

Number	Date of Council Meeting	Meeting Type	Minute no.	Subject	Action	Owner	Due Date	Status	Date Completed	By?	Governance Comments	Business Comments	Outcome
1	25 Jul 2019	Public Session	7.1.3	Annual Customer Feedback Reports - FTP	Executive Director, FTP Transition to prepare a proposal for the next Council meeting in October as to the course proposed to take in relation to this work next year, how response rates could be improved and alternative options for seeking engagement. Consideration is to be given to benchmarking against other regulators.	TS	20/08/2019	LIVE	30/09/2019	TS	This work will need to go through SLT (03/09) and FPC (10/09) before Council (03/10).		Item will be on the agenda for October Council and has been to SLT on 03/09/2019. Suggest complete once Council have discussed and noted satisfaction with this item.