

**Matters Arising and Rolling Actions List - Public**

No.	Date	Meeting	Minute no.	Subject	Action	Owner	Due date	Status	Closed date	Outcome
238	13/12/2017	Public Council	13.6	Reappointment of Non-Council Members to Committees	Clare Mitchell to review the reappointment process for non-Council members.	Clare Mitchell	31/07/2018	Current		<b>Update to June Council:</b> This relates to the reappointment process for the SPC members and the non-Council members on RemCo and ARC not DSG. Not due yet.
244	13/12/2017	Public Council	18.8	Council Engagement Presence and Engagement in the Four Nations	Lisa Cunningham to signal the intent that the Chief Executive and Chair would visit Northern Ireland and Wales in 2018.	Angeline Burton	26/07/2018	Current		<b>Update to June Council:</b> with the arrival of Colin MacKenzie, Head of Nations and Engagement, and the setting up of the new stakeholder engagement unit planning is now underway. Not due yet.
246	13/12/2017	Public Council	19.5	Filming Public Council Meetings	Lisa Cunningham and Melanie Stewart to review the financial considerations of filming public Council meetings in the form of a cost benefit analysis, and to report back to Council.	Melanie Stewart/ Angeline Burton	04/10/2018	Current		Not yet due.
274	15/03/2018	Open Council	8.10	Q4 Balanced Scorecard	Matthew Hill to provide an update to Council members as to whether there were any trends or differences in the performance of Education Providers relating to the different registrant groups by 17 May 2018.	Matthew Hill	17/05/2018	Suggested complete		<b>Update to June Council:</b> The information to be included in the Annual Review of Education has been updated to include the 2016-17 figures, which continue to reflect the observations in the 2016 annual report, that: <ul style="list-style-type: none"> <li>Dentistry and Dental Hygiene and Therapy programmes meet more of the Standards for Education than programmes for other registrant groups.</li> <li>Dental Technology and Orthodontic Therapy programmes have met the requirements less than other programmes, particularly for Standard 2 – Quality Evaluation and Review. The 2018 annual report will again look into detail regarding the effect of re-inspections to improve provider performance against the Standards, as well as which individual requirements are proving to be the most challenging to meet. The report will come to Council in December (or early in 2019).</li> </ul>

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275	15/03/2018	Open Council	8.11	Q4 Balanced Scorecard	Matthew Hill to provide background to the development of the current KPIs on the quality assurance process to Margaret Kellett by 17 May 2018	Matthew Hill	17/05/2018	Current		<p><b>Update to June Council:</b> It is agreed that measurements should be brought in to track trends and the performance of the team and the inspectors, as well as the compliance of education providers against the Standards for Education. By the end of the June, our guidance will be revised and in conjunction with our revised SOPs (to be complete by the end of July) we will be in a position to move the management of inspection activity onto CRM. As part of this we intend to include the facility to report data that could be used for KPIs and generated automatically to reduce the administrative burden and the chance of input error. Further to this we will introduce KPIs that can effectively track GDC performance, as you have suggested below.</p> <p>We are developing a new risk-based quality assurance process and the academic year of 2018/9 is a transition year focused on BDS inspections. We will be best placed to develop these KPIs in 2019, for implementation in Q3. We will be reporting on the transitional year to Council and through the annual review of education.</p>
289	17/05/2018	Open Council	8	Plans for the Appointment of GDC Education Associates	Bobby Davis and Matthew Hill to refer the paper to the Remuneration Committee meeting of 24 May 2018, to be considered together with a paper on the Associates Project, for consistency and oversight.	Bobby Davis/Matthew Hill	24/05/2018	Suggested Complete		<p><b>Update to June Council:</b> Considered by RemCo on 24 May, where the Committee asked to be advised of EDI data relating to Education Associates, an explanation of the key differences between the work of the Associates and that of GDC staff in this area, and a RemCo Workshop later this year on diversity. The Education Associates paper will come back to the July meeting of Council for approval.</p>
290	17/05/2018	Open Council	9	Dental Complaints Service Q1	Michelle Williams to include trends and themes in treatments complained of in the next Quarterly report.	Michelle Williams	04/10/2018	Current		Not yet due.