

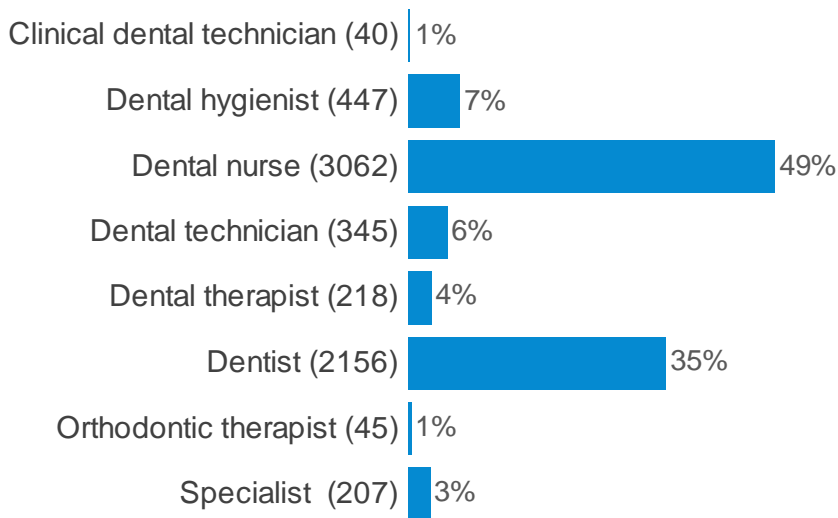
GDC Registrant Survey 2017

This report was generated on 13/11/17. Overall 6203 GDC registrants completed this questionnaire.

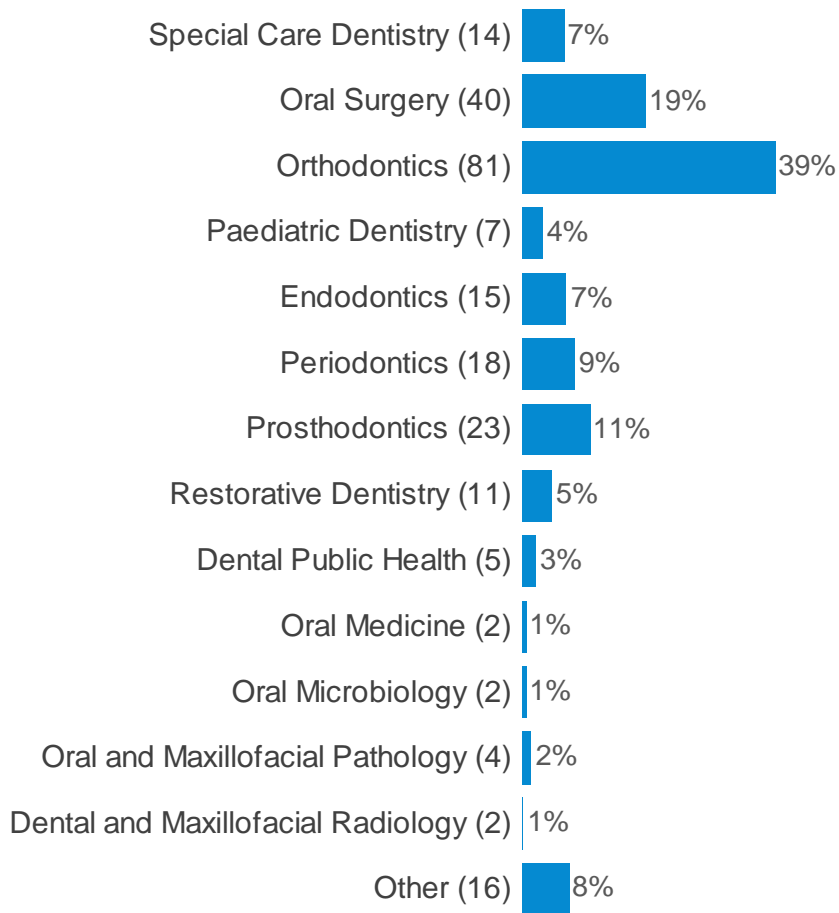
Dentist/DCP



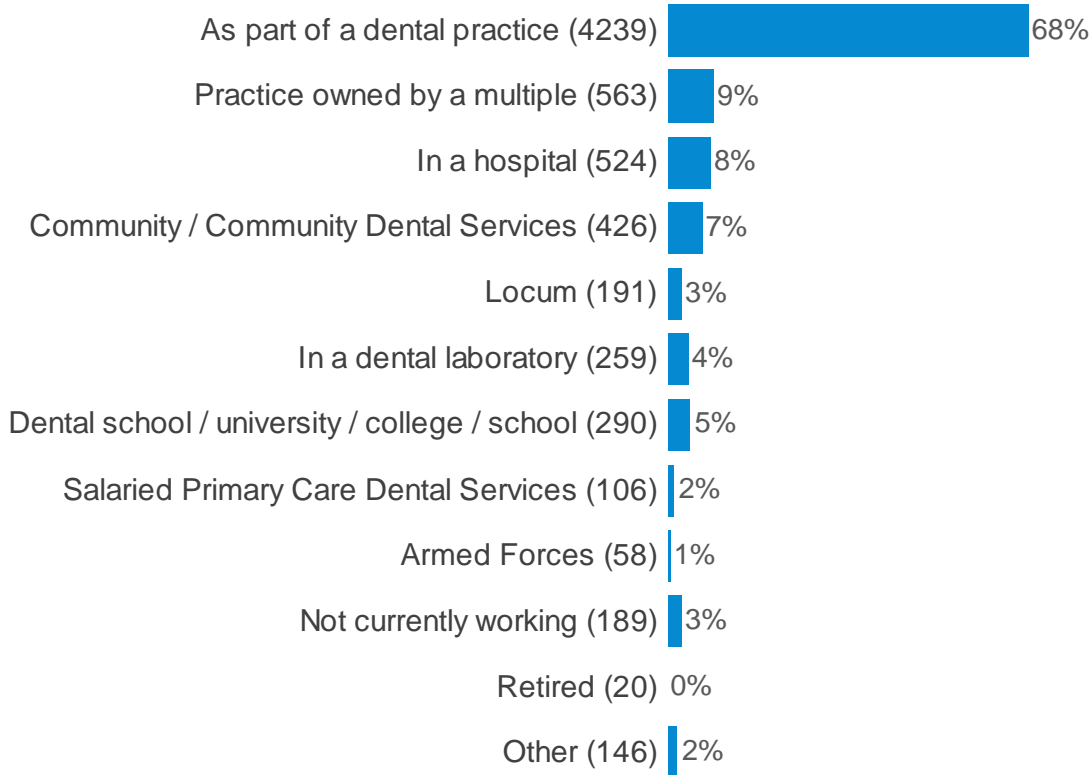
Q1. Please tell us which of the following roles apply to you



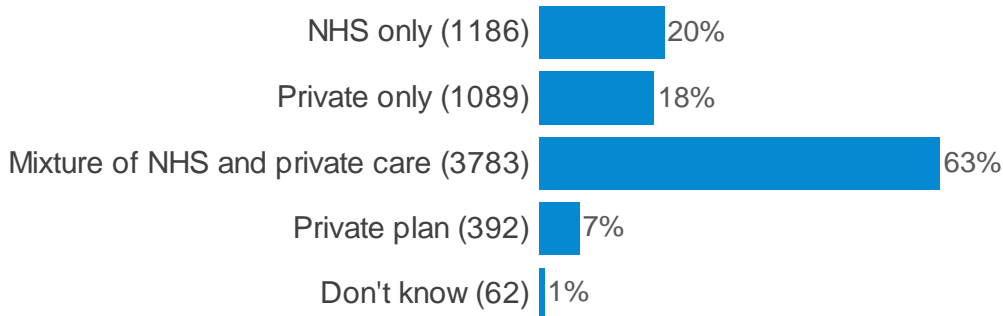
Q2. Please indicate which specialist you are



Q3. Where do you work?



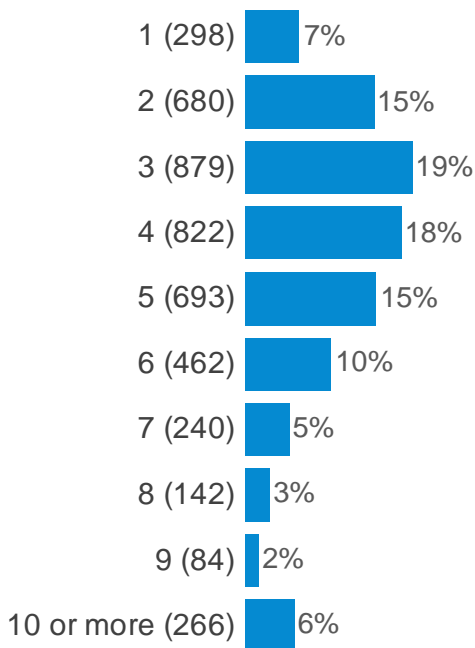
Q4. What type of dental care do you provide?



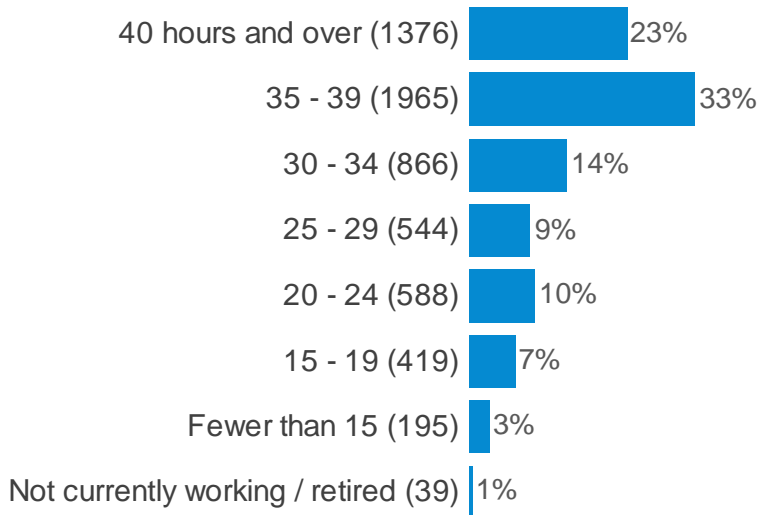
Q5. What is your route to registration?



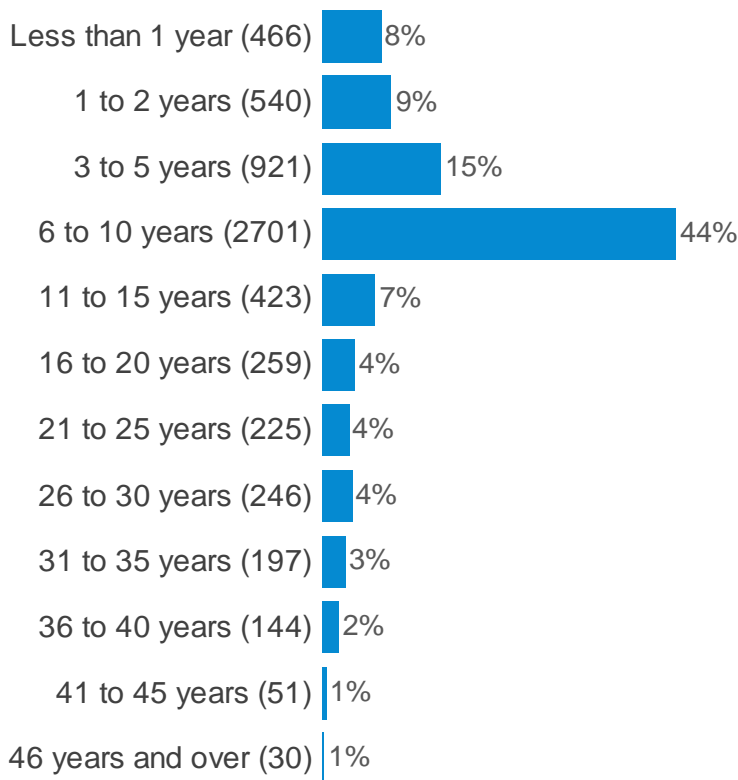
Q6. How many dentists (including yourself, if applicable) are there in the dental practice where you work?



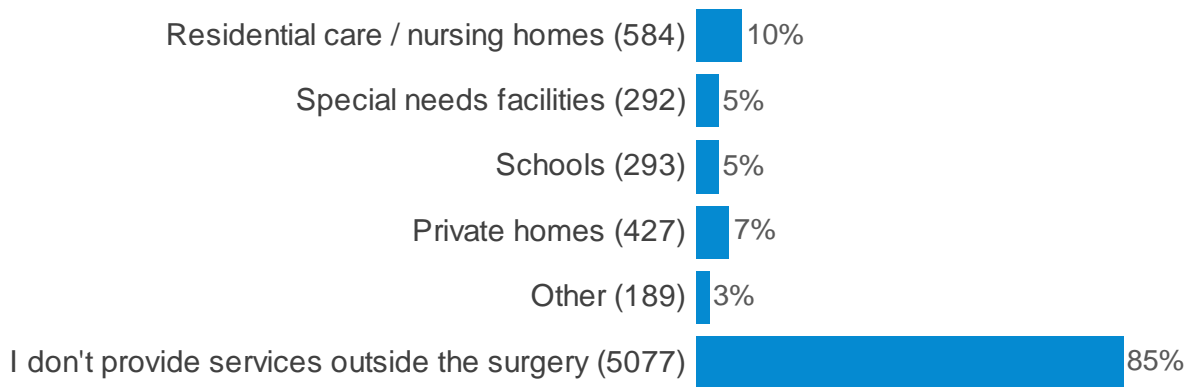
Q7. Approximately how many hours per week do you normally work?



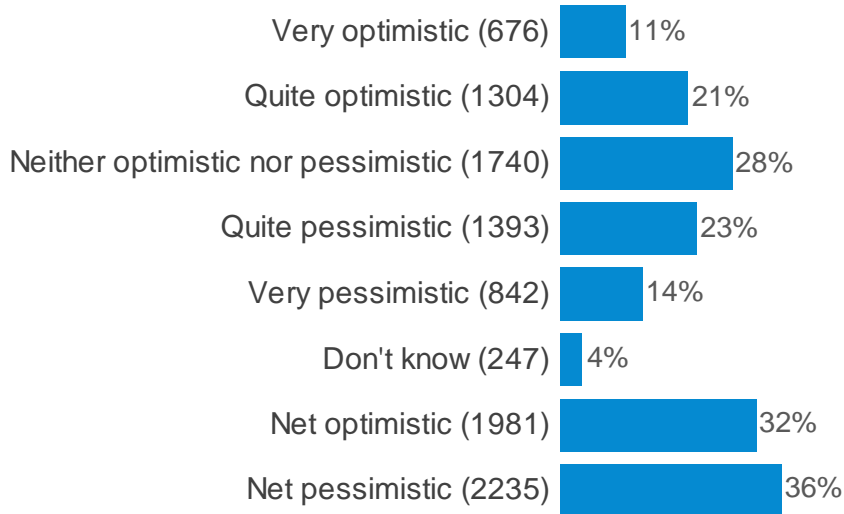
Q8. How long have you been on the GDC register?



Q9. As part of your work, do you provide any dental care outside your routine surgery environment?



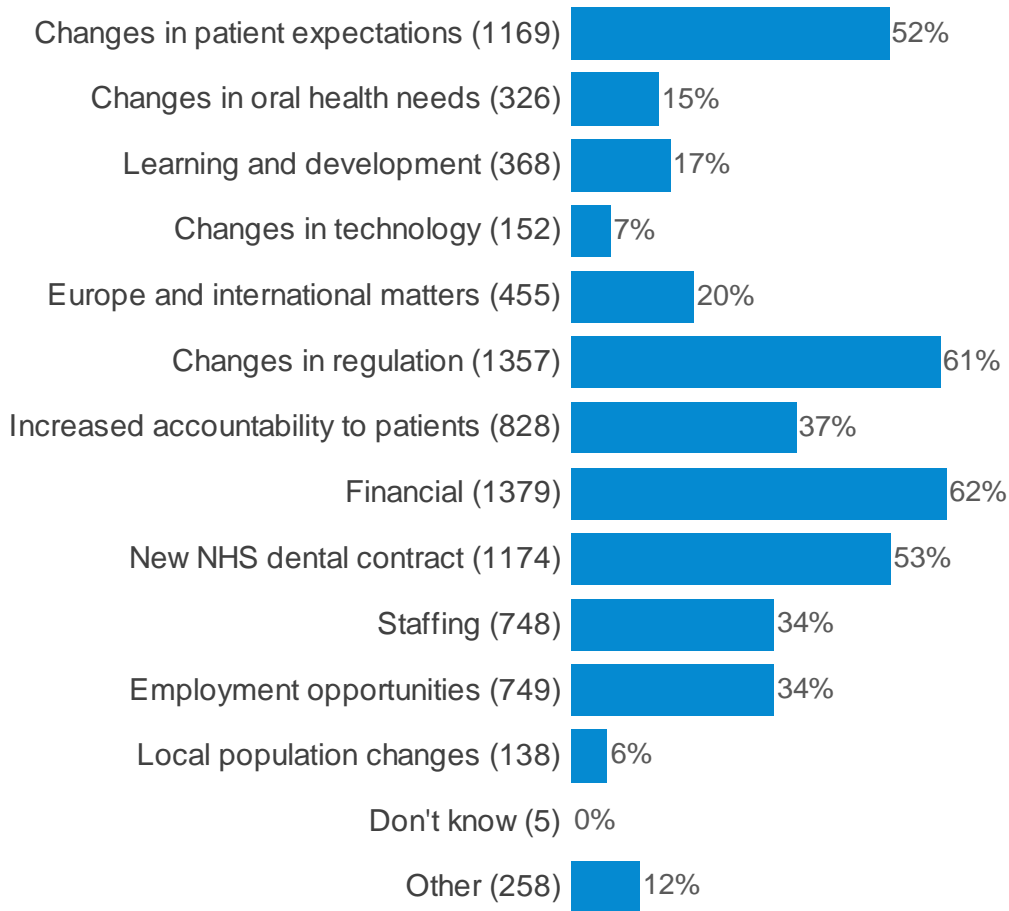
Q10. Would you say you are optimistic or pessimistic about the future of your profession over the next two years?



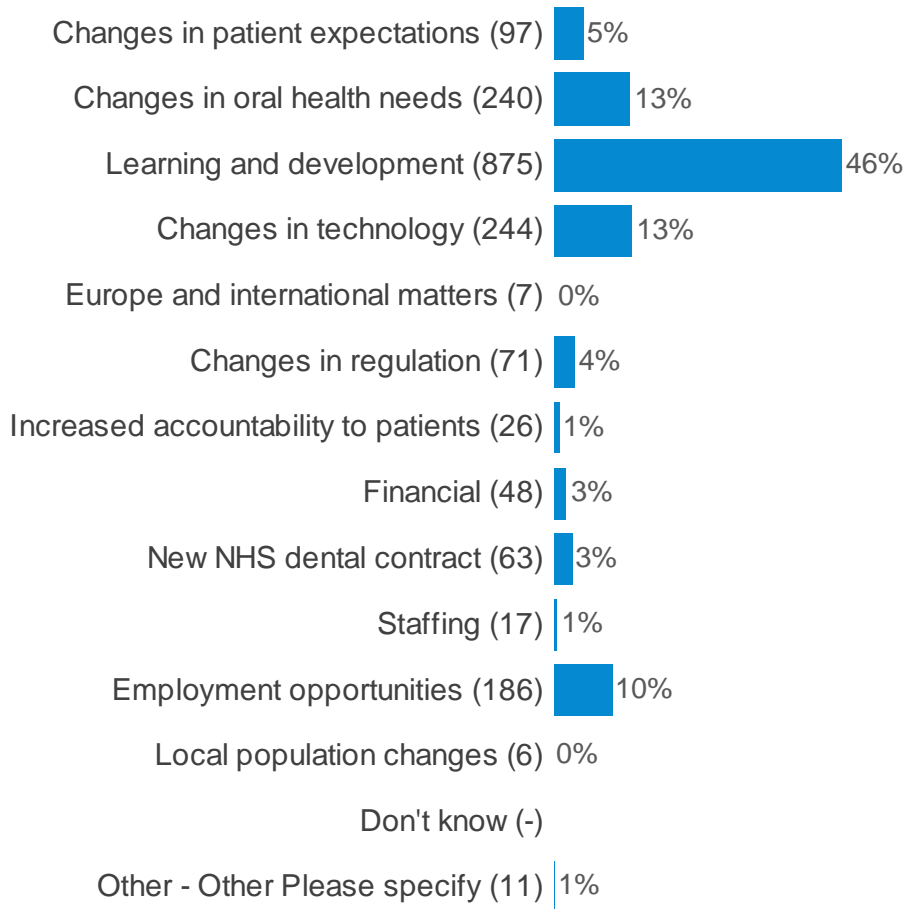
Q11a. What areas do you feel optimistic about?



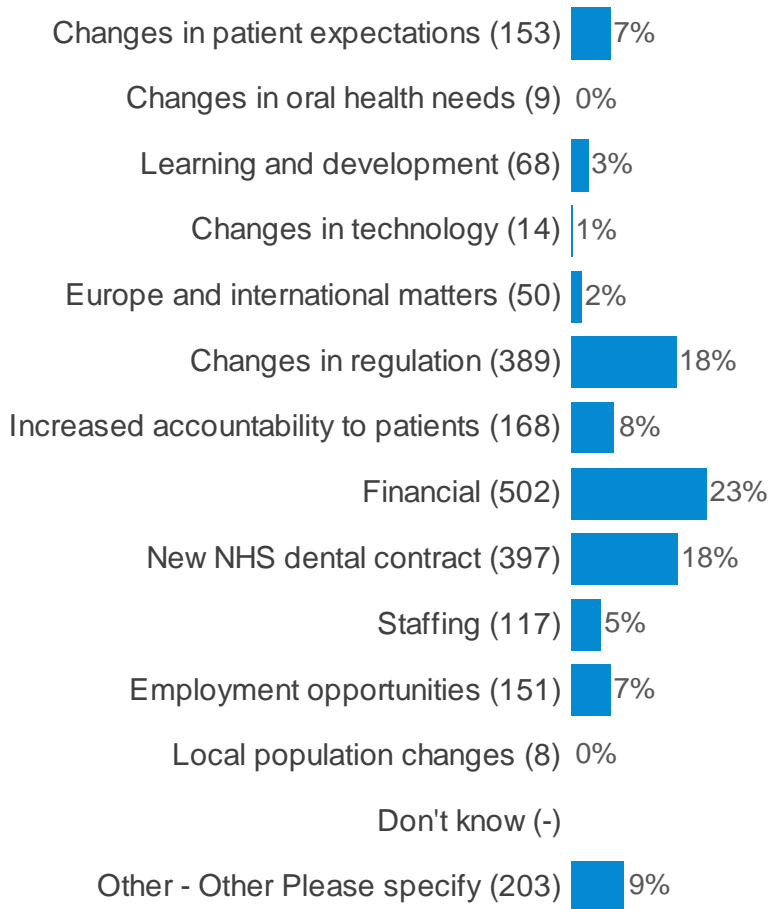
Q11b. What areas do you feel pessimistic about?



Q12a. Which of these do you feel most optimistic about?



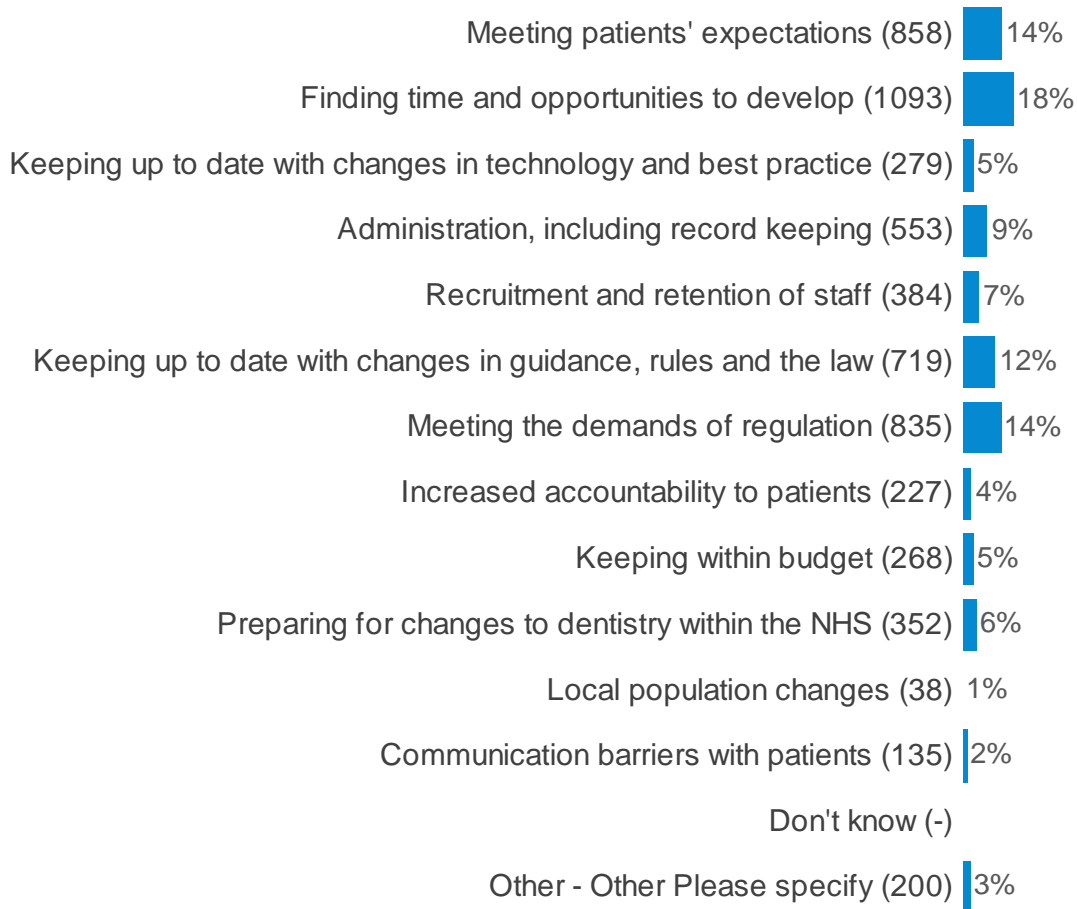
Q12b. Which of these do you feel most pessimistic about?



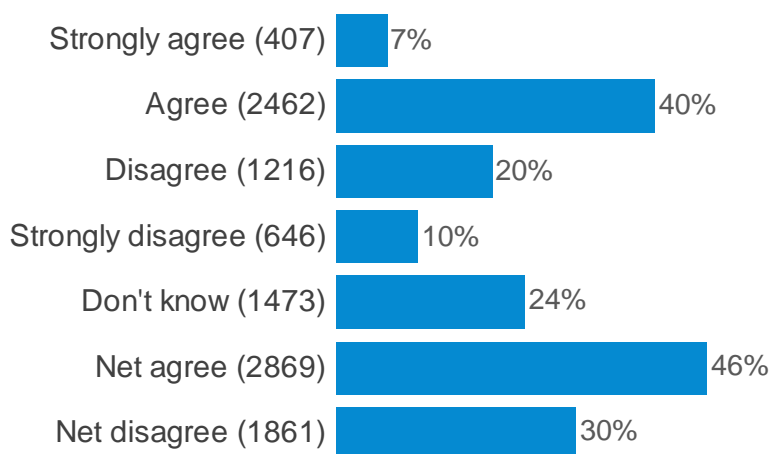
Q13. What are the greatest professional challenges in your current daily practice?



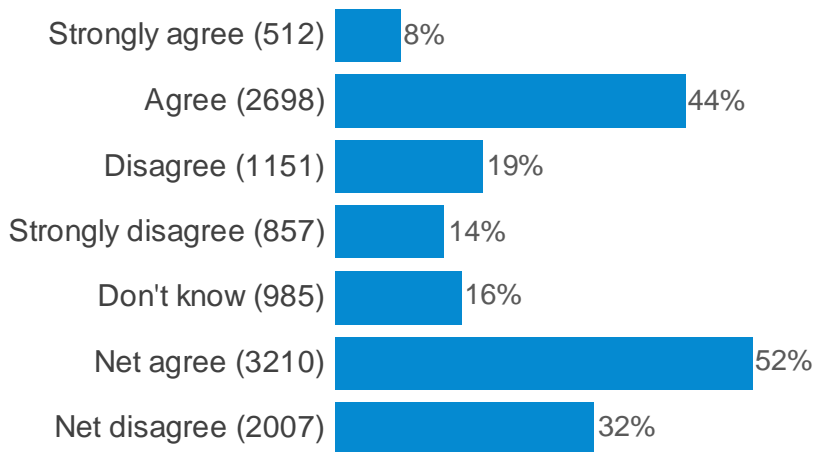
Q14. Which of these do you feel is the greatest challenge?



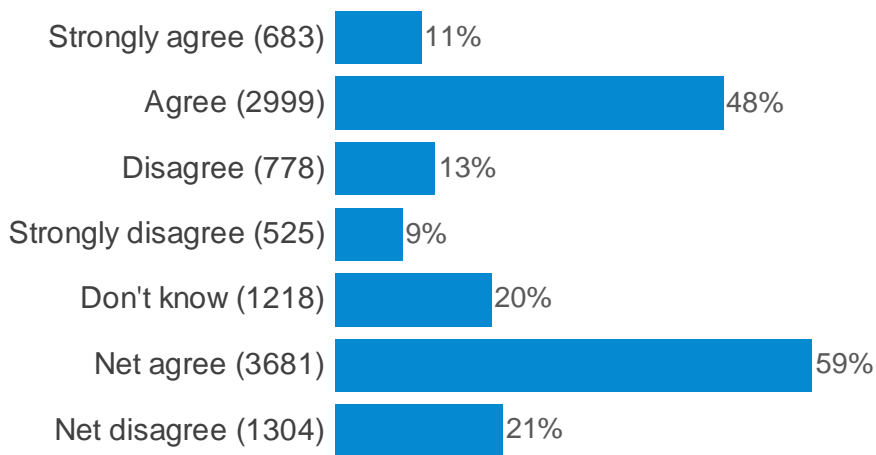
Q15a. To what extent would you agree or disagree that the following words describe the GDC? Transparent



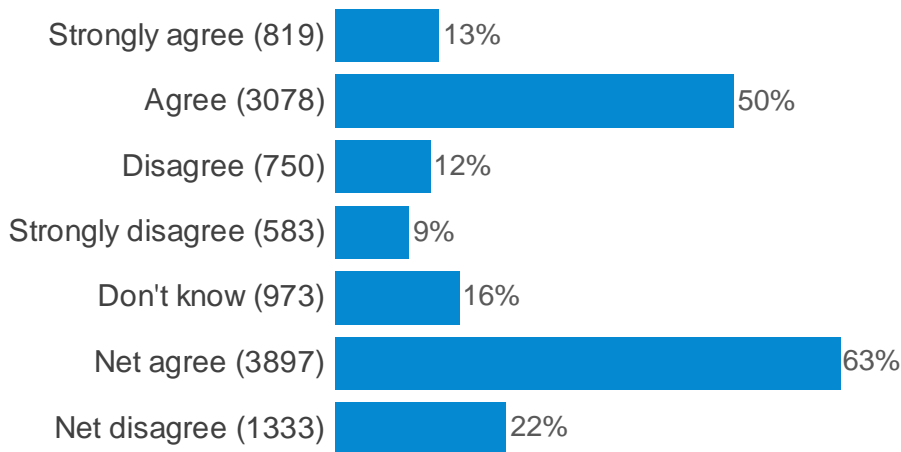
Q15b. To what extent would you agree or disagree that the following words describe the GDC? Fair



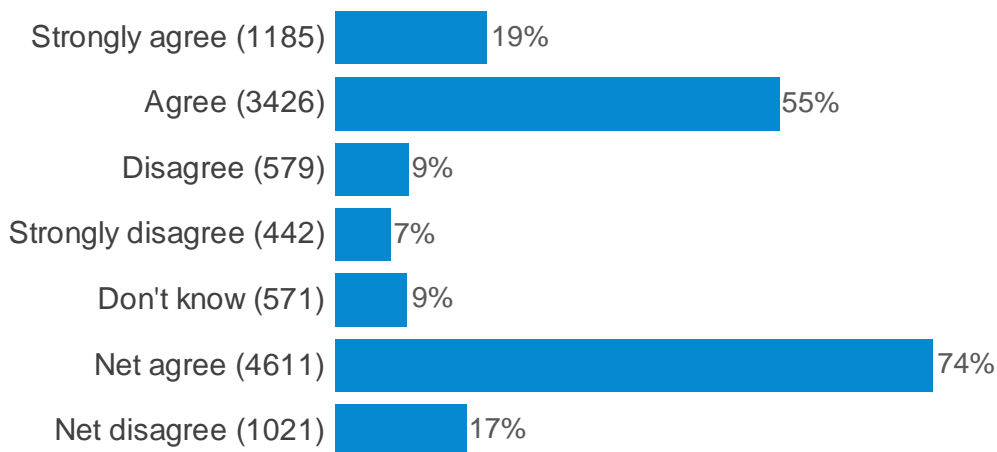
Q15c. To what extent would you agree or disagree that the following words describe the GDC? Responsive



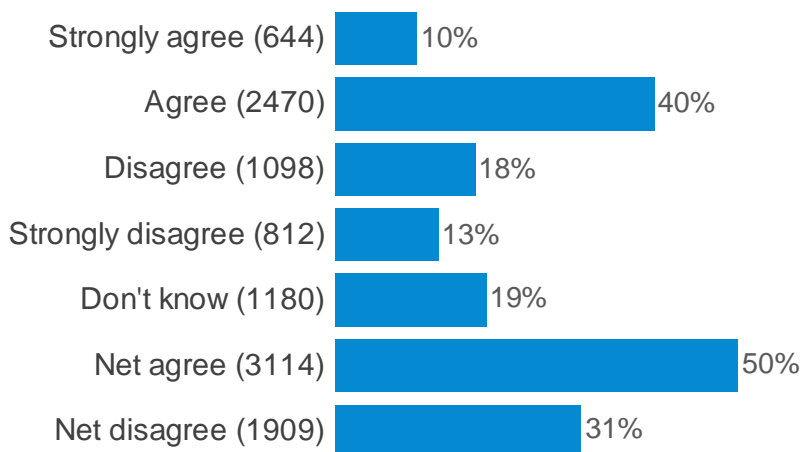
Q15d. To what extent would you agree or disagree that the following words describe the GDC? Respectful



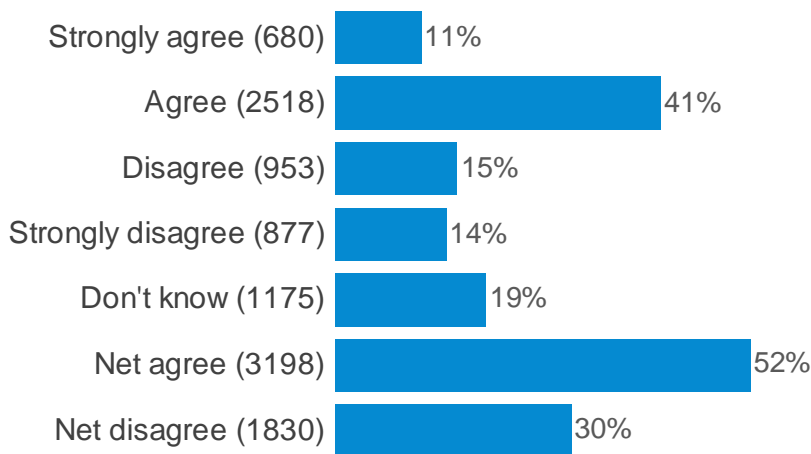
Q15e. To what extent would you agree or disagree that the following words describe the GDC? Professional



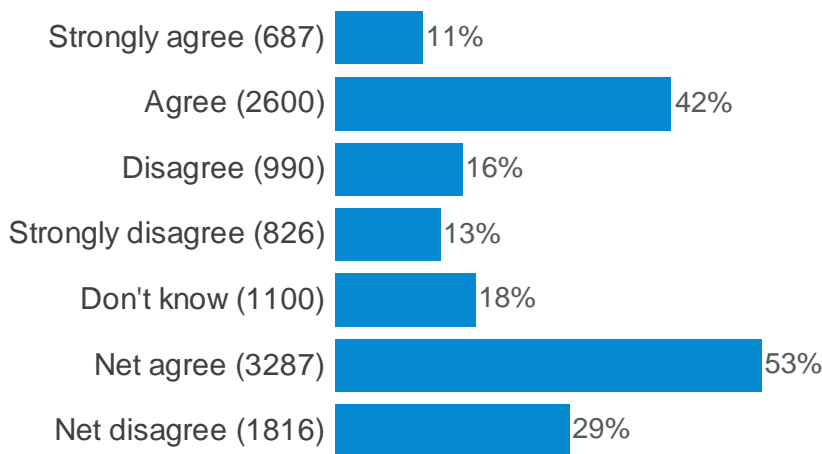
Q15f. To what extent would you agree or disagree that the following words describe the GDC? Approachable



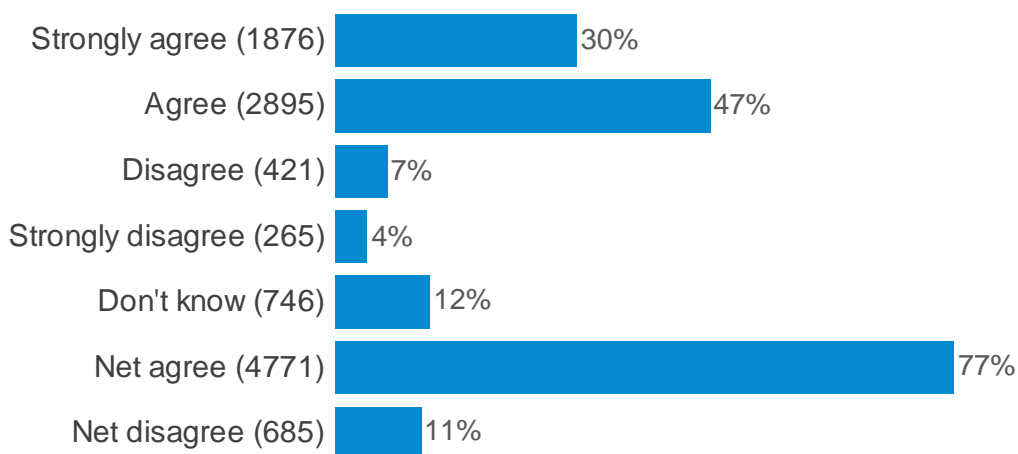
Q15g. To what extent would you agree or disagree that the following words describe the GDC? Efficient



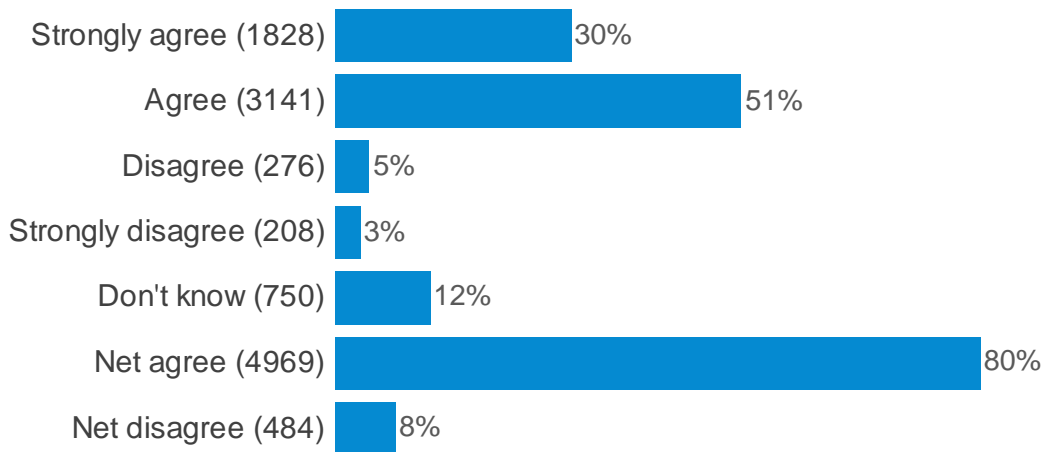
Q15h. To what extent would you agree or disagree that the following words describe the GDC? Effective



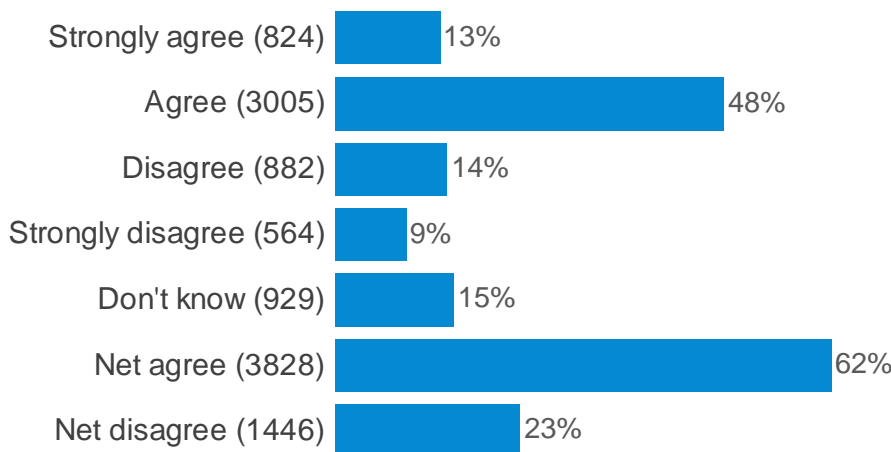
Q15i. To what extent would you agree or disagree that the following words describe the GDC? Patient-centred



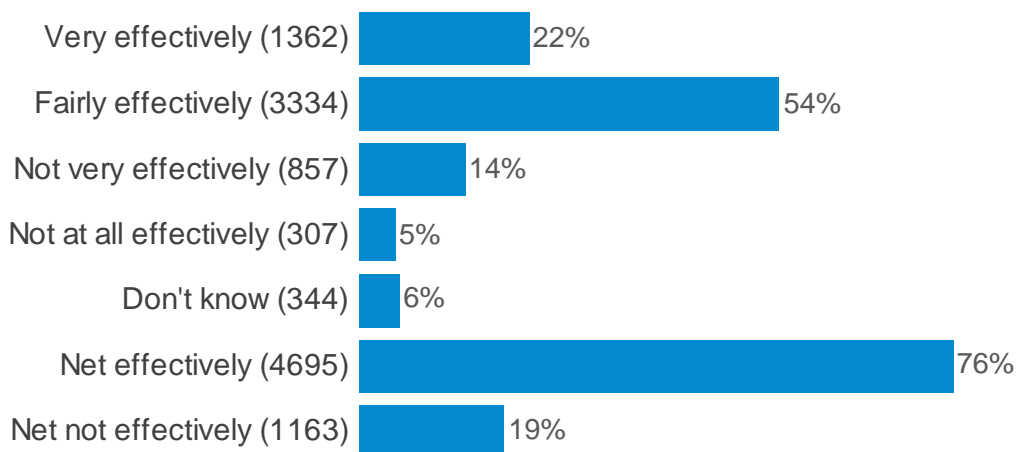
Q15j. To what extent would you agree or disagree that the following words describe the GDC? Authoritative



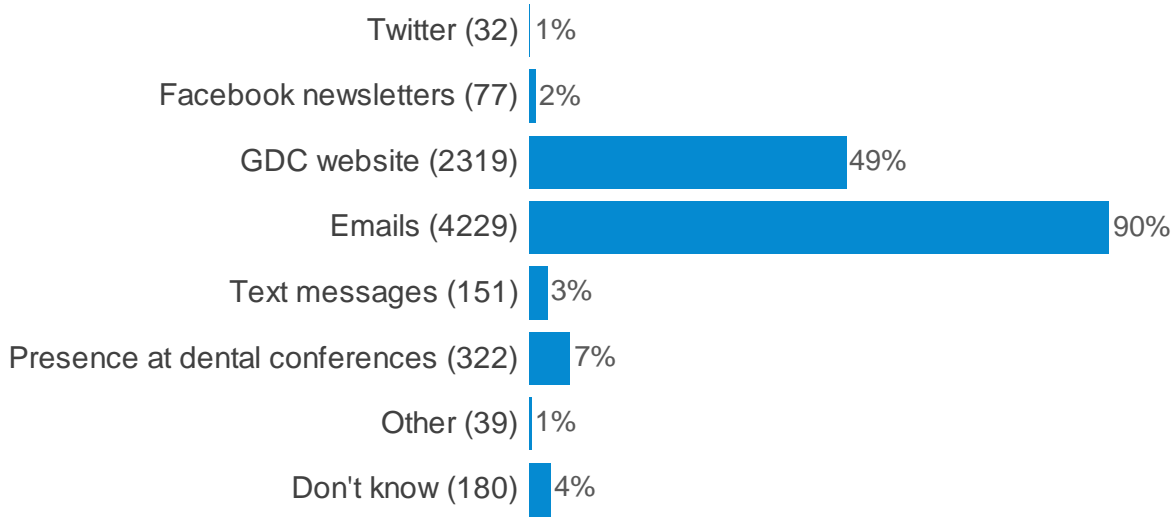
Q15k. To what extent would you agree or disagree that the following words describe the GDC? Relevant



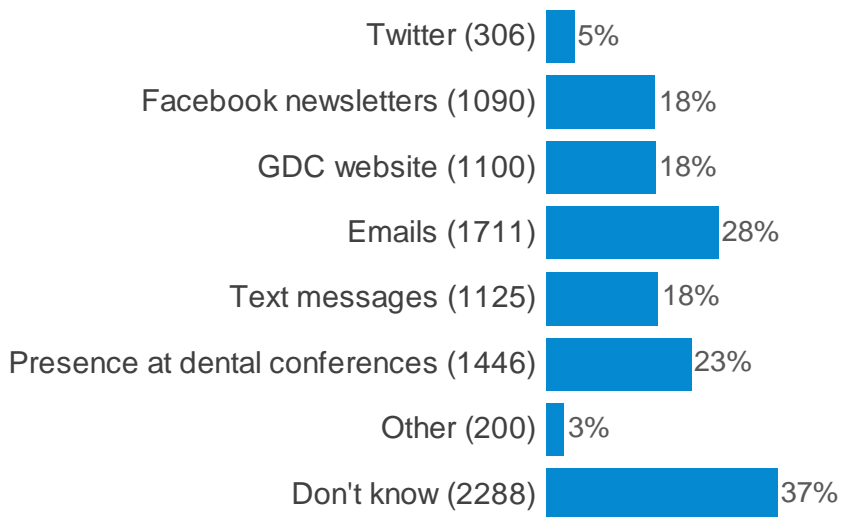
Q16. In general, how effectively, if at all, do you think the GDC communicates with you?



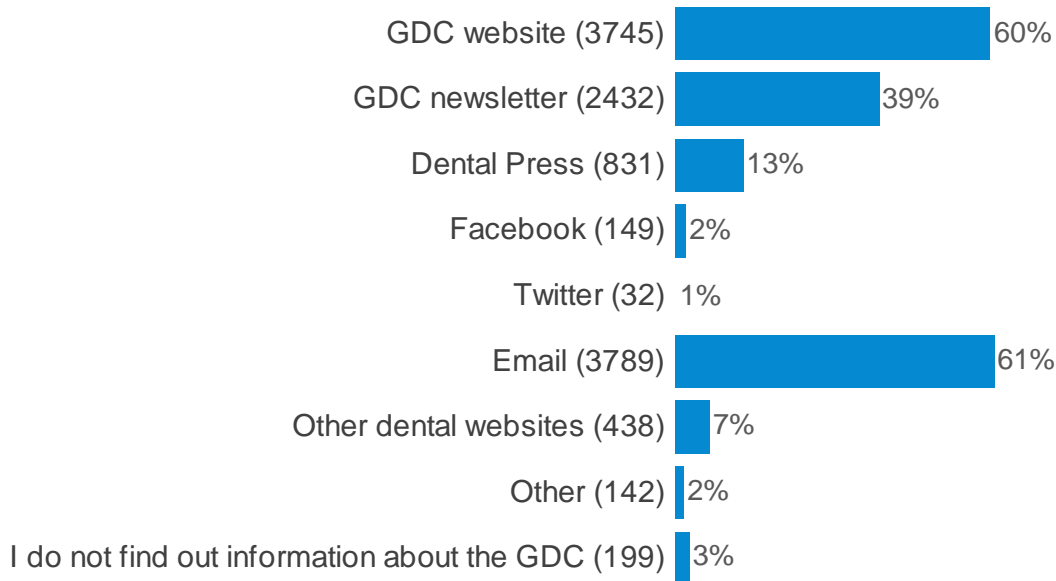
Q17. What communication channels do you feel the GDC are using effectively?



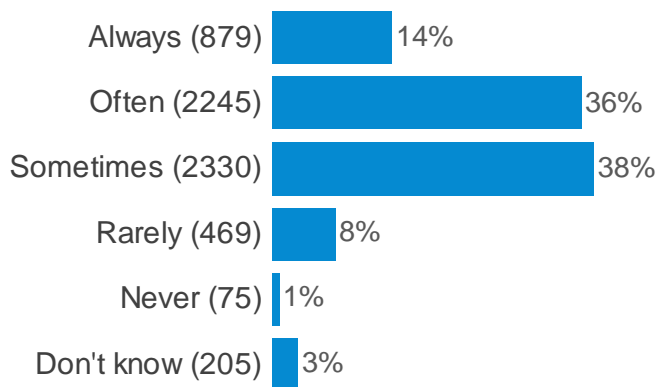
Q18. What communication channels do you feel the GDC could be using more effectively?



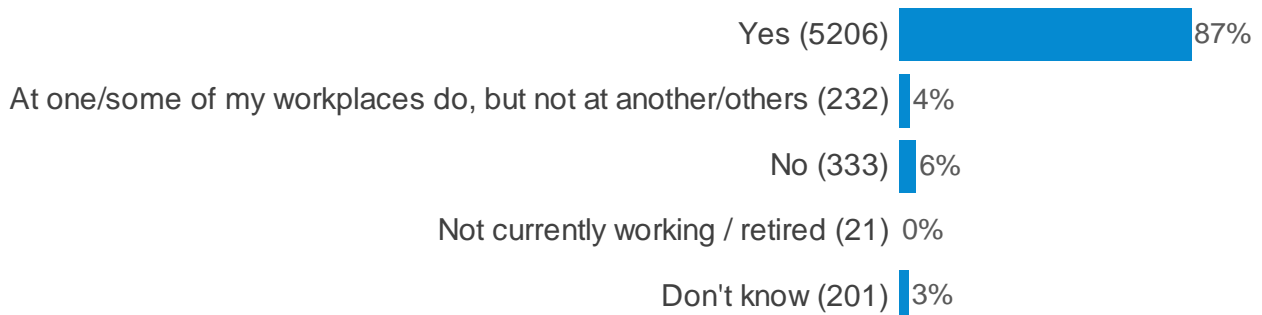
Q19. How do you find out information about the GDC?



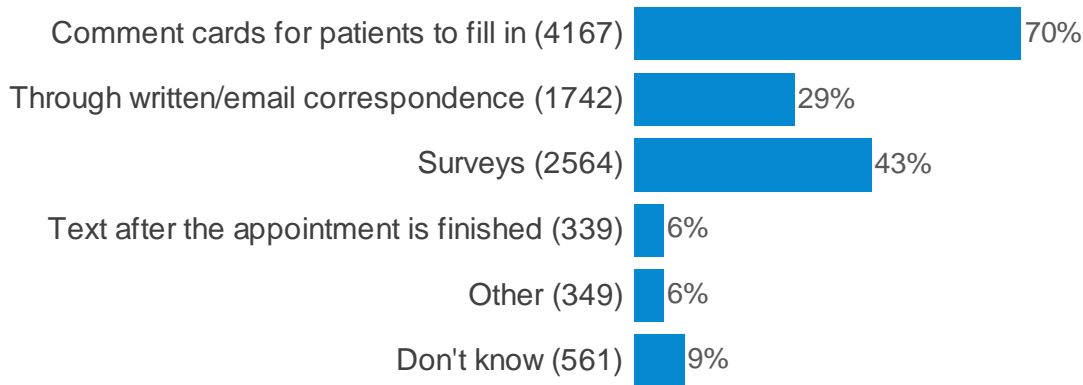
Q20. Do communications from the GDC tell you what you need to know?



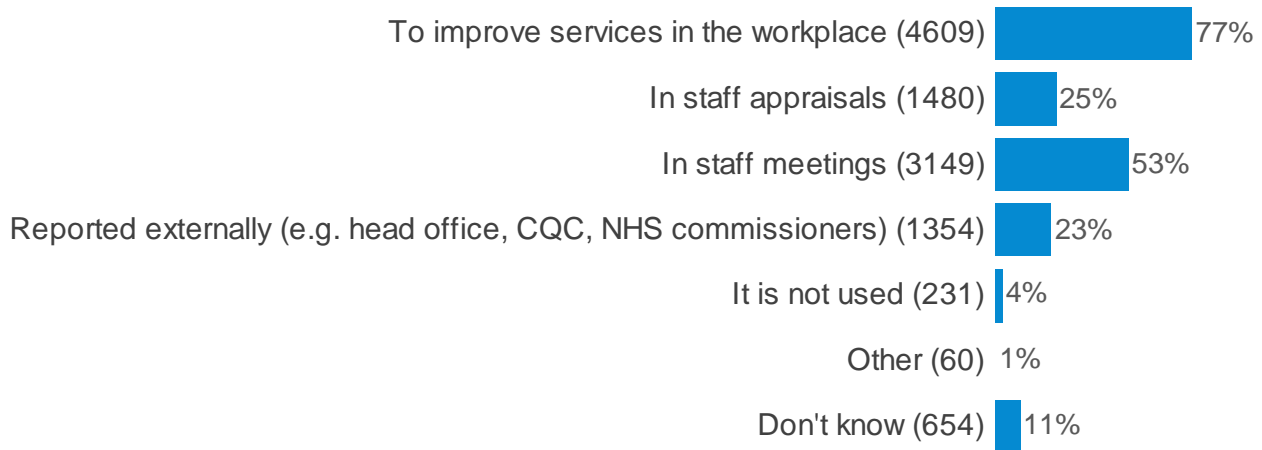
Q21. Does your workplace(s) have a way of collecting patient feedback (both positive and negative)?



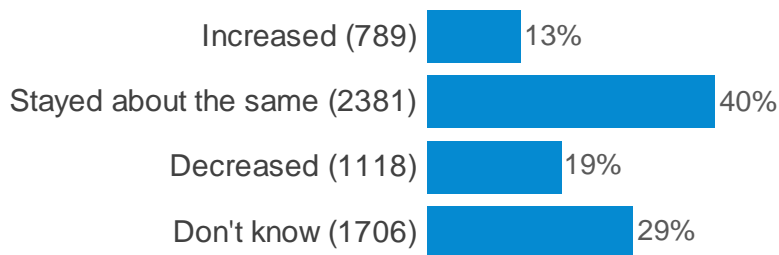
Q22. How is this feedback collected?



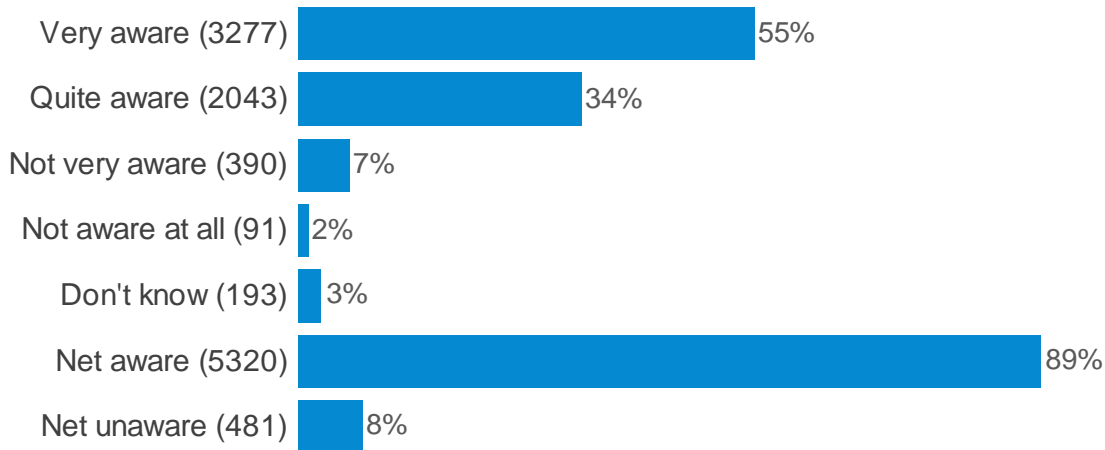
Q23. And how is this feedback used?



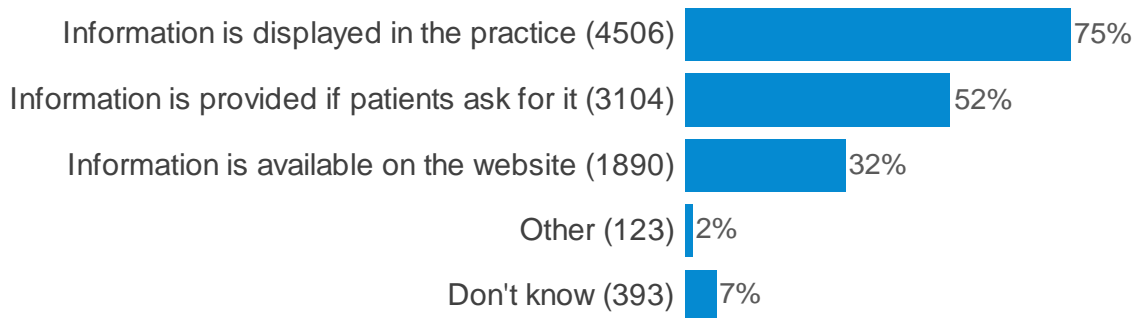
Q24. During the last year, do you think the number of complaints received by your workplace(s) has...?



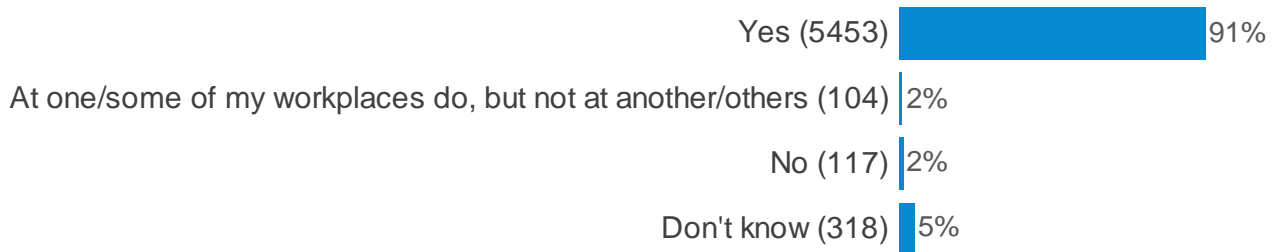
Q25. How aware are you of the complaint handling system in your workplace?



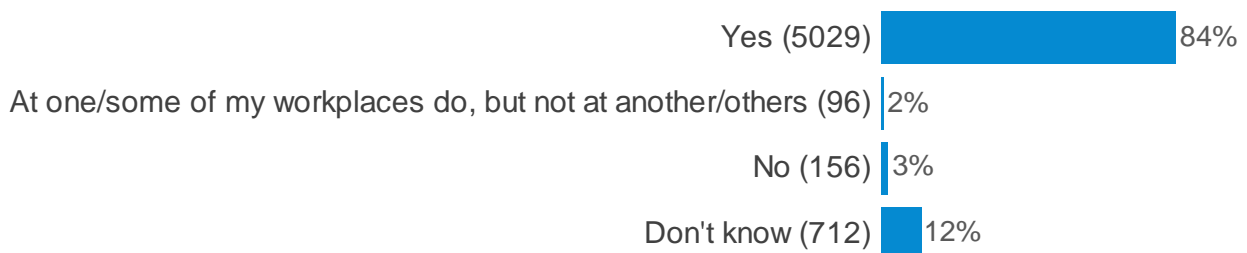
Q26. How are patients made aware of how to complain?



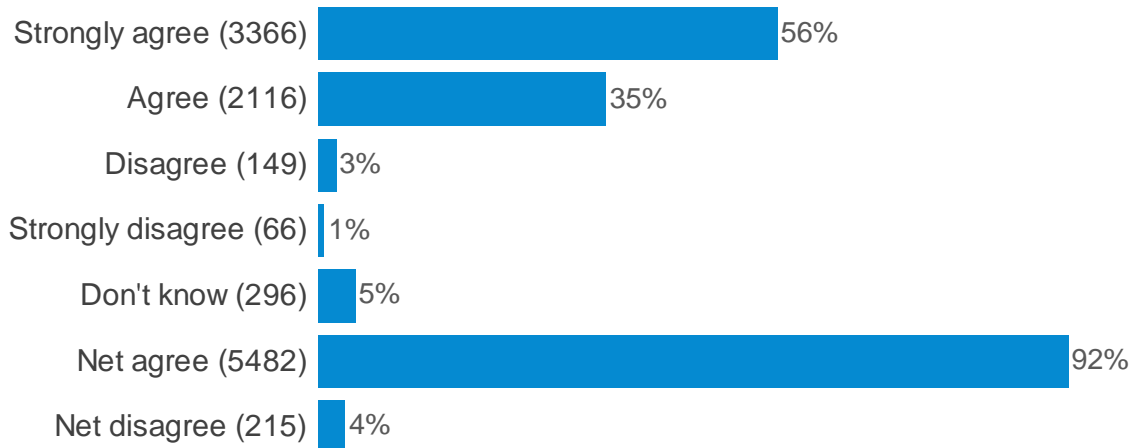
Q27. Does your workplace(s) have a clear, written procedure for handling patient complaints?



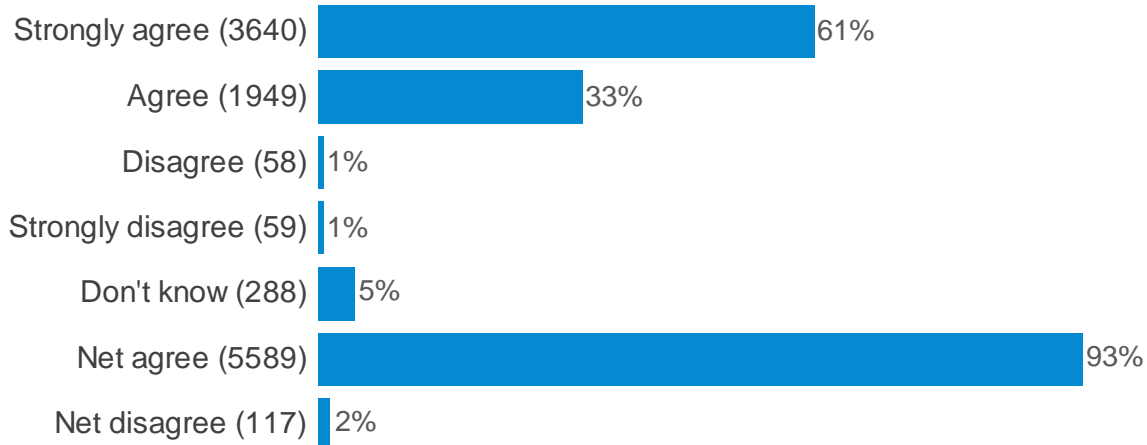
Q28. Is the written procedure available to patients?



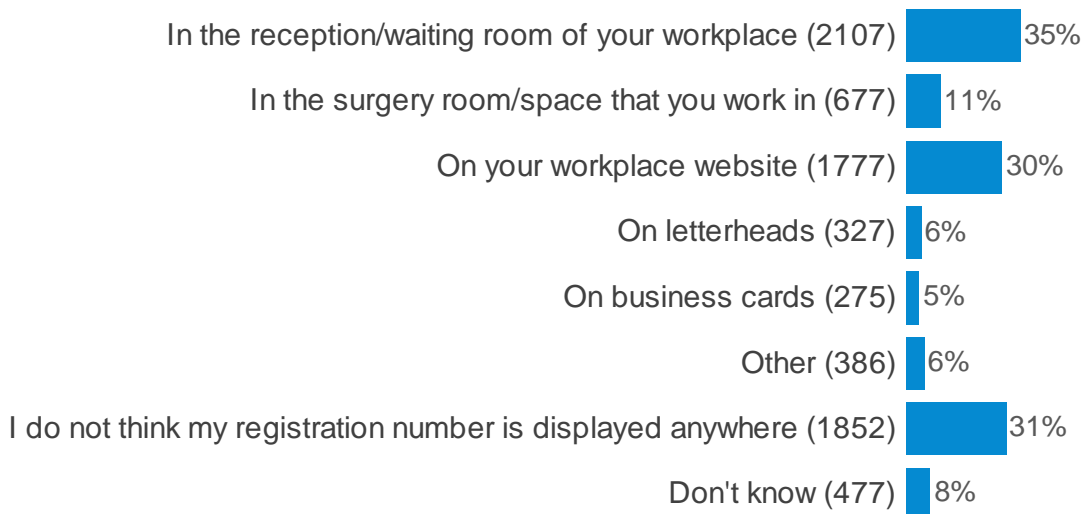
Q29a. I am confident that my workplace handles patient complaints well



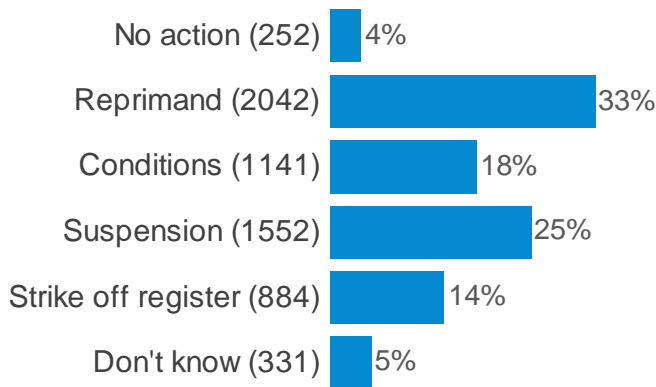
Q29b. My workplace resolves patient complaints wherever possible



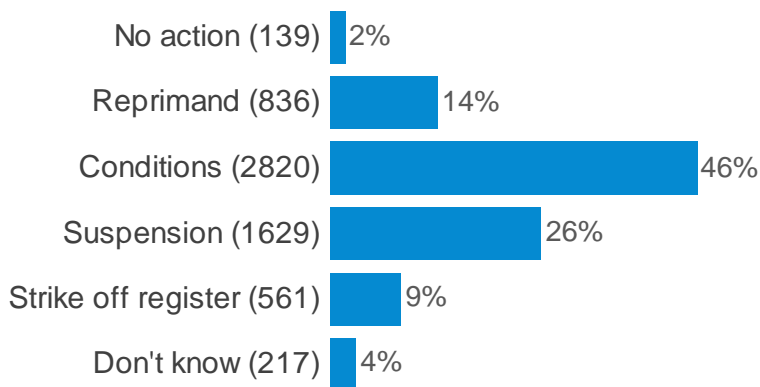
Q30. Where does your workplace display your GDC registration number?



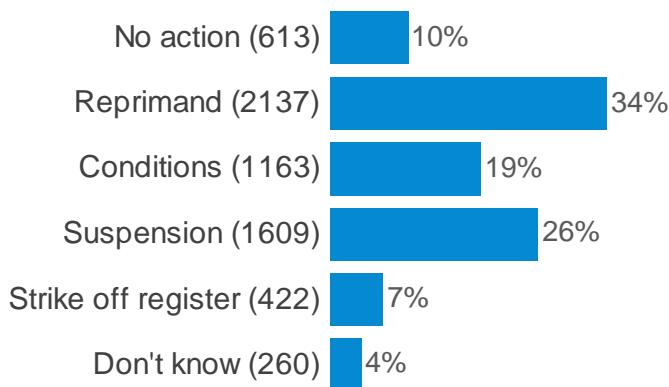
Q31a. A dentist posts racist comments on their personal Facebook page



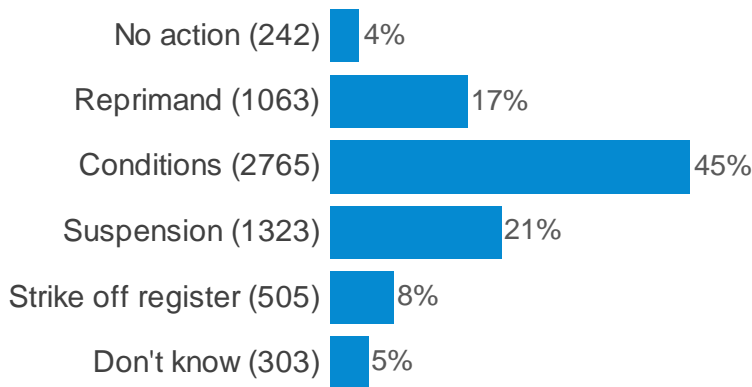
Q31b. A dentist accidentally prescribes wrong medication patient & there are serious side effects leading to the patient being admitted to hospital



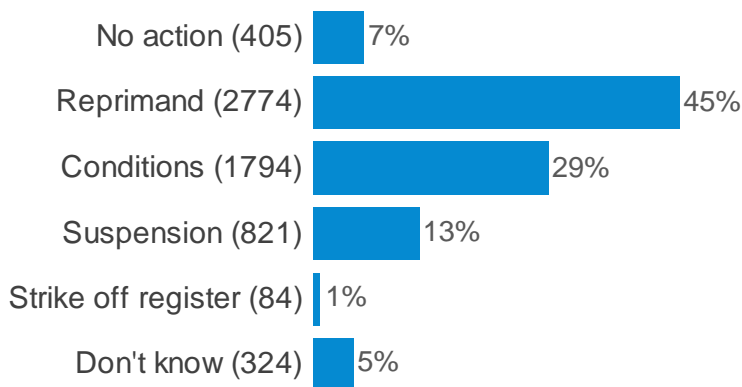
Q31c. A dentist is charged for drunk and disorderly behaviour on a night out



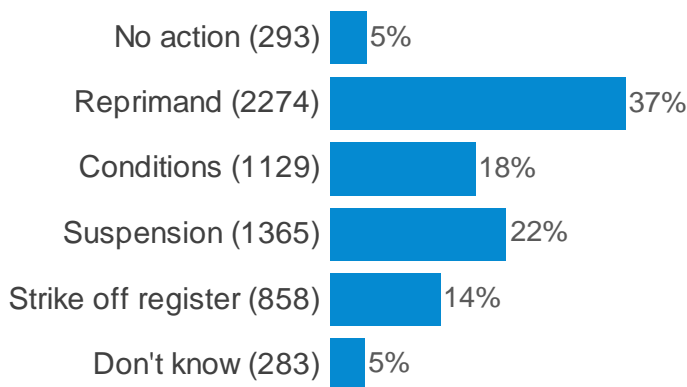
Q31d. A dentist removes the wrong tooth



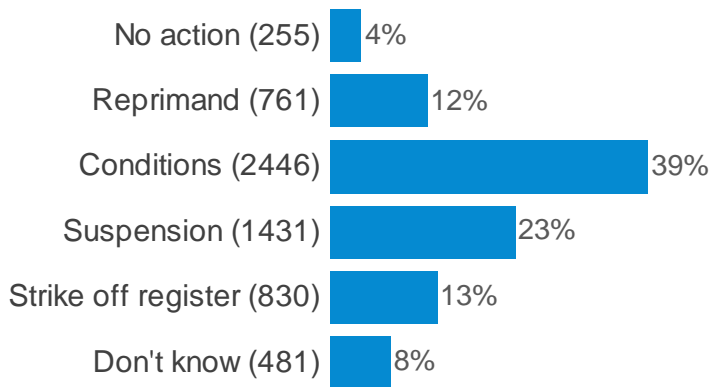
Q31e. A dentist gives a patient a rude response to a complaint a patient has made about them



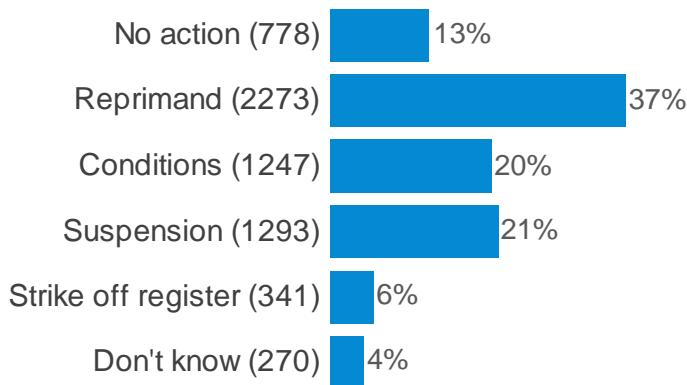
Q32a. A dental nurse posts racist comments on their personal Facebook page



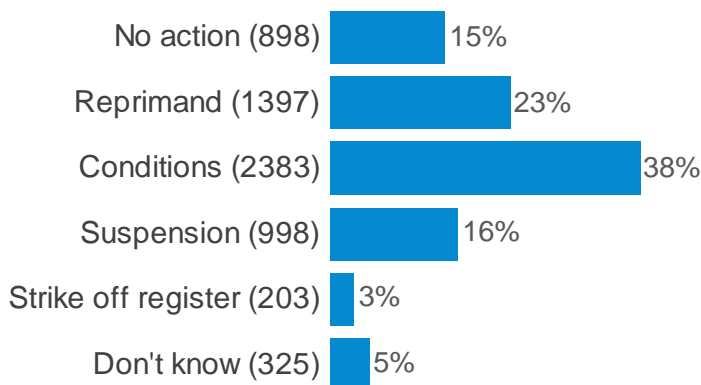
Q32b. A dental nurse accidentally gives wrong medication to patient & there are serious side effects leading to the patient being admitted to hospital



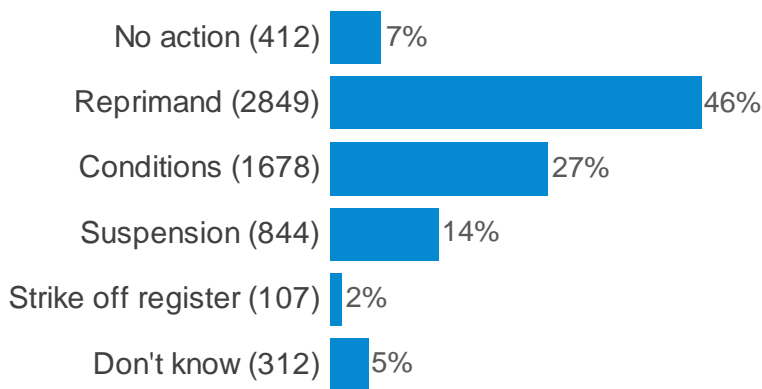
Q32c. A dental nurse is charged for drunk and disorderly behaviour on a night out



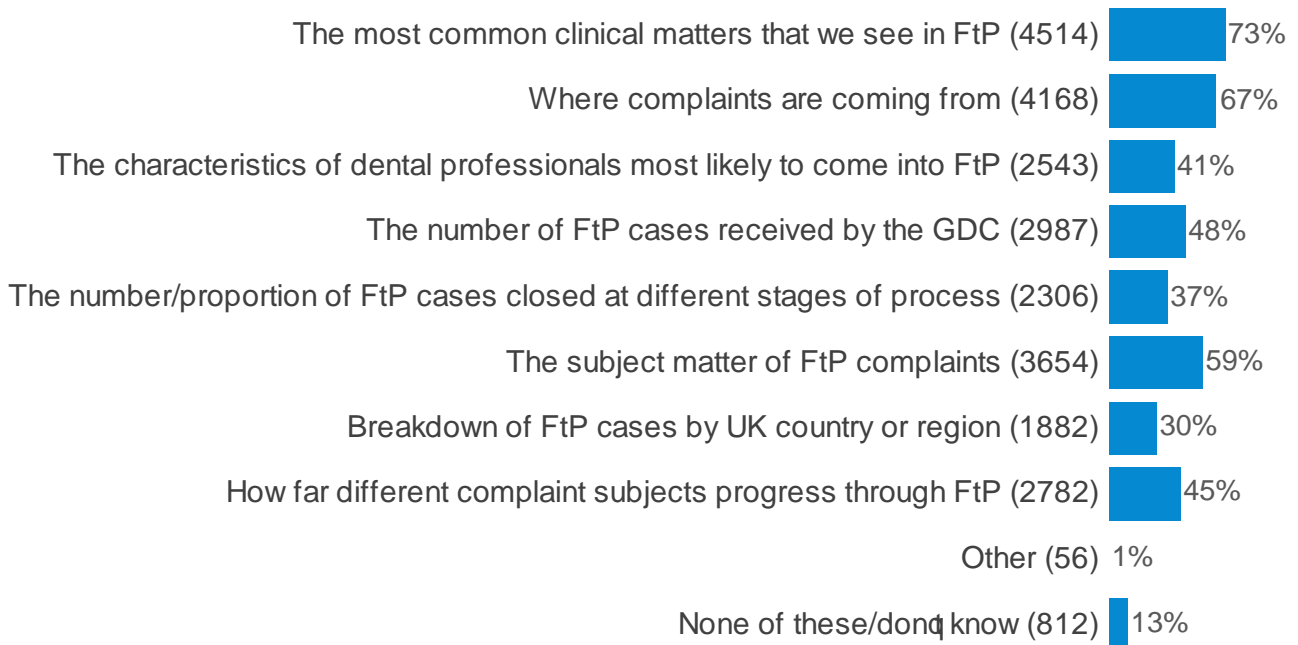
Q32d. A dental nurse reads notes out incorrectly and, as a result, a dentist removes the wrong tooth



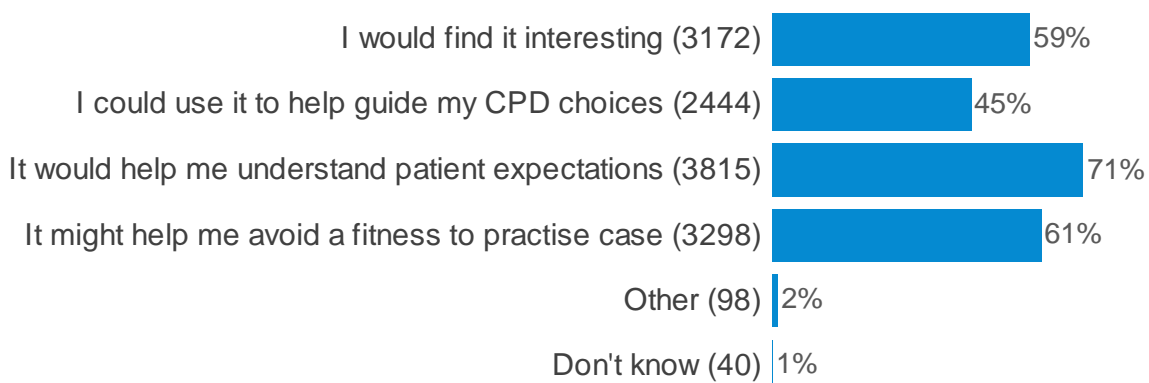
Q32e. A dental nurse gives a patient a rude response to a complaint a patient has made about them



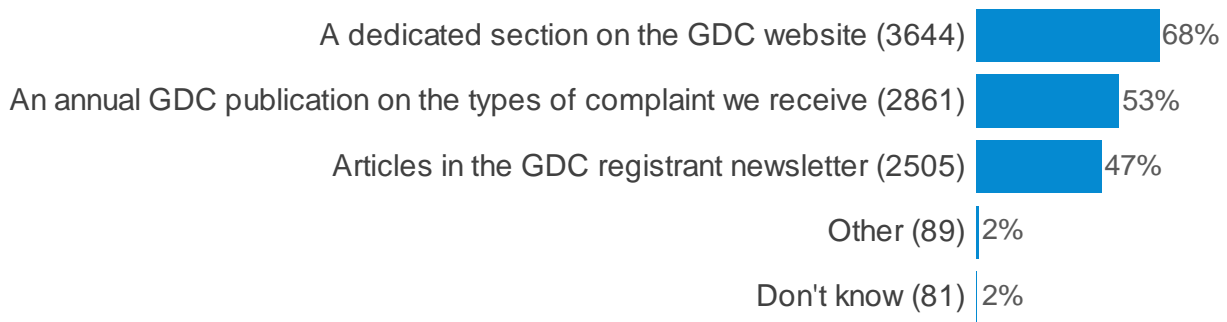
Q33. What information on fitness to practise (FtP) would you like the GDC to share with dental professionals?



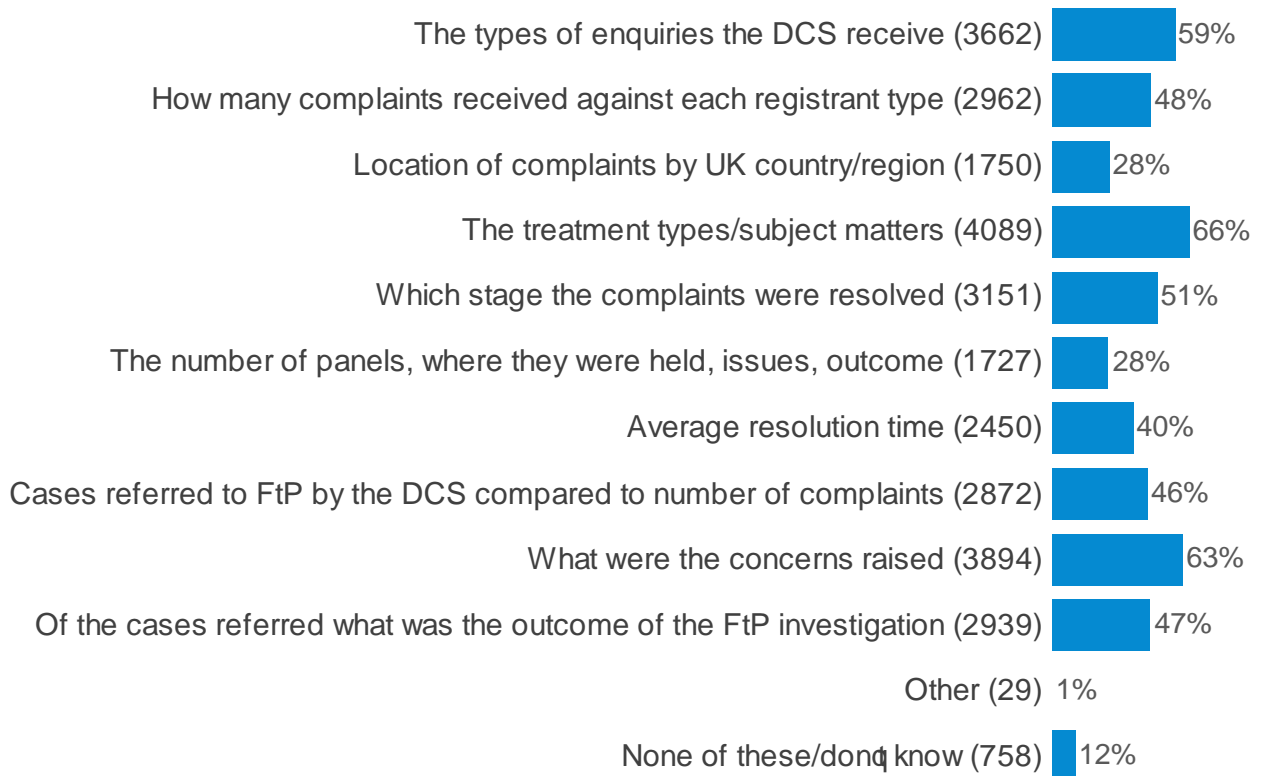
Q34. Why would you want this information?



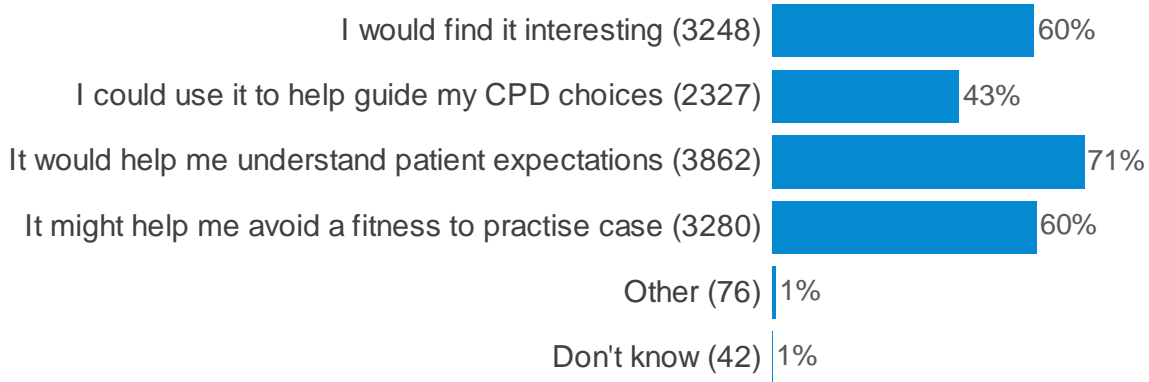
Q35. What would be the best way of the GDC sharing this information with dental professionals?



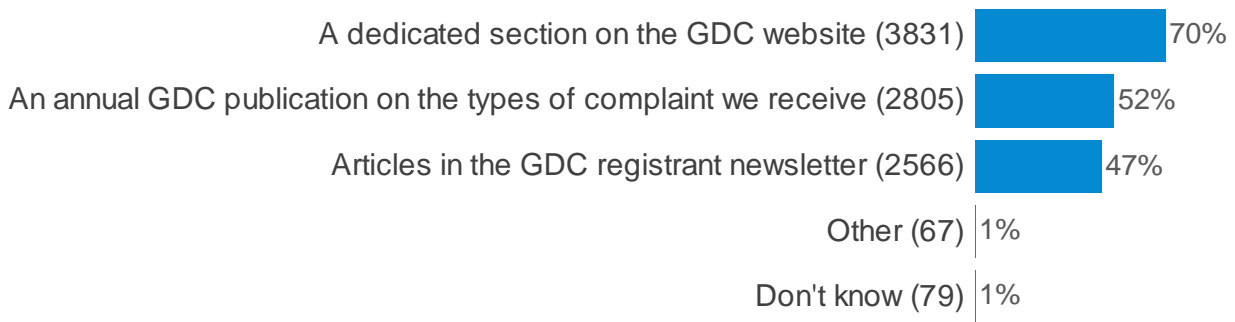
Q36. What information on the Dental Complaints Service would you like the GDC to share with dental professionals?



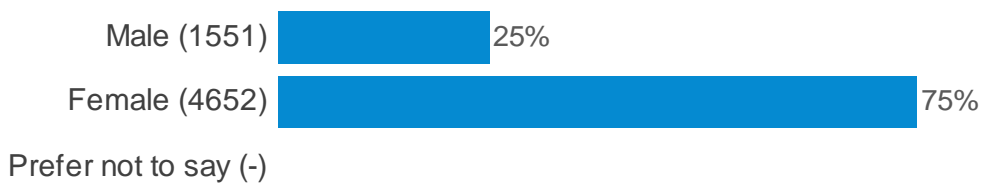
Q37. Why would you want this information?



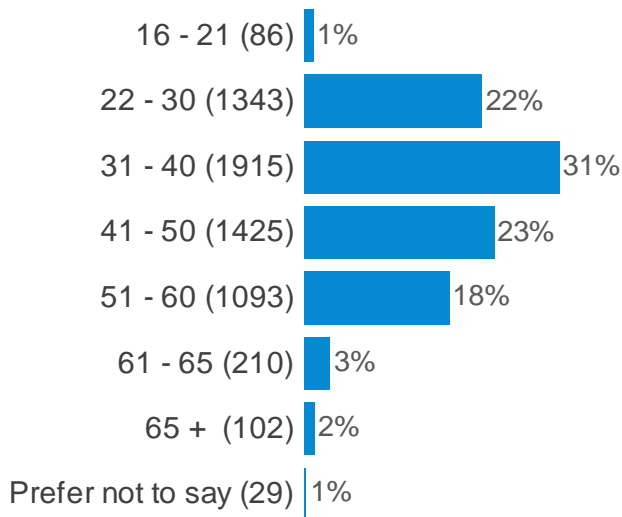
Q38. What would be the best way of the GDC sharing this information with dental professionals?



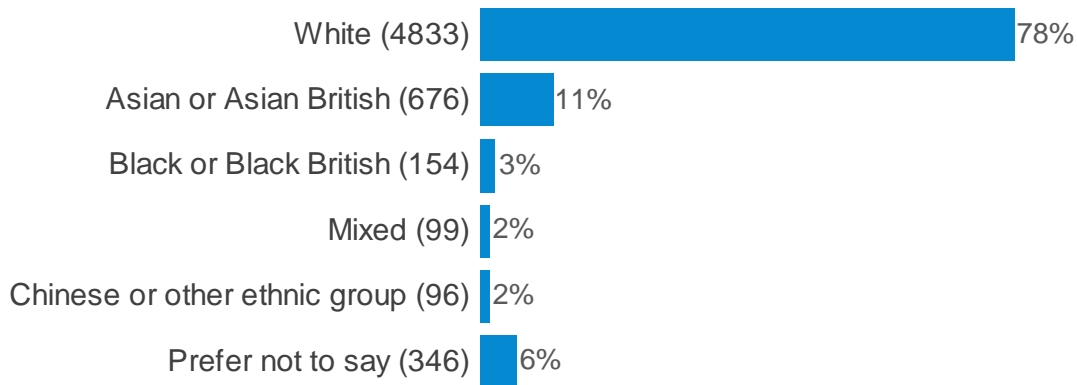
Are you...? (Gender)



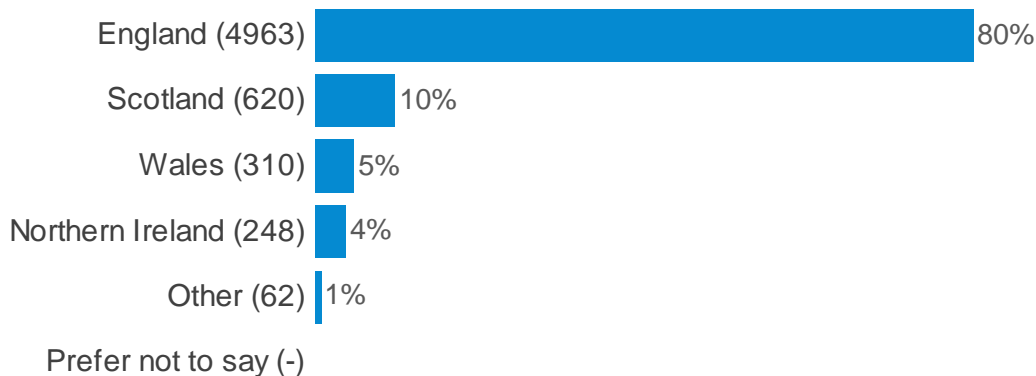
Which of these bands does your age fall into? (Age)



To which of these groups do you consider you belong? (Ethnicity)



Which country do you live in?



Do you consider yourself to be disabled?

