

Specialty monitoring: NHS Education for Scotland Dental Directorate

Name of Deanery: NHS Education for Scotland Dental Directorate (NES)

Name of Education Quality Assurance Lead: Martin McElvanna

Date of monitoring: 8 February 2022

Action/ Require- -ment	Progress towards report actions	Date Action resolved	Outstanding aspects of action	Further review date (If action not resolved at point of review)
1(P2)	<p>NES explained that patient consent policies vary across the various NHS Health Boards in Scotland who are responsible for implementing them at local level and as such, is not something that NES cannot actively enforce. Furthermore, mandating a single consistent policy that all Health Boards must adopt would not be practical.</p> <p>NES provided some sample consent forms such as the <i>New Patient Acceptance for Treatment Pro-forma</i> for the Paediatric Dentistry department at Glasgow Dental Hospital, a <i>Sample Patient Consent Form</i> and a <i>Patient Agreement to Investigation or Treatment</i>. (NHS Greater Glasgow and Clyde).</p> <p>NES confirmed that they do have their own robust processes in place for delivering patient information and gaining patient consent prior to being treated by trainees.</p> <p>We consider that this action has been addressed. Requirement P2 is now met.</p>	8 February 2022	None	Not applicable
2 (P3)	<p>NES confirmed that a sample checking of policies due for review or renewal date has now been undertaken. NES submitted a revised Equality and Diversity report.</p> <p>NES confirmed that the annual Training Programme Director reporting cycle for 2020-2021 has been completed. Updates are required from each Dental Specialty Training Programme regarding various aspects of their training programme and its performance for the training year: 1 September 2020 to 31 August 2021.</p>	8 February 2022	None	Not applicable

	<p>Regarding the handling of incidents, NES gave a further explanation that should an incident arise, the Health Board would inform the Postgraduate Dental Dean and details of any actions to be taken. Of the 18 individual Specialty Training Programme reports, NES confirmed that only one programme reported two minor instances and these have been resolved appropriately through the local Health Board complaint handling procedures.</p> <p>We consider that this action has been addressed. Requirement P3 is now met.</p>			
3 (P7)	<p>Please see comments above at action 2 regarding incidents.</p> <p>NES further explain that regarding Specialty Training Committees and Annual Review of Clinical Competence Reviews in relation to quality, safety and significant adverse events, these have not been compromised or reduced further to the pandemic and its significant impact on dental education and service provision.</p> <p>We consider this action has been addressed. Requirement P7 is now met.</p>	8 February 2022	None	Not applicable
4 (P11)	<p>NES explained that the process for gathering patient feedback by Vocational Trainees and Dental Core Training trainees was, pre-pandemic, conducted by means of questionnaire software on a Tablet device that was handed to patients at the end of their treatment once they had been asked if they were willing to provide feedback and consented to do so. Since then, the Deanery has developed an on-line version of the questionnaire which consenting patients can complete remotely.</p> <p>NES explained that the concept and value of patient feedback to quality assure and potentially improve processes and service provision has been recognised and embraced and detailed in the Training Programme Director reporting cycle for 2020-2021.</p> <p>We consider that this action has been addressed. Requirement P11 is now considered to be met.</p>	8 February 2022	None	Not applicable