	82 21%	516 43%	252 23%	1206 32%	121 31%	548 37%	1417 32%	1476 31%	268 44%	114 38%	95 39%
30 - 34	866 14%	122 18%	77 17%	53 13%	158 13%	181 17%	541 14%	63 16%	193 13%	673 15%	701 15%	84 14%	48 16%	32 13%
25 - 29	544 9%	74 11%	56 12%	44 11%	83 7%	127 12%	342 9%	46 12%	76 5%	468 10%	442 9%	45 7%	26 9%	27 11%
20 - 24	588 10%	73 11%	51 11%	49 12%	117 10%	115 11%	361 10%	40 10%	53 4%	535 12%	491 10%	59 10%	17 6%	18 8%
15 - 19	419 7%	44 7%	38 8%	54 14%	66 6%	94 9%	264 7%	35 9%	51 3%	368 8%	344 7%	33 5%	19 6%	21 9%
Fewer than 15	195 3%	19 3%	23 5%	41 10%	35 3%	74 7%	84 2%	12 3%	49 3%	146 3%	164 3%	11 2%	8 3%	8 3%
Not currently working / retired	39 1%	2 0%	- -	3 1%	6 1%	2 0%	27 1%	1 0%	7 0%	33 1%	35 1%	1 0%	3 1%	- -

Q7. Approximately how many hours per week do you normally work?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
40 hours and over	1376 23%	26 49%	1060 23%	317 25%
35 - 39	1965 33%	12 23%	1549 33%	417 32%
30 - 34	866 14%	2 3%	691 15%	175 14%
25 - 29	544 9%	5 10%	449 10%	95 7%
20 - 24	588 10%	2 4%	452 10%	136 11%
15 - 19	419 7%	1 2%	320 7%	99 8%
Fewer than 15	195 3%	4 7%	159 3%	36 3%
Not currently working / retired	39 1%	1 1%	21 0%	18 1%

Q8. How long have you been on the GDC register?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Less than 1 year	466 8%	320 8%	146 6%	2 6%	28 6%	280 9%	10 3%	16 8%	146 7%	- -	2 1%	466 46%	- -	- -
1 to 2 years	540 9%	343 9%	196 9%	2 5%	26 6%	297 10%	15 4%	18 8%	193 9%	- -	6 3%	540 54%	- -	- -
3 to 5 years	921 15%	621 16%	300 13%	2 6%	43 10%	536 17%	35 10%	34 15%	292 14%	4 9%	13 6%	- -	921 100%	- -
6 to 10 years	2701 44%	2072 53%	629 27%	26 65%	154 34%	1652 54%	254 74%	106 49%	602 28%	30 67%	49 24%	- -	- -	2701 100%
11 to 15 years	423 7%	228 6%	194 8%	4 11%	31 7%	166 5%	19 6%	16 7%	179 8%	7 16%	21 10%	- -	- -	- -
16 to 20 years	259 4%	91 2%	168 7%	1 3%	27 6%	57 2%	6 2%	6 3%	148 7%	2 4%	24 12%	- -	- -	- -
21 to 25 years	225 4%	69 2%	156 7%	1 2%	36 8%	29 1%	1 0%	6 3%	138 6%	1 1%	21 10%	- -	- -	- -
26 to 30 years	246 4%	74 2%	172 7%	- -	47 10%	25 1%	2 0%	3 1%	159 7%	- -	21 10%	- -	- -	- -
31 to 35 years	197 3%	37 1%	159 7%	1 2%	22 5%	12 0%	1 0%	2 1%	147 7%	1 3%	15 7%	- -	- -	- -
36 to 40 years	144 2%	38 1%	106 5%	- -	25 6%	5 0%	1 0%	8 4%	91 4%	- -	22 11%	- -	- -	- -
41 to 45 years	51 1%	10 0%	41 2%	- -	6 1%	2 0%	- -	2 1%	35 2%	- -	8 4%	- -	- -	- -
46 years and over	30 0%	3 0%	27 1%	- -	2 0%	1 0%	1 0%	- -	27 1%	- -	4 2%	- -	- -	- -

Q8. How long have you been on the GDC register?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Less than 1 year	466 8%	- -	- -	- -	66 6%	55 5%	315 8%	22 6%	72 5%	394 8%	374 8%	41 7%	24 8%	21 8%
1 to 2 years	540 9%	- -	- -	- -	71 6%	94 9%	356 9%	22 6%	116 7%	424 9%	437 9%	48 8%	22 7%	19 8%
3 to 5 years	921 15%	- -	- -	- -	136 11%	159 15%	609 16%	53 14%	168 11%	753 16%	759 15%	90 15%	38 12%	25 10%
6 to 10 years	2701 44%	- -	- -	- -	590 50%	420 39%	1654 44%	161 41%	517 33%	2184 47%	2150 43%	279 45%	138 44%	111 45%
11 to 15 years	423 7%	423 62%	- -	- -	93 8%	65 6%	269 7%	22 6%	127 8%	296 6%	327 7%	46 7%	23 8%	24 10%
16 to 20 years	259 4%	259 38%	- -	- -	52 4%	56 5%	150 4%	21 5%	101 7%	158 3%	209 4%	21 3%	15 5%	10 4%
21 to 25 years	225 4%	- -	225 48%	- -	38 3%	54 5%	129 3%	24 6%	93 6%	132 3%	182 4%	21 3%	9 3%	12 5%
26 to 30 years	246 4%	- -	246 52%	- -	55 5%	66 6%	121 3%	29 7%	111 7%	135 3%	182 4%	31 5%	17 6%	13 5%
31 to 35 years	197 3%	- -	- -	197 47%	40 3%	45 4%	97 3%	17 4%	112 7%	85 2%	153 3%	22 4%	9 3%	12 5%
36 to 40 years	144 2%	- -	- -	144 34%	30 2%	50 5%	55 1%	16 4%	73 5%	71 2%	119 2%	13 2%	11 4%	1 0%
41 to 45 years	51 1%	- -	- -	51 12%	11 1%	14 1%	19 1%	3 1%	33 2%	18 0%	44 1%	5 1%	1 0%	- -
46 years and over	30 0%	- -	- -	30 7%	4 0%	11 1%	8 0%	1 0%	28 2%	2 0%	27 1%	1 0%	2 1%	- -

Q8. How long have you been on the GDC register?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Less than 1 year	466 8%	6 10%	325 7%	141 10%
1 to 2 years	540 9%	14 22%	390 8%	150 11%
3 to 5 years	921 15%	8 13%	661 14%	260 19%
6 to 10 years	2701 44%	23 36%	2211 46%	490 36%
11 to 15 years	423 7%	3 4%	317 7%	106 8%
16 to 20 years	259 4%	3 5%	185 4%	74 5%
21 to 25 years	225 4%	1 2%	170 4%	55 4%
26 to 30 years	246 4%	3 5%	206 4%	40 3%
31 to 35 years	197 3%	1 2%	171 4%	26 2%
36 to 40 years	144 2%	- -	123 3%	22 2%
41 to 45 years	51 1%	0 1%	47 1%	5 0%
46 years and over	30 0%	- -	27 1%	3 0%

Q9. As part of your work, do you provide any dental care outside your routine surgery environment?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
I don't provide services outside the surgery	5077 85%	3222 85%	1855 84%	27 67%	387 89%	2470 83%	307 91%	184 88%	1725 84%	43 96%	176 86%	867 92%	772 88%	2208 84%
Residential care / nursing homes	584 10%	369 10%	215 10%	10 24%	18 4%	339 11%	13 4%	11 5%	211 10%	- -	15 7%	52 6%	61 7%	267 10%
Private homes	427 7%	269 7%	158 7%	9 22%	13 3%	244 8%	9 3%	7 3%	154 7%	- -	14 7%	26 3%	43 5%	212 8%
Schools	293 5%	238 6%	55 2%	- -	27 6%	211 7%	1 0%	14 7%	52 3%	1 3%	4 2%	19 2%	31 4%	162 6%
Special needs facilities	292 5%	215 6%	77 3%	- -	12 3%	203 7%	2 1%	6 3%	72 3%	- -	12 6%	12 1%	26 3%	158 6%
Other	189 3%	109 3%	80 4%	1 2%	12 3%	84 3%	14 4%	6 3%	75 4%	1 1%	13 6%	8 1%	19 2%	97 4%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
I don't provide services outside the surgery	5077 85%	553 82%	372 81%	304 77%	782 66%	978 90%	3381 89%	333 85%	1285 86%	3792 84%	4192 88%	423 69%	252 84%	166 68%
Residential care / nursing homes	584 10%	84 12%	61 13%	59 15%	313 26%	54 5%	228 6%	28 7%	123 8%	461 10%	346 7%	142 23%	32 11%	62 25%
Private homes	427 7%	59 9%	43 9%	43 11%	239 20%	43 4%	153 4%	28 7%	90 6%	337 7%	246 5%	106 17%	21 7%	49 20%
Schools	293 5%	39 6%	23 5%	18 5%	203 17%	20 2%	71 2%	16 4%	26 2%	267 6%	197 4%	62 10%	20 7%	11 5%
Special needs facilities	292 5%	42 6%	30 7%	23 6%	260 22%	4 0%	32 1%	7 2%	36 2%	256 6%	183 4%	64 10%	21 7%	20 8%
Other	189 3%	26 4%	17 4%	23 6%	78 7%	28 3%	74 2%	10 3%	59 4%	131 3%	138 3%	31 5%	11 4%	8 3%

Q9. As part of your work, do you provide any dental care outside your routine surgery environment?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
I don't provide services outside the surgery	5077 85%	43 84%	3920 83%	1157 90%
Residential care / nursing homes	584 10%	2 4%	513 11%	71 6%
Private homes	427 7%	4 7%	383 8%	44 3%
Schools	293 5%	2 4%	259 5%	35 3%
Special needs facilities	292 5%	4 8%	259 6%	33 3%
Other	189 3%	2 4%	163 3%	27 2%

Q10. Would you say you are optimistic or pessimistic about the future of your profession over the next two years?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Very optimistic	676 11%	574 15%	103 4%	4 9%	54 12%	488 16%	26 8%	17 8%	100 5%	8 18%	9 4%	218 22%	111 12%	268 10%
Quite optimistic	1304 21%	1006 26%	299 13%	15 38%	139 31%	779 25%	72 21%	75 34%	279 13%	12 27%	35 17%	295 29%	216 23%	556 21%
Neither optimistic nor pessimistic	1740 28%	1192 31%	548 24%	10 25%	127 28%	952 31%	99 29%	47 22%	509 24%	12 27%	53 25%	200 20%	249 27%	864 32%
Quite pessimistic	1393 22%	626 16%	767 33%	4 9%	94 21%	446 15%	76 22%	57 26%	718 33%	4 8%	68 33%	163 16%	201 22%	571 21%
Very pessimistic	842 14%	318 8%	524 23%	6 15%	26 6%	227 7%	60 17%	20 9%	498 23%	4 9%	38 18%	68 7%	109 12%	328 12%
Don't know	247 4%	191 5%	55 2%	2 4%	6 1%	169 6%	12 3%	3 1%	52 2%	5 11%	4 2%	61 6%	35 4%	114 4%
Net optimistic	1981 32%	1580 40%	401 17%	19 47%	194 43%	1267 41%	98 29%	92 42%	379 18%	21 45%	44 21%	514 51%	327 35%	824 31%
Net pessimistic	2235 36%	945 24%	1291 56%	9 24%	120 27%	674 22%	136 39%	76 35%	1216 56%	8 17%	106 51%	231 23%	310 34%	899 33%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Very optimistic	676 11%	42 6%	24 5%	13 3%	90 8%	159 15%	404 11%	30 8%	81 5%	596 13%	535 11%	56 9%	39 13%	32 13%
Quite optimistic	1304 21%	108 16%	71 15%	58 14%	272 23%	273 25%	730 19%	92 23%	218 14%	1086 23%	1026 21%	146 24%	58 19%	55 22%
Neither optimistic nor pessimistic	1740 28%	182 27%	124 26%	120 28%	345 29%	296 27%	1052 28%	123 31%	349 22%	1392 30%	1405 28%	175 28%	73 24%	73 29%
Quite pessimistic	1393 22%	189 28%	145 31%	124 29%	255 22%	216 20%	891 24%	102 26%	466 30%	928 20%	1124 23%	132 21%	86 28%	45 18%
Very pessimistic	842 14%	135 20%	99 21%	103 24%	179 15%	103 9%	550 15%	39 10%	400 26%	442 10%	660 13%	92 15%	47 15%	40 16%
Don't know	247 4%	26 4%	8 2%	3 1%	45 4%	41 4%	156 4%	6 1%	38 2%	209 4%	213 4%	19 3%	7 2%	4 2%
Net optimistic	1981 32%	149 22%	95 20%	71 17%	362 31%	433 40%	1133 30%	122 31%	299 19%	1682 36%	1561 31%	202 33%	97 31%	86 35%
Net pessimistic	2235 36%	325 48%	244 52%	227 54%	434 37%	319 29%	1441 38%	141 36%	865 56%	1370 29%	1783 36%	224 36%	133 43%	85 34%

Q10. Would you say you are optimistic or pessimistic about the future of your profession over the next two years?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Very optimistic	676 11%	15 24%	499 10%	178 13%
Quite optimistic	1304 21%	20 32%	1046 22%	258 19%
Neither optimistic nor pessimistic	1740 28%	14 22%	1420 29%	320 23%
Quite pessimistic	1393 22%	6 10%	1112 23%	281 21%
Very pessimistic	842 14%	4 6%	608 13%	234 17%
Don't know	247 4%	3 5%	149 3%	98 7%
Net optimistic	1981 32%	34 56%	1545 32%	436 32%
Net pessimistic	2235 36%	10 17%	1720 36%	516 38%

Q11a. What areas do you feel optimistic about?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	1981	1580	401	19	194	1267	98	92	379	21	44	514	327	824
Learning and development	1454 73%	1162 74%	292 73%	12 65%	145 75%	947 75%	60 61%	59 64%	276 73%	16 77%	33 75%	385 75%	254 78%	588 71%
Changes in technology	934 47%	710 45%	224 56%	14 76%	88 45%	536 42%	81 82%	38 42%	212 56%	10 48%	28 63%	207 40%	149 46%	404 49%
Changes in oral health needs	749 38%	628 40%	121 30%	4 23%	86 45%	520 41%	18 18%	35 38%	117 31%	4 19%	9 19%	166 32%	126 39%	325 39%
Employment opportunities	741 37%	610 39%	131 33%	5 28%	63 33%	517 41%	22 23%	51 56%	124 33%	10 50%	15 34%	255 50%	135 41%	279 34%
Changes in patient expectations	515 26%	417 26%	98 24%	5 25%	66 34%	327 26%	22 22%	24 26%	94 25%	5 25%	12 28%	109 21%	80 24%	218 26%
Changes in regulation	323 16%	273 17%	50 12%	6 34%	58 30%	202 16%	7 8%	35 38%	49 13%	2 11%	6 13%	64 12%	38 12%	162 20%
Financial	248 13%	177 11%	71 18%	4 24%	20 10%	143 11%	12 12%	12 13%	67 18%	1 6%	5 11%	83 16%	45 14%	91 11%
New NHS dental contract	236 12%	184 12%	53 13%	6 32%	25 13%	148 12%	7 7%	25 27%	54 14%	5 25%	4 9%	61 12%	28 9%	121 15%
Increased accountability to patients	214 11%	162 10%	51 13%	3 14%	24 13%	134 11%	4 4%	11 12%	49 13%	1 3%	9 20%	35 7%	29 9%	95 11%
Staffing	191 10%	165 10%	27 7%	2 8%	13 7%	149 12%	1 1%	9 10%	24 6%	1 6%	5 11%	44 9%	33 10%	84 10%
Local population changes	93 5%	61 4%	32 8%	2 11%	5 3%	47 4%	7 7%	2 2%	30 8%	- -	3 6%	21 4%	6 2%	41 5%
Don't know	89 5%	77 5%	13 3%	- -	3 1%	71 6%	3 3%	1 1%	12 3%	- -	3 6%	24 5%	18 5%	38 5%
Europe and international matters	74 4%	55 3%	20 5%	1 5%	9 5%	44 3%	5 6%	2 2%	21 6%	- -	1 3%	28 6%	9 3%	23 3%
Other	12 1%	6 0%	6 2%	- -	1 1%	4 0%	1 1%	1 1%	5 1%	- -	3 6%	1 0%	1 0%	4 1%

Q11a. What areas do you feel optimistic about?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	1981	149	95	71	362	433	1133	122	299	1682	1561	202	97	86
Learning and development	1454 73%	108 72%	66 69%	53 74%	255 71%	332 77%	821 72%	98 80%	202 68%	1252 74%	1156 74%	147 73%	66 68%	62 72%
Changes in technology	934 47%	72 48%	59 62%	43 60%	158 44%	222 51%	522 46%	63 52%	186 62%	748 44%	728 47%	113 56%	40 42%	35 40%
Changes in oral health needs	749 38%	62 41%	45 47%	25 35%	141 39%	159 37%	420 37%	48 39%	76 25%	673 40%	602 39%	75 37%	29 30%	33 39%
Employment opportunities	741 37%	39 26%	18 19%	15 21%	141 39%	121 28%	449 40%	37 30%	88 29%	652 39%	581 37%	84 41%	35 36%	25 29%
Changes in patient expectations	515 26%	43 29%	35 37%	29 41%	76 21%	138 32%	286 25%	35 29%	86 29%	429 26%	414 27%	50 25%	16 16%	27 31%
Changes in regulation	323 16%	24 16%	21 22%	14 20%	59 16%	68 16%	182 16%	31 25%	45 15%	278 17%	269 17%	27 13%	17 18%	7 8%
Financial	248 13%	17 12%	8 8%	4 6%	31 9%	62 14%	149 13%	11 9%	47 16%	201 12%	215 14%	21 10%	4 4%	5 6%
New NHS dental contract	236 12%	16 11%	5 5%	6 8%	56 15%	9 2%	162 14%	13 11%	43 14%	194 12%	209 13%	8 4%	12 12%	2 2%
Increased accountability to patients	214 11%	27 18%	14 14%	14 20%	46 13%	39 9%	114 10%	7 5%	34 11%	179 11%	170 11%	25 12%	9 9%	6 7%
Staffing	191 10%	15 10%	8 8%	8 11%	46 13%	35 8%	110 10%	10 8%	22 8%	169 10%	156 10%	20 10%	8 8%	6 7%
Local population changes	93 5%	11 8%	10 11%	4 6%	20 6%	22 5%	48 4%	9 8%	27 9%	66 4%	70 5%	12 6%	5 5%	6 6%
Don't know	89 5%	4 3%	4 4%	1 2%	21 6%	18 4%	54 5%	4 3%	8 3%	82 5%	70 5%	8 4%	6 6%	4 4%
Europe and international matters	74 4%	8 5%	3 3%	3 4%	8 2%	15 4%	45 4%	1 1%	19 7%	55 3%	61 4%	4 2%	3 3%	3 4%
Other	12 1%	2 1%	3 3%	1 1%	4 1%	4 1%	5 0%	3 2%	5 2%	7 0%	7 0%	1 0%	3 3%	1 1%

Q11a. What areas do you feel optimistic about?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	1981	34	1545	436
Learning and development	1454 73%	23 67%	1140 74%	314 72%
Changes in technology	934 47%	18 51%	749 48%	185 42%
Changes in oral health needs	749 38%	9 26%	558 36%	190 44%
Employment opportunities	741 37%	16 48%	552 36%	189 43%
Changes in patient expectations	515 26%	8 24%	385 25%	130 30%
Changes in regulation	323 16%	3 7%	230 15%	93 21%
Financial	248 13%	3 9%	167 11%	81 19%
New NHS dental contract	236 12%	5 14%	170 11%	67 15%
Increased accountability to patients	214 11%	4 10%	160 10%	53 12%
Staffing	191 10%	2 5%	148 10%	44 10%
Local population changes	93 5%	1 2%	68 4%	25 6%
Don't know	89 5%	1 3%	78 5%	12 3%
Europe and international matters	74 4%	4 11%	45 3%	29 7%
Other	12 1%	- -	11 1%	1 0%

Q12a. Which of these do you feel most optimistic about?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	1892	1503	388	19	191	1196	96	90	367	21	41	489	309	786
Learning and development	875 46%	694 46%	181 47%	7 36%	75 39%	585 49%	24 25%	26 29%	170 46%	12 57%	16 39%	275 56%	162 52%	324 41%
Changes in technology	244 13%	185 12%	59 15%	4 23%	18 10%	119 10%	50 53%	10 12%	53 15%	2 12%	8 18%	40 8%	33 11%	116 15%
Changes in oral health needs	240 13%	202 13%	39 10%	- -	32 17%	169 14%	3 4%	8 9%	37 10%	1 6%	5 13%	43 9%	39 13%	112 14%
Employment opportunities	186 10%	152 10%	34 9%	- -	15 8%	129 11%	3 3%	17 19%	33 9%	2 9%	2 5%	76 16%	28 9%	67 9%
Changes in patient expectations	97 5%	78 5%	19 5%	1 5%	18 10%	55 5%	3 3%	5 6%	18 5%	1 3%	3 7%	15 3%	13 4%	41 5%
Changes in regulation	71 4%	57 4%	14 4%	2 8%	17 9%	32 3%	5 5%	11 12%	13 4%	- -	1 2%	10 2%	7 2%	40 5%
New NHS dental contract	63 3%	52 3%	12 3%	3 15%	6 3%	40 3%	2 2%	8 8%	12 3%	3 13%	- -	13 3%	5 2%	37 5%
Financial	48 3%	37 2%	11 3%	- -	3 1%	33 3%	3 3%	1 1%	10 3%	- -	1 4%	12 2%	11 4%	19 2%
Increased accountability to patients	26 1%	21 1%	5 1%	2 8%	4 2%	16 1%	2 2%	1 1%	6 2%	- -	2 6%	1 0%	7 2%	11 1%
Staffing	17 1%	14 1%	2 1%	- -	1 1%	13 1%	- -	1 1%	2 1%	- -	- -	1 0%	1 0%	11 1%
Other - Other Please specify	11 1%	5 0%	6 2%	- -	1 1%	3 0%	1 1%	1 1%	5 1%	- -	3 6%	1 0%	1 0%	4 1%
Europe and international matters	7 0%	3 0%	4 1%	- -	1 0%	1 0%	1 1%	1 1%	4 1%	- -	- -	2 0%	1 0%	1 0%
Local population changes	6 0%	3 0%	3 1%	1 3%	1 0%	2 0%	1 1%	- -	3 1%	- -	1 2%	- -	- -	1 0%
Don't know	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -

Q12a. Which of these do you feel most optimistic about?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	1892	145	92	70	341	414	1080	118	291	1600	1491	194	91	83
Learning and development	875 46%	61 42%	30 33%	23 33%	147 43%	194 47%	503 47%	57 48%	107 37%	768 48%	697 47%	87 45%	40 44%	37 45%
Changes in technology	244 13%	23 16%	16 17%	16 23%	41 12%	70 17%	130 12%	19 16%	77 26%	168 10%	194 13%	35 18%	6 7%	6 7%
Changes in oral health needs	240 13%	20 14%	18 19%	9 12%	62 18%	48 12%	128 12%	15 13%	20 7%	220 14%	189 13%	21 11%	17 18%	11 14%
Employment opportunities	186 10%	8 6%	3 3%	3 4%	40 12%	23 6%	113 10%	3 2%	15 5%	170 11%	140 9%	20 10%	10 11%	9 11%
Changes in patient expectations	97 5%	10 7%	9 10%	10 14%	16 5%	36 9%	46 4%	6 5%	16 6%	81 5%	73 5%	10 5%	5 6%	6 8%
Changes in regulation	71 4%	5 3%	7 8%	2 3%	11 3%	17 4%	40 4%	7 6%	15 5%	56 4%	57 4%	8 4%	4 5%	2 2%
New NHS dental contract	63 3%	6 4%	2 2%	- -	10 3%	1 0%	49 5%	4 3%	13 4%	51 3%	56 4%	1 0%	3 3%	2 3%
Financial	48 3%	4 3%	2 2%	- -	3 1%	11 3%	34 3%	4 3%	9 3%	39 2%	40 3%	4 2%	- -	2 3%
Increased accountability to patients	26 1%	3 2%	1 1%	3 4%	1 0%	6 1%	16 1%	- -	7 2%	19 1%	19 1%	2 1%	1 1%	3 4%
Staffing	17 1%	1 0%	2 2%	1 2%	6 2%	3 1%	8 1%	1 0%	2 1%	15 1%	9 1%	4 2%	1 2%	2 2%
Other - Other Please specify	11 1%	2 1%	2 2%	1 1%	3 1%	4 1%	5 0%	3 2%	5 2%	6 0%	7 0%	1 0%	2 3%	1 1%
Europe and international matters	7 0%	2 1%	1 1%	1 1%	1 0%	2 0%	3 0%	- -	4 1%	3 0%	6 0%	- -	- -	- -
Local population changes	6 0%	2 1%	1 1%	2 3%	1 0%	- -	5 0%	1 0%	2 1%	4 0%	3 0%	1 1%	1 1%	1 1%
Don't know	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -

Q12a. Which of these do you feel most optimistic about?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	1892	34	1467	425
Learning and development	875 46%	14 43%	674 46%	201 47%
Changes in technology	244 13%	3 9%	210 14%	34 8%
Changes in oral health needs	240 13%	2 6%	180 12%	60 14%
Employment opportunities	186 10%	6 18%	139 9%	47 11%
Changes in patient expectations	97 5%	2 7%	79 5%	18 4%
Changes in regulation	71 4%	1 2%	51 3%	20 5%
New NHS dental contract	63 3%	2 6%	43 3%	21 5%
Financial	48 3%	1 4%	35 2%	13 3%
Increased accountability to patients	26 1%	1 2%	22 2%	4 1%
Staffing	17 1%	- -	14 1%	3 1%
Other - Other Please specify	11 1%	- -	11 1%	1 0%
Europe and international matters	7 0%	1 3%	5 0%	2 1%
Local population changes	6 0%	- -	5 0%	1 0%
Don't know	- -	- -	- -	- -

Q11b. What areas do you feel pessimistic about?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	2235	945	1291	9	120	674	136	76	1216	8	106	231	310	899
Financial	1379 62%	564 60%	816 63%	2 21%	58 48%	427 63%	76 56%	41 54%	779 64%	4 51%	48 45%	163 71%	189 61%	545 61%
Changes in regulation	1357 61%	386 41%	971 75%	9 100%	57 48%	263 39%	60 44%	32 42%	925 76%	3 34%	61 58%	128 55%	169 54%	497 55%
New NHS dental contract	1174 53%	313 33%	861 67%	3 30%	40 33%	237 35%	37 27%	31 41%	826 68%	6 77%	49 46%	112 48%	153 49%	449 50%
Changes in patient expectations	1169 52%	341 36%	828 64%	2 26%	59 49%	257 38%	25 19%	34 45%	787 65%	3 34%	57 54%	106 46%	164 53%	434 48%
Increased accountability to patients	828 37%	244 26%	584 45%	2 20%	52 43%	170 25%	17 12%	33 43%	560 46%	1 14%	30 28%	70 30%	127 41%	303 34%
Employment opportunities	749 34%	440 47%	309 24%	2 21%	73 61%	322 48%	42 31%	49 64%	294 24%	4 49%	27 26%	97 42%	131 42%	341 38%
Staffing	748 33%	398 42%	351 27%	2 21%	39 32%	319 47%	37 27%	21 28%	325 27%	3 34%	37 35%	69 30%	77 25%	316 35%
Europe and international matters	455 20%	149 16%	306 24%	4 38%	19 16%	81 12%	48 35%	12 16%	286 24%	- -	28 27%	48 21%	51 17%	193 21%
Learning and development	368 16%	240 25%	128 10%	4 38%	18 15%	180 27%	39 29%	10 13%	115 9%	1 7%	19 18%	42 18%	47 15%	173 19%
Changes in oral health needs	326 15%	109 12%	217 17%	- -	19 16%	83 12%	9 7%	12 16%	210 17%	- -	15 14%	26 11%	42 14%	120 13%
Other	258 12%	95 10%	164 13%	- -	23 19%	47 7%	25 18%	18 24%	149 12%	1 9%	20 19%	24 10%	31 10%	102 11%
Changes in technology	152 7%	94 10%	57 4%	- -	8 6%	28 4%	59 43%	3 4%	52 4%	- -	5 5%	16 7%	16 5%	77 9%
Local population changes	138 6%	66 7%	72 6%	- -	8 6%	54 8%	6 4%	5 7%	68 6%	- -	8 8%	10 4%	17 6%	58 6%
Don't know	5 0%	5 1%	- -	- -	- -	4 1%	- -	1 1%	- -	- -	1 1%	- -	2 1%	3 0%

Q11b. What areas do you feel pessimistic about?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	2235	325	244	227	434	319	1441	141	865	1370	1783	224	133	85
Financial	1379 62%	209 64%	144 59%	129 57%	262 60%	188 59%	917 64%	86 61%	530 61%	850 62%	1083 61%	146 65%	81 61%	61 72%
Changes in regulation	1357 61%	217 67%	179 73%	167 74%	233 54%	215 67%	891 62%	78 55%	651 75%	706 52%	1067 60%	149 67%	76 57%	60 71%
New NHS dental contract	1174 53%	182 56%	141 58%	137 60%	241 56%	54 17%	872 60%	63 45%	514 59%	660 48%	997 56%	61 27%	75 57%	36 43%
Changes in patient expectations	1169 52%	176 54%	149 61%	140 62%	233 54%	150 47%	778 54%	87 62%	444 51%	725 53%	933 52%	112 50%	78 58%	45 53%
Increased accountability to patients	828 37%	134 41%	103 42%	91 40%	120 28%	131 41%	581 40%	65 46%	337 39%	491 36%	661 37%	79 35%	50 38%	37 44%
Employment opportunities	749 34%	101 31%	52 21%	28 12%	181 42%	101 32%	454 32%	56 40%	180 21%	569 42%	613 34%	70 31%	36 27%	28 33%
Staffing	748 33%	113 35%	90 37%	83 36%	192 44%	87 27%	452 31%	52 37%	224 26%	524 38%	583 33%	88 39%	45 34%	32 37%
Europe and international matters	455 20%	75 23%	48 20%	40 18%	91 21%	53 17%	306 21%	29 21%	219 25%	236 17%	355 20%	46 20%	27 20%	23 27%
Learning and development	368 16%	44 13%	24 10%	38 17%	95 22%	51 16%	210 15%	29 21%	102 12%	266 19%	284 16%	49 22%	21 15%	13 15%
Changes in oral health needs	326 15%	43 13%	44 18%	51 22%	88 20%	27 9%	212 15%	25 18%	95 11%	231 17%	262 15%	26 12%	27 20%	11 13%
Other	258 12%	40 12%	28 12%	33 14%	46 11%	44 14%	166 12%	19 13%	126 15%	132 10%	200 11%	28 12%	23 17%	6 7%
Changes in technology	152 7%	14 4%	14 6%	15 6%	29 7%	20 6%	98 7%	12 9%	73 8%	79 6%	120 7%	22 10%	6 5%	3 4%
Local population changes	138 6%	20 6%	18 7%	15 7%	27 6%	12 4%	99 7%	5 3%	48 5%	90 7%	119 7%	11 5%	2 2%	6 7%
Don't know	5 0%	1 0%	- -	- -	- -	- -	5 0%	- -	- -	5 0%	4 0%	2 1%	- -	- -

Q11b. What areas do you feel pessimistic about?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	2235	10	1720	516
Financial	1379 62%	8 80%	1046 61%	334 65%
Changes in regulation	1357 61%	4 35%	983 57%	374 72%
New NHS dental contract	1174 53%	4 40%	845 49%	329 64%
Changes in patient expectations	1169 52%	2 18%	858 50%	311 60%
Increased accountability to patients	828 37%	2 15%	589 34%	240 47%
Employment opportunities	749 34%	1 13%	576 33%	173 34%
Staffing	748 33%	1 9%	631 37%	117 23%
Europe and international matters	455 20%	5 48%	348 20%	107 21%
Learning and development	368 16%	1 10%	308 18%	60 12%
Changes in oral health needs	326 15%	- -	246 14%	80 16%
Other	258 12%	2 20%	186 11%	72 14%
Changes in technology	152 7%	1 10%	127 7%	25 5%
Local population changes	138 6%	- -	102 6%	35 7%
Don't know	5 0%	- -	5 0%	- -

Q12b. Which of these do you feel most pessimistic about?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	2228	938	1290	9	120	669	135	75	1215	8	105	231	308	895
Financial	502 23%	279 30%	223 17%	- -	12 10%	234 35%	31 23%	8 11%	216 18%	- -	11 10%	63 27%	71 23%	221 25%
New NHS dental contract	397 18%	109 12%	287 22%	3 30%	13 11%	84 13%	9 7%	10 13%	278 23%	3 40%	15 14%	38 17%	54 17%	144 16%
Changes in regulation	389 17%	94 10%	295 23%	3 33%	12 10%	59 9%	23 17%	1 1%	283 23%	2 20%	17 16%	25 11%	45 15%	135 15%
Other - Other Please specify	203 9%	80 9%	123 10%	- -	20 16%	38 6%	24 18%	16 21%	109 9%	1 9%	17 17%	19 8%	27 9%	91 10%
Increased accountability to patients	168 8%	33 4%	134 10%	- -	17 14%	15 2%	- -	14 18%	129 11%	- -	7 6%	16 7%	34 11%	57 6%
Changes in patient expectations	153 7%	40 4%	112 9%	- -	7 6%	32 5%	1 1%	3 4%	101 8%	- -	14 13%	16 7%	23 7%	48 5%
Employment opportunities	151 7%	113 12%	38 3%	2 21%	28 24%	69 10%	10 7%	22 29%	34 3%	1 17%	7 7%	30 13%	23 7%	67 7%
Staffing	117 5%	92 10%	25 2%	- -	3 3%	82 12%	6 4%	- -	18 1%	1 14%	10 10%	5 2%	11 3%	66 7%
Learning and development	68 3%	60 6%	8 1%	- -	3 3%	46 7%	10 7%	1 1%	7 1%	- -	2 1%	12 5%	10 3%	31 3%
Europe and international matters	50 2%	13 1%	37 3%	2 16%	1 1%	2 0%	8 6%	- -	32 3%	- -	6 6%	7 3%	6 2%	19 2%
Changes in technology	14 1%	13 1%	1 0%	- -	- -	- -	13 10%	- -	1 0%	- -	- -	- -	1 0%	9 1%
Changes in oral health needs	9 0%	4 0%	5 0%	- -	3 2%	2 0%	- -	1 2%	5 0%	- -	- -	- -	2 1%	1 0%
Local population changes	8 0%	7 1%	2 0%	- -	1 1%	6 1%	- -	- -	2 0%	- -	- -	- -	1 0%	6 1%
Don't know	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -

Q12b. Which of these do you feel most pessimistic about?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	2228	324	243	227	434	318	1435	141	864	1363	1777	222	133	85
Financial	502 23%	71 22%	42 17%	34 15%	96 22%	69 22%	331 23%	33 23%	147 17%	355 26%	376 21%	64 29%	28 21%	30 36%
New NHS dental contract	397 18%	58 18%	47 19%	56 25%	75 17%	13 4%	301 21%	19 13%	168 19%	228 17%	343 19%	17 7%	30 23%	5 6%
Changes in regulation	389 17%	66 20%	62 26%	56 25%	56 13%	87 27%	245 17%	22 16%	231 27%	158 12%	310 17%	46 21%	19 14%	12 14%
Other - Other Please specify	203 9%	26 8%	18 8%	22 10%	37 8%	33 10%	130 9%	15 11%	105 12%	99 7%	155 9%	21 9%	19 14%	6 7%
Increased accountability to patients	168 8%	26 8%	21 8%	14 6%	22 5%	27 8%	116 8%	15 11%	70 8%	98 7%	139 8%	15 7%	4 3%	9 11%
Changes in patient expectations	153 7%	26 8%	22 9%	18 8%	34 8%	20 6%	96 7%	8 6%	48 6%	104 8%	128 7%	8 4%	9 7%	7 8%
Employment opportunities	151 7%	17 5%	9 4%	5 2%	37 9%	32 10%	69 5%	14 10%	17 2%	134 10%	123 7%	15 7%	6 5%	7 9%
Staffing	117 5%	17 5%	5 2%	14 6%	52 12%	9 3%	56 4%	5 4%	18 2%	99 7%	89 5%	16 7%	9 7%	3 4%
Learning and development	68 3%	7 2%	5 2%	3 1%	19 4%	14 4%	32 2%	7 5%	13 2%	55 4%	50 3%	12 5%	3 3%	3 4%
Europe and international matters	50 2%	6 2%	8 3%	4 2%	3 1%	15 5%	30 2%	2 1%	32 4%	18 1%	42 2%	3 1%	4 3%	- -
Changes in technology	14 1%	2 1%	- -	1 0%	1 0%	- -	13 1%	- -	13 1%	1 0%	12 1%	1 1%	- -	- -
Changes in oral health needs	9 0%	1 0%	2 1%	2 1%	2 1%	1 0%	6 0%	1 0%	1 0%	8 1%	3 0%	3 1%	2 2%	1 1%
Local population changes	8 0%	1 0%	1 1%	- -	- -	1 0%	8 1%	- -	2 0%	7 1%	7 0%	2 1%	- -	- -
Don't know	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -

Q12b. Which of these do you feel most pessimistic about?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	2228	10	1712	516
Financial	502 23%	3 31%	414 24%	88 17%
New NHS dental contract	397 18%	1 14%	300 18%	96 19%
Changes in regulation	389 17%	2 21%	271 16%	118 23%
Other - Other Please specify	203 9%	2 20%	148 9%	55 11%
Increased accountability to patients	168 8%	0 5%	111 7%	56 11%
Changes in patient expectations	153 7%	- -	109 6%	44 8%
Employment opportunities	151 7%	- -	118 7%	33 6%
Staffing	117 5%	- -	110 6%	7 1%
Learning and development	68 3%	- -	62 4%	6 1%
Europe and international matters	50 2%	1 11%	42 2%	8 2%
Changes in technology	14 1%	- -	10 1%	4 1%
Changes in oral health needs	9 0%	- -	8 0%	1 0%
Local population changes	8 0%	- -	8 0%	- -
Don't know	- -	- -	- -	- -

Q13. What are the greatest professional challenges in your current daily practice?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Finding time and opportunities to develop	2912 47%	1953 50%	959 42%	18 45%	208 46%	1541 50%	176 51%	107 49%	906 42%	16 35%	73 35%	483 48%	460 50%	1329 49%
Keeping up to date with changes in guidance, rules and the law	2729 44%	1607 41%	1122 49%	19 49%	198 44%	1301 43%	99 29%	84 39%	1068 50%	10 23%	84 41%	327 33%	329 36%	1234 46%
Meeting patients' expectations	2660 43%	1514 39%	1146 50%	16 39%	201 45%	1198 39%	95 28%	99 46%	1085 50%	19 43%	90 43%	418 42%	408 44%	1121 42%
Meeting the demands of regulation	2595 42%	1298 33%	1297 57%	14 35%	180 40%	1007 33%	103 30%	85 39%	1217 56%	9 20%	115 55%	290 29%	328 36%	1070 40%
Administration, including record keeping	2379 38%	1100 28%	1279 56%	14 35%	183 41%	814 27%	91 26%	92 42%	1196 55%	8 18%	117 57%	285 28%	298 32%	962 36%
Keeping up to date with changes in technology and best practice	1875 30%	1250 32%	626 27%	13 33%	135 30%	971 32%	126 37%	57 26%	595 28%	5 12%	48 23%	245 24%	276 30%	858 32%
Increased accountability to patients	1430 23%	602 15%	828 36%	8 21%	133 30%	442 14%	22 6%	68 31%	788 37%	7 16%	59 28%	149 15%	189 21%	576 21%
Preparing for changes to dentistry within the NHS	1410 23%	592 15%	818 36%	5 12%	50 11%	490 16%	41 12%	33 15%	779 36%	14 32%	53 25%	197 20%	193 21%	586 22%
Recruitment and retention of staff	1240 20%	794 20%	446 19%	7 19%	48 11%	665 22%	64 19%	30 14%	407 19%	12 26%	62 30%	144 14%	157 17%	555 21%
Keeping within budget	1206 19%	599 15%	607 26%	3 8%	38 8%	505 16%	60 17%	18 8%	570 26%	6 12%	57 27%	149 15%	156 17%	514 19%
Communication barriers with patients	836 13%	633 16%	203 9%	3 8%	68 15%	551 18%	16 5%	43 20%	190 9%	7 14%	23 11%	165 16%	140 15%	373 14%
Local population changes	327 5%	236 6%	92 4%	2 4%	21 5%	206 7%	11 3%	8 4%	87 4%	4 8%	7 3%	38 4%	35 4%	169 6%
Don't know	260 4%	219 6%	40 2%	- -	15 3%	188 6%	16 5%	7 3%	41 2%	2 4%	2 1%	71 7%	47 5%	115 4%
Other	229 4%	135 3%	93 4%	4 11%	29 7%	67 2%	30 9%	21 9%	86 4%	3 6%	11 5%	26 3%	19 2%	99 4%

Q13. What are the greatest professional challenges in your current daily practice?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Finding time and opportunities to develop	2912 47%	316 46%	177 38%	147 35%	599 51%	456 42%	1821 48%	186 48%	609 39%	2302 49%	2314 47%	311 50%	144 47%	120 48%
Keeping up to date with changes in guidance, rules and the law	2729 44%	341 50%	254 54%	243 58%	458 39%	551 51%	1674 44%	217 55%	690 44%	2039 44%	2208 44%	263 42%	128 41%	113 46%
Meeting patients' expectations	2660 43%	297 44%	223 47%	193 46%	535 45%	449 41%	1667 44%	191 49%	672 43%	1988 43%	2156 43%	244 39%	137 44%	96 39%
Meeting the demands of regulation	2595 42%	349 51%	285 60%	273 65%	428 36%	505 46%	1653 44%	200 51%	864 56%	1730 37%	2101 42%	243 39%	122 39%	111 45%
Administration, including record keeping	2379 38%	338 50%	250 53%	246 58%	458 39%	448 41%	1449 38%	189 48%	773 50%	1606 35%	1908 38%	249 40%	107 34%	99 40%
Keeping up to date with changes in technology and best practice	1875 30%	220 32%	131 28%	146 35%	328 28%	382 35%	1123 30%	134 34%	395 25%	1480 32%	1496 30%	173 28%	102 33%	80 32%
Increased accountability to patients	1430 23%	213 31%	161 34%	143 34%	269 23%	248 23%	915 24%	126 32%	436 28%	993 21%	1170 24%	133 21%	57 19%	64 26%
Preparing for changes to dentistry within the NHS	1410 23%	190 28%	124 26%	119 28%	355 30%	34 3%	1021 27%	60 15%	441 28%	969 21%	1141 23%	151 24%	65 21%	42 17%
Recruitment and retention of staff	1240 20%	159 23%	124 26%	101 24%	261 22%	168 15%	799 21%	99 25%	335 22%	905 19%	991 20%	131 21%	63 20%	46 19%
Keeping within budget	1206 19%	171 25%	109 23%	107 25%	290 24%	144 13%	770 20%	74 19%	385 25%	821 18%	963 19%	124 20%	64 20%	43 17%
Communication barriers with patients	836 13%	83 12%	37 8%	38 9%	252 21%	85 8%	488 13%	36 9%	116 7%	720 15%	661 13%	84 14%	48 16%	37 15%
Local population changes	327 5%	37 5%	22 5%	26 6%	97 8%	39 4%	192 5%	13 3%	63 4%	265 6%	257 5%	42 7%	16 5%	9 4%
Don't know	260 4%	14 2%	8 2%	4 1%	45 4%	57 5%	131 3%	12 3%	35 2%	225 5%	201 4%	29 5%	20 6%	7 3%
Other	229 4%	27 4%	22 5%	35 8%	38 3%	53 5%	105 3%	16 4%	83 5%	146 3%	185 4%	21 3%	14 5%	8 3%

Q13. What are the greatest professional challenges in your current daily practice?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Finding time and opportunities to develop	2912 47%	23 36%	2303 48%	608 44%
Keeping up to date with changes in guidance, rules and the law	2729 44%	18 28%	2154 45%	575 42%
Meeting patients' expectations	2660 43%	26 42%	2048 42%	612 45%
Meeting the demands of regulation	2595 42%	18 29%	1966 41%	629 46%
Administration, including record keeping	2379 38%	16 26%	1842 38%	538 39%
Keeping up to date with changes in technology and best practice	1875 30%	25 40%	1498 31%	378 28%
Increased accountability to patients	1430 23%	5 8%	1057 22%	372 27%
Preparing for changes to dentistry within the NHS	1410 23%	10 17%	1001 21%	409 30%
Recruitment and retention of staff	1240 20%	9 14%	1012 21%	228 17%
Keeping within budget	1206 19%	13 20%	896 19%	310 23%
Communication barriers with patients	836 13%	5 9%	678 14%	159 12%
Local population changes	327 5%	2 3%	269 6%	58 4%
Don't know	260 4%	3 5%	192 4%	67 5%
Other	229 4%	0 1%	183 4%	46 3%

Q14. Which of these do you feel is the greatest challenge?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5942	3688	2254	40	432	2874	329	211	2114	43	206	935	874	2586
Finding time and opportunities to develop	1093 18%	902 24%	191 8%	4 10%	70 16%	755 26%	71 22%	39 19%	178 8%	8 18%	22 11%	231 25%	201 23%	520 20%
Meeting patients' expectations	858 14%	550 15%	307 14%	6 14%	72 17%	437 15%	33 10%	36 17%	291 14%	11 26%	26 13%	172 18%	161 18%	368 14%
Meeting the demands of regulation	835 14%	347 9%	488 22%	3 7%	54 12%	249 9%	40 12%	29 14%	453 21%	3 6%	47 23%	99 11%	94 11%	308 12%
Keeping up to date with changes in guidance, rules and the law	719 12%	508 14%	211 9%	7 18%	61 14%	417 15%	26 8%	19 9%	201 10%	- -	13 6%	96 10%	85 10%	336 13%
Administration, including record keeping	553 9%	226 6%	327 14%	5 11%	49 11%	150 5%	21 6%	24 12%	306 14%	1 3%	27 13%	62 7%	56 6%	240 9%
Recruitment and retention of staff	384 6%	296 8%	89 4%	5 13%	9 2%	251 9%	29 9%	4 2%	78 4%	6 13%	18 9%	46 5%	63 7%	185 7%
Preparing for changes to dentistry within the NHS	352 6%	148 4%	205 9%	3 7%	12 3%	118 4%	9 3%	5 2%	192 9%	8 19%	16 8%	49 5%	38 4%	150 6%
Keeping up to date with changes in technology and best practice	279 5%	209 6%	70 3%	2 5%	20 5%	141 5%	45 14%	6 3%	68 3%	- -	6 3%	45 5%	51 6%	125 5%
Keeping within budget	268 5%	138 4%	131 6%	2 4%	9 2%	108 4%	21 6%	4 2%	123 6%	1 3%	12 6%	39 4%	28 3%	115 4%
Increased accountability to patients	227 4%	90 2%	137 6%	- -	41 9%	47 2%	2 0%	22 10%	135 6%	2 4%	7 3%	31 3%	48 5%	78 3%
Other - Other Please specify	200 3%	124 3%	77 3%	4 11%	22 5%	63 2%	29 9%	17 8%	70 3%	3 6%	9 4%	25 3%	18 2%	90 3%
Communication barriers with patients	135 2%	121 3%	14 1%	- -	7 2%	110 4%	3 1%	4 2%	13 1%	1 2%	3 1%	36 4%	27 3%	49 2%
Local population changes	38 1%	31 1%	8 0%	- -	4 1%	27 1%	- -	1 1%	7 0%	- -	1 0%	2 0%	4 0%	23 1%
Don't know	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -

Q14. Which of these do you feel is the greatest challenge?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5942	668	463	417	1140	1031	3652	380	1516	4426	4761	591	290	241
Finding time and opportunities to develop	1093 18%	86 13%	33 7%	21 5%	210 18%	186 18%	672 18%	58 15%	130 9%	962 22%	855 18%	135 23%	47 16%	44 18%
Meeting patients' expectations	858 14%	70 10%	46 10%	42 10%	172 15%	140 14%	541 15%	48 13%	179 12%	678 15%	701 15%	71 12%	43 15%	31 13%
Meeting the demands of regulation	835 14%	121 18%	114 25%	100 24%	116 10%	168 16%	562 15%	60 16%	384 25%	451 10%	672 14%	87 15%	36 12%	32 13%
Keeping up to date with changes in guidance, rules and the law	719 12%	79 12%	59 13%	65 15%	84 7%	175 17%	435 12%	56 15%	136 9%	583 13%	595 12%	48 8%	39 13%	33 14%
Administration, including record keeping	553 9%	75 11%	56 12%	64 15%	119 10%	100 10%	326 9%	40 10%	175 12%	377 9%	434 9%	62 11%	24 8%	32 13%
Recruitment and retention of staff	384 6%	45 7%	28 6%	17 4%	96 8%	51 5%	231 6%	35 9%	87 6%	297 7%	308 6%	38 6%	20 7%	14 6%
Preparing for changes to dentistry within the NHS	352 6%	51 8%	36 8%	29 7%	105 9%	3 0%	233 6%	6 2%	114 8%	238 5%	274 6%	35 6%	24 8%	15 6%
Keeping up to date with changes in technology and best practice	279 5%	25 4%	16 3%	17 4%	40 3%	72 7%	159 4%	20 5%	73 5%	206 5%	212 4%	32 5%	19 6%	7 3%
Keeping within budget	268 5%	41 6%	23 5%	21 5%	76 7%	28 3%	159 4%	9 2%	86 6%	182 4%	209 4%	31 5%	10 3%	14 6%
Increased accountability to patients	227 4%	34 5%	24 5%	12 3%	34 3%	46 4%	145 4%	27 7%	64 4%	163 4%	206 4%	12 2%	6 2%	3 1%
Other - Other Please specify	200 3%	24 4%	19 4%	26 6%	31 3%	45 4%	92 3%	13 3%	71 5%	129 3%	165 3%	17 3%	11 4%	7 3%
Communication barriers with patients	135 2%	15 2%	6 1%	2 0%	44 4%	13 1%	77 2%	6 1%	11 1%	124 3%	103 2%	15 3%	8 3%	8 3%
Local population changes	38 1%	2 0%	3 1%	3 1%	12 1%	4 0%	22 1%	3 1%	4 0%	34 1%	27 1%	7 1%	4 1%	- -
Don't know	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -

Q14. Which of these do you feel is the greatest challenge?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5942	59	4640	1303
Finding time and opportunities to develop	1093 18%	12 20%	873 19%	219 17%
Meeting patients' expectations	858 14%	11 19%	658 14%	200 15%
Meeting the demands of regulation	835 14%	9 15%	598 13%	238 18%
Keeping up to date with changes in guidance, rules and the law	719 12%	4 7%	595 13%	124 10%
Administration, including record keeping	553 9%	- -	450 10%	103 8%
Recruitment and retention of staff	384 6%	3 6%	333 7%	52 4%
Preparing for changes to dentistry within the NHS	352 6%	4 7%	259 6%	94 7%
Keeping up to date with changes in technology and best practice	279 5%	9 16%	218 5%	60 5%
Keeping within budget	268 5%	4 8%	199 4%	70 5%
Increased accountability to patients	227 4%	- -	153 3%	75 6%
Other - Other Please specify	200 3%	0 1%	157 3%	44 3%
Communication barriers with patients	135 2%	1 1%	114 2%	21 2%
Local population changes	38 1%	- -	34 1%	4 0%
Don't know	- -	- -	- -	- -

Q15a. To what extent would you agree or disagree that the following words describe the GDC? Transparent

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	407 7%	332 8%	75 3%	3 7%	35 8%	281 9%	17 5%	16 7%	77 4%	3 6%	7 3%	100 10%	91 10%	166 6%
Agree	2462 40%	1795 46%	667 29%	22 55%	216 48%	1398 46%	156 45%	95 43%	626 29%	21 46%	61 30%	502 50%	361 39%	1089 40%
Disagree	1216 20%	530 14%	686 30%	7 19%	71 16%	389 13%	56 16%	47 22%	646 30%	10 21%	57 27%	143 14%	154 17%	497 18%
Strongly disagree	646 10%	144 4%	502 22%	4 10%	17 4%	90 3%	33 10%	8 4%	467 22%	2 4%	46 22%	39 4%	97 11%	247 9%
Don't know	1473 24%	1107 28%	365 16%	4 10%	109 24%	905 30%	83 24%	51 24%	340 16%	10 22%	37 18%	221 22%	218 24%	702 26%
Net agree	2869 46%	2127 54%	742 32%	24 61%	251 56%	1679 55%	172 50%	111 51%	703 33%	24 52%	68 33%	602 60%	452 49%	1255 46%
Net disagree	1861 30%	674 17%	1188 52%	11 29%	88 20%	478 16%	90 26%	56 26%	1113 52%	12 26%	103 50%	182 18%	251 27%	744 28%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	407 7%	27 4%	13 3%	9 2%	55 5%	75 7%	264 7%	25 6%	64 4%	343 7%	327 7%	37 6%	23 8%	10 4%
Agree	2462 40%	238 35%	143 30%	129 31%	461 39%	452 41%	1476 39%	156 40%	486 31%	1976 42%	1989 40%	230 37%	115 37%	93 38%
Disagree	1216 20%	164 24%	141 30%	116 28%	232 20%	194 18%	765 20%	73 19%	427 28%	788 17%	950 19%	140 23%	61 20%	57 23%
Strongly disagree	646 10%	97 14%	77 16%	88 21%	109 9%	119 11%	413 11%	41 10%	350 23%	295 6%	531 11%	63 10%	36 12%	15 6%
Don't know	1473 24%	156 23%	97 21%	79 19%	329 28%	250 23%	865 23%	97 25%	223 14%	1250 27%	1165 23%	150 24%	75 24%	73 29%
Net agree	2869 46%	265 39%	156 33%	139 33%	516 44%	527 48%	1740 46%	181 46%	550 35%	2319 50%	2316 47%	267 43%	139 45%	103 42%
Net disagree	1861 30%	261 38%	218 46%	204 48%	341 29%	313 29%	1178 31%	114 29%	778 50%	1084 23%	1481 30%	203 33%	97 31%	72 29%

Q15a. To what extent would you agree or disagree that the following words describe the GDC? Transparent

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	407 7%	9 14%	299 6%	107 8%
Agree	2462 40%	35 56%	1918 40%	545 40%
Disagree	1216 20%	7 12%	957 20%	259 19%
Strongly disagree	646 10%	2 3%	432 9%	214 16%
Don't know	1473 24%	9 15%	1228 25%	245 18%
Net agree	2869 46%	44 70%	2217 46%	652 48%
Net disagree	1861 30%	9 15%	1388 29%	473 35%

Q15b. To what extent would you agree or disagree that the following words describe the GDC? Fair

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	512 8%	444 11%	68 3%	1 3%	27 6%	399 13%	17 5%	12 5%	67 3%	4 8%	6 3%	166 16%	96 10%	195 7%
Agree	2698 44%	2164 55%	535 23%	21 53%	231 52%	1755 57%	146 42%	112 52%	508 24%	26 57%	51 24%	511 51%	419 46%	1240 46%
Disagree	1151 19%	497 13%	653 28%	7 19%	78 18%	332 11%	88 26%	37 17%	608 28%	5 12%	62 30%	130 13%	157 17%	480 18%
Strongly disagree	857 14%	163 4%	693 30%	5 13%	24 5%	101 3%	27 8%	12 5%	651 30%	3 7%	56 27%	66 7%	133 14%	313 12%
Don't know	985 16%	640 16%	345 15%	5 12%	87 19%	475 15%	66 19%	44 20%	322 15%	8 17%	33 16%	133 13%	116 13%	473 18%
Net agree	3210 52%	2608 67%	603 26%	22 56%	258 58%	2154 70%	163 47%	124 57%	575 27%	29 65%	57 27%	677 67%	515 56%	1434 53%
Net disagree	2007 32%	660 17%	1347 59%	13 32%	102 23%	433 14%	115 34%	49 23%	1259 58%	8 18%	118 57%	197 20%	289 31%	793 29%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	512 8%	30 4%	13 3%	12 3%	71 6%	95 9%	337 9%	27 7%	58 4%	454 10%	407 8%	48 8%	27 9%	20 8%
Agree	2698 44%	249 37%	154 33%	126 30%	527 44%	486 45%	1597 42%	181 46%	401 26%	2297 49%	2163 44%	259 42%	131 42%	110 45%
Disagree	1151 19%	159 23%	114 24%	110 26%	212 18%	185 17%	719 19%	71 18%	411 27%	740 16%	902 18%	126 20%	70 23%	43 17%
Strongly disagree	857 14%	139 20%	104 22%	101 24%	143 12%	151 14%	567 15%	48 12%	468 30%	388 8%	694 14%	90 15%	41 13%	28 11%
Don't know	985 16%	105 15%	86 18%	72 17%	232 20%	171 16%	562 15%	64 16%	212 14%	773 17%	797 16%	97 16%	40 13%	46 19%
Net agree	3210 52%	279 41%	167 35%	138 33%	599 50%	582 53%	1935 51%	208 53%	459 30%	2751 59%	2570 52%	308 50%	159 51%	130 53%
Net disagree	2007 32%	298 44%	218 46%	211 50%	355 30%	336 31%	1286 34%	119 30%	879 57%	1128 24%	1596 32%	216 35%	111 36%	71 29%

Q15b. To what extent would you agree or disagree that the following words describe the GDC? Fair

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	512 8%	10 16%	386 8%	126 9%
Agree	2698 44%	35 56%	2190 45%	508 37%
Disagree	1151 19%	10 16%	903 19%	248 18%
Strongly disagree	857 14%	3 4%	578 12%	278 20%
Don't know	985 16%	5 9%	775 16%	210 15%
Net agree	3210 52%	44 71%	2577 53%	634 46%
Net disagree	2007 32%	12 20%	1481 31%	526 38%

Q15c. To what extent would you agree or disagree that the following words describe the GDC? Responsive

Counts Break % Respondents	Total	Q1. Please tell us which of the following roles apply to you										Years Registered		
		Dentist/DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	683 11%	549 14%	134 6%	3 7%	38 9%	473 15%	34 10%	16 7%	132 6%	7 15%	11 6%	227 23%	133 14%	250 9%
Agree	2999 48%	2170 56%	829 36%	20 50%	261 58%	1741 57%	139 40%	123 56%	787 37%	24 54%	63 30%	537 53%	471 51%	1387 51%
Disagree	778 13%	300 8%	479 21%	8 19%	38 9%	202 7%	61 18%	21 10%	442 21%	7 15%	54 26%	50 5%	98 11%	298 11%
Strongly disagree	525 8%	93 2%	432 19%	2 5%	12 3%	47 2%	27 8%	6 3%	396 18%	2 4%	48 23%	38 4%	62 7%	179 7%
Don't know	1218 20%	796 20%	422 18%	8 19%	97 22%	600 20%	84 24%	53 24%	398 18%	5 12%	31 15%	154 15%	157 17%	586 22%
Net agree	3681 59%	2719 70%	963 42%	23 57%	300 67%	2214 72%	173 50%	139 64%	919 43%	31 69%	74 36%	764 76%	604 66%	1637 61%
Net disagree	1304 21%	393 10%	911 40%	9 24%	51 11%	249 8%	88 26%	26 12%	838 39%	9 20%	102 49%	89 9%	160 17%	478 18%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	683 11%	38 6%	22 5%	13 3%	75 6%	135 12%	444 12%	37 9%	97 6%	585 13%	546 11%	67 11%	35 11%	20 8%
Agree	2999 48%	291 43%	171 36%	142 34%	555 47%	542 50%	1818 48%	190 48%	539 35%	2460 53%	2410 49%	283 46%	146 47%	127 51%
Disagree	778 13%	131 19%	110 23%	91 22%	168 14%	113 10%	469 12%	47 12%	324 21%	454 10%	618 12%	85 14%	39 13%	30 12%
Strongly disagree	525 8%	89 13%	73 15%	84 20%	112 9%	98 9%	326 9%	31 8%	319 21%	206 4%	429 9%	44 7%	33 11%	16 6%
Don't know	1218 20%	133 20%	96 20%	92 22%	275 23%	201 18%	726 19%	87 22%	272 18%	946 20%	960 19%	140 23%	56 18%	56 22%
Net agree	3681 59%	329 48%	193 41%	155 37%	630 53%	677 62%	2262 60%	227 58%	636 41%	3045 65%	2956 60%	351 57%	181 58%	147 59%
Net disagree	1304 21%	220 32%	182 39%	175 42%	280 24%	211 19%	795 21%	78 20%	643 41%	661 14%	1047 21%	130 21%	73 24%	46 18%

Q15c. To what extent would you agree or disagree that the following words describe the GDC? Responsive

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	683 11%	14 23%	527 11%	156 11%
Agree	2999 48%	33 53%	2340 48%	659 48%
Disagree	778 13%	5 9%	598 12%	180 13%
Strongly disagree	525 8%	3 4%	377 8%	148 11%
Don't know	1218 20%	7 11%	991 20%	227 17%
Net agree	3681 59%	47 76%	2867 59%	815 59%
Net disagree	1304 21%	8 13%	975 20%	328 24%

Q15d. To what extent would you agree or disagree that the following words describe the GDC? Respectful

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	819 13%	685 18%	134 6%	5 12%	57 13%	585 19%	39 11%	23 10%	135 6%	6 12%	9 5%	230 23%	145 16%	346 13%
Agree	3078 50%	2290 59%	788 34%	22 54%	265 59%	1819 59%	171 50%	128 59%	737 34%	31 68%	75 36%	565 56%	472 51%	1379 51%
Disagree	750 12%	234 6%	515 22%	5 14%	39 9%	148 5%	47 14%	21 9%	485 22%	6 13%	46 22%	64 6%	97 11%	299 11%
Strongly disagree	583 9%	85 2%	498 22%	2 5%	12 3%	46 1%	22 6%	7 3%	462 21%	1 2%	46 22%	35 3%	83 9%	203 8%
Don't know	973 16%	614 16%	359 16%	6 15%	73 16%	464 15%	65 19%	39 18%	337 16%	2 5%	31 15%	112 11%	124 13%	474 18%
Net agree	3897 63%	2975 76%	923 40%	26 67%	322 72%	2404 79%	211 61%	150 69%	872 40%	36 80%	84 41%	795 79%	617 67%	1725 64%
Net disagree	1333 21%	319 8%	1013 44%	7 18%	52 12%	194 6%	69 20%	28 13%	947 44%	6 14%	92 44%	99 10%	180 20%	502 19%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	819 13%	50 7%	27 6%	21 5%	106 9%	160 15%	525 14%	45 11%	112 7%	707 15%	649 13%	78 13%	41 13%	32 13%
Agree	3078 50%	322 47%	184 39%	155 37%	600 51%	541 50%	1840 49%	198 50%	535 34%	2543 55%	2475 50%	293 47%	155 50%	124 50%
Disagree	750 12%	115 17%	92 20%	82 19%	140 12%	128 12%	467 12%	52 13%	317 20%	433 9%	578 12%	98 16%	50 16%	21 9%
Strongly disagree	583 9%	96 14%	79 17%	87 21%	103 9%	100 9%	385 10%	30 8%	363 23%	220 5%	472 10%	61 10%	29 9%	20 8%
Don't know	973 16%	99 14%	89 19%	76 18%	237 20%	159 15%	567 15%	67 17%	225 14%	748 16%	788 16%	89 14%	35 11%	51 21%
Net agree	3897 63%	372 55%	211 45%	177 42%	706 60%	701 64%	2365 63%	242 62%	647 42%	3251 70%	3125 63%	371 60%	196 63%	156 63%
Net disagree	1333 21%	211 31%	171 36%	169 40%	243 20%	229 21%	851 23%	83 21%	680 44%	653 14%	1050 21%	160 26%	79 25%	41 17%

Q15d. To what extent would you agree or disagree that the following words describe the GDC? Respectful

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	819 13%	19 30%	632 13%	187 14%
Agree	3078 50%	31 51%	2451 51%	627 46%
Disagree	750 12%	2 3%	577 12%	173 13%
Strongly disagree	583 9%	1 2%	394 8%	189 14%
Don't know	973 16%	9 15%	779 16%	194 14%
Net agree	3897 63%	50 80%	3083 64%	814 59%
Net disagree	1333 21%	3 5%	971 20%	362 26%

Q15e. To what extent would you agree or disagree that the following words describe the GDC? Professional

Counts Break % Respondents	Total	Q1. Please tell us which of the following roles apply to you										Years Registered		
		Dentist/DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	1185 19%	1005 26%	179 8%	9 22%	95 21%	853 28%	51 15%	46 21%	178 8%	13 28%	15 7%	322 32%	197 21%	488 18%
Agree	3426 55%	2379 61%	1047 46%	23 58%	295 66%	1847 60%	202 59%	143 66%	983 46%	26 58%	92 44%	551 55%	505 55%	1591 59%
Disagree	579 9%	149 4%	431 19%	1 3%	19 4%	94 3%	35 10%	10 5%	405 19%	1 3%	40 19%	39 4%	83 9%	210 8%
Strongly disagree	442 7%	59 2%	383 17%	2 5%	7 2%	31 1%	15 4%	3 1%	358 17%	3 7%	34 16%	25 3%	69 7%	153 6%
Don't know	571 9%	316 8%	255 11%	5 12%	31 7%	237 8%	41 12%	16 7%	232 11%	2 5%	26 13%	69 7%	67 7%	258 10%
Net agree	4611 74%	3384 87%	1227 53%	32 80%	391 87%	2700 88%	253 73%	189 87%	1161 54%	39 86%	107 51%	873 87%	702 76%	2080 77%
Net disagree	1021 16%	208 5%	814 35%	3 8%	26 6%	125 4%	50 15%	13 6%	762 35%	4 10%	74 36%	64 6%	152 16%	363 13%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	1185 19%	91 13%	50 11%	35 8%	190 16%	230 21%	731 19%	79 20%	151 10%	1033 22%	957 19%	117 19%	50 16%	43 17%
Agree	3426 55%	348 51%	233 50%	198 47%	674 57%	587 54%	2049 54%	219 56%	692 45%	2734 59%	2727 55%	333 54%	185 60%	143 58%
Disagree	579 9%	97 14%	75 16%	75 18%	110 9%	97 9%	367 10%	38 10%	278 18%	302 6%	450 9%	71 11%	35 11%	20 8%
Strongly disagree	442 7%	72 11%	61 13%	62 15%	80 7%	82 8%	290 8%	22 6%	275 18%	167 4%	364 7%	47 8%	20 7%	11 4%
Don't know	571 9%	73 11%	52 11%	52 12%	131 11%	93 9%	347 9%	34 9%	154 10%	417 9%	465 9%	53 9%	20 6%	31 13%
Net agree	4611 74%	440 64%	283 60%	233 55%	864 73%	817 75%	2779 73%	297 76%	844 54%	3767 81%	3684 74%	450 73%	235 76%	186 75%
Net disagree	1021 16%	170 25%	136 29%	137 33%	190 16%	179 16%	657 17%	60 15%	553 36%	468 10%	814 16%	117 19%	55 18%	30 12%

Q15e. To what extent would you agree or disagree that the following words describe the GDC? Professional

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	1185 19%	18 28%	945 20%	240 18%
Agree	3426 55%	39 62%	2731 57%	695 51%
Disagree	579 9%	4 7%	419 9%	161 12%
Strongly disagree	442 7%	1 1%	297 6%	145 11%
Don't know	571 9%	1 1%	441 9%	130 9%
Net agree	4611 74%	56 91%	3676 76%	935 68%
Net disagree	1021 16%	5 8%	716 15%	305 22%

Q15f. To what extent would you agree or disagree that the following words describe the GDC? Approachable

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	644 10%	547 14%	97 4%	5 12%	42 9%	476 16%	29 9%	14 6%	93 4%	4 9%	10 5%	192 19%	109 12%	253 9%
Agree	2470 40%	1952 50%	518 23%	17 42%	209 47%	1584 52%	128 37%	98 45%	485 23%	28 61%	59 28%	443 44%	376 41%	1173 43%
Disagree	1098 18%	464 12%	634 28%	6 16%	81 18%	299 10%	79 23%	46 21%	599 28%	4 9%	53 25%	147 15%	165 18%	424 16%
Strongly disagree	812 13%	155 4%	656 29%	6 15%	24 5%	91 3%	29 9%	18 8%	614 28%	4 10%	51 25%	80 8%	113 12%	293 11%
Don't know	1180 19%	791 20%	389 17%	6 14%	91 20%	612 20%	78 23%	42 19%	365 17%	5 11%	35 17%	145 14%	157 17%	558 21%
Net agree	3114 50%	2498 64%	616 27%	22 55%	251 56%	2060 67%	158 46%	111 51%	578 27%	32 70%	69 33%	634 63%	485 53%	1427 53%
Net disagree	1909 31%	619 16%	1290 56%	12 31%	105 23%	390 13%	109 32%	64 29%	1213 56%	8 18%	104 50%	227 23%	279 30%	717 27%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	644 10%	46 7%	25 5%	18 4%	85 7%	127 12%	404 11%	34 9%	83 5%	561 12%	520 10%	57 9%	33 11%	23 9%
Agree	2470 40%	237 35%	133 28%	109 26%	463 39%	467 43%	1467 39%	164 42%	392 25%	2078 45%	1992 40%	223 36%	125 40%	97 39%
Disagree	1098 18%	146 21%	109 23%	106 25%	221 19%	181 17%	662 18%	68 17%	407 26%	690 15%	888 18%	104 17%	55 18%	45 18%
Strongly disagree	812 13%	124 18%	108 23%	94 22%	137 12%	131 12%	549 15%	47 12%	423 27%	389 8%	634 13%	99 16%	46 15%	31 13%
Don't know	1180 19%	129 19%	96 20%	96 23%	279 23%	183 17%	702 19%	79 20%	246 16%	934 20%	928 19%	138 22%	51 16%	52 21%
Net agree	3114 50%	283 41%	158 34%	127 30%	549 46%	594 55%	1870 49%	198 51%	475 31%	2639 57%	2512 51%	280 45%	159 51%	120 48%
Net disagree	1909 31%	270 40%	217 46%	200 47%	358 30%	313 29%	1211 32%	115 29%	830 54%	1079 23%	1522 31%	202 33%	101 32%	76 31%

Q15f. To what extent would you agree or disagree that the following words describe the GDC? Approachable

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	644 10%	10 16%	500 10%	144 10%
Agree	2470 40%	33 53%	1961 41%	509 37%
Disagree	1098 18%	6 9%	843 17%	255 19%
Strongly disagree	812 13%	2 3%	576 12%	235 17%
Don't know	1180 19%	12 19%	953 20%	227 17%
Net agree	3114 50%	43 69%	2461 51%	653 48%
Net disagree	1909 31%	8 12%	1419 29%	490 36%

Q15g. To what extent would you agree or disagree that the following words describe the GDC? Efficient

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	680 11%	585 15%	94 4%	5 12%	36 8%	515 17%	29 8%	14 7%	96 4%	6 12%	9 4%	209 21%	126 14%	273 10%
Agree	2518 41%	2031 52%	488 21%	18 45%	217 49%	1660 54%	123 36%	102 47%	463 21%	25 55%	41 20%	487 48%	396 43%	1181 44%
Disagree	953 15%	385 10%	568 25%	6 15%	65 15%	248 8%	73 21%	32 15%	528 24%	4 10%	57 28%	90 9%	124 14%	378 14%
Strongly disagree	877 14%	149 4%	728 32%	6 14%	26 6%	85 3%	32 9%	15 7%	682 32%	3 7%	60 29%	66 7%	122 13%	307 11%
Don't know	1175 19%	758 19%	417 18%	6 14%	103 23%	554 18%	88 26%	55 25%	388 18%	7 16%	40 19%	154 15%	152 17%	561 21%
Net agree	3198 52%	2616 67%	582 25%	23 57%	253 57%	2175 71%	152 44%	116 54%	558 26%	30 67%	50 24%	696 69%	522 57%	1454 54%
Net disagree	1830 30%	534 14%	1296 56%	11 29%	91 20%	333 11%	105 30%	47 21%	1209 56%	8 17%	117 56%	156 16%	247 27%	686 25%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	680 11%	42 6%	15 3%	13 3%	79 7%	128 12%	445 12%	37 9%	80 5%	599 13%	547 11%	66 11%	33 11%	20 8%
Agree	2518 41%	224 33%	138 29%	92 22%	480 40%	461 42%	1499 40%	163 42%	328 21%	2190 47%	2028 41%	237 38%	116 38%	103 41%
Disagree	953 15%	138 20%	114 24%	108 26%	191 16%	156 14%	584 15%	69 18%	360 23%	593 13%	754 15%	96 15%	65 21%	33 13%
Strongly disagree	877 14%	152 22%	114 24%	115 27%	163 14%	147 14%	571 15%	51 13%	525 34%	352 8%	690 14%	107 17%	46 15%	32 13%
Don't know	1175 19%	126 19%	90 19%	93 22%	272 23%	196 18%	684 18%	70 18%	257 17%	918 20%	943 19%	114 18%	50 16%	60 24%
Net agree	3198 52%	266 39%	153 33%	106 25%	559 47%	590 54%	1944 51%	201 51%	409 26%	2789 60%	2575 52%	303 49%	150 48%	123 50%
Net disagree	1830 30%	290 42%	228 48%	224 53%	354 30%	304 28%	1155 31%	121 31%	885 57%	945 20%	1445 29%	203 33%	111 36%	65 26%

Q15g. To what extent would you agree or disagree that the following words describe the GDC? Efficient

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	680 11%	13 20%	531 11%	148 11%
Agree	2518 41%	34 55%	1985 41%	533 39%
Disagree	953 15%	5 7%	736 15%	217 16%
Strongly disagree	877 14%	2 3%	633 13%	244 18%
Don't know	1175 19%	9 15%	948 20%	227 17%
Net agree	3198 52%	47 75%	2516 52%	682 50%
Net disagree	1830 30%	6 10%	1369 28%	461 34%

Q15h. To what extent would you agree or disagree that the following words describe the GDC? Effective

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	687 11%	589 15%	98 4%	5 12%	39 9%	521 17%	24 7%	18 8%	100 5%	6 13%	7 3%	208 21%	120 13%	286 11%
Agree	2600 42%	2052 52%	548 24%	14 35%	232 52%	1680 55%	108 31%	110 51%	518 24%	26 57%	52 25%	513 51%	412 45%	1190 44%
Disagree	990 16%	406 10%	583 25%	3 8%	61 14%	264 9%	89 26%	33 15%	547 25%	5 10%	53 26%	75 7%	133 14%	401 15%
Strongly disagree	826 13%	151 4%	675 29%	9 22%	22 5%	76 2%	39 11%	11 5%	626 29%	3 7%	62 30%	68 7%	122 13%	284 11%
Don't know	1100 18%	710 18%	390 17%	9 23%	94 21%	520 17%	84 24%	46 21%	365 17%	5 12%	33 16%	142 14%	134 15%	540 20%
Net agree	3287 53%	2641 68%	647 28%	19 47%	270 60%	2201 72%	132 38%	128 59%	618 29%	32 71%	59 28%	722 72%	532 58%	1476 55%
Net disagree	1816 29%	557 14%	1258 55%	12 30%	83 18%	341 11%	128 37%	43 20%	1173 54%	8 17%	116 56%	143 14%	255 28%	685 25%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	687 11%	43 6%	17 4%	13 3%	87 7%	127 12%	451 12%	40 10%	81 5%	606 13%	555 11%	67 11%	35 11%	21 8%
Agree	2600 42%	235 35%	141 30%	109 26%	501 42%	461 42%	1559 41%	159 40%	360 23%	2240 48%	2100 42%	243 39%	114 37%	110 44%
Disagree	990 16%	154 23%	118 25%	108 26%	197 17%	155 14%	632 17%	65 17%	379 24%	610 13%	774 16%	107 17%	71 23%	33 13%
Strongly disagree	826 13%	129 19%	107 23%	116 28%	138 12%	156 14%	527 14%	53 14%	504 33%	322 7%	666 13%	89 14%	40 13%	29 12%
Don't know	1100 18%	120 18%	89 19%	76 18%	263 22%	191 18%	614 16%	75 19%	227 15%	874 19%	867 17%	115 19%	50 16%	55 22%
Net agree	3287 53%	279 41%	157 33%	122 29%	588 50%	588 54%	2010 53%	199 51%	441 28%	2846 61%	2655 54%	310 50%	149 48%	131 53%
Net disagree	1816 29%	283 42%	225 48%	224 53%	335 28%	310 29%	1159 31%	118 30%	884 57%	932 20%	1440 29%	195 32%	111 36%	62 25%

Q15h. To what extent would you agree or disagree that the following words describe the GDC? Effective

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	687 11%	9 14%	537 11%	150 11%
Agree	2600 42%	33 54%	2052 42%	548 40%
Disagree	990 16%	5 8%	761 16%	229 17%
Strongly disagree	826 13%	2 4%	595 12%	231 17%
Don't know	1100 18%	13 20%	889 18%	212 15%
Net agree	3287 53%	42 68%	2589 54%	698 51%
Net disagree	1816 29%	7 12%	1355 28%	460 34%

Q15i. To what extent would you agree or disagree that the following words describe the GDC? Patient-centred

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	1876 30%	1107 28%	769 33%	12 29%	169 38%	846 28%	74 21%	98 45%	731 34%	22 49%	49 24%	377 38%	294 32%	773 29%
Agree	2895 47%	1997 51%	899 39%	20 50%	221 49%	1579 52%	167 48%	97 45%	851 39%	20 44%	90 43%	477 47%	442 48%	1286 48%
Disagree	421 7%	205 5%	215 9%	4 9%	13 3%	156 5%	37 11%	7 3%	198 9%	2 3%	20 10%	46 5%	60 7%	171 6%
Strongly disagree	265 4%	65 2%	200 9%	2 5%	4 1%	38 1%	21 6%	2 1%	183 8%	- -	22 11%	12 1%	37 4%	113 4%
Don't know	746 12%	534 14%	212 9%	3 7%	41 9%	442 14%	46 13%	14 6%	193 9%	2 4%	26 12%	94 9%	88 10%	357 13%
Net agree	4771 77%	3104 79%	1667 73%	32 80%	389 87%	2426 79%	241 70%	195 90%	1583 73%	42 93%	139 67%	855 85%	736 80%	2060 76%
Net disagree	685 11%	270 7%	415 18%	5 14%	17 4%	194 6%	58 17%	9 4%	380 18%	2 3%	43 20%	58 6%	97 11%	285 11%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	1876 30%	197 29%	131 28%	104 25%	267 23%	345 32%	1212 32%	135 34%	484 31%	1392 30%	1511 30%	183 30%	104 33%	65 26%
Agree	2895 47%	298 44%	210 45%	181 43%	586 49%	503 46%	1751 46%	174 45%	605 39%	2290 49%	2300 46%	284 46%	141 45%	132 53%
Disagree	421 7%	64 9%	44 9%	36 8%	100 8%	62 6%	240 6%	22 6%	175 11%	246 5%	326 7%	55 9%	27 9%	12 5%
Strongly disagree	265 4%	39 6%	25 5%	39 9%	60 5%	49 4%	154 4%	16 4%	159 10%	106 2%	225 5%	24 4%	13 4%	3 1%
Don't know	746 12%	84 12%	61 13%	62 15%	172 15%	131 12%	425 11%	44 11%	128 8%	619 13%	601 12%	73 12%	26 8%	36 15%
Net agree	4771 77%	495 73%	341 72%	285 68%	853 72%	848 78%	2964 78%	309 79%	1089 70%	3682 79%	3811 77%	468 75%	244 79%	197 79%
Net disagree	685 11%	103 15%	69 15%	74 18%	160 13%	110 10%	394 10%	38 10%	334 22%	351 8%	551 11%	79 13%	40 13%	15 6%

Q15i. To what extent would you agree or disagree that the following words describe the GDC? Patient-centred

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	1876 30%	14 22%	1395 29%	481 35%
Agree	2895 47%	38 61%	2305 48%	590 43%
Disagree	421 7%	1 1%	330 7%	91 7%
Strongly disagree	265 4%	- -	187 4%	78 6%
Don't know	746 12%	10 16%	616 13%	130 10%
Net agree	4771 77%	51 83%	3700 77%	1072 78%
Net disagree	685 11%	1 1%	517 11%	168 12%

Q15j. To what extent would you agree or disagree that the following words describe the GDC? Authoritative

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	1828 29%	1005 26%	823 36%	11 27%	134 30%	780 25%	70 20%	79 36%	780 36%	15 33%	59 28%	379 38%	268 29%	684 25%
Agree	3141 51%	2180 56%	960 42%	22 55%	246 55%	1738 57%	172 50%	117 54%	907 42%	27 59%	88 43%	491 49%	512 56%	1421 53%
Disagree	276 4%	141 4%	135 6%	1 2%	11 2%	101 3%	27 8%	6 3%	126 6%	- -	14 7%	24 2%	27 3%	126 5%
Strongly disagree	208 3%	50 1%	159 7%	1 3%	7 2%	29 1%	12 4%	2 1%	145 7%	- -	23 11%	12 1%	24 3%	97 4%
Don't know	750 12%	532 14%	218 9%	5 14%	49 11%	413 13%	64 18%	14 6%	197 9%	4 8%	24 11%	100 10%	90 10%	373 14%
Net agree	4969 80%	3186 82%	1783 78%	32 82%	380 85%	2518 82%	242 70%	195 90%	1688 78%	42 92%	147 71%	869 86%	780 85%	2105 78%
Net disagree	484 8%	190 5%	294 13%	2 5%	18 4%	130 4%	39 11%	8 4%	271 13%	- -	37 18%	36 4%	51 6%	223 8%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	1828 29%	207 30%	154 33%	137 33%	298 25%	314 29%	1180 31%	123 31%	532 34%	1297 28%	1449 29%	197 32%	90 29%	78 32%
Agree	3141 51%	322 47%	210 45%	185 44%	633 53%	543 50%	1875 50%	195 50%	647 42%	2494 54%	2519 51%	303 49%	161 52%	125 50%
Disagree	276 4%	40 6%	29 6%	30 7%	45 4%	51 5%	172 5%	17 4%	105 7%	171 4%	222 4%	31 5%	17 5%	2 1%
Strongly disagree	208 3%	31 5%	20 4%	25 6%	30 3%	42 4%	135 4%	12 3%	123 8%	86 2%	178 4%	15 2%	9 3%	6 2%
Don't know	750 12%	82 12%	59 12%	45 11%	180 15%	139 13%	421 11%	45 12%	145 9%	604 13%	595 12%	75 12%	33 11%	37 15%
Net agree	4969 80%	529 78%	364 77%	322 76%	931 79%	857 79%	3055 81%	318 81%	1178 76%	3791 81%	3968 80%	500 81%	251 81%	203 82%
Net disagree	484 8%	71 10%	49 10%	55 13%	75 6%	93 9%	307 8%	28 7%	227 15%	257 6%	400 8%	45 7%	25 8%	8 3%

Q15j. To what extent would you agree or disagree that the following words describe the GDC? Authoritative

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	1828 29%	14 23%	1406 29%	422 31%
Agree	3141 51%	33 53%	2485 51%	656 48%
Disagree	276 4%	5 9%	215 4%	61 4%
Strongly disagree	208 3%	1 1%	129 3%	79 6%
Don't know	750 12%	9 15%	598 12%	151 11%
Net agree	4969 80%	47 76%	3891 81%	1078 79%
Net disagree	484 8%	6 9%	344 7%	141 10%

Q15k. To what extent would you agree or disagree that the following words describe the GDC? Relevant

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Strongly agree	824 13%	695 18%	129 6%	4 10%	73 16%	587 19%	30 9%	37 17%	131 6%	6 14%	9 4%	237 24%	140 15%	324 12%
Agree	3005 48%	2188 56%	817 36%	18 46%	254 57%	1776 58%	127 37%	111 51%	766 36%	30 66%	83 40%	542 54%	469 51%	1342 50%
Disagree	882 14%	319 8%	563 25%	6 14%	48 11%	193 6%	76 22%	34 16%	522 24%	4 9%	50 24%	71 7%	117 13%	371 14%
Strongly disagree	564 9%	142 4%	423 18%	5 14%	10 2%	77 3%	48 14%	5 2%	393 18%	2 4%	37 18%	39 4%	84 9%	219 8%
Don't know	929 15%	564 14%	364 16%	6 16%	63 14%	429 14%	64 19%	31 14%	344 16%	3 7%	29 14%	117 12%	112 12%	444 16%
Net agree	3828 62%	2883 74%	946 41%	22 56%	327 73%	2363 77%	157 46%	148 68%	897 42%	36 80%	92 44%	778 77%	608 66%	1666 62%
Net disagree	1446 23%	461 12%	985 43%	11 28%	57 13%	270 9%	124 36%	39 18%	915 42%	6 13%	87 42%	110 11%	201 22%	591 22%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Strongly agree	824 13%	64 9%	33 7%	27 6%	123 10%	150 14%	523 14%	52 13%	104 7%	720 15%	651 13%	86 14%	43 14%	28 11%
Agree	3005 48%	286 42%	198 42%	169 40%	593 50%	532 49%	1778 47%	195 50%	537 35%	2468 53%	2397 48%	291 47%	145 47%	137 55%
Disagree	882 14%	130 19%	99 21%	93 22%	174 15%	148 14%	556 15%	60 15%	377 24%	505 11%	708 14%	94 15%	50 16%	27 11%
Strongly disagree	564 9%	95 14%	63 13%	65 15%	103 9%	99 9%	356 9%	27 7%	333 21%	231 5%	462 9%	51 8%	29 9%	18 7%
Don't know	929 15%	108 16%	79 17%	68 16%	194 16%	160 15%	570 15%	57 15%	200 13%	729 16%	745 15%	98 16%	42 14%	37 15%
Net agree	3828 62%	349 51%	231 49%	196 46%	715 60%	682 63%	2302 61%	247 63%	641 41%	3188 69%	3048 61%	377 61%	189 61%	166 67%
Net disagree	1446 23%	225 33%	162 34%	158 37%	277 23%	247 23%	912 24%	87 22%	711 46%	735 16%	1170 24%	145 23%	79 26%	45 18%

Q15k. To what extent would you agree or disagree that the following words describe the GDC? Relevant

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Strongly agree	824 13%	16 26%	647 13%	177 13%
Agree	3005 48%	34 54%	2404 50%	601 44%
Disagree	882 14%	2 4%	667 14%	215 16%
Strongly disagree	564 9%	4 6%	383 8%	181 13%
Don't know	929 15%	6 10%	732 15%	196 14%
Net agree	3828 62%	50 80%	3050 63%	778 57%
Net disagree	1446 23%	6 10%	1051 22%	395 29%

Q16. In general, how effectively, if at all, do you think the GDC communicates with you?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Very effectively	1362 22%	1123 29%	239 10%	10 25%	116 26%	935 31%	65 19%	47 22%	230 11%	13 29%	25 12%	297 30%	196 21%	633 23%
Fairly effectively	3334 54%	2133 55%	1200 52%	18 47%	273 61%	1641 54%	178 52%	141 65%	1124 52%	25 55%	108 52%	519 52%	488 53%	1459 54%
Not very effectively	857 14%	352 9%	504 22%	6 15%	34 8%	259 8%	59 17%	18 8%	468 22%	6 12%	49 24%	99 10%	126 14%	335 12%
Not at all effectively	307 5%	88 2%	219 10%	1 3%	7 2%	53 2%	25 7%	4 2%	206 10%	1 2%	19 9%	22 2%	43 5%	130 5%
Don't know	344 6%	211 5%	133 6%	4 10%	17 4%	174 6%	17 5%	8 4%	127 6%	1 2%	6 3%	69 7%	68 7%	143 5%
Net effectively	4695 76%	3256 83%	1439 63%	29 72%	389 87%	2576 84%	243 71%	188 87%	1354 63%	38 84%	134 64%	816 81%	684 74%	2092 77%
Net not effectively	1163 19%	440 11%	723 32%	7 18%	41 9%	312 10%	84 24%	21 10%	675 31%	6 14%	68 33%	121 12%	169 18%	465 17%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Very effectively	1362 22%	111 16%	66 14%	59 14%	238 20%	252 23%	816 22%	72 18%	187 12%	1175 25%	1072 22%	145 23%	75 24%	47 19%
Fairly effectively	3334 54%	375 55%	265 56%	227 54%	663 56%	596 55%	1989 53%	229 59%	762 49%	2572 55%	2648 53%	347 56%	161 52%	143 58%
Not very effectively	857 14%	117 17%	96 20%	83 20%	168 14%	140 13%	538 14%	56 14%	354 23%	502 11%	701 14%	66 11%	54 18%	33 13%
Not at all effectively	307 5%	40 6%	26 6%	45 11%	58 5%	46 4%	200 5%	17 4%	169 11%	138 3%	254 5%	28 4%	14 4%	10 4%
Don't know	344 6%	39 6%	18 4%	8 2%	58 5%	55 5%	240 6%	17 4%	80 5%	264 6%	287 6%	35 6%	6 2%	14 6%
Net effectively	4695 76%	486 71%	331 70%	287 68%	901 76%	848 78%	2805 74%	302 77%	948 61%	3747 81%	3721 75%	492 79%	236 76%	190 77%
Net not effectively	1163 19%	157 23%	122 26%	128 30%	226 19%	187 17%	738 20%	73 19%	523 34%	641 14%	955 19%	94 15%	68 22%	43 17%

Q16. In general, how effectively, if at all, do you think the GDC communicates with you?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Very effectively	1362 22%	22 36%	1079 22%	283 21%
Fairly effectively	3334 54%	34 55%	2645 55%	689 50%
Not very effectively	857 14%	2 4%	658 14%	199 15%
Not at all effectively	307 5%	2 2%	205 4%	101 7%
Don't know	344 6%	1 2%	246 5%	98 7%
Net effectively	4695 76%	57 91%	3723 77%	972 71%
Net not effectively	1163 19%	4 6%	863 18%	300 22%

Q17. What communication channels do you feel the GDC are using effectively?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	4695	3256	1439	29	389	2576	243	188	1354	38	134	816	684	2092
Emails	4229 90%	2917 90%	1312 91%	26 92%	357 92%	2289 89%	230 95%	173 92%	1232 91%	32 83%	125 94%	734 90%	631 92%	1881 90%
GDC website	2319 49%	1683 52%	636 44%	16 56%	214 55%	1318 51%	126 52%	96 51%	591 44%	22 58%	74 56%	360 44%	302 44%	1063 51%
Presence at dental conferences	322 7%	221 7%	100 7%	5 18%	40 10%	158 6%	23 9%	19 10%	98 7%	2 5%	10 8%	38 5%	35 5%	159 8%
Don't know	180 4%	125 4%	55 4%	2 5%	13 3%	104 4%	6 3%	3 1%	54 4%	1 4%	3 2%	29 4%	22 3%	81 4%
Text messages	151 3%	137 4%	14 1%	1 2%	12 3%	116 4%	11 5%	6 3%	13 1%	- -	1 1%	21 3%	32 5%	71 3%
Facebook newsletters	77 2%	64 2%	13 1%	1 2%	4 1%	57 2%	2 1%	3 1%	13 1%	1 4%	- -	6 1%	15 2%	37 2%
Other	39 1%	24 1%	15 1%	- -	4 1%	21 1%	- -	2 1%	13 1%	- -	1 1%	9 1%	6 1%	9 0%
Twitter	32 1%	22 1%	10 1%	- -	3 1%	18 1%	2 1%	1 0%	9 1%	- -	1 1%	4 0%	2 0%	18 1%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	4695	486	331	287	901	848	2805	302	948	3747	3721	492	236	190
Emails	4229 90%	434 89%	299 90%	250 87%	809 90%	769 91%	2523 90%	282 94%	864 91%	3365 90%	3350 90%	442 90%	211 89%	172 90%
GDC website	2319 49%	255 53%	178 54%	162 56%	486 54%	422 50%	1342 48%	161 53%	424 45%	1896 51%	1839 49%	250 51%	116 49%	89 47%
Presence at dental conferences	322 7%	34 7%	27 8%	28 10%	66 7%	50 6%	195 7%	27 9%	80 8%	242 6%	266 7%	20 4%	20 8%	15 8%
Don't know	180 4%	20 4%	12 4%	16 6%	32 4%	38 4%	108 4%	7 2%	40 4%	140 4%	140 4%	23 5%	11 5%	6 3%
Text messages	151 3%	16 3%	6 2%	5 2%	32 4%	25 3%	96 3%	12 4%	18 2%	133 4%	120 3%	18 4%	4 2%	8 4%
Facebook newsletters	77 2%	8 2%	8 2%	3 1%	14 2%	15 2%	51 2%	11 4%	12 1%	65 2%	60 2%	7 1%	6 2%	2 1%
Other	39 1%	6 1%	3 1%	5 2%	8 1%	11 1%	16 1%	4 1%	12 1%	27 1%	32 1%	3 1%	3 1%	1 1%
Twitter	32 1%	3 1%	3 1%	2 1%	6 1%	5 1%	18 1%	2 1%	6 1%	26 1%	25 1%	4 1%	3 1%	- -

Q17. What communication channels do you feel the GDC are using effectively?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	4695	57	3723	972
Emails	4229 90%	54 95%	3348 90%	881 91%
GDC website	2319 49%	26 45%	1868 50%	451 46%
Presence at dental conferences	322 7%	0 1%	266 7%	55 6%
Don't know	180 4%	1 2%	149 4%	31 3%
Text messages	151 3%	1 2%	120 3%	31 3%
Facebook newsletters	77 2%	2 4%	62 2%	15 2%
Other	39 1%	- -	27 1%	12 1%
Twitter	32 1%	- -	27 1%	5 1%

Q18. What communication channels do you feel the GDC could be using more effectively?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Don't know	2288 37%	1600 41%	689 30%	18 45%	175 39%	1241 41%	147 43%	87 40%	651 30%	19 41%	65 31%	322 32%	295 32%	1087 40%
Emails	1711 28%	815 21%	896 39%	4 11%	83 19%	630 21%	105 30%	31 14%	842 39%	10 21%	85 41%	274 27%	236 26%	675 25%
Presence at dental conferences	1446 23%	740 19%	707 31%	6 16%	146 33%	534 17%	69 20%	61 28%	661 31%	7 15%	65 31%	264 26%	243 26%	540 20%
Text messages	1125 18%	731 19%	394 17%	12 31%	72 16%	610 20%	41 12%	40 18%	369 17%	9 21%	31 15%	224 22%	183 20%	490 18%
GDC website	1100 18%	621 16%	480 21%	8 19%	66 15%	498 16%	60 17%	31 14%	451 21%	7 16%	47 22%	190 19%	170 18%	441 16%
Facebook newsletters	1090 18%	817 21%	272 12%	7 18%	89 20%	674 22%	46 13%	59 27%	259 12%	15 33%	19 9%	203 20%	193 21%	511 19%
Twitter	306 5%	200 5%	106 5%	1 2%	15 3%	164 5%	15 4%	11 5%	97 4%	4 8%	12 6%	63 6%	51 6%	133 5%
Other	200 3%	75 2%	125 5%	1 2%	8 2%	53 2%	11 3%	4 2%	112 5%	1 2%	15 7%	17 2%	20 2%	66 2%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Don't know	2288 37%	238 35%	175 37%	171 41%	479 40%	405 37%	1343 35%	137 35%	472 30%	1817 39%	1811 36%	255 41%	118 38%	85 34%
Emails	1711 28%	223 33%	170 36%	133 32%	309 26%	282 26%	1095 29%	91 23%	622 40%	1088 23%	1429 29%	124 20%	76 25%	58 23%
Presence at dental conferences	1446 23%	186 27%	111 24%	102 24%	292 25%	256 23%	892 24%	103 26%	416 27%	1030 22%	1158 23%	150 24%	73 24%	57 23%
Text messages	1125 18%	119 17%	67 14%	42 10%	181 15%	198 18%	742 20%	82 21%	223 14%	902 19%	903 18%	100 16%	48 15%	62 25%
GDC website	1100 18%	131 19%	80 17%	89 21%	199 17%	179 16%	683 18%	62 16%	333 21%	767 16%	898 18%	94 15%	59 19%	35 14%
Facebook newsletters	1090 18%	108 16%	45 10%	29 7%	184 15%	176 16%	705 19%	102 26%	182 12%	908 20%	826 17%	131 21%	58 19%	66 27%
Twitter	306 5%	32 5%	17 4%	10 2%	71 6%	36 3%	195 5%	18 5%	80 5%	226 5%	226 5%	40 7%	22 7%	16 6%
Other	200 3%	27 4%	27 6%	43 10%	39 3%	43 4%	117 3%	17 4%	104 7%	96 2%	161 3%	20 3%	10 3%	9 3%

Q18. What communication channels do you feel the GDC could be using more effectively?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Don't know	2288 37%	19 30%	1943 40%	346 25%
Emails	1711 28%	24 38%	1156 24%	555 40%
Presence at dental conferences	1446 23%	8 13%	1052 22%	394 29%
Text messages	1125 18%	13 21%	848 18%	277 20%
GDC website	1100 18%	14 22%	745 15%	356 26%
Facebook newsletters	1090 18%	9 14%	880 18%	210 15%
Twitter	306 5%	2 3%	224 5%	82 6%
Other	200 3%	1 2%	152 3%	48 3%

Q19. How do you find out information about the GDC?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Email	3789 61%	2466 63%	1324 58%	23 57%	290 65%	1918 63%	225 65%	136 63%	1251 58%	26 58%	108 52%	582 58%	585 63%	1684 62%
GDC website	3745 60%	2380 61%	1365 59%	24 61%	316 71%	1859 61%	182 53%	158 72%	1277 59%	26 58%	138 66%	642 64%	520 56%	1624 60%
GDC newsletter	2432 39%	1506 39%	926 40%	11 29%	223 50%	1130 37%	132 38%	106 49%	869 40%	17 37%	91 44%	227 23%	323 35%	1124 42%
Dental Press	831 13%	365 9%	466 20%	6 15%	60 13%	251 8%	52 15%	28 13%	437 20%	2 4%	44 21%	84 8%	72 8%	286 11%
Other dental websites	438 7%	210 5%	228 10%	2 5%	27 6%	166 5%	17 5%	11 5%	216 10%	1 1%	20 10%	67 7%	68 7%	171 6%
I do not find out information about the GDC	199 3%	118 3%	81 4%	3 6%	6 1%	94 3%	19 6%	1 1%	79 4%	2 3%	2 1%	36 4%	22 2%	92 3%
Facebook	149 2%	69 2%	81 4%	- -	11 2%	54 2%	3 1%	9 4%	78 4%	- -	2 1%	33 3%	35 4%	47 2%
Other	142 2%	76 2%	65 3%	- -	10 2%	64 2%	3 1%	5 2%	61 3%	2 4%	9 4%	23 2%	22 2%	51 2%
Twitter	32 1%	20 1%	12 1%	- -	2 0%	15 0%	4 1%	- -	11 1%	- -	1 0%	4 0%	5 1%	15 1%

Q19. How do you find out information about the GDC?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Email	3789 61%	419 61%	288 61%	231 55%	725 61%	669 61%	2285 60%	254 65%	880 57%	2910 63%	3001 60%	414 67%	194 63%	141 57%
GDC website	3745 60%	398 58%	293 62%	267 63%	745 63%	657 60%	2244 59%	248 63%	920 59%	2824 61%	2987 60%	379 61%	203 66%	132 53%
GDC newsletter	2432 39%	296 43%	234 50%	228 54%	495 42%	444 41%	1444 38%	179 46%	628 40%	1804 39%	1959 39%	253 41%	113 37%	84 34%
Dental Press	831 13%	112 16%	120 26%	155 37%	131 11%	152 14%	523 14%	73 19%	356 23%	475 10%	687 14%	78 13%	37 12%	24 10%
Other dental websites	438 7%	47 7%	43 9%	42 10%	68 6%	76 7%	284 8%	36 9%	167 11%	270 6%	362 7%	41 7%	19 6%	12 5%
I do not find out information about the GDC	199 3%	22 3%	10 2%	18 4%	42 4%	32 3%	123 3%	10 3%	70 4%	129 3%	157 3%	16 3%	9 3%	15 6%
Facebook	149 2%	16 2%	14 3%	5 1%	22 2%	25 2%	99 3%	12 3%	62 4%	88 2%	125 3%	16 3%	6 2%	1 0%
Other	142 2%	15 2%	17 4%	15 3%	30 3%	29 3%	80 2%	15 4%	44 3%	97 2%	117 2%	11 2%	13 4%	1 0%
Twitter	32 1%	2 0%	4 1%	2 0%	9 1%	7 1%	15 0%	1 0%	12 1%	20 0%	27 1%	2 0%	1 0%	1 1%

Q19. How do you find out information about the GDC?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Email	3789 61%	39 63%	2929 61%	861 63%
GDC website	3745 60%	44 70%	2944 61%	800 58%
GDC newsletter	2432 39%	22 36%	1927 40%	505 37%
Dental Press	831 13%	5 8%	679 14%	152 11%
Other dental websites	438 7%	3 5%	317 7%	120 9%
I do not find out information about the GDC	199 3%	1 2%	152 3%	47 3%
Facebook	149 2%	1 2%	116 2%	33 2%
Other	142 2%	- -	108 2%	33 2%
Twitter	32 1%	- -	30 1%	2 0%

Q20. Do communications from the GDC tell you what you need to know?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Always	879 14%	708 18%	170 7%	8 21%	57 13%	608 20%	45 13%	19 9%	165 8%	6 13%	21 10%	214 21%	144 16%	387 14%
Often	2245 36%	1539 39%	706 31%	13 32%	195 44%	1203 39%	100 29%	99 46%	673 31%	24 53%	53 26%	370 37%	319 35%	1016 38%
Sometimes	2330 38%	1303 33%	1028 45%	11 29%	170 38%	984 32%	144 42%	88 40%	955 44%	13 30%	99 48%	290 29%	343 37%	994 37%
Rarely	469 8%	200 5%	269 12%	6 14%	16 4%	140 5%	36 10%	9 4%	246 11%	1 2%	30 14%	61 6%	74 8%	194 7%
Never	75 1%	41 1%	34 1%	- -	1 0%	33 1%	7 2%	- -	34 2%	- -	- -	11 1%	12 1%	37 1%
Don't know	205 3%	117 3%	88 4%	2 5%	9 2%	93 3%	12 4%	3 1%	83 4%	1 2%	5 3%	60 6%	28 3%	72 3%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Always	879 14%	70 10%	35 7%	27 7%	143 12%	172 16%	546 14%	35 9%	141 9%	737 16%	707 14%	81 13%	39 13%	31 13%
Often	2245 36%	234 34%	166 35%	140 33%	459 39%	381 35%	1322 35%	157 40%	429 28%	1816 39%	1778 36%	246 40%	104 34%	95 38%
Sometimes	2330 38%	294 43%	218 46%	191 45%	457 39%	417 38%	1419 38%	158 40%	687 44%	1643 35%	1854 37%	234 38%	131 42%	95 38%
Rarely	469 8%	61 9%	32 7%	46 11%	79 7%	85 8%	297 8%	28 7%	206 13%	263 6%	396 8%	38 6%	18 6%	15 6%
Never	75 1%	5 1%	5 1%	5 1%	12 1%	12 1%	51 1%	3 1%	29 2%	46 1%	58 1%	7 1%	7 2%	2 1%
Don't know	205 3%	16 2%	15 3%	13 3%	36 3%	22 2%	148 4%	11 3%	59 4%	146 3%	169 3%	15 2%	10 3%	9 3%

Q20. Do communications from the GDC tell you what you need to know?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Always	879 14%	20 32%	627 13%	252 18%
Often	2245 36%	21 34%	1817 38%	428 31%
Sometimes	2330 38%	15 25%	1837 38%	493 36%
Rarely	469 8%	1 2%	351 7%	118 9%
Never	75 1%	1 2%	47 1%	28 2%
Don't know	205 3%	3 5%	153 3%	52 4%

Q21. Does your workplace(s) have a way of collecting patient feedback (both positive and negative)?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
Yes	5206 87%	3200 84%	2006 91%	28 72%	361 83%	2640 89%	151 45%	165 78%	1880 91%	40 88%	183 90%	795 84%	754 86%	2258 86%
At one/some of my workplaces do, but not at another/others	232 4%	170 4%	62 3%	3 8%	52 12%	103 3%	19 6%	30 14%	57 3%	2 4%	9 4%	44 5%	39 4%	106 4%
No	333 6%	254 7%	79 4%	7 18%	13 3%	124 4%	107 32%	9 4%	75 4%	3 6%	7 4%	54 6%	49 6%	165 6%
Not currently working / retired	21 0%	15 0%	6 0%	- -	1 0%	13 0%	1 0%	- -	5 0%	- -	2 1%	1 0%	2 0%	10 0%
Don't know	201 3%	153 4%	49 2%	1 2%	10 2%	82 3%	60 18%	7 3%	47 2%	1 1%	2 1%	46 5%	37 4%	100 4%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
Yes	5206 87%	612 91%	427 93%	360 91%	1046 88%	945 87%	3276 87%	346 88%	1276 85%	3929 87%	4307 90%	404 66%	240 80%	214 87%
At one/some of my workplaces do, but not at another/others	232 4%	23 3%	10 2%	10 3%	38 3%	62 6%	147 4%	25 6%	36 2%	196 4%	168 4%	33 5%	21 7%	7 3%
No	333 6%	29 4%	20 4%	16 4%	52 4%	52 5%	229 6%	15 4%	124 8%	209 5%	154 3%	130 21%	26 9%	16 6%
Not currently working / retired	21 0%	2 0%	1 0%	5 1%	5 0%	3 0%	6 0%	1 0%	7 0%	14 0%	14 0%	2 0%	2 1%	2 1%
Don't know	201 3%	10 2%	3 1%	6 1%	45 4%	28 3%	125 3%	5 1%	57 4%	144 3%	143 3%	41 7%	9 3%	7 3%

Q21. Does your workplace(s) have a way of collecting patient feedback (both positive and negative)?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
Yes	5206 87%	41 79%	4058 86%	1148 89%
At one/some of my workplaces do, but not at another/others	232 4%	3 6%	173 4%	59 5%
No	333 6%	6 12%	288 6%	45 3%
Not currently working / retired	21 0%	- -	20 0%	1 0%
Don't know	201 3%	1 3%	162 3%	39 3%

Q22. How is this feedback collected?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
Comment cards for patients to fill in	4167 70%	2503 66%	1664 76%	24 60%	342 78%	2059 69%	67 20%	158 75%	1566 76%	35 77%	148 73%	611 65%	619 70%	1810 69%
Surveys	2564 43%	1543 41%	1021 46%	11 28%	183 42%	1307 44%	37 11%	92 44%	931 45%	23 51%	121 59%	342 36%	323 37%	1121 42%
Through written/email correspondence	1742 29%	1032 27%	710 32%	7 16%	137 31%	812 27%	73 22%	65 31%	655 32%	15 34%	75 37%	269 29%	248 28%	780 30%
Don't know	561 9%	421 11%	140 6%	7 18%	26 6%	223 8%	163 48%	16 8%	134 7%	3 8%	10 5%	116 12%	94 11%	267 10%
Other	349 6%	220 6%	128 6%	4 9%	24 5%	149 5%	52 16%	9 4%	120 6%	2 4%	17 8%	44 5%	43 5%	151 6%
Text after the appointment is finished	339 6%	204 5%	135 6%	- -	17 4%	175 6%	11 3%	10 5%	120 6%	1 1%	17 8%	51 5%	63 7%	160 6%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
Comment cards for patients to fill in	4167 70%	493 73%	351 76%	283 72%	835 70%	692 64%	2719 72%	300 77%	998 66%	3169 71%	3628 76%	227 37%	169 56%	122 50%
Surveys	2564 43%	323 48%	243 53%	213 54%	555 47%	493 45%	1547 41%	216 55%	653 44%	1911 43%	2135 45%	145 24%	128 43%	136 55%
Through written/email correspondence	1742 29%	199 29%	145 31%	102 26%	277 23%	395 36%	1110 29%	137 35%	470 31%	1273 28%	1428 30%	183 30%	73 24%	44 18%
Don't know	561 9%	40 6%	22 5%	22 6%	100 8%	85 8%	365 10%	22 6%	177 12%	384 9%	326 7%	163 27%	44 15%	24 10%
Other	349 6%	50 7%	32 7%	28 7%	44 4%	95 9%	205 5%	16 4%	120 8%	228 5%	260 5%	61 10%	12 4%	8 3%
Text after the appointment is finished	339 6%	28 4%	19 4%	18 5%	43 4%	68 6%	232 6%	25 6%	83 6%	257 6%	298 6%	18 3%	10 3%	7 3%

Q22. How is this feedback collected?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
Comment cards for patients to fill in	4167 70%	22 42%	3228 69%	938 73%
Surveys	2564 43%	20 39%	2009 43%	556 43%
Through written/email correspondence	1742 29%	14 27%	1383 29%	360 28%
Don't know	561 9%	5 10%	460 10%	101 8%
Other	349 6%	7 14%	277 6%	71 6%
Text after the appointment is finished	339 6%	6 12%	268 6%	71 6%

Q23. And how is this feedback used?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
To improve services in the workplace	4609 77%	2816 74%	1792 81%	31 79%	336 77%	2295 77%	151 45%	158 75%	1681 81%	35 77%	167 82%	709 75%	664 75%	2017 76%
In staff meetings	3149 53%	1875 49%	1274 58%	9 22%	250 57%	1562 53%	50 15%	122 58%	1195 58%	22 48%	111 55%	459 49%	451 51%	1337 51%
In staff appraisals	1480 25%	723 19%	757 34%	10 26%	121 28%	557 19%	34 10%	59 28%	689 33%	5 11%	95 47%	234 25%	205 23%	573 22%
Reported externally (e.g. head office, CQC, NHS commissioners)	1354 23%	742 20%	612 28%	2 5%	64 15%	640 22%	22 6%	37 18%	553 27%	16 36%	80 39%	141 15%	151 17%	620 24%
Don't know	654 11%	461 12%	193 9%	5 12%	47 11%	281 9%	118 35%	28 13%	183 9%	5 12%	14 7%	136 14%	111 13%	288 11%
It is not used	231 4%	181 5%	49 2%	2 5%	16 4%	118 4%	45 13%	4 2%	47 2%	2 3%	3 1%	24 3%	35 4%	116 4%
Other	60 1%	38 1%	22 1%	- -	5 1%	30 1%	3 1%	3 2%	19 1%	- -	6 3%	9 1%	8 1%	21 1%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
To improve services in the workplace	4609 77%	540 80%	378 82%	301 76%	891 75%	876 80%	2913 77%	321 82%	1165 78%	3444 77%	3824 80%	357 59%	206 69%	183 75%
In staff meetings	3149 53%	385 57%	290 63%	227 57%	566 48%	568 52%	2065 55%	244 62%	757 50%	2391 53%	2614 55%	233 38%	146 49%	139 57%
In staff appraisals	1480 25%	186 27%	154 33%	129 33%	324 27%	252 23%	937 25%	111 28%	481 32%	1000 22%	1235 26%	97 16%	74 25%	64 26%
Reported externally (e.g. head office, CQC, NHS commissioners)	1354 23%	172 25%	140 30%	129 33%	384 32%	122 11%	858 23%	82 21%	351 23%	1003 22%	1207 25%	71 12%	41 14%	32 13%
Don't know	654 11%	52 8%	29 6%	38 10%	153 13%	102 9%	387 10%	31 8%	175 12%	479 11%	431 9%	148 24%	42 14%	26 11%
It is not used	231 4%	27 4%	17 4%	11 3%	25 2%	32 3%	174 5%	12 3%	61 4%	170 4%	159 3%	39 6%	22 7%	9 4%
Other	60 1%	5 1%	7 2%	9 2%	12 1%	16 1%	30 1%	5 1%	18 1%	41 1%	37 1%	17 3%	4 1%	- -

Q23. And how is this feedback used?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
To improve services in the workplace	4609 77%	38 74%	3558 76%	1051 81%
In staff meetings	3149 53%	16 30%	2437 52%	712 55%
In staff appraisals	1480 25%	11 21%	1050 22%	430 33%
Reported externally (e.g. head office, CQC, NHS commissioners)	1354 23%	2 4%	1108 24%	245 19%
Don't know	654 11%	7 13%	547 12%	107 8%
It is not used	231 4%	2 3%	192 4%	38 3%
Other	60 1%	2 3%	51 1%	9 1%

Q24. During the last year, do you think the number of complaints received by your workplace(s) has...?

Counts Break % Respondents	Total	Q1. Please tell us which of the following roles apply to you										Years Registered		
		Dentist/DCP	Clinical dental technician		Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
Increased	789 13%	413 11%	376 17%	4 10%	54 12%	338 11%	13 4%	34 16%	354 17%	7 16%	29 14%	85 9%	130 15%	340 13%
Stayed about the same	2381 40%	1376 36%	1005 46%	11 27%	151 34%	1091 37%	107 32%	72 34%	927 45%	17 37%	109 54%	226 24%	299 34%	1073 41%
Decreased	1118 19%	793 21%	325 15%	13 34%	57 13%	651 22%	75 22%	20 10%	314 15%	12 26%	29 14%	189 20%	174 20%	512 19%
Don't know	1706 28%	1211 32%	495 22%	11 29%	175 40%	882 30%	142 42%	83 40%	468 23%	10 21%	37 18%	439 47%	278 32%	714 27%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
Increased	789 13%	110 16%	70 15%	53 13%	160 13%	107 10%	541 14%	56 14%	211 14%	577 13%	659 14%	71 12%	41 14%	16 7%
Stayed about the same	2381 40%	300 44%	256 55%	228 57%	458 39%	423 39%	1536 41%	168 43%	703 47%	1678 37%	1868 39%	251 41%	130 43%	118 48%
Decreased	1118 19%	127 19%	63 14%	53 13%	160 13%	223 20%	734 19%	74 19%	256 17%	862 19%	929 19%	93 15%	40 13%	38 15%
Don't know	1706 28%	138 20%	72 16%	63 16%	408 34%	336 31%	972 26%	93 24%	331 22%	1375 31%	1331 28%	195 32%	88 30%	73 30%

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
Increased	789 13%	1 2%	593 13%	195 15%
Stayed about the same	2381 40%	15 28%	1976 42%	406 31%
Decreased	1118 19%	18 34%	807 17%	310 24%
Don't know	1706 28%	18 35%	1325 28%	381 29%

Q25. How aware are you of the complaint handling system in your workplace?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
Very aware	3277 55%	1922 51%	1355 62%	22 55%	186 42%	1584 53%	119 35%	87 41%	1263 61%	34 74%	130 64%	387 41%	417 47%	1454 55%
Quite aware	2043 34%	1362 36%	681 31%	12 29%	206 47%	1038 35%	106 31%	104 50%	647 31%	10 21%	55 27%	375 40%	337 38%	917 35%
Not very aware	390 7%	275 7%	115 5%	5 12%	27 6%	208 7%	32 10%	10 5%	108 5%	2 4%	12 6%	110 12%	69 8%	150 6%
Not aware at all	91 2%	77 2%	14 1%	- -	5 1%	48 2%	23 7%	5 2%	13 1%	- -	2 1%	25 3%	15 2%	38 1%
Don't know	193 3%	157 4%	35 2%	2 4%	13 3%	85 3%	57 17%	4 2%	32 2%	- -	5 2%	44 5%	42 5%	80 3%
Net aware	5320 89%	3283 87%	2036 93%	33 84%	391 90%	2622 89%	226 67%	191 91%	1910 93%	43 96%	184 91%	761 81%	754 86%	2371 90%
Net unaware	481 8%	352 9%	129 6%	5 12%	33 7%	256 9%	55 16%	15 7%	121 6%	2 4%	14 7%	136 14%	84 10%	188 7%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
Very aware	3277 55%	430 64%	318 69%	272 69%	580 49%	621 57%	2099 55%	235 60%	922 61%	2355 52%	2676 56%	288 47%	151 51%	138 56%
Quite aware	2043 34%	193 29%	122 26%	98 25%	452 38%	339 31%	1300 34%	128 33%	405 27%	1638 36%	1614 34%	226 37%	108 36%	81 33%
Not very aware	390 7%	30 4%	16 3%	15 4%	109 9%	63 6%	218 6%	22 6%	83 6%	307 7%	282 6%	54 9%	26 9%	20 8%
Not aware at all	91 2%	7 1%	1 0%	4 1%	17 1%	27 2%	46 1%	5 1%	18 1%	72 2%	64 1%	13 2%	8 3%	4 2%
Don't know	193 3%	15 2%	5 1%	8 2%	27 2%	40 4%	119 3%	3 1%	72 5%	120 3%	152 3%	28 5%	7 2%	2 1%
Net aware	5320 89%	623 92%	440 95%	370 93%	1032 87%	960 88%	3400 90%	362 92%	1327 88%	3992 89%	4290 90%	514 84%	259 87%	220 89%
Net unaware	481 8%	37 6%	17 4%	19 5%	126 11%	90 8%	264 7%	26 7%	101 7%	380 8%	346 7%	67 11%	33 11%	24 10%

Q25. How aware are you of the complaint handling system in your workplace?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
Very aware	3277 55%	24 47%	2552 54%	725 56%
Quite aware	2043 34%	12 24%	1624 35%	418 32%
Not very aware	390 7%	8 15%	299 6%	91 7%
Not aware at all	91 2%	3 6%	75 2%	16 1%
Don't know	193 3%	4 8%	151 3%	42 3%
Net aware	5320 89%	37 71%	4177 89%	1143 88%
Net unaware	481 8%	11 21%	374 8%	107 8%

Q26. How are patients made aware of how to complain?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
Information is displayed in the practice	4506 75%	2659 70%	1846 84%	25 62%	335 77%	2214 75%	74 22%	155 74%	1737 84%	43 94%	161 79%	639 68%	612 69%	1985 75%
Information is provided if patients ask for it	3104 52%	1904 50%	1199 55%	14 35%	199 46%	1583 53%	95 28%	111 53%	1127 55%	24 53%	115 56%	493 52%	496 56%	1339 51%
Information is available on the website	1890 32%	1058 28%	832 38%	10 25%	151 34%	851 29%	43 13%	71 34%	759 37%	22 48%	104 51%	243 26%	262 30%	789 30%
Don't know	393 7%	314 8%	79 4%	6 15%	23 5%	137 5%	145 43%	12 6%	73 4%	- -	8 4%	98 10%	68 8%	178 7%
Other	123 2%	72 2%	51 2%	- -	6 1%	37 1%	30 9%	4 2%	47 2%	1 1%	9 5%	9 1%	8 1%	60 2%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
Information is displayed in the practice	4506 75%	551 82%	388 84%	331 84%	877 74%	767 70%	2937 78%	315 80%	1114 74%	3392 75%	3636 76%	415 68%	227 76%	202 82%
Information is provided if patients ask for it	3104 52%	352 52%	245 53%	178 45%	657 55%	545 50%	1955 52%	217 55%	754 50%	2350 52%	2535 53%	307 50%	130 43%	114 47%
Information is available on the website	1890 32%	255 38%	191 41%	150 38%	388 33%	357 33%	1177 31%	155 40%	524 35%	1366 30%	1591 33%	159 26%	69 23%	59 24%
Don't know	393 7%	27 4%	10 2%	12 3%	68 6%	75 7%	235 6%	11 3%	155 10%	238 5%	309 6%	46 8%	22 7%	9 4%
Other	123 2%	14 2%	11 2%	20 5%	32 3%	21 2%	62 2%	9 2%	52 3%	71 2%	96 2%	12 2%	8 3%	3 1%

Q26. How are patients made aware of how to complain?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
Information is displayed in the practice	4506 75%	27 52%	3478 74%	1028 80%
Information is provided if patients ask for it	3104 52%	18 34%	2426 52%	678 52%
Information is available on the website	1890 32%	11 21%	1493 32%	397 31%
Don't know	393 7%	7 13%	320 7%	72 6%
Other	123 2%	3 6%	108 2%	15 1%

Q27. Does your workplace(s) have a clear, written procedure for handling patient complaints?

Counts Break % Respondents	Total	Dentist/DCP										Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
Yes	5453 91%	3363 89%	2090 95%	32 82%	386 88%	2747 93%	175 52%	194 92%	1959 95%	44 97%	188 93%	832 88%	781 89%	2384 90%
At one/some of my workplaces do, but not at another/others	104 2%	71 2%	33 2%	2 5%	21 5%	41 1%	9 3%	10 5%	30 1%	1 3%	5 2%	22 2%	25 3%	40 2%
No	117 2%	91 2%	26 1%	4 10%	2 0%	30 1%	57 17%	1 1%	22 1%	-	7 4%	25 3%	18 2%	56 2%
Don't know	318 5%	268 7%	51 2%	1 3%	28 6%	144 5%	96 29%	5 2%	52 2%	-	3 1%	62 7%	57 6%	159 6%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
Yes	5453 91%	636 94%	446 97%	375 95%	1106 93%	971 89%	3446 91%	364 93%	1310 87%	4144 92%	4372 91%	537 88%	268 90%	232 95%
At one/some of my workplaces do, but not at another/others	104 2%	6 1%	5 1%	6 1%	19 2%	26 2%	68 2%	11 3%	28 2%	76 2%	90 2%	9 2%	2 1%	3 1%
No	117 2%	10 2%	3 1%	5 1%	8 1%	29 3%	76 2%	3 1%	60 4%	57 1%	76 2%	20 3%	9 3%	3 1%
Don't know	318 5%	23 3%	7 2%	10 3%	53 4%	62 6%	193 5%	13 3%	103 7%	216 5%	248 5%	44 7%	19 7%	7 3%

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
Yes	5453 91%	44 85%	4286 91%	1167 90%
At one/some of my workplaces do, but not at another/others	104 2%	-	64 1%	40 3%
No	117 2%	8 15%	93 2%	24 2%
Don't know	318 5%	-	257 5%	61 5%

Q28. Is the written procedure available to patients?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
Yes	5029 84%	3052 80%	1977 90%	30 75%	358 82%	2513 85%	134 40%	174 83%	1855 90%	44 97%	176 87%	743 79%	718 82%	2194 83%
At one/some of my workplaces do, but not at another/others	96 2%	69 2%	27 1%	2 5%	20 5%	45 2%	4 1%	9 4%	23 1%	- -	5 2%	19 2%	16 2%	42 2%
No	156 3%	130 3%	26 1%	4 10%	2 0%	61 2%	65 19%	- -	22 1%	- -	6 3%	22 2%	22 3%	84 3%
Don't know	712 12%	541 14%	171 8%	4 10%	57 13%	344 12%	134 40%	27 13%	163 8%	1 3%	16 8%	156 17%	124 14%	319 12%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
Yes	5029 84%	595 88%	421 91%	358 90%	1007 85%	907 83%	3179 84%	332 85%	1223 81%	3806 85%	4039 84%	484 79%	242 81%	221 90%
At one/some of my workplaces do, but not at another/others	96 2%	8 1%	7 1%	4 1%	15 1%	25 2%	65 2%	14 4%	20 1%	76 2%	80 2%	7 1%	5 2%	3 1%
No	156 3%	16 2%	7 2%	5 1%	10 1%	31 3%	112 3%	8 2%	74 5%	82 2%	110 2%	32 5%	6 2%	3 1%
Don't know	712 12%	57 8%	27 6%	29 7%	154 13%	126 12%	428 11%	38 10%	184 12%	528 12%	558 12%	87 14%	45 15%	18 8%

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
Yes	5029 84%	43 82%	3928 84%	1101 85%
At one/some of my workplaces do, but not at another/others	96 2%	1 2%	69 1%	27 2%
No	156 3%	5 9%	131 3%	25 2%
Don't know	712 12%	3 6%	573 12%	139 11%

Q29a. I am confident that my workplace handles patient complaints well

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
Strongly agree	3366 56%	2133 56%	1233 56%	21 54%	234 53%	1746 59%	114 34%	102 49%	1157 56%	31 70%	112 55%	498 53%	482 55%	1479 56%
Agree	2116 35%	1294 34%	823 37%	16 39%	161 37%	977 33%	144 43%	81 38%	771 37%	11 24%	80 39%	352 37%	318 36%	920 35%
Disagree	149 2%	93 2%	56 3%	- -	13 3%	77 3%	3 1%	10 5%	51 2%	1 1%	6 3%	23 2%	22 3%	64 2%
Strongly disagree	66 1%	43 1%	23 1%	- -	5 1%	35 1%	5 2%	4 2%	23 1%	1 3%	- -	7 1%	12 1%	36 1%
Don't know	296 5%	230 6%	66 3%	3 6%	25 6%	128 4%	71 21%	13 6%	61 3%	1 2%	6 3%	60 6%	46 5%	139 5%
Net agree	5482 91%	3427 90%	2056 93%	37 94%	395 90%	2723 92%	258 76%	183 87%	1928 93%	42 94%	192 94%	850 90%	801 91%	2399 91%
Net disagree	215 4%	136 4%	79 4%	- -	18 4%	112 4%	8 2%	14 7%	74 4%	2 4%	6 3%	30 3%	34 4%	100 4%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
Strongly agree	3366 56%	390 58%	284 62%	232 59%	602 51%	679 62%	2118 56%	229 58%	844 56%	2522 56%	2716 57%	317 52%	161 54%	147 60%
Agree	2116 35%	239 35%	154 33%	133 34%	470 40%	334 31%	1352 36%	131 34%	519 35%	1597 36%	1680 35%	228 37%	105 35%	80 33%
Disagree	149 2%	16 2%	12 3%	11 3%	32 3%	24 2%	97 3%	18 4%	30 2%	119 3%	114 2%	20 3%	11 4%	4 1%
Strongly disagree	66 1%	6 1%	2 0%	3 1%	11 1%	10 1%	48 1%	3 1%	20 1%	46 1%	45 1%	12 2%	7 2%	2 1%
Don't know	296 5%	24 4%	9 2%	18 5%	72 6%	43 4%	169 4%	11 3%	87 6%	209 5%	232 5%	33 5%	16 5%	13 5%
Net agree	5482 91%	629 93%	438 95%	365 92%	1071 90%	1013 93%	3470 92%	360 92%	1363 91%	4119 92%	4396 92%	545 89%	265 89%	227 93%
Net disagree	215 4%	23 3%	14 3%	13 3%	43 4%	34 3%	145 4%	21 5%	51 3%	164 4%	159 3%	32 5%	18 6%	5 2%

Q29a. I am confident that my workplace handles patient complaints well

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
Strongly agree	3366 56%	25 48%	2633 56%	733 57%
Agree	2116 35%	24 46%	1656 35%	460 36%
Disagree	149 2%	0 1%	118 3%	31 2%
Strongly disagree	66 1%	- -	52 1%	14 1%
Don't know	296 5%	3 5%	242 5%	54 4%
Net agree	5482 91%	49 94%	4289 91%	1193 92%
Net disagree	215 4%	0 1%	170 4%	45 3%

Q29b. My workplace resolves patient complaints wherever possible

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
Strongly agree	3640 61%	2257 60%	1383 63%	24 61%	265 61%	1818 61%	141 42%	117 56%	1295 63%	32 71%	132 65%	540 57%	515 59%	1585 60%
Agree	1949 33%	1233 33%	716 33%	13 33%	142 32%	955 32%	119 35%	75 36%	674 33%	12 27%	62 31%	319 34%	289 33%	869 33%
Disagree	58 1%	36 1%	22 1%	- -	6 1%	29 1%	1 0%	3 2%	17 1%	1 1%	5 3%	10 1%	12 1%	25 1%
Strongly disagree	59 1%	37 1%	21 1%	- -	3 1%	31 1%	4 1%	2 1%	21 1%	- -	- -	6 1%	10 1%	33 1%
Don't know	288 5%	228 6%	59 3%	3 6%	20 5%	130 4%	72 21%	12 6%	56 3%	1 1%	4 2%	66 7%	54 6%	127 5%
Net agree	5589 93%	3491 92%	2098 95%	37 94%	407 93%	2772 94%	260 77%	193 92%	1969 95%	44 98%	194 95%	859 91%	805 91%	2455 93%
Net disagree	117 2%	73 2%	43 2%	- -	10 2%	60 2%	5 2%	5 2%	38 2%	1 1%	5 3%	15 2%	22 3%	57 2%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
Strongly agree	3640 61%	421 62%	314 68%	264 67%	638 54%	728 67%	2314 61%	255 65%	931 62%	2709 60%	2931 61%	358 59%	168 56%	153 62%
Agree	1949 33%	226 33%	136 29%	110 28%	461 39%	295 27%	1224 32%	112 29%	454 30%	1495 33%	1543 32%	207 34%	105 35%	75 31%
Disagree	58 1%	5 1%	4 1%	3 1%	10 1%	10 1%	39 1%	7 2%	10 1%	49 1%	47 1%	4 1%	3 1%	4 1%
Strongly disagree	59 1%	5 1%	2 0%	3 1%	10 1%	12 1%	41 1%	6 2%	19 1%	39 1%	42 1%	9 1%	6 2%	2 1%
Don't know	288 5%	18 3%	6 1%	16 4%	66 6%	44 4%	165 4%	12 3%	87 6%	200 4%	224 5%	33 5%	17 6%	12 5%
Net agree	5589 93%	647 96%	449 97%	374 94%	1099 93%	1023 94%	3538 94%	367 94%	1385 92%	4204 94%	4474 93%	564 93%	273 91%	228 93%
Net disagree	117 2%	10 2%	6 1%	5 1%	20 2%	22 2%	80 2%	13 3%	29 2%	88 2%	89 2%	12 2%	9 3%	5 2%

Q29b. My workplace resolves patient complaints wherever possible

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
Strongly agree	3640 61%	30 58%	2861 61%	778 60%
Agree	1949 33%	19 37%	1523 32%	426 33%
Disagree	58 1%	1 2%	46 1%	12 1%
Strongly disagree	59 1%	- -	45 1%	14 1%
Don't know	288 5%	1 3%	225 5%	62 5%
Net agree	5589 93%	49 95%	4384 93%	1204 93%
Net disagree	117 2%	1 2%	91 2%	25 2%

Q30. Where does your workplace display your GDC registration number?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5993	3792	2201	40	437	2963	337	210	2063	45	203	941	881	2639
In the reception/waiting room of your workplace	2107 35%	1181 31%	926 42%	28 71%	142 33%	914 31%	102 30%	66 31%	879 43%	19 42%	72 35%	316 34%	312 35%	903 34%
I do not think my registration number is displayed anywhere	1852 31%	1428 38%	424 19%	5 13%	123 28%	1186 40%	105 31%	61 29%	385 19%	12 26%	58 29%	294 31%	257 29%	896 34%
On your workplace website	1777 30%	846 22%	931 42%	10 26%	168 39%	620 21%	30 9%	82 39%	864 42%	22 49%	91 45%	243 26%	266 30%	700 27%
In the surgery room/space that you work in	677 11%	330 9%	347 16%	8 19%	50 11%	215 7%	61 18%	19 9%	331 16%	6 12%	24 12%	79 8%	96 11%	270 10%
Don't know	477 8%	307 8%	170 8%	2 4%	32 7%	235 8%	40 12%	14 7%	163 8%	1 1%	9 4%	126 13%	88 10%	172 7%
Other	386 6%	224 6%	162 7%	2 6%	33 7%	170 6%	24 7%	18 9%	153 7%	1 3%	16 8%	33 3%	55 6%	175 7%
On letterheads	327 5%	103 3%	224 10%	10 24%	15 3%	48 2%	36 11%	5 2%	201 10%	2 3%	30 15%	35 4%	41 5%	121 5%
On business cards	275 5%	111 3%	164 7%	11 27%	23 5%	49 2%	33 10%	14 7%	141 7%	2 5%	30 15%	22 2%	41 5%	109 4%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5993	676	461	396	1186	1089	3783	392	1501	4492	4787	610	299	245
In the reception/waiting room of your workplace	2107 35%	253 37%	172 37%	151 38%	277 23%	406 37%	1463 39%	155 40%	646 43%	1461 33%	1739 36%	161 26%	119 40%	69 28%
I do not think my registration number is displayed anywhere	1852 31%	193 29%	112 24%	100 25%	640 54%	242 22%	992 26%	99 25%	288 19%	1564 35%	1390 29%	252 41%	88 30%	107 44%
On your workplace website	1777 30%	237 35%	179 39%	152 38%	125 11%	459 42%	1225 32%	171 44%	578 39%	1199 27%	1495 31%	156 26%	65 22%	50 20%
In the surgery room/space that you work in	677 11%	81 12%	83 18%	68 17%	76 6%	128 12%	479 13%	46 12%	272 18%	405 9%	543 11%	35 6%	67 22%	25 10%
Don't know	477 8%	39 6%	25 6%	25 6%	99 8%	67 6%	301 8%	15 4%	100 7%	377 8%	384 8%	51 8%	19 7%	19 8%
Other	386 6%	44 7%	40 9%	39 10%	71 6%	74 7%	249 7%	28 7%	125 8%	261 6%	321 7%	42 7%	13 4%	6 2%
On letterheads	327 5%	45 7%	51 11%	33 8%	30 3%	103 9%	199 5%	33 8%	189 13%	138 3%	270 6%	28 5%	19 6%	5 2%
On business cards	275 5%	37 6%	40 9%	26 7%	16 1%	101 9%	162 4%	36 9%	143 9%	133 3%	227 5%	29 5%	8 3%	5 2%

Q30. Where does your workplace display your GDC registration number?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5993	52	4701	1292
In the reception/waiting room of your workplace	2107 35%	19 36%	1620 34%	488 38%
I do not think my registration number is displayed anywhere	1852 31%	15 28%	1524 32%	328 25%
On your workplace website	1777 30%	11 22%	1360 29%	417 32%
In the surgery room/space that you work in	677 11%	7 14%	518 11%	159 12%
Don't know	477 8%	3 6%	354 8%	123 10%
Other	386 6%	5 10%	306 7%	81 6%
On letterheads	327 5%	4 7%	248 5%	79 6%
On business cards	275 5%	5 10%	206 4%	69 5%

Q31a. A dentist posts racist comments on their personal Facebook page

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6202	3908	2294	40	447	3062	345	218	2155	45	207	1006	921	2701
No action	252 4%	102 3%	150 7%	2 5%	8 2%	71 2%	20 6%	7 3%	144 7%	1 2%	8 4%	45 4%	35 4%	112 4%
Reprimand	2042 33%	1078 28%	963 42%	13 32%	176 39%	817 27%	68 20%	86 40%	903 42%	14 31%	95 46%	269 27%	324 35%	834 31%
Conditions	1141 18%	709 18%	432 19%	5 12%	86 19%	553 18%	61 18%	44 20%	411 19%	8 18%	29 14%	173 17%	139 15%	504 19%
Suspension	1552 25%	1098 28%	454 20%	9 22%	110 25%	889 29%	86 25%	50 23%	418 19%	15 33%	48 23%	318 32%	233 25%	654 24%
Strike off register	884 14%	715 18%	169 7%	10 25%	50 11%	575 19%	78 23%	27 12%	157 7%	8 17%	23 11%	146 14%	134 15%	439 16%
Don't know	331 5%	206 5%	125 5%	1 3%	16 4%	157 5%	32 9%	4 2%	122 6%	- -	5 2%	55 5%	56 6%	158 6%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6202	682	471	421	1185	1089	3783	392	1550	4652	4962	620	310	248
No action	252 4%	32 5%	17 4%	11 3%	21 2%	49 4%	172 5%	10 3%	94 6%	158 3%	202 4%	22 4%	10 3%	9 4%
Reprimand	2042 33%	242 36%	187 40%	185 44%	369 31%	378 35%	1231 33%	117 30%	547 35%	1495 32%	1654 33%	177 29%	108 35%	84 34%
Conditions	1141 18%	147 22%	99 21%	81 19%	253 21%	208 19%	657 17%	74 19%	294 19%	848 18%	929 19%	119 19%	45 15%	41 17%
Suspension	1552 25%	149 22%	102 22%	97 23%	294 25%	265 24%	973 26%	114 29%	347 22%	1205 26%	1235 25%	163 26%	80 26%	58 23%
Strike off register	884 14%	84 12%	45 9%	36 9%	194 16%	140 13%	537 14%	54 14%	183 12%	702 15%	678 14%	103 17%	54 17%	44 18%
Don't know	331 5%	29 4%	22 5%	11 3%	55 5%	50 5%	212 6%	22 6%	86 6%	245 5%	264 5%	37 6%	12 4%	11 5%

Q31a. A dentist posts racist comments on their personal Facebook page

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6202	62	4832	1370
No action	252 4%	8 13%	171 4%	80 6%
Reprimand	2042 33%	18 29%	1591 33%	451 33%
Conditions	1141 18%	7 11%	878 18%	263 19%
Suspension	1552 25%	16 25%	1244 26%	307 22%
Strike off register	884 14%	6 10%	710 15%	174 13%
Don't know	331 5%	7 12%	237 5%	94 7%

Q31b. A dentist accidentally prescribes wrong medication patient & there are serious side effects leading to the patient being admitted to hospital

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6202	3908	2294	40	447	3062	345	218	2155	45	207	1006	921	2701
No action	139 2%	48 1%	91 4%	- -	2 0%	42 1%	5 1%	- -	89 4%	- -	3 2%	27 3%	21 2%	46 2%
Reprimand	836 13%	292 7%	544 24%	4 10%	22 5%	236 8%	27 8%	14 7%	514 24%	- -	40 19%	98 10%	124 13%	296 11%
Conditions	2820 45%	1458 37%	1362 59%	17 43%	239 53%	1108 36%	90 26%	129 59%	1283 60%	26 57%	126 61%	420 42%	396 43%	1186 44%
Suspension	1629 26%	1412 36%	216 9%	15 37%	141 32%	1111 36%	144 42%	53 24%	191 9%	13 29%	31 15%	303 30%	249 27%	795 29%
Strike off register	561 9%	540 14%	22 1%	4 11%	28 6%	454 15%	52 15%	16 7%	20 1%	6 14%	4 2%	116 11%	91 10%	289 11%
Don't know	217 4%	157 4%	60 3%	- -	17 4%	111 4%	27 8%	6 3%	58 3%	- -	3 2%	42 4%	40 4%	89 3%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6202	682	471	421	1185	1089	3783	392	1550	4652	4962	620	310	248
No action	139 2%	19 3%	13 3%	12 3%	28 2%	19 2%	93 2%	7 2%	61 4%	78 2%	119 2%	12 2%	5 2%	1 0%
Reprimand	836 13%	123 18%	102 22%	92 22%	134 11%	149 14%	540 14%	53 14%	364 23%	472 10%	647 13%	77 12%	56 18%	47 19%
Conditions	2820 45%	326 48%	244 52%	249 59%	570 48%	460 42%	1723 46%	180 46%	788 51%	2032 44%	2247 45%	296 48%	148 48%	105 42%
Suspension	1629 26%	147 22%	81 17%	53 13%	314 26%	332 31%	944 25%	108 27%	228 15%	1400 30%	1315 26%	150 24%	76 24%	73 29%
Strike off register	561 9%	46 7%	17 4%	4 1%	111 9%	96 9%	334 9%	34 9%	54 3%	507 11%	461 9%	60 10%	18 6%	16 7%
Don't know	217 4%	22 3%	14 3%	10 2%	28 2%	32 3%	148 4%	10 3%	55 4%	163 3%	174 4%	26 4%	7 2%	7 3%

Q31b. A dentist accidentally prescribes wrong medication patient & there are serious side effects leading to the patient being admitted to hospital

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6202	62	4832	1370
No action	139 2%	2 3%	87 2%	52 4%
Reprimand	836 13%	9 14%	593 12%	243 18%
Conditions	2820 45%	25 41%	2155 45%	665 49%
Suspension	1629 26%	16 26%	1351 28%	277 20%
Strike off register	561 9%	6 10%	484 10%	77 6%
Don't know	217 4%	4 6%	161 3%	56 4%

Q31c. A dentist is charged for drunk and disorderly behaviour on a night out

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6202	3908	2294	40	447	3062	345	218	2155	45	207	1006	921	2701
No action	613 10%	322 8%	291 13%	3 7%	38 8%	229 7%	51 15%	18 8%	276 13%	1 3%	23 11%	94 9%	121 13%	265 10%
Reprimand	2137 34%	1197 31%	940 41%	12 30%	171 38%	911 30%	105 30%	85 39%	892 41%	18 41%	77 37%	295 29%	301 33%	882 33%
Conditions	1163 19%	686 18%	477 21%	10 25%	77 17%	543 18%	66 19%	33 15%	437 20%	5 12%	54 26%	166 16%	168 18%	510 19%
Suspension	1609 26%	1165 30%	444 19%	12 30%	126 28%	940 31%	71 21%	62 28%	410 19%	12 27%	43 21%	298 30%	227 25%	737 27%
Strike off register	422 7%	362 9%	60 3%	1 4%	19 4%	310 10%	24 7%	12 6%	57 3%	8 17%	8 4%	95 9%	52 6%	203 8%
Don't know	260 4%	176 4%	84 4%	2 4%	16 4%	130 4%	29 8%	7 3%	83 4%	- -	2 1%	58 6%	52 6%	105 4%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6202	682	471	421	1185	1089	3783	392	1550	4652	4962	620	310	248
No action	613 10%	63 9%	39 8%	30 7%	77 6%	111 10%	410 11%	29 7%	203 13%	409 9%	502 10%	54 9%	36 12%	15 6%
Reprimand	2137 34%	265 39%	209 44%	184 44%	386 33%	403 37%	1282 34%	151 39%	635 41%	1502 32%	1695 34%	223 36%	102 33%	94 38%
Conditions	1163 19%	132 19%	96 20%	92 22%	254 21%	192 18%	706 19%	61 16%	300 19%	863 19%	935 19%	112 18%	63 20%	43 17%
Suspension	1609 26%	164 24%	94 20%	90 21%	344 29%	267 24%	974 26%	112 29%	290 19%	1318 28%	1276 26%	170 27%	75 24%	73 29%
Strike off register	422 7%	39 6%	17 4%	16 4%	89 8%	67 6%	255 7%	26 7%	55 4%	366 8%	349 7%	35 6%	22 7%	12 5%
Don't know	260 4%	19 3%	16 3%	10 2%	35 3%	50 5%	158 4%	12 3%	66 4%	194 4%	205 4%	27 4%	12 4%	11 4%

Q31c. A dentist is charged for drunk and disorderly behaviour on a night out

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6202	62	4832	1370
No action	613 10%	5 9%	460 10%	153 11%
Reprimand	2137 34%	23 37%	1723 36%	413 30%
Conditions	1163 19%	10 16%	881 18%	282 21%
Suspension	1609 26%	15 24%	1233 26%	375 27%
Strike off register	422 7%	4 6%	347 7%	75 5%
Don't know	260 4%	5 8%	188 4%	71 5%

Q31d. A dentist removes the wrong tooth

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6202	3908	2294	40	447	3062	345	218	2155	45	207	1006	921	2701
No action	242 4%	74 2%	168 7%	1 3%	7 1%	60 2%	5 1%	7 3%	153 7%	- -	17 8%	41 4%	36 4%	80 3%
Reprimand	1063 17%	409 10%	655 29%	4 9%	41 9%	333 11%	27 8%	22 10%	620 29%	2 5%	54 26%	153 15%	134 15%	383 14%
Conditions	2765 45%	1595 41%	1171 51%	13 33%	236 53%	1224 40%	103 30%	139 64%	1095 51%	26 58%	109 53%	397 40%	403 44%	1216 45%
Suspension	1323 21%	1146 29%	178 8%	20 50%	113 25%	886 29%	135 39%	34 16%	167 8%	14 30%	15 7%	228 23%	204 22%	676 25%
Strike off register	505 8%	481 12%	24 1%	2 4%	23 5%	408 13%	46 13%	5 2%	23 1%	2 5%	4 2%	127 13%	95 10%	223 8%
Don't know	303 5%	204 5%	100 4%	- -	27 6%	151 5%	28 8%	12 5%	96 4%	1 1%	9 4%	60 6%	49 5%	122 5%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6202	682	471	421	1185	1089	3783	392	1550	4652	4962	620	310	248
No action	242 4%	33 5%	24 5%	28 7%	59 5%	24 2%	163 4%	10 3%	98 6%	144 3%	174 4%	34 5%	16 5%	18 7%
Reprimand	1063 17%	143 21%	121 26%	129 31%	209 18%	168 15%	662 17%	70 18%	434 28%	629 14%	795 16%	131 21%	70 23%	56 23%
Conditions	2765 45%	313 46%	230 49%	207 49%	575 48%	469 43%	1653 44%	190 48%	697 45%	2068 44%	2241 45%	261 42%	132 42%	109 44%
Suspension	1323 21%	124 18%	59 13%	33 8%	212 18%	278 25%	794 21%	78 20%	193 12%	1130 24%	1102 22%	103 17%	61 20%	40 16%
Strike off register	505 8%	39 6%	14 3%	6 1%	79 7%	106 10%	306 8%	29 7%	55 4%	450 10%	421 8%	46 7%	16 5%	12 5%
Don't know	303 5%	30 4%	24 5%	19 5%	51 4%	45 4%	205 5%	15 4%	73 5%	231 5%	229 5%	45 7%	15 5%	12 5%

Q31d. A dentist removes the wrong tooth

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6202	62	4832	1370
No action	242 4%	-	188 4%	54 4%
Reprimand	1063 17%	11 17%	827 17%	236 17%
Conditions	2765 45%	22 36%	2108 44%	658 48%
Suspension	1323 21%	18 29%	1055 22%	269 20%
Strike off register	505 8%	9 14%	425 9%	80 6%
Don't know	303 5%	3 4%	231 5%	72 5%

Q31e. A dentist gives a patient a rude response to a complaint a patient has made about them

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6202	3908	2294	40	447	3062	345	218	2155	45	207	1006	921	2701
No action	405 7%	175 4%	230 10%	1 3%	12 3%	144 5%	13 4%	8 4%	212 10%	2 4%	21 10%	55 5%	76 8%	162 6%
Reprimand	2774 45%	1541 39%	1233 54%	22 56%	206 46%	1173 38%	122 35%	107 49%	1156 54%	26 58%	111 54%	390 39%	358 39%	1185 44%
Conditions	1794 29%	1211 31%	582 25%	12 31%	152 34%	941 31%	104 30%	77 35%	544 25%	11 24%	61 29%	310 31%	288 31%	779 29%
Suspension	821 13%	693 18%	128 6%	2 5%	53 12%	579 19%	65 19%	18 8%	124 6%	6 12%	9 5%	181 18%	117 13%	392 15%
Strike off register	84 1%	77 2%	7 0%	- -	3 1%	59 2%	16 5%	1 0%	7 0%	- -	1 0%	15 2%	17 2%	42 2%
Don't know	324 5%	210 5%	114 5%	2 4%	21 5%	164 5%	25 7%	6 3%	112 5%	1 1%	5 2%	54 5%	64 7%	140 5%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6202	682	471	421	1185	1089	3783	392	1550	4652	4962	620	310	248
No action	405 7%	46 7%	33 7%	32 8%	61 5%	56 5%	280 7%	19 5%	149 10%	256 6%	308 6%	43 7%	24 8%	27 11%
Reprimand	2774 45%	349 51%	254 54%	238 56%	570 48%	501 46%	1631 43%	171 44%	796 51%	1978 43%	2187 44%	279 45%	152 49%	134 54%
Conditions	1794 29%	185 27%	126 27%	104 25%	331 28%	335 31%	1081 29%	141 36%	383 25%	1410 30%	1465 30%	181 29%	74 24%	47 19%
Suspension	821 13%	71 10%	30 6%	29 7%	162 14%	141 13%	514 14%	46 12%	122 8%	699 15%	677 14%	77 12%	39 13%	22 9%
Strike off register	84 1%	7 1%	2 0%	1 0%	12 1%	8 1%	64 2%	3 1%	17 1%	67 1%	68 1%	6 1%	4 1%	5 2%
Don't know	324 5%	23 3%	25 5%	17 4%	50 4%	49 4%	212 6%	13 3%	83 5%	241 5%	256 5%	34 6%	16 5%	13 5%

Q31e. A dentist gives a patient a rude response to a complaint a patient has made about them

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6202	62	4832	1370
No action	405 7%	4 6%	311 6%	94 7%
Reprimand	2774 45%	22 35%	2227 46%	547 40%
Conditions	1794 29%	25 41%	1360 28%	434 32%
Suspension	821 13%	6 10%	630 13%	191 14%
Strike off register	84 1%	1 2%	65 1%	18 1%
Don't know	324 5%	4 7%	238 5%	86 6%

Q32a. A dental nurse posts racist comments on their personal Facebook page

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
No action	293 5%	136 3%	157 7%	1 2%	9 2%	106 3%	18 5%	6 3%	149 7%	1 2%	9 4%	47 5%	51 6%	128 5%
Reprimand	2274 37%	1254 32%	1020 44%	14 36%	196 44%	951 31%	83 24%	98 45%	960 45%	19 42%	96 46%	300 30%	354 38%	930 34%
Conditions	1129 18%	707 18%	422 18%	7 17%	80 18%	557 18%	65 19%	36 17%	402 19%	6 13%	27 13%	179 18%	146 16%	512 19%
Suspension	1365 22%	954 24%	411 18%	5 12%	98 22%	765 25%	83 24%	45 21%	374 17%	12 26%	52 25%	282 28%	197 21%	579 21%
Strike off register	858 14%	685 18%	173 8%	10 26%	46 10%	558 18%	70 20%	26 12%	161 7%	8 17%	19 9%	143 14%	133 14%	421 16%
Don't know	283 5%	171 4%	112 5%	3 7%	18 4%	124 4%	26 8%	6 3%	109 5%	- -	5 2%	55 6%	39 4%	131 5%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
No action	293 5%	34 5%	19 4%	14 3%	29 2%	53 5%	197 5%	9 2%	94 6%	199 4%	231 5%	30 5%	13 4%	13 5%
Reprimand	2274 37%	277 41%	211 45%	202 48%	410 35%	433 40%	1364 36%	145 37%	593 38%	1682 36%	1839 37%	198 32%	122 39%	93 37%
Conditions	1129 18%	127 19%	90 19%	75 18%	246 21%	201 18%	659 17%	65 17%	288 19%	841 18%	923 19%	117 19%	43 14%	39 16%
Suspension	1365 22%	132 19%	90 19%	85 20%	266 22%	223 20%	852 23%	99 25%	317 20%	1048 23%	1089 22%	138 22%	73 23%	51 20%
Strike off register	858 14%	86 13%	41 9%	34 8%	187 16%	134 12%	527 14%	52 13%	176 11%	682 15%	650 13%	108 17%	52 17%	44 18%
Don't know	283 5%	26 4%	20 4%	12 3%	46 4%	46 4%	184 5%	21 5%	83 5%	200 4%	232 5%	30 5%	8 2%	9 4%

Q32a. A dental nurse posts racist comments on their personal Facebook page

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
No action	293 5%	7 11%	207 4%	85 6%
Reprimand	2274 37%	23 37%	1790 37%	484 35%
Conditions	1129 18%	7 11%	860 18%	269 20%
Suspension	1365 22%	15 24%	1063 22%	302 22%
Strike off register	858 14%	5 9%	705 15%	153 11%
Don't know	283 5%	5 8%	207 4%	76 6%

Q32b. A dental nurse accidentally gives wrong medication to patient & there are serious side effects leading to the patient being admitted to hospital

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
No action	255 4%	137 4%	118 5%	- -	14 3%	119 4%	3 1%	4 2%	113 5%	1 2%	6 3%	41 4%	42 5%	105 4%
Reprimand	761 12%	318 8%	443 19%	6 16%	34 8%	236 8%	39 11%	20 9%	419 19%	5 10%	35 17%	74 7%	112 12%	295 11%
Conditions	2446 39%	1311 34%	1135 49%	17 44%	203 45%	995 33%	105 30%	111 51%	1062 49%	18 40%	110 53%	375 37%	324 35%	1022 38%
Suspension	1431 23%	1129 29%	302 13%	10 26%	106 24%	875 29%	126 37%	33 15%	275 13%	13 29%	37 18%	277 28%	232 25%	650 24%
Strike off register	830 13%	715 18%	114 5%	4 11%	54 12%	605 20%	45 13%	34 16%	107 5%	7 16%	13 6%	165 16%	132 14%	416 15%
Don't know	481 8%	297 8%	183 8%	1 3%	36 8%	231 8%	26 8%	15 7%	180 8%	1 3%	6 3%	74 7%	79 9%	212 8%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
No action	255 4%	25 4%	25 5%	18 4%	38 3%	39 4%	177 5%	17 4%	75 5%	180 4%	205 4%	23 4%	14 5%	11 4%
Reprimand	761 12%	109 16%	82 17%	88 21%	141 12%	146 13%	460 12%	48 12%	316 20%	445 10%	592 12%	77 12%	45 15%	42 17%
Conditions	2446 39%	291 43%	218 46%	215 51%	496 42%	417 38%	1474 39%	165 42%	703 45%	1743 37%	1959 39%	246 40%	136 44%	83 33%
Suspension	1431 23%	138 20%	78 17%	55 13%	263 22%	293 27%	843 22%	74 19%	250 16%	1181 25%	1160 23%	125 20%	61 20%	64 26%
Strike off register	830 13%	71 10%	27 6%	19 5%	163 14%	127 12%	514 14%	60 15%	84 5%	745 16%	674 14%	93 15%	27 9%	28 11%
Don't know	481 8%	47 7%	41 9%	27 6%	85 7%	66 6%	314 8%	28 7%	122 8%	359 8%	372 8%	57 9%	26 8%	20 8%

Q32b. A dental nurse accidentally gives wrong medication to patient & there are serious side effects leading to the patient being admitted to hospital

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
No action	255 4%	2 3%	206 4%	49 4%
Reprimand	761 12%	5 9%	557 12%	204 15%
Conditions	2446 39%	22 36%	1883 39%	563 41%
Suspension	1431 23%	20 32%	1126 23%	304 22%
Strike off register	830 13%	7 12%	683 14%	147 11%
Don't know	481 8%	5 8%	378 8%	103 7%

Q32c. A dental nurse is charged for drunk and disorderly behaviour on a night out

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
No action	778 13%	432 11%	345 15%	5 12%	45 10%	325 11%	58 17%	22 10%	329 15%	3 7%	26 13%	108 11%	146 16%	333 12%
Reprimand	2273 37%	1336 34%	938 41%	14 35%	193 43%	1013 33%	115 33%	92 42%	887 41%	20 43%	80 39%	321 32%	318 35%	946 35%
Conditions	1247 20%	754 19%	493 21%	11 27%	88 20%	593 19%	69 20%	34 15%	454 21%	9 20%	58 28%	196 19%	176 19%	546 20%
Suspension	1293 21%	932 24%	361 16%	8 19%	89 20%	760 25%	60 17%	53 24%	332 15%	8 17%	35 17%	266 26%	178 19%	594 22%
Strike off register	341 6%	288 7%	53 2%	1 4%	13 3%	252 8%	16 5%	9 4%	52 2%	6 13%	5 3%	62 6%	49 5%	169 6%
Don't know	270 4%	166 4%	104 5%	1 3%	19 4%	119 4%	27 8%	7 3%	102 5%	- -	3 1%	54 5%	54 6%	112 4%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
No action	778 13%	86 13%	57 12%	48 11%	97 8%	153 14%	507 13%	34 9%	247 16%	531 11%	632 13%	79 13%	38 12%	22 9%
Reprimand	2273 37%	279 41%	215 46%	194 46%	425 36%	404 37%	1370 36%	159 41%	629 41%	1644 35%	1790 36%	228 37%	121 39%	108 44%
Conditions	1247 20%	141 21%	90 19%	98 23%	276 23%	207 19%	752 20%	73 19%	308 20%	939 20%	1008 20%	120 19%	60 19%	48 19%
Suspension	1293 21%	120 18%	76 16%	59 14%	278 23%	222 20%	776 21%	88 23%	245 16%	1048 23%	1042 21%	131 21%	61 20%	46 19%
Strike off register	341 6%	35 5%	15 3%	11 3%	71 6%	51 5%	212 6%	22 6%	48 3%	293 6%	273 5%	35 6%	19 6%	12 5%
Don't know	270 4%	20 3%	19 4%	12 3%	39 3%	52 5%	165 4%	15 4%	73 5%	196 4%	218 4%	26 4%	11 4%	11 5%

Q32c. A dental nurse is charged for drunk and disorderly behaviour on a night out

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
No action	778 13%	6 9%	601 12%	177 13%
Reprimand	2273 37%	26 41%	1853 38%	421 31%
Conditions	1247 20%	11 17%	936 19%	311 23%
Suspension	1293 21%	14 22%	963 20%	330 24%
Strike off register	341 6%	2 4%	284 6%	57 4%
Don't know	270 4%	4 6%	197 4%	73 5%

Q32d. A dental nurse reads notes out incorrectly and, as a result, a dentist removes the wrong tooth

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
No action	898 14%	372 10%	526 23%	5 12%	62 14%	281 9%	13 4%	49 22%	492 23%	10 23%	47 23%	106 11%	149 16%	358 13%
Reprimand	1397 23%	719 18%	678 30%	4 10%	96 21%	567 19%	52 15%	49 23%	637 30%	6 14%	62 30%	168 17%	182 20%	585 22%
Conditions	2383 38%	1589 41%	794 35%	23 58%	187 42%	1234 40%	139 40%	91 42%	739 34%	19 41%	79 38%	377 38%	343 37%	1091 40%
Suspension	998 16%	860 22%	137 6%	6 16%	69 15%	685 22%	100 29%	16 7%	132 6%	9 20%	11 5%	234 23%	159 17%	457 17%
Strike off register	203 3%	172 4%	31 1%	- -	8 2%	148 5%	15 4%	6 3%	30 1%	- -	1 1%	60 6%	42 5%	71 3%
Don't know	325 5%	196 5%	129 6%	1 3%	26 6%	146 5%	24 7%	7 3%	126 6%	1 1%	7 4%	61 6%	46 5%	138 5%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
No action	898 14%	108 16%	94 20%	83 20%	194 16%	132 12%	573 15%	67 17%	312 20%	586 13%	682 14%	131 21%	50 16%	32 13%
Reprimand	1397 23%	179 26%	138 29%	144 34%	267 23%	243 22%	861 23%	89 23%	467 30%	930 20%	1074 22%	164 26%	75 24%	75 30%
Conditions	2383 38%	258 38%	163 35%	151 36%	492 42%	417 38%	1404 37%	149 38%	514 33%	1870 40%	1943 39%	198 32%	127 41%	94 38%
Suspension	998 16%	89 13%	36 8%	22 5%	146 12%	197 18%	618 16%	56 14%	144 9%	854 18%	841 17%	74 12%	29 9%	32 13%
Strike off register	203 3%	20 3%	7 2%	2 0%	29 2%	40 4%	124 3%	14 4%	22 1%	181 4%	174 4%	16 3%	8 3%	2 1%
Don't know	325 5%	27 4%	33 7%	20 5%	58 5%	60 5%	203 5%	16 4%	93 6%	232 5%	248 5%	38 6%	21 7%	13 5%

Q32d. A dental nurse reads notes out incorrectly and, as a result, a dentist removes the wrong tooth

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
No action	898 14%	3 5%	713 15%	185 14%
Reprimand	1397 23%	8 13%	1130 23%	267 19%
Conditions	2383 38%	22 36%	1824 38%	559 41%
Suspension	998 16%	22 35%	757 16%	240 18%
Strike off register	203 3%	2 3%	158 3%	44 3%
Don't know	325 5%	5 7%	250 5%	75 5%

Q32e. A dental nurse gives a patient a rude response to a complaint a patient has made about them

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
No action	412 7%	175 4%	237 10%	1 3%	13 3%	148 5%	10 3%	8 4%	219 10%	3 7%	22 10%	69 7%	68 7%	153 6%
Reprimand	2849 46%	1646 42%	1204 52%	21 53%	216 48%	1243 41%	148 43%	115 53%	1129 52%	27 60%	110 53%	358 36%	388 42%	1270 47%
Conditions	1678 27%	1113 28%	566 25%	16 40%	129 29%	873 29%	98 28%	60 27%	528 24%	7 15%	58 28%	302 30%	266 29%	718 27%
Suspension	844 14%	701 18%	143 6%	- -	63 14%	589 19%	53 15%	25 12%	134 6%	7 15%	14 7%	196 19%	131 14%	367 14%
Strike off register	107 2%	86 2%	21 1%	- -	2 1%	72 2%	10 3%	- -	22 1%	1 3%	1 1%	21 2%	21 2%	50 2%
Don't know	312 5%	186 5%	125 5%	1 3%	23 5%	137 4%	25 7%	10 4%	125 6%	- -	2 1%	59 6%	47 5%	144 5%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
No action	412 7%	49 7%	39 8%	34 8%	70 6%	51 5%	285 8%	18 5%	158 10%	253 5%	304 6%	55 9%	26 8%	24 10%
Reprimand	2849 46%	341 50%	255 54%	238 56%	584 49%	514 47%	1666 44%	189 48%	793 51%	2057 44%	2241 45%	296 48%	157 51%	135 55%
Conditions	1678 27%	184 27%	114 24%	95 23%	318 27%	300 28%	1033 27%	103 26%	361 23%	1318 28%	1378 28%	161 26%	67 22%	49 20%
Suspension	844 14%	75 11%	39 8%	35 8%	156 13%	153 14%	528 14%	62 16%	126 8%	718 15%	711 14%	65 10%	36 12%	22 9%
Strike off register	107 2%	10 1%	3 1%	3 1%	10 1%	18 2%	76 2%	2 1%	21 1%	86 2%	82 2%	11 2%	8 2%	5 2%
Don't know	312 5%	23 3%	21 4%	17 4%	48 4%	53 5%	195 5%	16 4%	91 6%	221 5%	247 5%	32 5%	16 5%	13 5%

Q32e. A dental nurse gives a patient a rude response to a complaint a patient has made about them

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
No action	412 7%	3 4%	313 6%	99 7%
Reprimand	2849 46%	20 33%	2325 48%	525 38%
Conditions	1678 27%	24 38%	1253 26%	426 31%
Suspension	844 14%	10 16%	628 13%	216 16%
Strike off register	107 2%	2 3%	86 2%	21 2%
Don't know	312 5%	4 6%	228 5%	83 6%

Q33. What information on fitness to practise (FtP) would you like the GDC to share with dental professionals?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
The most common clinical matters that we see in FtP	4514 73%	2471 63%	2043 89%	24 62%	374 84%	1894 62%	166 48%	183 84%	1917 89%	34 75%	184 89%	691 69%	618 67%	1865 69%
Where complaints are coming from	4168 67%	2412 62%	1756 77%	28 71%	341 76%	1850 60%	183 53%	165 76%	1644 76%	31 68%	160 77%	610 61%	576 63%	1765 65%
The subject matter of FtP complaints	3654 59%	1927 49%	1727 75%	21 53%	319 71%	1428 47%	161 47%	147 68%	1619 75%	25 55%	159 76%	518 51%	471 51%	1483 55%
The number of FtP cases received by the GDC	2987 48%	1613 41%	1374 60%	15 38%	233 52%	1228 40%	132 38%	116 53%	1277 59%	26 58%	143 69%	396 39%	399 43%	1245 46%
How far different complaint subjects progress through FtP	2782 45%	1321 34%	1462 64%	15 39%	201 45%	1007 33%	91 26%	103 47%	1372 64%	21 45%	128 62%	405 40%	399 43%	1065 39%
The characteristics of dental professionals most likely to come into FtP	2543 41%	1171 30%	1372 60%	18 46%	205 46%	872 28%	78 23%	105 48%	1286 60%	15 33%	124 60%	379 38%	339 37%	1006 37%
The number/proportion of FtP cases closed at different stages of process	2306 37%	962 25%	1344 59%	10 25%	170 38%	703 23%	81 24%	90 41%	1254 58%	12 27%	132 63%	281 28%	306 33%	885 33%
Breakdown of FtP cases by UK country or region	1882 30%	956 24%	926 40%	13 32%	139 31%	728 24%	81 24%	72 33%	863 40%	11 24%	93 45%	272 27%	254 28%	778 29%
None of these/don't know	812 13%	710 18%	101 4%	4 9%	29 7%	577 19%	95 27%	11 5%	95 4%	4 10%	10 5%	165 16%	153 17%	393 15%
Other	56 1%	7 0%	49 2%	- -	1 0%	4 0%	2 0%	1 0%	44 2%	- -	6 3%	3 0%	6 1%	20 1%

Q33. What information on fitness to practise (FtP) would you like the GDC to share with dental professionals?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
The most common clinical matters that we see in FtP	4514 73%	540 79%	412 87%	388 92%	870 73%	824 76%	2713 72%	313 80%	1255 81%	3259 70%	3655 74%	418 67%	222 72%	177 71%
Where complaints are coming from	4168 67%	497 73%	367 78%	352 83%	807 68%	738 68%	2513 66%	309 79%	1104 71%	3064 66%	3355 68%	418 67%	198 64%	163 66%
The subject matter of FtP complaints	3654 59%	452 66%	366 78%	364 86%	727 61%	654 60%	2171 57%	261 67%	1056 68%	2598 56%	2944 59%	365 59%	181 58%	136 55%
The number of FtP cases received by the GDC	2987 48%	376 55%	281 60%	291 69%	633 53%	515 47%	1768 47%	225 57%	882 57%	2105 45%	2404 48%	296 48%	143 46%	118 48%
How far different complaint subjects progress through FtP	2782 45%	358 52%	271 58%	285 68%	538 45%	498 46%	1668 44%	206 52%	887 57%	1896 41%	2276 46%	257 41%	127 41%	103 41%
The characteristics of dental professionals most likely to come into FtP	2543 41%	308 45%	256 54%	255 61%	491 41%	467 43%	1519 40%	188 48%	852 55%	1691 36%	2085 42%	227 37%	116 37%	89 36%
The number/proportion of FtP cases closed at different stages of process	2306 37%	313 46%	251 53%	271 64%	481 41%	411 38%	1355 36%	169 43%	826 53%	1480 32%	1855 37%	228 37%	115 37%	90 36%
Breakdown of FtP cases by UK country or region	1882 30%	234 34%	167 36%	176 42%	388 33%	315 29%	1143 30%	139 35%	603 39%	1278 27%	1516 31%	187 30%	88 28%	76 31%
None of these/don't know	812 13%	61 9%	29 6%	11 3%	145 12%	135 12%	523 14%	30 8%	146 9%	666 14%	639 13%	89 14%	45 14%	30 12%
Other	56 1%	8 1%	4 1%	14 3%	5 0%	10 1%	37 1%	5 1%	36 2%	20 0%	46 1%	7 1%	- -	3 1%

Q33. What information on fitness to practise (FtP) would you like the GDC to share with dental professionals?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
The most common clinical matters that we see in FtP	4514 73%	42 67%	3469 72%	1045 76%
Where complaints are coming from	4168 67%	35 56%	3227 67%	941 69%
The subject matter of FtP complaints	3654 59%	28 46%	2849 59%	806 59%
The number of FtP cases received by the GDC	2987 48%	24 39%	2300 48%	687 50%
How far different complaint subjects progress through FtP	2782 45%	19 31%	2087 43%	695 51%
The characteristics of dental professionals most likely to come into FtP	2543 41%	26 41%	1843 38%	700 51%
The number/proportion of FtP cases closed at different stages of process	2306 37%	17 28%	1717 36%	589 43%
Breakdown of FtP cases by UK country or region	1882 30%	14 23%	1382 29%	500 36%
None of these/don't know	812 13%	8 13%	658 14%	154 11%
Other	56 1%	- -	38 1%	18 1%

Q34. Why would you want this information?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5391	3198	2194	36	418	2485	250	206	2061	41	198	841	768	2308
It would help me understand patient expectations	3815 71%	2188 68%	1627 74%	23 63%	336 80%	1689 68%	134 54%	162 78%	1525 74%	31 76%	142 72%	608 72%	525 68%	1601 69%
It might help me avoid a fitness to practise case	3298 61%	1582 49%	1716 78%	22 61%	287 69%	1170 47%	111 44%	150 73%	1613 78%	21 50%	147 75%	482 57%	468 61%	1284 56%
I would find it interesting	3172 59%	1967 62%	1205 55%	25 69%	259 62%	1546 62%	132 53%	134 65%	1141 55%	21 51%	103 52%	472 56%	445 58%	1386 60%
I could use it to help guide my CPD choices	2444 45%	1259 39%	1185 54%	20 56%	237 57%	916 37%	95 38%	122 59%	1119 54%	14 34%	99 50%	410 49%	331 43%	959 42%
Other	98 2%	27 1%	70 3%	- -	- -	22 1%	4 1%	1 1%	62 3%	- -	10 5%	5 1%	8 1%	32 1%
Don't know	40 1%	33 1%	7 0%	- -	1 0%	30 1%	2 1%	- -	5 0%	- -	2 1%	11 1%	8 1%	15 1%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5391	621	442	411	1041	954	3260	362	1405	3986	4324	531	265	218
It would help me understand patient expectations	3815 71%	469 75%	325 73%	289 70%	746 72%	664 70%	2327 71%	264 73%	981 70%	2834 71%	3099 72%	356 67%	180 68%	150 69%
It might help me avoid a fitness to practise case	3298 61%	422 68%	321 73%	321 78%	632 61%	594 62%	2000 61%	243 67%	1010 72%	2288 57%	2656 61%	327 62%	163 61%	127 58%
I would find it interesting	3172 59%	356 57%	261 59%	252 61%	614 59%	584 61%	1893 58%	249 69%	780 56%	2392 60%	2519 58%	329 62%	160 60%	135 62%
I could use it to help guide my CPD choices	2444 45%	289 47%	240 54%	215 52%	458 44%	416 44%	1512 46%	182 50%	739 53%	1704 43%	1944 45%	249 47%	141 53%	88 41%
Other	98 2%	16 3%	14 3%	22 5%	21 2%	14 1%	52 2%	4 1%	51 4%	47 1%	72 2%	12 2%	8 3%	5 2%
Don't know	40 1%	4 1%	1 0%	1 0%	7 1%	7 1%	22 1%	2 1%	4 0%	36 1%	36 1%	3 1%	- -	1 0%

Q34. Why would you want this information?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5391	54	4175	1216
It would help me understand patient expectations	3815 71%	31 57%	2895 69%	920 76%
It might help me avoid a fitness to practise case	3298 61%	26 49%	2486 60%	812 67%
I would find it interesting	3172 59%	28 52%	2607 62%	565 46%
I could use it to help guide my CPD choices	2444 45%	21 40%	1816 43%	628 52%
Other	98 2%	1 1%	73 2%	24 2%
Don't know	40 1%	- -	25 1%	15 1%

Q35. What would be the best way of the GDC sharing this information with dental professionals?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5391	3198	2194	36	418	2485	250	206	2061	41	198	841	768	2308
A dedicated section on the GDC website	3644 68%	2134 67%	1510 69%	29 81%	275 66%	1670 67%	161 64%	137 67%	1419 69%	26 64%	138 70%	588 70%	530 69%	1546 67%
An annual GDC publication on the types of complaint we receive	2861 53%	1548 48%	1313 60%	16 44%	219 52%	1211 49%	103 41%	118 57%	1228 60%	11 28%	114 57%	419 50%	377 49%	1174 51%
Articles in the GDC registrant newsletter	2505 46%	1440 45%	1065 49%	12 34%	198 47%	1124 45%	112 45%	105 51%	1004 49%	17 41%	86 43%	354 42%	347 45%	1089 47%
Other	89 2%	23 1%	66 3%	- -	2 1%	20 1%	- -	2 1%	62 3%	- -	6 3%	16 2%	15 2%	23 1%
Don't know	81 2%	50 2%	31 1%	- -	6 1%	37 1%	6 2%	1 1%	31 2%	1 3%	2 1%	18 2%	21 3%	26 1%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5391	621	442	411	1041	954	3260	362	1405	3986	4324	531	265	218
A dedicated section on the GDC website	3644 68%	417 67%	294 67%	269 65%	726 70%	664 70%	2163 66%	236 65%	982 70%	2662 67%	2935 68%	357 67%	182 68%	134 61%
An annual GDC publication on the types of complaint we receive	2861 53%	338 54%	281 64%	273 66%	541 52%	500 52%	1755 54%	208 58%	788 56%	2073 52%	2339 54%	263 50%	133 50%	110 51%
Articles in the GDC registrant newsletter	2505 46%	306 49%	214 49%	194 47%	482 46%	430 45%	1529 47%	202 56%	672 48%	1833 46%	2070 48%	225 42%	113 43%	80 37%
Other	89 2%	14 2%	10 2%	11 3%	14 1%	14 1%	58 2%	8 2%	37 3%	52 1%	75 2%	4 1%	4 1%	6 3%
Don't know	81 2%	7 1%	4 1%	4 1%	16 2%	15 2%	49 2%	5 2%	22 2%	59 1%	64 1%	12 2%	2 1%	1 1%

Q35. What would be the best way of the GDC sharing this information with dental professionals?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5391	54	4175	1216
A dedicated section on the GDC website	3644 68%	37 69%	2825 68%	819 67%
An annual GDC publication on the types of complaint we receive	2861 53%	17 32%	2174 52%	688 57%
Articles in the GDC registrant newsletter	2505 46%	18 33%	1884 45%	621 51%
Other	89 2%	- -	53 1%	36 3%
Don't know	81 2%	2 3%	55 1%	25 2%

Q36. What information on the Dental Complaints Service would you like the GDC to share with dental professionals?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
The treatment types/subject matters	4089 66%	2209 57%	1880 82%	26 65%	351 79%	1659 54%	162 47%	182 84%	1762 82%	29 63%	173 83%	604 60%	560 61%	1682 62%
What were the concerns raised	3894 63%	2233 57%	1661 72%	25 63%	322 72%	1734 57%	148 43%	171 78%	1556 72%	29 63%	147 71%	571 57%	548 60%	1617 60%
The types of enquiries the DCS receive	3662 59%	1971 50%	1691 74%	25 63%	255 57%	1543 50%	132 38%	135 62%	1580 73%	30 66%	157 76%	581 58%	521 57%	1493 55%
Which stage the complaints were resolved	3151 51%	1590 41%	1561 68%	17 43%	242 54%	1212 40%	114 33%	131 60%	1468 68%	21 45%	140 68%	439 44%	437 47%	1304 48%
How many complaints received against each registrant type	2962 48%	1820 47%	1143 50%	21 54%	235 53%	1389 45%	171 50%	123 56%	1052 49%	23 51%	128 62%	420 42%	419 46%	1306 48%
Of the cases referred what was the outcome of the FtP investigation	2939 47%	1538 39%	1401 61%	16 40%	255 57%	1135 37%	131 38%	127 58%	1310 61%	16 35%	129 62%	408 41%	392 43%	1202 45%
Cases referred to FtP by the DCS compared to number of complaints	2872 46%	1458 37%	1414 62%	14 36%	229 51%	1088 36%	119 35%	123 56%	1317 61%	26 57%	136 66%	353 35%	393 43%	1190 44%
Average resolution time	2450 39%	1107 28%	1342 58%	13 33%	174 39%	847 28%	68 20%	94 43%	1255 58%	16 34%	121 58%	340 34%	367 40%	967 36%
Location of complaints by UK country/region	1750 28%	930 24%	819 36%	13 32%	117 26%	727 24%	71 20%	64 29%	766 36%	12 27%	78 38%	260 26%	249 27%	743 28%
The number of panels, where they were held, issues, outcome	1727 28%	740 19%	987 43%	9 22%	111 25%	562 18%	64 19%	68 31%	921 43%	7 16%	92 44%	226 22%	249 27%	700 26%
None of these/don't know	758 12%	626 16%	132 6%	2 4%	30 7%	517 17%	74 21%	11 5%	122 6%	1 2%	13 6%	155 15%	132 14%	358 13%
Other	29 0%	5 0%	24 1%	- -	1 0%	2 0%	1 0%	- -	18 1%	- -	7 3%	3 0%	4 0%	8 0%

Q36. What information on the Dental Complaints Service would you like the GDC to share with dental professionals?

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
The treatment types/subject matters	4089 66%	501 73%	375 80%	366 87%	793 67%	737 68%	2452 65%	302 77%	1120 72%	2969 64%	3299 66%	409 66%	191 62%	156 63%
What were the concerns raised	3894 63%	475 70%	351 75%	332 79%	755 64%	663 61%	2378 63%	285 73%	996 64%	2898 62%	3134 63%	387 62%	201 65%	144 58%
The types of enquiries the DCS receive	3662 59%	435 64%	322 68%	312 74%	678 57%	601 55%	2301 61%	262 67%	1043 67%	2619 56%	2970 60%	344 55%	181 58%	139 56%
Which stage the complaints were resolved	3151 51%	391 57%	294 62%	287 68%	620 52%	552 51%	1899 50%	212 54%	933 60%	2218 48%	2550 51%	313 50%	143 46%	121 49%
How many complaints received against each registrant type	2962 48%	345 51%	236 50%	236 56%	602 51%	531 49%	1749 46%	219 56%	830 54%	2133 46%	2396 48%	287 46%	151 49%	109 44%
Of the cases referred what was the outcome of the FtP investigation	2939 47%	360 53%	287 61%	289 68%	569 48%	525 48%	1779 47%	228 58%	857 55%	2082 45%	2394 48%	282 45%	136 44%	107 43%
Cases referred to FtP by the DCS compared to number of complaints	2872 46%	367 54%	283 60%	286 68%	589 50%	503 46%	1702 45%	225 57%	891 57%	1981 43%	2312 47%	288 46%	144 46%	108 44%
Average resolution time	2450 39%	309 45%	230 49%	237 56%	488 41%	398 37%	1509 40%	176 45%	814 52%	1636 35%	1964 40%	255 41%	105 34%	111 45%
Location of complaints by UK country/region	1750 28%	208 30%	144 31%	146 35%	361 30%	289 27%	1058 28%	120 31%	548 35%	1202 26%	1385 28%	193 31%	89 29%	66 27%
The number of panels, where they were held, issues, outcome	1727 28%	209 31%	161 34%	182 43%	338 29%	285 26%	1054 28%	116 30%	609 39%	1118 24%	1399 28%	162 26%	78 25%	76 31%
None of these/don't know	758 12%	66 10%	29 6%	17 4%	151 13%	122 11%	473 13%	32 8%	152 10%	606 13%	586 12%	94 15%	38 12%	31 12%
Other	29 0%	5 1%	1 0%	8 2%	7 1%	3 0%	16 0%	1 0%	21 1%	8 0%	27 1%	1 0%	1 0%	- -

Q36. What information on the Dental Complaints Service would you like the GDC to share with dental professionals?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
The treatment types/subject matters	4089 66%	34 55%	3185 66%	904 66%
What were the concerns raised	3894 63%	27 43%	2992 62%	902 66%
The types of enquiries the DCS receive	3662 59%	29 46%	2745 57%	917 67%
Which stage the complaints were resolved	3151 51%	24 39%	2382 49%	768 56%
How many complaints received against each registrant type	2962 48%	19 30%	2328 48%	635 46%
Of the cases referred what was the outcome of the FtP investigation	2939 47%	21 33%	2228 46%	711 52%
Cases referred to FtP by the DCS compared to number of complaints	2872 46%	20 33%	2203 46%	669 49%
Average resolution time	2450 39%	16 26%	1825 38%	625 46%
Location of complaints by UK country/region	1750 28%	15 25%	1319 27%	431 31%
The number of panels, where they were held, issues, outcome	1727 28%	13 21%	1259 26%	468 34%
None of these/don't know	758 12%	9 14%	611 13%	147 11%
Other	29 0%	- -	18 0%	11 1%

Q37. Why would you want this information?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5445	3282	2163	38	417	2545	271	207	2034	44	195	851	789	2343
It would help me understand patient expectations	3862 71%	2241 68%	1621 75%	25 67%	333 80%	1738 68%	135 50%	167 81%	1518 75%	35 78%	150 77%	626 74%	558 71%	1621 69%
It might help me avoid a fitness to practise case	3280 60%	1609 49%	1671 77%	19 51%	293 70%	1178 46%	114 42%	155 75%	1576 77%	26 58%	140 72%	487 57%	465 59%	1297 55%
I would find it interesting	3248 60%	2061 63%	1187 55%	24 63%	271 65%	1609 63%	151 56%	136 66%	1125 55%	25 56%	100 51%	471 55%	476 60%	1435 61%
I could use it to help guide my CPD choices	2327 43%	1205 37%	1123 52%	19 50%	219 52%	870 34%	96 36%	122 59%	1059 52%	13 29%	94 48%	378 44%	306 39%	936 40%
Other	76 1%	26 1%	50 2%	- -	- -	18 1%	8 3%	- -	45 2%	- -	7 4%	4 0%	7 1%	28 1%
Don't know	42 1%	34 1%	8 0%	- -	- -	29 1%	5 2%	- -	8 0%	- -	1 0%	8 1%	7 1%	20 1%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5445	616	442	405	1035	967	3310	360	1399	4046	4377	526	272	217
It would help me understand patient expectations	3862 71%	456 74%	317 72%	284 70%	749 72%	663 69%	2377 72%	264 73%	962 69%	2900 72%	3145 72%	352 67%	186 69%	147 68%
It might help me avoid a fitness to practise case	3280 60%	415 67%	318 72%	298 74%	610 59%	591 61%	2016 61%	237 66%	980 70%	2300 57%	2651 61%	302 57%	168 62%	133 61%
I would find it interesting	3248 60%	356 58%	259 59%	251 62%	627 61%	605 63%	1931 58%	248 69%	796 57%	2452 61%	2583 59%	324 62%	176 65%	137 63%
I could use it to help guide my CPD choices	2327 43%	286 47%	220 50%	201 50%	435 42%	405 42%	1443 44%	177 49%	720 51%	1607 40%	1852 42%	224 43%	141 52%	91 42%
Other	76 1%	12 2%	10 2%	15 4%	19 2%	7 1%	43 1%	4 1%	38 3%	38 1%	60 1%	7 1%	7 2%	2 1%
Don't know	42 1%	6 1%	1 0%	1 0%	6 1%	3 0%	31 1%	2 1%	7 1%	35 1%	31 1%	4 1%	5 2%	2 1%

Q37. Why would you want this information?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5445	53	4222	1223
It would help me understand patient expectations	3862 71%	32 60%	2944 70%	918 75%
It might help me avoid a fitness to practise case	3280 60%	27 51%	2458 58%	822 67%
I would find it interesting	3248 60%	28 52%	2671 63%	576 47%
I could use it to help guide my CPD choices	2327 43%	20 37%	1761 42%	566 46%
Other	76 1%	1 1%	63 2%	13 1%
Don't know	42 1%	- -	28 1%	14 1%

Q38. What would be the best way of the GDC sharing this information with dental professionals?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	5445	3282	2163	38	417	2545	271	207	2034	44	195	851	789	2343
A dedicated section on the GDC website	3831 70%	2304 70%	1527 71%	28 75%	295 71%	1808 71%	171 63%	148 71%	1436 71%	31 69%	143 73%	611 72%	564 71%	1651 70%
An annual GDC publication on the types of complaint we receive	2805 52%	1531 47%	1274 59%	17 44%	203 49%	1198 47%	112 41%	109 53%	1190 59%	12 28%	113 58%	423 50%	383 49%	1137 49%
Articles in the GDC registrant newsletter	2566 47%	1495 46%	1071 50%	18 48%	194 46%	1173 46%	123 45%	98 47%	1013 50%	17 37%	88 45%	364 43%	364 46%	1125 48%
Don't know	79 1%	48 1%	31 1%	- -	9 2%	34 1%	4 2%	1 1%	29 1%	1 3%	3 2%	15 2%	17 2%	30 1%
Other	67 1%	21 1%	47 2%	- -	2 1%	16 1%	2 1%	1 1%	45 2%	- -	4 2%	12 1%	14 2%	13 1%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	5445	616	442	405	1035	967	3310	360	1399	4046	4377	526	272	217
A dedicated section on the GDC website	3831 70%	431 70%	307 69%	268 66%	735 71%	687 71%	2310 70%	259 72%	995 71%	2837 70%	3095 71%	364 69%	189 69%	150 69%
An annual GDC publication on the types of complaint we receive	2805 52%	327 53%	272 62%	263 65%	539 52%	475 49%	1724 52%	198 55%	776 55%	2029 50%	2284 52%	256 49%	134 49%	109 50%
Articles in the GDC registrant newsletter	2566 47%	301 49%	214 49%	197 49%	488 47%	443 46%	1565 47%	195 54%	688 49%	1878 46%	2110 48%	230 44%	119 44%	92 42%
Don't know	79 1%	9 1%	5 1%	4 1%	20 2%	16 2%	46 1%	4 1%	20 1%	59 1%	71 2%	5 1%	1 0%	1 1%
Other	67 1%	9 1%	8 2%	11 3%	7 1%	11 1%	46 1%	8 2%	32 2%	35 1%	57 1%	5 1%	4 2%	2 1%

Q38. What would be the best way of the GDC sharing this information with dental professionals?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	5445	53	4222	1223
A dedicated section on the GDC website	3831 70%	35 66%	2989 71%	843 69%
An annual GDC publication on the types of complaint we receive	2805 52%	22 42%	2126 50%	679 55%
Articles in the GDC registrant newsletter	2566 47%	16 31%	1955 46%	612 50%
Don't know	79 1%	1 1%	50 1%	29 2%
Other	67 1%	- -	40 1%	28 2%

Gender

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Male	1551 25%	358 9%	1193 52%	34 87%	26 6%	65 2%	256 74%	11 5%	1109 51%	4 8%	124 60%	188 19%	168 18%	517 19%
Female	4652 75%	3550 91%	1102 48%	5 13%	421 94%	2997 98%	88 26%	206 95%	1047 49%	42 92%	83 40%	818 81%	753 82%	2184 81%
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Male	1551 25%	229 34%	204 43%	245 58%	239 20%	289 27%	988 26%	82 21%	1551 100%	-	1254 25%	130 21%	83 27%	53 21%
Female	4652 75%	453 66%	267 57%	177 42%	946 80%	800 73%	2795 74%	310 79%	-	4652 100%	3709 75%	490 79%	227 73%	195 79%
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Male	1551 25%	31 51%	1057 22%	494 36%
Female	4652 75%	31 49%	3776 78%	876 64%
Prefer not to say	-	-	-	-

Age

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
16 - 21	86 1%	86 2%	- -	- -	6 1%	76 2%	4 1%	6 3%	- -	- -	- -	83 8%	3 0%	- -
22 - 30	1343 22%	868 22%	475 21%	4 9%	93 21%	744 24%	27 8%	78 36%	472 22%	6 14%	8 4%	549 55%	434 47%	354 13%
31 - 40	1915 31%	1169 30%	747 33%	6 14%	121 27%	970 32%	60 17%	81 37%	709 33%	22 48%	54 26%	258 26%	301 33%	1107 41%
41 - 50	1425 23%	935 24%	490 21%	15 37%	110 25%	707 23%	103 30%	30 14%	444 21%	12 26%	63 30%	79 8%	129 14%	693 26%
51 - 60	1093 18%	674 17%	419 18%	13 33%	96 21%	467 15%	97 28%	17 8%	381 18%	5 11%	51 25%	29 3%	47 5%	425 16%
61 - 65	210 3%	126 3%	84 4%	1 3%	17 4%	70 2%	36 11%	5 2%	77 4%	0 1%	16 8%	1 0%	6 1%	86 3%
65 +	102 2%	27 1%	74 3%	2 4%	2 1%	10 0%	15 4%	1 0%	68 3%	- -	14 7%	- -	- -	25 1%
Prefer not to say	29 0%	23 1%	6 0%	- -	2 0%	18 1%	3 1%	- -	5 0%	- -	1 1%	6 1%	1 0%	13 0%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
16 - 21	86 1%	- -	- -	- -	10 1%	7 1%	70 2%	4 1%	4 0%	82 2%	69 1%	12 2%	5 2%	- -
22 - 30	1343 22%	6 1%	- -	- -	220 19%	192 18%	890 24%	87 22%	248 16%	1095 24%	1068 22%	168 27%	59 19%	38 15%
31 - 40	1915 31%	248 36%	2 0%	- -	332 28%	308 28%	1253 33%	101 26%	382 25%	1534 33%	1551 31%	150 24%	98 32%	102 41%
41 - 50	1425 23%	271 40%	249 53%	5 1%	286 24%	280 26%	837 22%	106 27%	358 23%	1067 23%	1117 23%	150 24%	70 23%	67 27%
51 - 60	1093 18%	127 19%	206 44%	259 61%	273 23%	217 20%	572 15%	70 18%	376 24%	717 15%	871 18%	113 18%	62 20%	36 14%
61 - 65	210 3%	19 3%	11 2%	88 21%	46 4%	45 4%	104 3%	13 3%	97 6%	113 2%	169 3%	20 3%	12 4%	3 1%
65 +	102 2%	8 1%	3 1%	66 16%	17 1%	34 3%	39 1%	5 1%	81 5%	21 0%	93 2%	5 1%	2 1%	- -
Prefer not to say	29 0%	4 1%	1 0%	5 1%	2 0%	6 1%	18 0%	6 1%	5 0%	24 1%	25 0%	2 0%	1 0%	2 1%

Age

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
16 - 21	86 1%	- -	75 2%	11 1%
22 - 30	1343 22%	9 14%	1033 21%	310 23%
31 - 40	1915 31%	15 23%	1393 29%	523 38%
41 - 50	1425 23%	21 33%	1111 23%	314 23%
51 - 60	1093 18%	12 19%	938 19%	156 11%
61 - 65	210 3%	5 9%	188 4%	22 2%
65 +	102 2%	1 2%	82 2%	20 1%
Prefer not to say	29 0%	- -	14 0%	15 1%

Ethnicity

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
White	4833 78%	3331 85%	1502 65%	35 89%	389 87%	2595 85%	294 85%	189 87%	1406 65%	41 91%	144 69%	715 71%	661 72%	2211 82%
Asian or Asian British	676 11%	236 6%	440 19%	4 10%	21 5%	193 6%	20 6%	14 6%	417 19%	3 6%	29 14%	163 16%	149 16%	218 8%
Black or Black British	154 2%	109 3%	45 2%	- -	6 1%	97 3%	6 2%	- -	41 2%	- -	4 2%	29 3%	26 3%	79 3%
Mixed	99 2%	52 1%	47 2%	1 2%	10 2%	35 1%	7 2%	6 3%	47 2%	1 3%	2 1%	25 2%	19 2%	35 1%
Chinese or other ethnic group	96 2%	33 1%	63 3%	- -	4 1%	26 1%	3 1%	1 0%	57 3%	- -	9 5%	20 2%	19 2%	27 1%
Prefer not to say	346 6%	147 4%	198 9%	- -	16 4%	117 4%	15 4%	8 4%	187 9%	- -	19 9%	55 5%	48 5%	130 5%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
White	4833 78%	502 74%	376 80%	367 87%	970 82%	873 80%	2866 76%	328 84%	1057 68%	3776 81%	3690 74%	572 92%	281 91%	242 98%
Asian or Asian British	676 11%	90 13%	38 8%	19 4%	102 9%	87 8%	477 13%	32 8%	237 15%	439 9%	636 13%	20 3%	13 4%	2 1%
Black or Black British	154 2%	11 2%	7 1%	1 0%	33 3%	21 2%	98 3%	5 1%	43 3%	111 2%	147 3%	2 0%	1 0%	- -
Mixed	99 2%	12 2%	6 1%	2 1%	7 1%	24 2%	65 2%	5 1%	31 2%	68 1%	87 2%	3 1%	2 1%	3 1%
Chinese or other ethnic group	96 2%	14 2%	10 2%	6 1%	20 2%	19 2%	58 2%	6 2%	36 2%	60 1%	88 2%	3 0%	4 1%	- -
Prefer not to say	346 6%	52 8%	34 7%	27 6%	54 5%	66 6%	219 6%	16 4%	148 10%	198 4%	315 6%	20 3%	9 3%	- -

Ethnicity

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
White	4833 78%	47 76%	4833 100%	- -
Asian or Asian British	676 11%	6 9%	- -	676 49%
Black or Black British	154 2%	2 4%	- -	154 11%
Mixed	99 2%	4 6%	- -	99 7%
Chinese or other ethnic group	96 2%	2 2%	- -	96 7%
Prefer not to say	346 6%	2 4%	- -	346 25%

Which country do you live in?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
England	4963 80%	3146 81%	1817 79%	33 83%	382 85%	2455 80%	275 80%	182 83%	1707 79%	37 82%	165 79%	811 81%	759 82%	2150 80%
Scotland	620 10%	396 10%	224 10%	1 3%	37 8%	315 10%	36 10%	22 10%	214 10%	3 6%	13 6%	89 9%	90 10%	279 10%
Wales	310 5%	188 5%	123 5%	- -	19 4%	146 5%	19 5%	11 5%	113 5%	3 6%	12 6%	46 5%	38 4%	138 5%
Northern Ireland	248 4%	156 4%	92 4%	5 12%	8 2%	130 4%	10 3%	2 1%	85 4%	2 5%	9 4%	40 4%	25 3%	111 4%
Other	62 1%	22 1%	40 2%	1 3%	1 0%	16 1%	4 1%	- -	36 2%	0 1%	9 4%	20 2%	8 1%	23 1%
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
England	4963 80%	536 79%	364 77%	343 81%	879 74%	983 90%	2999 79%	323 83%	1254 81%	3709 80%	4963 100%	-	-	-
Scotland	620 10%	67 10%	52 11%	42 10%	181 15%	41 4%	385 10%	29 7%	130 8%	490 11%	-	620 100%	-	-
Wales	310 5%	39 6%	26 6%	23 5%	81 7%	26 2%	190 5%	25 6%	83 5%	227 5%	-	-	310 100%	-
Northern Ireland	248 4%	34 5%	25 5%	13 3%	41 3%	14 1%	189 5%	15 4%	53 3%	195 4%	-	-	-	248 100%
Other	62 1%	6 1%	4 1%	2 0%	3 0%	25 2%	20 1%	-	31 2%	31 1%	-	-	-	-
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Which country do you live in?

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
England	4963 80%	- -	3690 76%	1272 93%
Scotland	620 10%	- -	572 12%	48 3%
Wales	310 5%	- -	281 6%	29 2%
Northern Ireland	248 4%	- -	242 5%	6 0%
Other	62 1%	62 100%	47 1%	15 1%
Prefer not to say	- -	- -	- -	- -

Do you consider yourself to be disabled?

Counts Break % Respondents	Total	Dentist/DCP		Q1. Please tell us which of the following roles apply to you								Years Registered		
		DCP	Dentist	Clinical dental technician	Dental hygienist	Dental nurse	Dental technician	Dental therapist	Dentist	Orthodontic therapist	Specialist	< 2 years	3 to 5 years	6 to 10 years
Base	6203	3908	2295	40	447	3062	345	218	2156	45	207	1006	921	2701
Yes	81 1%	53 1%	28 1%	- -	1 0%	50 2%	2 1%	1 1%	24 1%	- -	4 2%	4 0%	7 1%	43 2%
No	6042 97%	3799 97%	2243 98%	40 100%	440 98%	2971 97%	335 97%	212 98%	2109 98%	45 99%	202 98%	988 98%	906 98%	2620 97%
Prefer not to say	80 1%	55 1%	24 1%	- -	6 1%	41 1%	8 2%	4 2%	23 1%	1 1%	1 1%	15 1%	8 1%	38 1%

Counts Break % Respondents	Total	Years Registered			Type of dental care provided				Gender		Country			
		11 to 20 years	21 to 30 years	31 and over	NHS only	Private only	Mixture of NHS and private ...	Private plan	Male	Female	England	Scotland	Wales	Northern Ireland
Base	6203	682	471	422	1186	1089	3783	392	1551	4652	4963	620	310	248
Yes	81 1%	12 2%	3 1%	12 3%	26 2%	8 1%	42 1%	2 1%	18 1%	63 1%	64 1%	6 1%	8 2%	3 1%
No	6042 97%	661 97%	465 99%	403 95%	1142 96%	1071 98%	3694 98%	384 98%	1509 97%	4533 97%	4837 97%	603 97%	300 97%	242 97%
Prefer not to say	80 1%	9 1%	3 1%	7 2%	18 2%	10 1%	47 1%	6 2%	24 2%	55 1%	62 1%	11 2%	3 1%	3 1%

Counts Break % Respondents	Total	Country	Ethnicity	
		Other	White	Other
Base	6203	62	4833	1370
Yes	81 1%	0 1%	60 1%	21 2%
No	6042 97%	60 97%	4723 98%	1319 96%
Prefer not to say	80 1%	1 2%	50 1%	30 2%